

STATE OF NORTH CAROLINA

Guilford Technical Community College

Invitation for Bid #: 99-JD23017

Medlin Wayfinding Signage

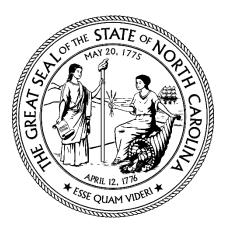
Date Issued: Tuesday, April 30, 2024

Bid Opening Date: Wednesday, June 5, 2024

At 3:00PM ET

Direct all inquiries concerning this IFB to:

Jamie Doom Senior Buyer Email: jedoom@gtcc.edu Phone: 336-334-4822 x 50311



STATE OF NORTH CAROLINA

Invitation for Bids

99-JD23017

For internal State agency processing, including tabulation of bids, provide your company's eVP (Electronic Vendor Portal) Number. Pursuant to G.S. 132-1.10(b) this identification number shall not be released to the public. **This page will be removed and shredded, or otherwise kept confidential**, before the procurement file is made available for public inspection.

This page shall be filled out and returned with your bid. Failure to do so shall be sufficient cause to reject your bid.

Vendor Name

Vendor eVP #

Note: For a contract to be awarded to you, your company (you) must be a North Carolina registered vendor in good standing. You must enter the vendor number assigned through eVP (Electronic Vendor Portal). If you do not have a vendor number, register at https://vendor.ncgov.com/vendor/login

Electronic responses ONLY will be accepted for this solicitation.

STATE OF NORTH CAROLINA Guilford Technical Community College

Refer <u>ALL</u> Inquiries regarding this IFB to:	Invitation for Bids #: 99-JD23017
Jamie Doom, Senior Buyer	Bids will be publicly opened: Wednesday, June 5, 2024, at 3:00PM ET
Contract Type: Open Market	Commodity No.: 551200
Requisition No.: 135501	Description: Signage and accessories

EXECUTION

In compliance with this Invitation for Bids (IFB), and subject to all the conditions herein, the undersigned Vendor offers and agrees to furnish and deliver any or all items upon which prices are bid, at the prices set opposite each item within the time specified herein.

By executing this bid, the undersigned Vendor understands that false certification is a Class I felony and certifies that:

- this bid is submitted competitively and without collusion (G.S. 143-54),
- that none of its officers, directors, or owners of an unincorporated business entity has been convicted of any violations of Chapter 78A of the General Statutes, the Securities Act of 1933, or the Securities Exchange Act of 1934 (G.S. 143-59.2), and
- it is not an ineligible Vendor as set forth in G.S. 143-59.1.

Furthermore, by executing this bid, the undersigned certifies to the best of Vendor's knowledge and belief, that:

• it and its principals are not presently debarred, suspended, proposed for debarment, declared ineligible or voluntarily excluded from covered transactions by any Federal or State department or agency.

As required by G.S. 143-48.5, the undersigned Vendor certifies that it, and each of its sub-Contractors for any Contract awarded as a result of this IFB, complies with the requirements of Article 2 of Chapter 64 of the NC General Statutes, including the requirement for each employer with more than 25 employees in North Carolina to verify the work authorization of its employees through the federal E-Verify system.

As required by Executive Order 24 (2017), the undersigned vendor certifies will comply with all Federal and State requirements concerning fair employment and that it does not and will not discriminate, harass, or retaliate against any employee in connection with performance of any Contract arising from this solicitation.

G.S. 133-32 and Executive Order 24 (2009) prohibit the offer to, or acceptance by, any State Employee associated with the preparing plans, specifications, estimates for public Contract; or awarding or administering public Contracts; or inspecting or supervising delivery of the public Contract of any gift from anyone with a Contract with the State, or from any person seeking to do business with the State. By execution of this bid response to the IFB, the undersigned certifies, for Vendor's entire organization and its employees or agents, that Vendor are not aware that any such gift has been offered, accepted, or promised by any employees or agents of Vendor's organization.

By executing this bid, Vendor certifies that it has read and agreed to the **INSTRUCTION TO VENDORS** and the **NORTH CAROLINA GENERAL TERMS AND CONDITIONS incorporated herein**. These documents can be accessed from the ATTACHMENTS page within this document.

Failure to execute/sign bid prior to submittal may render bid invalid and it MAY BE REJECTED. Late bids cannot be accepted.

COMPLETE/FORMAL NAME OF VENDOR:			
STREET ADDRESS:	TREET ADDRESS:		ZIP:
CITY & STATE & ZIP:		TELEPHONE NUMBER: TOLL FREE TEL. NO:	
PRINCIPAL PLACE OF BUSINESS ADDRESS IF DIFFERENT FROM ABOVE (SEE INSTRUCTIONS TO VENDORS ITEM #21):			
PRINT NAME & TITLE OF PERSON SIGNING ON BEHALF OF VENDOR: FAX NUMBER:			
VENDOR'S AUTHORIZED SIGNATURE:	DATE:	E-MAIL:	

Bid Number: 99-JD23017

VALIDITY PERIOD

Offer shall be valid for at least one hundred and twenty (120) days from date of bid opening, unless otherwise stated here: _____ days, or if extended by mutual agreement of the parties. Any withdrawal of this offer shall be made in writing, effective upon receipt by the agency issuing this IFB.

BID ACCEPTANCE

If your bid is accepted, all provisions of this IFB, along with the written results of any negotiations, shall constitute the written agreement between the parties ("Contract"). The NORTH CAROLINA GENERAL TERMS AND CONDITIONS are incorporated herein and shall apply. Depending upon the Goods or Services being offered, other terms and conditions may apply, as mutually agreed.

FOR STATE USE ONLY: Offer accepted and Contract awarded this _____ day of _____, 20___,

as indicated on the attached certification, by _____

(Authorized Representative of Guilford Technical Community College)

Table of Conter	nts
-----------------	-----

<u>1.0</u>	PURPOSE AND BACKGROUND	5
1.1	CONTRACT TERM	F
<u>2.0</u>	GENERAL INFORMATION	5
2.1	INVITATION FOR BID DOCUMENT	Б
2.1	E-PROCUREMENT FEE	ט ב
	NOTICE TO VENDORS REGARDING IFB TERMS AND CONDITIONS	
2.3		
2.4		-
2.5		-
2.6	BID QUESTIONS	
2.7	BID SUBMITTAL	
2.8	BID CONTENTS	
2.9	ALTERNATE BIDS	
2.10	DEFINITIONS, ACRONYMS, AND ABBREVIATIONS	
3.0	METHOD OF AWARD AND BID EVALUATION PROCESS	8
3.1	METHOD OF AWARD	8
3.2	CONFIDENTIALITY AND PROHIBITED COMMUNICATIONS DURING EVALUATION	
3.3	BID EVALUATION PROCESS	8
3.4	PERFORMANCE OUTSIDE THE UNITED STATES	
3.5	INTERPRETATION OF TERMS AND PHRASES	9
<u>4.0</u>	REQUIREMENTS	10
4.1	PRICING	
4.2	HUB PARTICIPATION	
4.3	REFERENCES	10
4.4	BACKGROUND CHECKS	10
4.5	PERSONNEL	
4.6	VENDOR'S REPRESENTATIONS	11
4.7	FINANCIAL STABILITY	11
4.8	AGENCY INSURANCE REQUIREMENTS MODIFICATION	11
5.0	PRODUCT SPECIFICATIONS	
,		
5.1	GENERAL REQUIREMENTS	12
5.2	PRODUCT/MATERIAL REQUIREMENTS	
5.3	INSTALLATION REQUIREMENTS	14
5.4	CERTIFICATION AND SAFETY LABELS	
5.5	DEVIATIONS	
6.0	CONTRACT ADMINISTRATION	
0.0		
6.1	CONTRACT MANAGER AND CUSTOMER SERVICE	15
6.2	POST AWARD PROJECT REVIEW MEETINGS	
6.3	CONTINUOUS IMPROVEMENT	
6.4	INVOICES	-
6.5	DISPUTE RESOLUTION	
6.6	CONTRACT CHANGES	
<u>7.0</u>	ATTACHMENTS	1/
	MENT A: PRICING	17
ATTACH		1/
	MENT B: INSTRUCTIONS TO VENDORS	10
		10

Vendor: ______

ATTACHMENT C: NORTH CAROLINA GENERAL TERMS & CONDITIONS	18
ATTACHMENT D: HUB SUPPLEMENTAL VENDOR INFORMATION	<u>18</u>
ATTACHMENT E: CUSTOMER REFERENCE FORM	18
ATTACHMENT H: VENDOR REQUEST FOR EO50 PRICE-MATCHING	18

1.0 PURPOSE AND BACKGROUND

Guilford Technical Community College (GTCC) is seeking bids from qualified Vendors to provide fabrication and installation of interior and exterior wayfinding signage at the Medlin Campus Center. The signage and graphics package developed by LS3P architecture firm for GTCC shall serve as a guideline for design intent.

The intent of this solicitation is to award an Agency Contract.

1.1 CONTRACT TERM

The Contract duration encompasses the fulfillment and approval of all stipulated requirements outlined in the scope of work.

Bids shall be submitted in accordance with the terms and conditions of this IFB and any addenda issued hereto.

2.0 GENERAL INFORMATION

2.1 INVITATION FOR BID DOCUMENT

The IFB is comprised of the base IFB document, any attachments, and any addenda released before Contract award, which are incorporated herein by reference.

2.2 E-PROCUREMENT FEE

ATTENTION: The E-Procurement fee may apply to this solicitation. See paragraph entitled ELECTRONIC PROCUREMENT of the North Carolina General Terms and Conditions.

General information on the E-Procurement Services can be found at: <u>http://eprocurement.nc.gov/</u>.

2.3 NOTICE TO VENDORS REGARDING IFB TERMS AND CONDITIONS

It shall be the Vendor's responsibility to read the Instructions to Vendors, the North Carolina General Terms and Conditions, all relevant exhibits and attachments, and any other components made a part of this IFB and comply with all requirements and specifications herein. Vendors also are responsible for obtaining and complying with all Addenda and other changes that may be issued in connection with this IFB.

If Vendors have questions or issues, or exceptions regarding any component within this IFB, those must be submitted as questions in accordance with the instructions in the BID QUESTIONS Section. If the State determines that any changes will be made as a result of the questions asked, then such decisions will be communicated in the form of an IFB addendum. The State may also elect to leave open the possibility for later negotiation of specific provisions of the Contract that have been addressed during the question-and-answer period, prior to contact award.

Other than through this process or negotiation under 01 NCAC 05B.0503, the State rejects and will not be required to evaluate or consider any additional or modified terms and conditions submitted with Vendor's bid. This applies to any language appearing in or attached to the document as part of the Vendor's bid that purports to vary any terms and conditions or Vendors' instructions herein or to render the bid non-binding or subject to further negotiation. Vendor's bid shall constitute a firm offer that shall be held open for the period required herein ("Validity Period" above).

The State may exercise its discretion to consider Vendor proposed modifications. By execution and delivery of this IFB Response, the Vendor agrees that any additional or modified terms and conditions, whether submitted purposely or inadvertently, shall have no force or effect, and will be disregarded unless expressly agreed upon through negotiations

and incorporated by way of a Best and Final Offer (BAFO). Noncompliance with, or any attempt to alter or delete, this paragraph shall constitute sufficient grounds to reject Vendor's bid as nonresponsive.

2.4 IFB SCHEDULE

The table below shows the intended schedule for this IFB. The State will make every effort to adhere to this schedule.

Event Responsibility Date and Tim		Date and Time	
Issue IFB	State Tuesday, April 30, 2024		
Hold Pre-Bid Conference/Site Visit	State Thursday, May 16, 2024, at 9:00AM ET		
Submit Written Questions	Vendor	or Wednesday, May 22, 2024, at 5:00PM ET	
Provide Responses to Questions	State	State Wednesday, May 29, 2024, at 5:00PM ET	
Submit Bids	Vendor Wednesday, June 5, 2024, at 3:00PM AT		
Contract Award	State	TBD	
Contract Effective Date	State	TBD	

2.5 SITE VISIT

Urged and Cautioned Site Visit

Date:	Thursday, May 16, 2024
Time:	9:00 AM Eastern Time
Location:	1003 Bonner Drive
	Transportation Complex Conference Room 1128
	Jamestown, NC 27282
Contact #:	336-334-4822 x 50311

Instructions: Vendor representatives are URGED and CAUTIONED to attend the site visit and apprise themselves of the conditions and requirements which will affect the performance of the work called for by this IFB. A non-mandatory site visit is scheduled for this IFB. Submission of a bid shall constitute sufficient evidence of Vendor's compliance and no allowance will be made for unreported conditions which a prudent Vendor would recognize as affecting the performance of the work called for in this IFB.

Vendor is cautioned that any information released to attendees during the site visit, other than that involving the physical aspects of the facility referenced above, and which conflicts with, supersedes, or adds to requirements in this IFB, must be confirmed by written addendum before it can be considered as a part of this IFB and any resulting contract.

2.6 BID QUESTIONS

Upon review of the IFB documents, Vendors may have questions to clarify or interpret the IFB in order to submit the best bid possible. To accommodate the Bid Questions process, Vendors shall submit any such questions by the "Submit Written Questions" date and time provided in the IFB SCHEDULE Section above, unless modified by Addendum.

Written questions shall be e-mailed to <u>iedoom@gtcc.edu</u> by the date and time specified above. Vendors will enter "IFB # 99-JD23017 Questions" as the subject for the email. Question submittals will include a reference to the applicable IFB section and be submitted in a format shown below:

Reference	Vendor Question	
IFB Section, Page Number	Vendor question?	

Questions received prior to the submission deadline date, the State's response, and any additional terms deemed necessary by the State will be posted in the form of an addendum to the electronic Vendor Portal (eVP), https://evp.nc.gov, and shall become an Addendum to this IFB. No information, instruction or advice provided orally or informally by any State personnel, whether made in response to a question or otherwise in connection with this IFB, shall be considered authoritative or binding. Vendors shall rely only on written material contained in an Addendum to this IFB.

2.7 BID SUBMITTAL

IMPORTANT NOTE: <u>This is an absolute requirement.</u> Vendor shall bear the risk of late submission due to unintended or unanticipated delay. <u>It is the Vendor's sole responsibility to ensure its bid has been received as described in this IFB by the specified time and date of opening</u>. The date and time of receipt will be marked on each bid when received. Any bid or portion thereof received after the bid submission deadline will be rejected.

eVP

All proposal responses shall be submitted electronically via the electronic Vendor Portal (eVP). Additional information can be found at the eVP updates for Vendors link: <u>https://eprocurement.nc.gov/news-events/evp-updates-vendors</u>.

Failure to submit a bid in strict accordance with these instructions shall constitute sufficient cause to reject a Vendor's bid(s). Vendors are strongly encouraged to allow sufficient time to upload bids.

Critical updated information may be included in Addenda to this IFB. It is important that all Vendors responding on this IFB periodically check the State's eVP website for any Addenda that may be issued prior to the bid opening date. All Vendors shall be deemed to have read and understood all information in this IFB and all Addenda thereto.

2.8 BID CONTENTS

Vendors shall populate all attachments of this IFB that require the Vendor to provide information and include an authorized signature where requested. Failure to provide all required items, or Vendor's submission of incomplete items, may result in the State rejecting Vendor's bid, in the State's sole discretion

Vendor IFB responses should include the following items and attachments, which should be arranged in the following order:

- a) Completed and signed version of EXECUTION PAGES, along with the body of the IFB.
- b) Signed receipt pages of any addenda released in conjunction with this IFB, if required to be returned.
- c) Vendor Response, specifically sections: 5.4, 5.5 (if applicable), and 6.1.
- d) Completed version of ATTACHMENT A: PRICING
- e) Completed version of ATTACHMENT D: HUB SUPPLEMENTAL VENDOR INFORMATION
- f) Completed version of ATTACHMENT E: CUSTOMER REFERENCE FORM
- g) Completed and signed version of ATTACHMENT H: VENDOR REQUEST FOR EO50 PRICE-MATCHING, if applicable

2.9 ALTERNATE BIDS

Unless provided otherwise in this IFB, Vendor may submit alternate bids for comparable Goods, various methods or levels of Service(s), or that propose different options. Alternate bids must specifically identify the IFB requirements and advantage(s) addressed by the alternate bid. Any alternate bid, in addition to the marking described above, must be clearly marked with the legend: "Alternate Bid #____ [for 'name of Vendor']". Each bid must be for a specific set of Goods and Services and must include specific pricing. If a Vendor chooses to respond with various offerings, each must be offered with a separate price and be contained in a separate bid. Each bid must be complete and independent of other bids offered.

2.10 DEFINITIONS, ACRONYMS, AND ABBREVIATIONS

Relevant definitions for this IFB are provided in 01 NCAC 05A .0112 and in the Instructions to Vendors referenced below which are incorporated herein by this reference.

3.0 METHOD OF AWARD AND BID EVALUATION PROCESS

3.1 METHOD OF AWARD

North Carolina G.S. 143-52 provides a general list of criteria the State shall use to award contracts, as supplemented by the additional criteria herein. The Goods or Services being procured shall dictate the application and order of criteria; however, all award decisions shall be in the State's best interest.

All responsive bids will be reviewed, and award or awards will be based on the responsive bid(s) offering the lowest price that meets the specifications to include any required verifications set out herein such as but not limited to past performance, references, and financial documents.

While the intent of this IFB is to award a Contract(s) to a single Vendor for all line items, the State reserves the right to make separate awards to different Vendors for one or more line items, to not award one or more line items or to cancel this IFB in its entirety without awarding a Contract if it is considered to be most advantageous to the State to do so.

If a Vendor selected for award is determined by the State to be a non-resident of North Carolina, all responsive bids will be reviewed to determine if any of them were submitted by a North Carolina resident Vendor who requested an opportunity to match the price of the winning bid, pursuant to Executive Order #50 and G.S. 143-59 (for more information, please refer to ATTACHMENT H: VENDOR REQUEST FOR EXECUTIVE ORDER #50 PRICE MATCHING. If such bid(s) are identified, the State will then determine whether any such bid falls within the price-match range, and, if so, make a Contract award in accordance with the process that implements G.S. 143-59 and Executive Order #50.

The State reserves the right to waive any minor informality or technicality in bids received.

3.2 CONFIDENTIALITY AND PROHIBITED COMMUNICATIONS DURING EVALUATION

While this IFB is under evaluation, the responding Vendor, including any subcontractors and suppliers, is prohibited from engaging in conversations intended to influence the outcome of the evaluation. See Paragraph 29 of the Instructions To Vendors entitled COMMUNICATIONS BY VENDORS.

Each Vendor submitting a bid to this IFB, including its employees, agents, subcontractors, suppliers, subsidiaries and affiliates, is prohibited from having any communications with any person inside or outside the using agency; issuing agency; other government agency office or body (including the purchaser named above, any department secretary, agency head, members of the General Assembly and Governor's office); or private entity, if the communication refers to the content of Vendor's bid or qualifications, the content of another Vendor's proposal, another Vendor's qualifications or ability to perform a resulting contract, and/or the transmittal of any other communication of information that could be reasonably considered to have the effect of directly or indirectly influencing the evaluation of proposals, the award of a contract, or both.

Any Vendor not in compliance with this provision shall be disqualified from evaluation and award. A Vendor's proposal may be disqualified if its subcontractor and/or supplier engage in any of the foregoing communications during the time that the procurement is active (*i.e.*, the issuance date of the procurement until the date of contract award or cancellation of the procurement). Only those discussions, communications or transmittals of information authorized or initiated by the issuing agency for this IFB, or inquiries directed to the purchaser named in this IFB regarding requirements of the IFB (prior to proposal submission) or the status of the award (after submission) are excepted from this provision.

3.3 BID EVALUATION PROCESS

Only responsive submissions will be evaluated.

The State will conduct an evaluation of responsive Bids, as follows:

Bids will be received according to the method stated in the Bid Submittal section above.

Bid Number: 99-JD23017

Vendor:

All bids must be received by the issuing agency not later than the date and time specified in the IFB SCHEDULE Section above, unless modified by Addendum. Vendors are cautioned that this is a request for offers, not an offer or request to contract, and the State reserves the unqualified right to reject any and all offers at any time if such rejection is deemed to be in the best interest of the State.

At the date and time provided in the IFB SCHEDULE Section above, unless modified by Addendum, the bids from each responding Vendor will be opened publicly and all offers (except those that have been previously withdrawn, or voided bids) will be tabulated. The tabulation shall be made public at the time it is created. When negotiations after receipt of bids is authorized pursuant to G.S. 143-49 and 01 NCAC 05B.0503, only the names of offerors and the Goods and Services offered shall be tabulated at the time of opening. If negotiation is anticipated, cost and price shall become available for public inspection at the time of the award. Interested parties are cautioned that these costs and their components are subject to further evaluation for completeness and correctness and therefore may not be an exact indicator of a Vendor's pricing position.

At their option, the evaluators may request oral presentations or discussions with any or all Vendors for clarification or to amplify the materials presented in any part of the bid. Vendors are cautioned, however, that the evaluators are not required to request presentations or other clarification—and often do not. Therefore, all bids should be complete and reflect the most favorable terms available from the Vendor. Prices bid cannot be altered or modified as part of a clarification.

Bids will generally be evaluated, based on completeness, content, cost, and responsibility of the Vendor to supply the requested Goods and Services. Specific evaluation criteria are listed in Section 3.1 METHOD OF AWARD.

Upon completion of the evaluation process, the State will make Award(s) based on the evaluation and post the award(s) to the State's eVP website under the IFB number for this solicitation. Award of a Contract to one Vendor does not mean that the other bids lacked merit, but that, all factors considered, the selected bid was deemed most advantageous and represented the best value to the State.

The State reserves the right to negotiate with one or more Vendors, or to reject all original offers and negotiate with one or more sources of supply that may be capable of satisfying the requirement, and in either case to require Vendor to submit a Best and Final Offer (BAFO) based on discussions and negotiations with the State.

3.4 PERFORMANCE OUTSIDE THE UNITED STATES

Vendor shall complete ATTACHMENT F: LOCATION OF WORKERS UTILIZED BY VENDOR. In addition to any other evaluation criteria identified in this IFB, the State may also consider, for purposes of evaluating proposed or actual <u>contract performance</u> <u>outside of the United States</u>, how that performance may affect the following factors to ensure that any award will be in the best interest of the State:

- a) Total cost to the State
- b) Level of quality provided by the Vendor
- c) Process and performance capability across multiple jurisdictions
- d) Protection of the State's information and intellectual property
- e) Availability of pertinent skills
- f) Ability to understand the State's business requirements and internal operational culture
- g) Particular risk factors such as the security of the State's information technology
- h) Relations with citizens and employees
- i) Contract enforcement jurisdictional issues

3.5 INTERPRETATION OF TERMS AND PHRASES

This IFB serves two functions: (1) to advise potential Vendors of the parameters of the solution being sought by the State; and (2) to provide (together with other specified documents) the terms of the Contract resulting from this procurement. The use of phrases such as "shall," "must," and "requirements" are intended to create enforceable contract conditions. In determining whether bids should be evaluated or rejected, the State will take into consideration the degree to which Vendors have

proposed or failed to propose solutions that will satisfy the State's needs as described in the IFB. Except as specifically stated in the IFB, no one requirement shall automatically disqualify a Vendor from consideration. However, failure to comply with any single requirement may result in the State exercising its discretion to reject a bid in its entirety.

4.0 **REQUIREMENTS**

This Section lists the requirements related to this IFB. By submitting a bid, the Vendor agrees to meet all stated requirements in this Section, as well as any other specifications, requirements, and terms and conditions stated in this IFB. If a Vendor is unclear about a requirement or specification or believes a change in a requirement would allow for the State to receive a better bid, the Vendor is encouraged to submit these items in the form of a question during the question and answer period in accordance with the Bid Questions Section above.

4.1 PRICING

Bid price shall constitute the total cost to the State for complete performance in accordance with the requirements and specifications herein, including all applicable charges for handling, transportation, administrative and other similar fees. Complete ATTACHMENT A: PRICING FORM and include in Vendor's response.

4.2 HUB PARTICIPATION

Pursuant to North Carolina General Statute G.S. 143-48, it is State policy to encourage and promote the use of small, minority, physically handicapped, and women contractors in purchasing Goods and Services. As such, this IFB will serve to identify those Vendors that are minority owned or have a strategic plan to support the State's Historically Underutilized Business program by meeting or exceeding the goal of 10% utilization of diverse firms as 1st or 2nd tier subcontractors. Vendor shall complete ATTACHMENT D: HUB SUPPLEMENTAL VENDOR INFORMATION.

4.3 REFERENCES

Vendors shall provide at least three (3) references, using ATTACHMENT E: CUSTOMER REFERENCE FORM, for which your company has supplied the exact model of equipment offered. The State may contact these users to determine the quality level of the offered equipment; as well as, but not limited to user satisfaction with Vendor performance. Information obtained may be considered in the evaluation of the bid.

4.4 BACKGROUND CHECKS

Any personnel or agent of Vendor performing Services under any Contract arising from this IFB may be required to undergo a background check at the expense of the Vendor, if so requested by the State.

4.5 PERSONNEL

Vendor warrants that qualified personnel shall provide Services under this Contract in a professional manner. "Professional manner" means that the personnel performing the Services will possess the skill and competence consistent with the prevailing business standards in the industry. Vendor will serve as the prime contractor under this Contract and shall be responsible for the performance and payment of all subcontractor(s) that may be approved by the State. Names of any third-party Vendors or subcontractors of Vendor may appear for purposes of convenience in Contract documents; and shall not limit Vendor's obligations hereunder. Vendor will retain executive representation for functional and technical expertise as needed in order to incorporate any work by third party subcontractor(s).

Should the Vendor's bid result in an award, the Vendor shall be required to agree that it will not substitute key personnel assigned to the performance of the Contract without prior written approval by the Contract Lead. Vendor shall further agree that it will notify the Contract Lead of any desired substitution, including the name(s) and references of Vendor's recommended substitute personnel. The State will approve or disapprove the requested substitution in a timely manner. The State may, in its sole discretion, terminate the Services of any person providing Services under this Contract. Upon such termination, the State may request acceptable substitute personnel or terminate the contract Services provided by such personnel.

4.6 VENDOR'S REPRESENTATIONS

If the bid results in an award, Vendor agrees that it will not enter any agreement with a third party that may abridge any rights of the State under the Contract. If any Services, deliverables, functions, or responsibilities not specifically described in this solicitation are required for Vendor's proper performance, provision and delivery of the Service and deliverables under a resulting Contract, or are an inherent part of or necessary sub-task included within such service, they will be deemed to be implied by and included within the scope of the contract to the same extent and in the same manner as if specifically described in the Contract. Unless otherwise expressly provided herein, Vendor will furnish all of its own necessary management, supervision, labor, facilities, furniture, computer and telecommunications equipment, software, supplies, and materials necessary for the Vendor to provide and deliver the Services and/or other Deliverables.

4.7 FINANCIAL STABILITY

As a condition of contract award, the Vendor must certify that it has the financial capacity to perform and to continue to perform its obligations under the Contract; that Vendor has no constructive or actual knowledge of an actual or potential legal proceeding being brought against Vendor that could materially adversely affect performance of this Contract; and that entering into this Contract is not prohibited by any contract, or order by any court of competent jurisdiction

Each Vendor shall certify it is financially stable by completing the ATTACHMENT G: CERTIFICATION OF FINANCIAL CONDITION. The State is requiring this certification to minimize potential performance issues from contracting with a Vendor that is financially unstable. This Certification shall be deemed continuing, and from the date of the Certification to the expiration of the Contract, the Vendor shall notify the State within thirty (30) days of any occurrence or condition that materially alters the truth of any statement made in this Certification.

4.8 AGENCY INSURANCE REQUIREMENTS MODIFICATION

A. Default Insurance Coverage from the General Terms and Conditions applicable to this Solicitation:

- □ Small Purchases
- oxtimes Contract value in excess of the Small Purchase threshold, but up to \$1,000,000.00
- □ Contract value in excess of \$1,000,000.00

B. The Purchasing Agency has conducted a risk assessment and determined that certain default coverage provisions in the North Carolina General Terms and Conditions, paragraph entitled *Insurance*, should be increased from the minimums stated. Increased or additional insurance coverage amounts for this Solicitation are as follows. Coverages not changed here remain as stated in the General Terms and Conditions.

a)	Employer's Liability	Statutory Limits	
b)	<u>Commercial General Liability</u>	\$ 1,000,000.00	Combined Single Limit
c)	<u>Automobile</u>	\$ 1,000,000.00 \$ 1,000,000.00 \$ 1,000,000.00	Bodily injury and property damage Uninsured/under insured motorist Medical payment

5.0 PRODUCT SPECIFICATIONS

The following information outlines the vendor requirements, product/materials requirements, and GTCC requirements. This information is intended to assist vendors in preparing and submitting bids to provide fabrication and installation of interior and exterior wayfinding signage at the Medlin Campus Center per the signage package found in the link below.

LS3P Signage Package

5.1 GENERAL REQUIREMENTS

- A) SUMMARY
 - i) Section Includes: Requirements for interior signage and wayfinding and exterior directory.
 - All signage must be provided by a single manufacturer. Interior signage has been provided as a design intent package. Signage included in shop drawings should adhere to the proportions, type, and detail. Any substitution must be provided in shop drawings with explanation.
 - iii) All signage must include message content shown on the drawings and provided at the locations indicated.
 - iv) Vendor must confirm compliance requirements and all necessary permits.

B) SUBMITTALS

- i) Shop Drawings: Submit to Architect for review for the limited purpose of checking for conformance with the information given and design concept expressed in Contract Documents. Contractor / Vendor to apply stamp, signed or initialed certifying that review, approval, verification of products required, field dimensions, adjacent construction Work, and coordination of information is in accordance with requirements of the Work and Contract Documents.
- ii) Shop Drawings: Indicate font style, size, color, sections, and details for work in this section, indicating product components, location of signs and method of attachment and anchorage.
- iii) Vendor must field verify and confirm the exact size for letters to fit within the building area where signage is to be installed.
- iv) Verification Samples: For each type of signage representing the colors selected from manufacturer's standards.
- v) Manufacturer Instructions: Submit detailed instructions on installation requirements, including storage and handling procedures.

C) QUALIFICATIONS

i) Manufacturer: Company specializing in manufacturing products specified in this Section with minimum three years' documented experience.

D) DELIVERY, STORAGE, AND HANDLING

- i) Inspection: Accept materials on site in manufacturer's original packaging and inspect for damage.
- ii) Storage: Store materials according to manufacturer instructions.
- iii) Protection:
 - 1. Protect materials from moisture and dust by storing them in clean, dry locations remote from construction operations areas.
 - 2. Provide additional protection according to manufacturer instructions.

Bid Number: 99-JD23017

E) WARRANTY

i) Manufacturer's standard performance guarantees or warranties that extend beyond a one-year period must be provided.

5.2 PRODUCT/MATERIAL REQUIREMENTS

- A) EXTERIOR SIGNS
 - i) Exterior Directional Sign
 - 1. Sign body: Double sided ¼" aluminum directional sign
 - 2. Sign frame: 4"x4" aluminum posts embedded below grade.
 - 3. Vinyl text: White vinyl letters
 - 4. Vinyl sheeting: Green and white vinyl sheeting. See Signage Package for PMS.
 - ii) Vinyl Sheeting for Graphics
 - Vinyl sheeting must be 5 to 7-year premium type and must be in accordance with the flammability requirements of ASTM E84 and must be a minimum 0.08 mm 0.003-inch film thickness. Film must include a precoated pressure sensitive adhesive backing, Class 1
- **B) INTERIOR LETTERING**
 - i) Dimensional Letterings (Sign Type L)
 - 1. ¼" brushed aluminum dimensional lettering
 - 2. 2. Lettering to be adhered to wall with 3M adhesive. Substitution for stud mount attachment is acceptable and should be noted in shop drawings.
 - 3. Letter Height: 1 ¼"
 - 4. Letter Spacing: ½"
 - 5. All lettering should remain on a single line
 - ii) Overhead Directional Sign (Sign Type O)
 - Double sided PVC sign constructed from three 1/8" PVC panels with 1 ¼" tall lettering and 4 ¼" x 3" directional arrow
 - Color and text application to be direct print on to PVC. Subcontractor to advise if vinyl sheeting is required for color and text application. Architect to review and confirm if substitution is permitted. See Signage Package for PMS.
 - 3. PVC panels to be bonded by adhesive. Adhesive type to be recommended by Subcontractor pending final sign weight. Adhesive type should be noted in shop drawings.
 - 4. Hardware Basis of Design: Stainless steel cable wire with aluminum top clamp. Final hardware and attachment to ceiling to be noted in shop drawings for Architect approval.
 - iii) Panel Directional Sign (Sign Type P)
 - 1. Double sided PVC sign constructed from three 1/8" PVC panels with 1 ¼" tall lettering and 4 ¼" x 3" directional arrow.
 - Color and text application to be direct print on to PVC. Subcontractor to advise if vinyl sheeting is required for color and text application. Architect to review and confirm if substitution is permitted. See Signage Package for PMS.

- 3. PVC panels to be bonded by adhesive. Adhesive type to be recommended by Subcontractor pending final sign weight. Adhesive type should be noted in shop drawings.
- 4. Hardware Basis of Design: Stainless steel cable wire with aluminum top clamp. Final hardware and attachment to ceiling to be noted in shop drawings for Architect approval.
- iv) Vinyl Wall Graphic (Sign Type V)
 - 1. Basis of Design: 3M Controltac with Comply adhesive
 - 2. Vinyl sheeting must be 5 to 7-year premium type and must be in accordance with the flammability requirements of ASTM E84
 - 3. Vinyl wall graphics to be decal with contour cut
 - 4. Alternate: 1/8" PVC lettering adhered to wall

5.3 INSTALLATION REQUIREMENTS

- A) INSTALLATION
 - i) Install in accordance with manufacturer's written instructions, template, attachment devices and recommendations. Verify signage in proper relationship with adjacent work.
 - ii) Prepare substrates using the methods recommended by the manufacturer for achieving the best result for the substrate under the project conditions.
 - iii) Do not proceed with installation until substrates have been prepared using the methods recommended by the manufacturer and deviations from manufacturer's recommended tolerances are corrected. Commencement of installation constitutes acceptance of conditions.
 - iv) Building Identification Locations: As indicated on Drawings.
 - v) Anchorage and fastener materials must be in accordance with approved manufacturer's instructions for the indicated substrate. Anchorage not otherwise specified or indicated must include slotted inserts, expansion shields, and powder-driven fasteners when approved for concrete; epoxy set threaded studs into brick veneer.
 - vi) Signs must be installed plumb and true at mounting heights indicated, and by method shown or specified.

5.4 CERTIFICATION AND SAFETY LABELS

All manufactured items and/or fabricated assemblies subject to operation under pressure, operation by connection to an electric source, or operation involving a connection to a manufactured, natural, or LP gas source shall be constructed and approved in a manner acceptable to the appropriate state inspector which customarily requires the label or re-examination listing or identification marking of the appropriate safety standard organization; such as the American Society of Mechanical Engineers for pressure vessels; the Underwriters Laboratories and /or National Electrical Manufacturers' Association for electrically operated assemblies; or the American Gas Association for gas operated assemblies, where such approvals of listings have been established for the type of device offered and furnished. Further, all items furnished shall meet all requirements of the Occupational Safety and Health Act (OSHA), and state and federal requirements relating to clean air and water pollution.

- Do the products offered herein comply with the above requirement? _____ (Yes |No|N/A)
- If the equipment offered herein is powered by connection to an electrical source, what is the name of the Laboratory whose listing label is affixed to the exterior of the equipment or power cord (UL, MET, CSA, ETL, etc.)?

The CE Mark is not a safety certification mark and does not demonstrate compliance to North American safety standards or installation codes.

5.5 **DEVIATIONS**

The nature of all deviations from the Specifications listed herein shall be clearly described by the Vendor. Otherwise, it will be considered that items offered by the Vendor are in strict compliance with the Specifications provided herein, and the successful Vendor shall be required to supply conforming goods. Deviations shall be explained in detail on an attached sheet. However, no implication is made or intended by the State that any deviation will be acceptable. Do <u>not</u> list objections to the North Carolina General Terms and Conditions in this section.

6.0 CONTRACT ADMINISTRATION

All Contract Administration requirements are conditioned on an award resulting from this solicitation. This information is provided for the Vendor's planning purposes

6.1 CONTRACT MANAGER AND CUSTOMER SERVICE

The Vendor shall be required to designate and make available to the State a contract manager. The contract manager shall be the State's point of contact for Contract related issues and issues concerning performance, progress review, scheduling, and service.

Contract Manager Point of Contact		
Name:		
Office Phone #:		
Mobile Phone #:		
Email:		

The Vendor shall be required to designate and make available to the State for customer service. The customer service point of contact shall be the State's point of contact for customer service-related issues (define roles and responsibilities

Customer Service Point of Contact		
Name:		
Office Phone #:		
Mobile Phone #:		
Email:		

6.2 POST AWARD PROJECT REVIEW MEETINGS

The Vendor, at the request of the State, shall be required to meet periodically with the State for Project Review meetings. The purpose of these meetings will be to review project progress reports, discuss Vendor and State performance, address outstanding issues, review problem resolution, provide direction, evaluate continuous improvement, and cost saving ideas, and discuss any other pertinent topics.

6.3 CONTINUOUS IMPROVEMENT

The State encourages the Vendor to identify opportunities to reduce the total cost to the State. A continuous improvement effort consisting of various ideas to enhance business efficiencies as performance progresses.

6.4 INVOICES

Vendor shall invoice the Purchasing Agency. The standard format for invoicing shall be Single Invoices meaning that the Vendor shall provide the Purchasing Agency with an invoice for each order. Invoices shall include detailed line item information to allow the Purchasing Agency to verify pricing at point of receipt matches the correct price from the original date of order. At a minimum, the following fields shall be included on all invoices:

Vendor's Billing Address, Customer Account Number, NC Contract Number, Order Date, Buyer's Order Number, Manufacturer Part Numbers, Vendor Part Numbers, Item Descriptions, Price, Quantity, and Unit of Measure.

INVOICES MAY NOT BE PAID UNTIL AN INSPECTION HAS OCCURRED AND THE GOODS ACCEPTED.

6.5 DISPUTE RESOLUTION

During the performance of the Contract, the Parties agree that it is in their mutual interest to resolve disputes informally. Any claims by the Vendor shall be submitted in writing to the State's Contract Manager for resolution. Any claims by the State shall be submitted in writing to the Vendor's Project Manager for resolution. The Parties shall agree to negotiate in good faith and use all reasonable efforts to resolve such dispute(s).

During the time the Parties are attempting to resolve any dispute, each shall proceed diligently to perform their respective duties and responsibilities under this Contract. The Parties will agree on a reasonable amount of time to resolve a dispute. If a dispute cannot be resolved between the Parties within the agreed upon period, either Party may elect to exercise any other remedies available under the Contract, or at law. This provision, when agreed in the Contract, shall not constitute an agreement by either party to mediate or arbitrate any dispute.

6.6 CONTRACT CHANGES

Contract changes, if any, over the life of the Contract shall be implemented by contract amendments agreed to in writing by the State and Vendor. Amendments to the contract can only be made through the contract administrator.

The remainder of this page is intentionally left blank

7.0 ATTACHMENTS

ATTACHMENT A: PRICING

Complete and return the Pricing associated with this IFB, which can be found in the table below:

LINE	QTY	UOM	DESCRIPTION	EXTENDED PRICE
1	1	LOT	Labor, material, and equipment as required for fabrication and installation of interior and exterior wayfinding signage at the Medlin Campus Center as outlined in section 5.0 SCOPE OF WORK and its subsections.	\$

TOTAL EXTENDED PRICE \$ _____

Do not include sales tax

Shipping and Handling must be included in line item pricing, not as a separate line item Any discounts must be included in line item pricing, not as a separate line item Vendor:

****IMPORTANT NOTICE****

RETURN THE REQUIRED ATTACHMENTS WITH YOUR RESPONSE

FOLLOW THE LINKS TO ACCESS EACH ATTACHMENT

ATTACHMENT B: INSTRUCTIONS TO VENDORS

The Instructions to Vendors, which are incorporated herein by this reference, may be found here:

https://ncadmin.nc.gov/formnorth-carolina-instructions-vendors032023/download?attachment

ATTACHMENT C: NORTH CAROLINA GENERAL TERMS & CONDITIONS

The North Carolina General Terms and Conditions, which are incorporated herein by this reference, may be found here:

https://www.doa.nc.gov/form-north-carolina-general-terms-and-conditions-11-2023/open

ATTACHMENT D: HUB SUPPLEMENTAL VENDOR INFORMATION

Complete and return the Historically Underutilized Businesses (HUB) Vendor Information form, which can be found at the following link:

https://files.nc.gov/ncdoa/pandc/OnlineForms/Form HUB-Supplemental-Vendor-Information 9.2021.pdf

ATTACHMENT E: CUSTOMER REFERENCE FORM

Complete and return the Customer Reference Form, which can be found at the following link: https://files.nc.gov/ncdoa/pandc/OnlineForms/Form Customer Reference Template 09.2021.pdf

ATTACHMENT H: VENDOR REQUEST FOR EO50 PRICE-MATCHING

Complete, sign, and return the Vendor Request for EO50 Price-Matching, which can be found at the following link: <u>https://files.nc.gov/ncdoa/pandc/OnlineForms/Form_Vendor-Price-Matching-Opportunity_09.2021.pdf</u>

<u>*** Failure to Return the Required Attachments May Eliminate</u> <u>Your Response from Further Consideration ***</u>