



BID NOTIFICATION

BID 20290

Guilford County Sheriff's Office Law Records and Jail Management System

Published: December 2, 2025

Expiration: January 8, 2026

Guilford County Purchasing Department is soliciting proposals from qualified firms to replace the Guilford County Sheriff's Office Law Records and Jail Management System. The Sheriff's office is seeking a modern, integrated, and scalable solution to support law enforcement operations, detention center management and associated administrative functions.

This RFP outlines the basic specifications, basic required features, sample integration expectations, and evaluation criteria. The Sheriff's Office current system, Central Square's One Solution, is nearing the end of its life for their operational needs. The new system must provide seamless integration with Hexagon OnCall Computer Aided Dispatch (CAD) and multiple third-party vendors. We emphasize interoperability, data security, data analytics, and long-term maintainability.

The County is committed to a transparent and competitive procurement process and encourages all interested and qualified firms with demonstrated experience in public safety who meet the requirements of this RFP to submit a response.

A non-mandatory Pre-Proposal ZoomGov Meeting will be held on Tuesday, December 9, 2025, at 10:00 A.M. You may join the ZoomGov Meeting from your computer, tablet or smartphone.

During the bidding period questions will be taken until 2:00 P.M., on Monday, December 15, 2025. All questions pertaining to this RFP must be emailed to the Guilford County Purchasing Department at DG_Purchasing@guilfordcountync.gov.

All bidding documents, drawing and specifications are available for viewing on Guilford County's Vendor Self Service automated bidding system at: <https://guilfordcountync.munisselfservice.com>

Participation of minority-owned and women-owned businesses is encouraged.

Guilford County reserves the right to reject any or all bids and to waive informalities.