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May 29, 2024

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Re: IMPORTANT CONTRACT/BID ADDENDUM #3

83-CFCC-2024-1215
Parking Deck Software/Equipment Upgrade

THIS ADDENDUM DOES NOT HAVE TO BE RETURNED

Addendum includes the following edits/clarification:

- Reminders of edits to original RFP schedule
- Responses to vendor questions
- Clarification- Section 1.0 Purpose and Background
- Clarification- Section 5.0 Specifications and Scope of Work
- Clarification- Section 5.2 Scope of Work (K.7 Access Card Readers: General Functionality)

RFP Schedule Edit Reminder:

6.1 RFP SCHEDULE

The table below shows the *intended* schedule for this RFP. The State will make every effort to adhere to this schedule.

Event	Responsibility	Date and Time
Issue RFP	CFCC	May 3, 2024
Mandatory Site Visit	CFCC	May 14, 2024 @ 10:00am
Submit Written Questions	Vendor	May 20, 2024
Provide Response to Questions	**CFCC**	**May 29, 2024**
Submit Proposals	**Vendor**	**June 13, 2024**
Contract Award	CFCC	TBD

Security/Surveillance Camera Functionality: License Plate Recognition

1.0 PURPOSE AND BACKGROUND

Cape Fear Community College seeks a qualified vendor to furnish and install upgraded equipment and software *including but not limited to an integrated parking access and revenue control system and security/surveillance cameras (license plate recognition: optional add on for camera functionality), to replace the existing operational systems/equipment*, for the two parking decks located at the Downtown Wilmington Campus location.

Nutt Street Parking Deck: upgrade four (4) existing security/surveillance cameras; add one (1) camera

Hanover Street Deck: upgrade two (2) existing security/surveillance cameras; add one (1) camera

Edits to Section 5.0

5.0 SPECIFICATIONS AND SCOPE OF WORK

5.1 GENERAL

Cape Fear Community College seeks a qualified vendor to furnish and install upgraded equipment and software *including but not limited to an integrated parking access and revenue control system and security/surveillance cameras (license plate recognition: optional add on for camera functionality), to replace the existing operational systems/equipment*, for the two parking decks located at the Downtown Wilmington Campus location.

Nutt Street Parking Deck: upgrade four (4) existing security/surveillance cameras; add one (1) camera

Hanover Street Deck: upgrade two (2) existing security/surveillance cameras; add one (1) camera

CFCC currently uses Transact Campus's Transaction System Enterprise (TSE) as our one-card solution.
ID cards have both a magnetic stripe and Near-Field Communication (NFC) contactless chip.
Vendor will demonstrate capability to upgrade current system to include Transact mobile credential in Apple, Google and Samsung wallets using the same NFC capabilities.
Vendor must demonstrate ability to integrate with a Transact Campus NFC capable reader to read NFC and mag stripe as the mobile credential in addition to the plastic ID card.

Edits to Section 5.2 Scope of Work (K.7 Access Card Readers: General Functionality)

K.7 Access Card Readers: General Functionality

-Automatically sends all transaction data to the central controller and to the FMS. When an LPR camera is connected to the station, *it is desired that the option be available for the vehicle tag number to also be sent.*

Question#	Section	Vendor Question	CFCC Response
1	Section 1.0 pg7	Asks for Cameras? Are they IP cameras or Analog? What brand and what model of NVR is being used. Where do you want the new camera to be installed.	IP cameras, compatible with Milestone Xprotect, which supports most makes of camera and are ONVIF compliant
2	Section 7 Attachment B,C, D, E, F and G; pg. 37	Links do not work, can you please release the PDF forms?	Attachments included in Addendum #3
3	Hanover Deck and Nutt Street Deck	Directional Lane signs? They look like they are in good working order. Do these signs need to be priced In the base bid? Or give as an add alternate?	The current signs seem to be working fine. This can be an add on item.
4	Hanover Deck and Nutt Street Deck	What kind of access credential is being used? HID readers? AWID readers?etc...	CFCC uses Transact Campus's Transaction System Enterprise (TSE) as our one-card solution. Our ID cards have both a magnetic stripe and NFC contactless chip. CFCC is currently planning an upgrade to add Transact mobile credential in Apple, Google and Samsung wallets using the same NFC capabilities, thus users (students, faculty, staff, admin) will have the ability to swipe/tap an ID card or their NFC enabled phone. Vendor must be able to integrate with a Transact Campus NFC capable reader to read NFC and mag stripe as the mobile credential in addition to the plastic ID card is mandatory.
5	Hanover Deck and Nutt Street Deck	If so, what is the format of the credential? 26bit weigand? Etc...	64 bit no facility code no parity bits
6	Nutt Street	Are we to add POS system for attendants in the booths? How many?	These are not required. We discussed booth removal as an add on item.
7	Nutt Street	Battery Back up - Are these to ope nthe existing gate? How do you want the new system to operate on power failure	I would like the gates to all raise in the event of power failure.
8	Section D.1 Main Features	Will the owner be providing the work stations. We use web clients so no software is needed on any workstation.	CFCC will provide the computer workstations
9	Validations	How many on-line and off line validators are needed.	This information is not available/confirmed at this time. Once confirmed, information will be shared via addendum
10	Section F Hotel Guest Parking	What hotels are using which facilities and what PMS are they using	These are internal use or hourly rentals only. No hotel use.

11	K.10 Intercom: General Functionality	You are using a autodialer currently, but are told that you have a IP phone system/IP intercom system that will be used for the new PARCS. What IC system are the IC to be connected to. Some IC systems will not allow third party IP devices.	The intercom hardware must be compatible with Avaya IP Office
12	K.10 Intercom: General Functionality	Intercom module requirements are the function of the System of which they are connecting to. Are the PARCS vendor to provide a back office system to meet these specs or do we just provide a IP intercom to integrate into the existing IP intercom system.	The intercom hardware must be compatible with Avaya IP Office
13	K.9 Barrier Gate Functionality	Arm Options: Are you asking for these features to be included, or just have the ability to be upfit with?	Included
14	K.9 Barrier Gate Functionality	This section asks for UPS for the gates. However there is no UPS required for the Lane equipment. So I assume you want the gate to open upon power failure? Would it be acceptable to give this feature without the need of a UPS?	I am good with either as long as the gates raise in the event of a power failure.
15	Questions	Based off the answers to the RFI, many times the answers create more questions. Is there a process to ask questions about the answers given.	Instructions for additional questions provided in the Addendum #3.
16	Hanover Deck	The plaza that has only two lanes, this plaza has a reversing lane that is disabled. Is the plan to abandon the entry side of this lane, or do we need to price this lane as a reversable entry and exit?	The plaza with only two lanes will always be one in and one out. No need for ability to revese at that plaza.
17	Network Equipment	Will the owner be providing the network equipment, including racks, network switches, UPS etc...	CFCC will provide racks in the communication rooms for mounting equipment. Network switches and UPS will also be owner-provided.
18	Canopy -	Is this something that should be a part of the base bid? Or a value add.	A value add option.
19	Booth removal	Is this something that should be a part of the base bid? Or a value add.	A value add option.
20	Permitting	Do you have a list of guidelines for permitting for the campus.	We do not have a list but can provide some direction from our capital projects department if needed.
21	Section 4.4, pg. 11	Is the 10% HUB participation manditory? We do not use	The HUB certification neither advances nor disqualifies a vendor from their RFP

		subcontractors due to the specialized nature of our business and we are ot an MBE or WBE Business	being considered as a responsive proposal.
22	Section 5.1, pg. 13	Are the surveillance cameras going to be managed by the PACS System or the Security Office? What type/brand of cameras are specified?	Surveillance cameras will be managed/viewed through the Milestone Xprotect software (also see answer to question 1)
23	Section 5.2 (B.2) pg 16	Redundancy Level 2 - Is it acceptable to reuse the existing in-lane battery back-up units?	re-using the battery backup is fine if you replace and maintain the batteries
24	Section 5.2 (B.3) pg 16	Space availability via the website - is the website existing or is the vendor supposed to provide one? Will a vendor open API suffice for CFCC IT dept to integrate with?	A vendor open API is sufficient, and CFCC will integrate it with an existing web site
25	Section 5.2 (B.7) pg 17	Can you explain how the system will calculate the card holder exceeded the time after the card holder exits the facility? Is it acceptable for all calculations to be made in real time before the card holder exits?	Yes, real-time calculations before the card-holder exits are acceptable.
26	Section 5.2 (B.9) pg 17	Is login by Shibboleth mandatory as long as a single sign on is provided?	Shibboleth is optional as long as single-sign on is provided. SSO login can be via SAML or CAS.
27	Section 5.2 (D.1) pg 18	Should the vendor provide pricing for the optional items (ie. Hotel guest, LPR, Parking Guidance, Mobile Pay, etc.) in the main bid or priced as optional add-on's? Is pricing needed at all at this time or does CFCC just want to know if it is possible with the system?	These can be optional add ons. I would like to see pricing to see if any of the add ons will fit into the budget.
28	Section 5.2 (K.5) pg 27	Are POF's required for the project? If so, where will they be located since they were not discussed during the walk-through?	This can be a separate line item option. This is an option that may be considered but is not required.
29	Section 7.0 Attachments; pg. 35	Attachments - all links for Attachments D, E, F and G are still broken and not accessible. Can CFCC provide electronic copies of those forms?	Attachments included in Addendum #3
30	Questions	Can cut sheets and warranty statements be submitted as an appendix to the RFP response?	Yes