



Mecklenburg County, North Carolina
Procurement Division
Solicitation # 487-PD-DCR004006

RFP for ESD Call Center

Mecklenburg County, located in the State of North Carolina, is seeking proposals from qualified vendors to provide **Call Center Services** for its **Department of Community Resources Economic Services Division (ESD)**.

The full solicitation can be viewed at www.meckprocure.com by clicking "View Published Solicitations" on the screen.

RFP DUE DATE: No later than 2:00 PM (EST) on Tuesday, February 27, 2024.

RFP NUMBER: #487-PD-DCR004006

RFP ACCEPTANCE PLACE: All responses **must** be submitted by the Due Date via MECKProcure.

Vendors must have a profile with the County to submit a response. For more information on vendor registration and how to submit a response, please visit the Vendor Resources Site [here](#).

Please note that all updates regarding this solicitation will be posted on the above-mentioned website, MECKProcure. To ensure that notifications are received, vendors must create a profile with the County.

If you are a registered vendor with the County and did not receive an email notification about this solicitation, please update your vendor profile to include the NIGP Code(s) listed below so that you receive notice of future business opportunities.

NIGP Code(s): 91520

Sincerely,
Porscha Delafose
Procurement Analyst
Porscha.Delafose@mecklenburgcountync.gov