

Questions for RFP #251-25-131 – BAR CODE PRINTER

Reference	Vendor Question	Answers
IFB Section "intent and scope", Page Number "4"	Can you please elaborate on what exact data points/technical specifications would classify a printer as a "Mid-Range ID Card Printers"?	Color & Mono Single Side Printing <ul style="list-style-type: none"> • Print Speed: Max. 17 sec/card (YMCKO) • 300dpi (color), 600, 1200dpi (mono only) • Edge to Edge Printing • 2 Lines LCD with 2 LED Buttons for Front Operation • Support of Transparent Cards • Low-Cost Security with UV Printing • Installable Encoders: MS, Contact & Contactless
IFB Section "intent and scope", Page Number "4"	Will the initial print of 60,000 students be a one-time purchase? Will the 60,000 students being printed happen every school year?	Per RFP, the initial print will be for 70,000 cards with the student's information. This will be a one-time purchase. The additional 10,000 will be printed front and back with the school district information but will be blank of student information and will be reordered as needed.
IFB Section "intent and scope", Page Number "4"	It is mentioned that a "Single Sided Mid-Range ID Card Printer" is requested for this bid. However, the custom ID cards are indicated in the proposal to be cards with printing on both sides. Can you please confirm single sided printers are the preferred equipment?	The district will only need single side printer. The cards will come pre-printed on both sides with the district information.
IFB Section "intent and scope", Page Number "4"	What is expected to be included with an extended warranty option and for how many additional years outside of the manufacturer's warranty?	Phone support, part replacement, labor, and loaner units are expected to be included for three additional years outside of the manufacturer's warranty.
IFB Section "intent and scope", Page Number "4"	Will the cards printed with the machines be a different design/template than the 70,000 custom cards requested? If the cards do need to be printed on both sides, can you confirm if it is color on one side, color on both sides, or black and white on both sides?	All cards will be printed the same – 1) front and back and 2) in black and white. The initial 70,000 will have the student information printed, whereas the additional 10,000 will have the district information but will be left blank of student information.
IFB Section "intent and scope", Page Number "4"	Can installation of equipment be done remotely for each individual site?	Software implementation can be done remotely.
IFB Section "intent and scope", Page Number "4"	The "printers must be able to do an initial print for approximately 60,000 students" is referring to the printers being sold to the district	The initial print of the 70,000 will be done by the supplier, and these cards will contain both the district

	and not outsourcing the print job to the vendor for printing on the vendor's printers?	information and student information. The additional 10,000 will only have the district information printed on the front and back – the student information will be left blank. The district will use the printers to add the student information as needed on the 10,000 additional.
IFB Section "intent and scope", Page Number "4"	Please describe some of the functionality that is requested with the badging software. How will the data be put into the software such as student names, id numbers, grade, photos, etc.? Is it expected to be connected to the district student information system? What type of database is the information stored in, if the district would prefer the badging software to be connected to the database? How many different computers need the ability to print per site? Would the district prefer a locally installed application or a cloud-based printing application? Are mobile credentials required? How are student photos wanting to be added to the software? Does the software need to be able to read any smart cards to send the information back to a transportation type database? If it does need to read smart cards, please specify the type of cards it needs to be able to read.	For the initial print, the student's information will be sent via Excel., at the sites the information will be entered by hand on as need bias. Only the student's name and power school number will be used for the cards. The student information will come from our routing software, but the badging software will not need to be connected to the data. Only one computer per site with a local installed application. The cards will be used for school bus transportation. No, the software doesn't need to read any cards.
IFB Section "intent and scope", Page Number "4"	What are the expectations for technical/service support? What are the expected turnaround times for service and support?	Unlimited phone and web support.
IFB Section "intent and scope", Page Number "4"	What are the expectations for equipment swap with turnaround times, and for how many years is the equipment swap expected?	Loaner unit will be sent as soon as we call/request one.
IFB Section "intent and scope", Page Number "4"	What are the exact data points that will be looked at to determine if a substitute printer "meets or exceeds the quality and durability of the referenced printer"? How will a substitute printer be determined to be acceptable by the district?	The replacement printer must meet or exceed the printer that we have listed on the bid request.
IFB Section "Qty, Description, Unit Price, Amount", Page Number "2"	Please confirm no other features will need to be added to the 70,000 cards other than what is shown in the PDF attachment, such as student or staff photos.	No pictures will be required. The initial print of the 70,000 will have district information, the student's name, and barcode that will be associated to the student's power school number. The additional 10,000 will only have the district information.
IFB Section "Qty, Description, Unit	The 10,000 Blank ID Cards are just plain PVC Cards or is there a smart card needed for this line item? If a smart card is needed, please	The blank cards are PVC and printed with the district information on both sides. Any student information

Price, Amount", Page Number "2"	outline the type of cards that are required such as format, facility code, and range.	will be left blank and printed as needed by the school district.
IFB Section "Qty, Description, Unit Price, Amount", Page Number "2"	Can you please elaborate the "data/import charge"? How often does this need to happen? Is this data/import per site or just for the whole district in one big import? How will the data be saved for the import? Would the district prefer an automatic import if possible, or a manual import of data? Please also outline what the different data fields are that need to be imported. Is this just expected for the first year, or is this service expected in future years as well? if so, for how many years is expected?	The data/import charge is related to what the awarded vendor will charge in order to import our student data to the vendor system to complete the initial print. This will be a one-time action for the whole district and not per site. The data will be sent to you via an Excel file that will contain the student's name and power school number. The barcode will represent the power school number. This will be done for the initial print only.
IFB Section "Qty, Description, Unit Price, Amount", Page Number "2"	"Design/Proof Revision Charge" does this apply to each individual site, or will all sites have the same design/template?	All sites will have the same design/template.
IFB Section "Qty, Description, Unit Price, Amount", Page Number "2"	Can you please describe what "School Site Boxing Charge" is and what the expectations are?	We expect the cards to be sorted by 1) school, then B) by grade, and then 3) alphabetically.
IFB Section "Qualifications", Page Number "3"	What are the requirements to "be licensed and approved to do business in the State of North Carolina" and acceptable for this bid?	WCPSS reviews the NC Secretary of State business registration website per vendor per bid. https://www.sosnc.gov/online_services/search/by_title/BusinessRegistration
IFB Section "Warranty", Page Number "5"	Is remote support acceptable when having a technician travel isn't available?	Yes.
Intent and Scope, page 4	<p>We carry a broad selection of ID card printers: https://www.alphacard.com/id-card-printers. However, we are unable to source the CIX900.</p> <p>1. Can we provide an identical printer from the same manufacturer that matches your requirements, IDP Solid-510SE: https://www.alphacard.com/idp-solid-510se-config?</p> <p>If so, are you looking for smart card or magnetic encoding, or not?</p>	<p>Featured product is CIX900 Single Sided ID Card Printer.</p> <p>Please provide a quote for the items listed in the template below. This is a non-brand specific solicitation. The above referenced item is for comparison purposes only. All functional equivalents will be reviewed. If you are quoting a substitute model, please indicate such on your response. Substitute model must meet or exceed the quality and durability of the referenced. Attach all specifications,</p>

		drawings, warranty information, etc. in order for the end user to compare and review.
Intent and Scope, page 5	You specify that pre-printing will be in black & white, but the logo shown is in blue. Could you confirm that the logo will be all black on the cards?	Yes, black and white.
Delivery, page 9	You mention that delivery time offered will be taken into consideration in the bid. What is your drop dead in hands date, or when would you like to receive the items?	Our preferred date is by no later than Thursday, August 15 , 2024.