Date: April 29, 2025

RFP Number: 270-20250414MCA

RFP Description: Medical Claims Audit Services – Operation Services

Addendum Number: 2

Using Agency: The North Carolina State Health Plan for Teachers and State Employees

Purchaser: Kimberly Alston

Opening Date / Time: May 16, 2025 @ 10:00 AM ET

**INSTRUCTIONS:**

1. This Addendum is issued in response to additional questions submitted. These questions were submitted timely, but due to internal technical difficulties, the State Health Plan was unable to post the additional questions received.
2. Return one executed copy of this Addendum Number 2 with your Technical Proposal. Failure to sign and return this Addendum Number 2 may result in the rejection of your proposal.

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**Execute Addendum Number 2, RFP Number 270-20250414MCA:**

Vendor: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Authorized Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name and Title (Print): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

| **No.** | **Reference** | **Vendor Question** | **Answer** |
| --- | --- | --- | --- |
| 16. | General | Would the Plan consider allowing a 2nd round of questions to enable vendors the opportunity to ask questions after solutioning? | No, there will not be a second round of questions. |
| 17. | General | Who is the incumbent, and how long has the incumbent been providing the requested services? | Healthcare Horizons, Inc. is the Plan’s incumbent for the Medical Claims Audit Services. The contract began January 1, 2019, and expires December 31, 2025. |
| 18. | General | Please describe your level of satisfaction with your recent vendor(s) for the same purchasing activity, if applicable. | The current vendor is meeting Plan expectations. |
| 19. | General | Did the recent contract(s) go full term? | Yes, initial term of the current contract expired and all options to extend the contract have been exercised. |
| 20. | General | Have all options to extend the current contract been exercised? | Yes, all options to extend the contract have been exercised. |
| 21. | General | What estimated or actual dollars were paid last year, last month, or last quarter to any incumbent(s)? | The incumbent was paid in accordance with the contract for services provided over the relevant time frame. |
| 22. | General | Would the Plan consider a 2-3 week extension to allow vendors an opportunity for a more detailed and comprehensive response? | No, the RFP timeline will not be extended. |
| 23. | General | Would the Plan allow for automated audits, where the vendor’s platform is configured to the Plan and TPA specifications? | The Plan expects certain aspects of the audit would be automated, but the Plan also expects a level of human involvement to do such things as review medical policies, payment policies and provider contracts to confirm claims were processed appropriately. The scope of work is outlined in the RFP. |