



BID NOTIFICATION

BID 20311 – Records Management and Jail Management System – Journey Partner

Published: March 12, 2026

Expiration: June 4, 2026

Guilford County Purchasing Department is soliciting proposals from qualified firms to provide end-to-end advisory and oversight for selecting and implementing a modern, cloud-based Records Management System (RMS) and Jail Management System (JMS) to replace our current on-premises platform. The Journey Partner will lead strategy, RFP development for the RMS/JMS solution, vendor evaluation, implementation oversight, risk management, and benefits realization through stabilization. The County invites all interested and qualified firms who meet the requirements of this RFP to submit a response.

A non-mandatory Pre-Proposal ZoomGov Meeting will be held on Tuesday, May 19, 2026, at 1:00 P.M. You may join the ZoomGov Meeting from your computer, tablet or smartphone.

During the bidding period questions will be taken until 2:00 P.M., on Tuesday, May 26, 2026. All questions pertaining to this RFP must be emailed to the Guilford County Purchasing Department at DG_Purchasing@guilfordcountync.gov.

All bidding documents, drawing and specifications are available for viewing on Guilford County's Vendor Self Service automated bidding system at: <https://guilfordcountync.munisselfservice.com>

Participation of minority-owned and women-owned businesses is encouraged.

Guilford County reserves the right to reject any or all bids and to waive informalities.