

STATE OF NORTH CAROLINA

Rowan-Cabarrus Community College

Request for Proposal #: 121-051425BB

Grounds Management Services

Date of Issue: May 14, 2025

Proposal Opening Date: June 26, 2025

At 2:00 PM ET

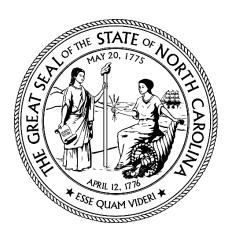
Direct all inquiries concerning this RFP to:

Ben Brown

Facilities Operations and Maintenance Director

Email: ben.brown@rccc.edu

Phone: 704-216-3453



STATE OF NORTH CAROLINA

Request for Proposal # 121-051425BB

For internal State agency processing, including tabulation of proposals in the Interactive Purchasing System (IPS), please provide your company's Federal Employer Identification Number or alternate identification number (e.g., Social Security Number). Pursuant to G.S. 132-1.10(b) this identification number shall not be released to the public. **This page will be removed and shredded, or otherwise kept confidential**, before the procurement file is made available for public inspection.

This page is to be filled out and returned with your proposal. Failure to do so may subject your proposal to rejection.

ID Number:	
Federal ID Number or Social Security Number	
Vendor Name	

Proposal Number: 121-051425BB	Vendor: _	

STATE OF NORTH CAROLINA Rowan-Cabarrus Community College		
Refer <u>ALL</u> Inquiries regarding this RFP to:	Request for Proposal # 121-051425BB	
Ben Brown ben.brown@rccc.edu 704-216-3453	Proposals will be publicly opened: June 26, 2025, at 2:00PM via Zoom. A LINK for the meeting will be provided via Addendum	
Contract Type: Open Market	Using Agency: Rowan-Cabarrus Community College	
Commodity No. and Description: 988-36 Grounds & Roadside Maintenance, Mowing, Edging, Plant	Requisition No.: N/A	

EXECUTION

In compliance with this Request for Proposals (RFP), and subject to all the conditions herein, the undersigned Vendor offers and agrees to furnish and deliver any or all items upon which prices are bid, at the prices set opposite each item within the time specified herein.

By executing this proposal, the undersigned Vendor understands that false certification is a Class I felony and certifies that:

- this proposal is submitted competitively and without collusion (G.S. 143-54),
- none of its officers, directors, or owners of an unincorporated business entity has been convicted of any violations of Chapter 78A of the General Statutes, the Securities Act of 1933, or the Securities Exchange Act of 1934 (G.S. 143-59.2), and
- it is not an ineligible Vendor as set forth in G.S. 143-59.1.

Furthermore, by executing this proposal, the undersigned certifies to the best of Vendor's knowledge and belief, that:

 it and its principals are not presently debarred, suspended, proposed for debarment, declared ineligible or voluntarily excluded from covered transactions by any Federal or State department or agency.

As required by G.S. 143-48.5, the undersigned Vendor certifies that it, and each of its sub-Contractors for any Contract awarded as a result of this RFP, complies with the requirements of Article 2 of Chapter 64 of the NC General Statutes, including the requirement for each employer with more than 25 employees in North Carolina to verify the work authorization of its employees through the federal E-Verify system.

G.S. 133-32 and Executive Order 24 (2009) prohibit the offer to, or acceptance by, any State Employee associated with the preparing plans, specifications, estimates for public contracts; or awarding or administering public contracts; or inspecting or supervising delivery of the public contract of any gift from anyone with a contract with the State, or from any person seeking to do business with the State. By execution of this response to the RFP, the undersigned certifies, for Vendor's entire organization and its employees or agents, that Vendor is not aware that any such gift has been offered, accepted, or promised by any employees of your organization.

By executing this proposal, Vendor certifies that it has read and agreed to the **INSTRUCTION TO VENDORS** and the **NORTH CAROLINA GENERAL TERMS AND CONDITIONS**. These documents can be accessed from the ATTACHMENTS page within this document.

Failure to execute/sign proposal prior to submittal may render proposal invalid and it MAY BE REJECTED. Late proposals shall not be accepted.

COMPLETE/FORMAL NAME OF VENDOR:			
		T =	T
STREET ADDRESS:		P.O. BOX:	ZIP:
CITY & STATE & ZIP:		TELEPHONE NUMBER:	TOLL FREE TEL. NO:
PRINCIPAL PLACE OF BUSINESS ADDRESS IF DIFFERENT FROM ABOVE (SEE INSTRUCTIONS TO VENDORS ITEM #12):			
Trinoir All EAGL OF BOSINESS ABBRESS II BIT ERENT TROWN ABOVE (GLE INGTROOTIONS TO VERBORG TEM#12).			
PRINT NAME & TITLE OF PERSON SIGNING ON BEHALF OF VENDOR:		FAX NUMBER:	
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		=144	
VENDOR'S AUTHORIZED SIGNATURE*:	DATE:	EMAIL:	

Proposal Number: 121-051425BB VALIDITY PERIOD	Vendor:
	nless otherwise stated here: days, or if extended by mutual de in writing, effective upon receipt by the agency issuing this RFP.
ACCEPTANCE OF PROPOSAL	
, , , , , , , , , , , , , , , , , , , ,	th the written results of any negotiations, shall constitute the written LINA GENERAL TERMS AND CONDITIONS are incorporated herein ered, other terms and conditions may apply, as mutually agreed.
FOR STATE USE ONLY: Offer accept, and Contract awarde attached certification, by	d this day of, 20, as indicated on the
(Authorized Representative of Rowan-Cabarrus Commun	

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1.0 PURPOSE AND BACKGROUND

Rowan-Cabarrus Community College (the College) is requesting proposals from qualified Vendors for Grounds Management Services and Optional/Alternate services of Snow and Ice Removal on an as-needed basis for the North, South, CBTC campuses of Rowan-Cabarrus Community College. Please reference **Exhibit A – Rowan-Cabarrus Community College Locations** and **Exhibit C – Maps.** The College reserves the right to award to multiple vendors if it is in the best interest of the College.

There are no minimum or maximum quantities guaranteed. The College shall only be responsible for service performed by the awarded Vendor(s). The College reserves the right to increase or decrease the services and/or quantities, as needed, as a result of usage and/or budgetary restrictions. Proposals shall be submitted in accordance with the terms and conditions of this RFP and any addenda issued hereto. The services may be adjusted based on additions or deletions of areas because of construction, renovation and budget during the course of the year. The total cost for the changes will also be adjusted based on the Proposal Cost Sheet in this RFP.

The terms vendor, contractor, offeror and bidder are used interchangeable throughout this document.

1.1. CONTRACT TERM

The Contract shall have an initial term of <u>one (1) year</u>, beginning on the date of final Contract execution (the "Effective Date"). The Vendor shall begin work under the Contract within 30 days business days of the Effective Date.

At the end of the Contract's initial term, the State shall have the option, in its sole discretion, to renew the Contract on the same terms and conditions for up to two (2) additional one-year terms. The State will give the Vendor written notice of its intent to exercise each option no later than **thirty (30)** days before the end of the Contract's then-current term. In addition to any optional renewal terms, and with the Vendor's concurrence, the State reserves the right to extend the Contract after the last active term.

Proposals shall be submitted in accordance with the terms and conditions of this RFP and any addenda issued hereto.

2.0 GENERAL INFORMATION

2.1. REQUEST FOR PROPOSAL DOCUMENT

The RFP is comprised of the base RFP document, any attachments, and any addenda released before Contract award. All attachments and addenda released for this RFP in advance of any Contract award are incorporated herein by reference.

2.2. E-PROCUREMENT FEE

ATTENTION: The E-Procurement fee may apply to this solicitation. See the paragraph entitled ELECTRONIC PROCUREMENT of the North Carolina General Terms and Conditions.

General information on the E-Procurement Services can be found at: http://eprocurement.nc.gov/

2.3. NOTICE TO VENDORS REGARDING RFP TERMS AND CONDITIONS

It shall be the Vendor's responsibility to read the Instructions, the State's terms and conditions, all relevant exhibits and attachments, and any other components made a part of this RFP and comply with all requirements and specifications herein. Vendors also are responsible for obtaining and complying with all Addenda and other changes that may be issued in connection with this RFP.

If Vendors have questions, issues, or exceptions regarding any term, condition, or other component within this RFP, those must be submitted as questions in accordance with the instructions in **Section 2.6 PROPOSAL QUESTIONS.** If the State determines that any changes will be made as a result of the questions asked, then such decisions will be communicated in the form of an RFP addendum. The State may also elect to leave open the possibility for later negotiation and amendment of specific provisions of the Contract that have been addressed during the question-and- answer period. Other than through this Q and A process or negotiation under 01 NCAC 05B.0503, the State rejects and will not be required to evaluate or consider any additional or modified terms and

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conditions submitted with Vendor's proposal or otherwise. This applies to any language appearing in or attached to the document as part of the Vendor's proposal that purports to vary any terms and conditions or Vendors' instructions herein or to render the proposal non-binding or subject to further negotiation. Vendor's proposal shall constitute a firm offer that shall be held open for the period required herein ("Validity Period" above).

By execution and delivery of this RFP Response, the Vendor agrees that any additional or modified terms and conditions, whether submitted purposely or inadvertently, shall have no force or effect, and will be disregarded. Noncompliance with, or any attempt to alter or delete, this paragraph shall constitute sufficient grounds to reject Vendor's proposal as nonresponsive. The State may exercise its discretion to consider Vendor proposed modifications.

2.4. RFP SCHEDULE

The table below shows the intended schedule for this RFP. The State will make every effort to adhere to this schedule.

Event	Responsibility	Date and Time
Issue RFP	State	Wednesday, May 14, 2025
Hold Pre-Proposal Meeting/Site Visit	State	Tuesday, June 3, 2025 @ 9:00
Submit Written Questions	Vendor	Monday, June 9, 2025 by 12:00 Noon
Provide Response to Questions	State	Thursday, June 12, 2025
Submit Proposals in pdf format via email to	Vendor	Thursday, June 26, 2025, at 2:00
collegeenvironment@rccc.edu		PM,(Opening via Zoom)
Contract Award	State	July 18, 2025
Contract Effective Date	State	August 1, 2025

2.5. MANDATORY SITE VISIT

Mandatory Site Visit - Date: June 3, 2025

Time: 9:00 AM Eastern Time

Contact #: Ben Brown @ 704-216-3453 or ben.brown@rccc.edu

Instructions: It shall be MANDATORY that each Vendor representative be present for a pre-proposal site visit on Tuesday, June 3, 2025. Attendees must meet promptly at 9:00 AM Eastern Time at Rowan-Cabarrus Community College, North Campus, in the courtyard between N101 and N102, 1333 Jake Alexander Blvd. S, Salisbury, NC 28146.

The group will then proceed to the College Station Campus in Kannapolis, NC, followed by the South Campus in Concord, NC, and CBTC in Concord, NC. Please see the addresses in Exhibit A – Rowan-Cabarrus Community College Locations.

All attendees must sign in upon arrival at each location and clearly indicate the prospective Vendor represented on the sign in sheet. All representatives must travel to each Campus, late arrivals will not be allowed to sign in, participate in the site visit, nor shall their proposal be considered. Submission of a proposal shall constitute sufficient evidence of this compliance.

Limit two (2) representatives per bidder.

HUB certified contractors are encouraged to submit a bid for this project.

The purpose of this visit is for all prospective Vendors to apprise themselves with the conditions and requirements which will affect the performance of the work called for by this Request for Proposals. **Vendors must stay for the duration of the site visit at all locations**. No allowances will be made for unreported conditions that a prudent Vendor would recognize as affecting the work called for or implied by this proposal.

Vendors are cautioned that any information released to attendees during the site visit, other than that involving the physical aspects of the facility referenced above, and which conflicts with, supersedes, or adds to requirements in this Request for Proposal, must be confirmed by written addendum before it can be considered to be a part of this proposal.

2.6. PROPOSAL QUESTIONS

Upon review of the RFP documents, Vendors may have questions to clarify or interpret the RFP in order to submit the best proposal possible. To accommodate the Proposal Questions process, Vendors shall submit any such questions by the above due date.

Written questions shall be emailed to Ben Brown at ben.brown@rccc.edu by the date and time specified above. Vendors should enter "RFP # 121-051425BB Questions" as the subject for the email. Questions submittals should include a reference to the applicable RFP section and be submitted in the format shown below:

Reference	Vendor Question
RFP Section, Page Number	Vendor question?

Questions received prior to the submission deadline date, the State's response, and any additional terms deemed necessary by the State will be posted in the form of an addendum to the North Carolina Electronic Vendor Portal website (eVP), http://www.evp.nc.gov, and shall become an Addendum to this RFP. No information, instruction or advice provided orally or informally by any State personnel, whether made in response to a question or otherwise in connection with this RFP, shall be considered authoritative or binding. Vendors shall rely only on written material contained in an Addendum to this RFP.

2.7. PROPOSAL SUBMITTAL

IMPORTANT NOTE: This is an absolute requirement. Vendor shall bear the risk for late submission due to unintended or unanticipated delay—Electronic submittals via email are required and must be in pdf format only. It is the Vendor's sole responsibility to ensure its proposal has been submitted to this Office by the specified time and date of opening. Return Receipt Requested. An email will be sent to the Vendor confirming receipt of the proposal. Any proposal submitted after the proposal deadline will be rejected.

All proposals shall be submitted in pdf format via email	
PROPOSAL NUMBER: 121-051425BB	PROPOSAL NUMBER: 121-051425BB Grounds Management (The above should be noted in the subject line of the email and sent via email only to collegeenvironment@rccc.edu)

Attempts to submit a proposal via facsimile (FAX) machine, telephone, or other delivery method in response to this RFP shall NOT be accepted.

- a) Submit a signed, original executed proposal response <u>via email in pdf format only</u>. File must not be password protected and capable of being copied to other sources. Please submit all information in one file, if possible. File cannot exceed 20 MGS.
- b) Digital files will not be opened by anyone until the public bid opening via Zoom meeting. If Vendor submits more than one

 (1) proposal, each proposal shall be submitted separately and marked accordingly in the comment line of the email.
 Proposals are subject to rejection unless submitted with the information above included on the email comment line.
- c) The file must contain the entire Technical and Cost Proposal including any proprietary information.

Failure to submit a proposal in strict accordance with these instructions shall constitute sufficient cause to reject a vendor's proposal(s). Vendors are strongly encouraged to allow sufficient time to upload proposals.

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Critical updated information may be included in Addenda to this RFP. It is important that all Vendors proposing on this RFP periodically check the State's eVP website for any Addenda that may be issued prior to the bid opening date. All Vendors shall be deemed to have read and understood all information in this RFP and all Addenda thereto.

Contact with anyone working for or with the State regarding this RFP other than the State Contract Lead named on the face page of this RFP in the manner specified by this RFP shall constitute grounds for rejection of said Vendor's offer, at the State's election.

2.8. PROPOSAL CONTENTS

Vendors shall populate all attachments of this RFP that require the Vendor to provide information and include an authorized signature where requested. Vendor RFP responses shall include the following items, and those attachments should be arranged in the following order:

- a) Cover Letter must include a statement that confirms that the proposer has read the RFP in its entirety, including all links, and all Addenda released in conjunction with the RFP.
- b) Title Page: Include the company name, address, phone number and authorized representative along with the Proposal Number.
- c) Completed and signed version of EXECUTION PAGES, along with the body of the RFP and signed receipt pages of any addenda released in conjunction with this RFP (if required to be returned).
- d) Completed version of ATTACHMENT A INSTRUCTIONS TO VENDORS
- e) ATTACHMENT B NORTH CAROLINA GENERAL CONTRACT TERMS AND CONDITIONS
- f) Completed version of ATTACHMENT C PRICING
- g) Completed and signed version of ATTACHMENT D LOCATION OF WORKERS UTILIZED BY VENDOR
- h) Completed and signed version of ATTACHMENT E CERTIFICATION OF FINANCIAL CONDITION
- i) Completed and signed version of ATTACHMENT F SUPPLEMENTAL VENDOR INFORMATION
- j) Completed and signed version of ATTACHMENT G SCOPE OF WORK
- k) EXHIBIT A ROWAN-CABARRUS COMMUNITY COLLEGE LOCATIONS (Does not have to be returned)
- I) EXHIBIT B REFERENCES
- m) EXHIBIT C MAPS (Does not have to be returned)

2.9. ALTERNATE PROPOSALS

Unless provided otherwise in this RFP, Vendor may submit alternate proposals for various methods or levels of service(s) or that propose different options. Alternate proposals must specifically identify the RFP requirements and advantage(s) addressed by the alternate proposal. Any alternate proposal, in addition to the marking described above, must be clearly marked with the legend: "Alternate Proposal #121-051425BB - for 'name of Vendor". Each proposal must be for a specific set of Services and must include specific pricing. If a Vendor chooses to respond with various service offerings, each must be offered with a separate price and be contained in a separate proposal document. Each proposal must be complete and independent of other proposals offered.

2.10. DEFINITIONS, ACRONYMS, AND ABBREVIATIONS

Relevant definitions for this RFP are provided in 01 NCAC 05A .0112 and in the Instructions to Vendors found below which are incorporated herein by this reference.

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3.0 METHOD OF AWARD AND PROPOSAL EVALUATION PROCESS

3.1 METHOD OF AWARD

North Carolina G.S. 143-52 provides a general list of criteria the State shall use to award contracts, as supplemented by the additional criteria herein. The Goods or Services being procured shall dictate the application and order of criteria; however, all award decisions shall be in the State's best interest. All qualified proposals will be evaluated, and awards will be made to the Vendor(s) meeting the specific RFP Specifications and achieving the highest and best final evaluation, based on the criteria described below.

While the intent of this RFP is to award a Contract(s) to a single Vendor *OR multiple Vendors*, the State reserves the right to make separate awards to different Vendors for one or more line items, to not award one or more line items or to cancel this RFP in its entirety without awarding a Contract if it is considered to be most advantageous to the State to do so.

The State reserves the right to waive any minor informality or technicality in proposals received.

3.2 CONFIDENTIALITY AND PROHIBITED COMMUNICATIONS DURING EVALUATION

While this RFP is under evaluation, the responding Vendor, including any subcontractors and suppliers, is prohibited from engaging in conversations intended to influence the outcome of the evaluation. See the Paragraph of the Instructions to Vendors Entitled Confidential Information.

3.3 PROPOSAL EVALUATION PROCESS

The State shall review all Vendor responses to this RFP to confirm that they meet the specifications and requirements of the RFP.

The State will conduct a One-Step evaluation of Proposals:

- a) Proposals will be received from each responsive Vendor via email.
- b) All proposals must be received by the issuing agency not later than the date and time specified on the cover sheet of this RFP, unless modified by Addendum.
- c) At that date and time, the proposal from each responding firm will be opened publicly and the name of the Vendor and total cost offered will be announced. Interested parties are cautioned that these costs and their components are subject to further evaluation for completeness and correctness and therefore may not be an exact indicator of a vendor's pricing position.
- d) If negotiation is anticipated under 01 NCAC 05B.0503, pricing may not be public until award.
- e) At their option, the evaluators may request oral presentations or discussions with any or all Vendors for clarification or to amplify the materials presented in any part of the proposal. Vendors are cautioned, however, that the evaluators are not required to request presentations or other clarification—and often do not. Therefore, all proposals should be complete and reflect the most favorable terms available from the Vendor.
- f) Proposals will generally be evaluated according to completeness, content, and experience with similar projects, ability of the Vendor and its staff, and cost. Specific evaluation criteria are listed in **3.4 EVALUATION CRITERIA**, below.
- g) Upon completion of the evaluation process, the State will make award(s) based on the evaluation and post the award(s) to eVP under the RFP number for this solicitation. Award of a Contract to one Vendor does not mean that the other proposals lacked merit, but that, all factors considered, the selected proposal was deemed most advantageous and represented the best value to the State.
- h) The State reserves the right to negotiate with one or more vendors, or to reject all original offers and negotiate with one or more sources of supply that may be capable of satisfying the requirement, and in either case to require Vendor to submit a Best and Final Offer (BAFO) based on discussions and negotiations with the State.

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3.4 EVALUATION CRITERIA

In addition to the general criteria in G.S. 143-52 which may or may not be relevant to this RFP, all qualified proposals will be evaluated, and award made based on considering the following criteria, to result in an award most advantageous to the State:

Technical (50 Maximum Points)

Experience (Section 4.6) 20 Points
Company Profile (Section 4.5, 4.11 and 5.2) 15 Points
References and Recommendations (Section 4.7) 15 Points

Price (50 Maximum Points)

Example: The State will determine low cost by normalizing the scores as follows:

The proposal with the lowest cost will receive a score of 50. All other competing proposals will be assigned a portion of the maximum score using the formula:

50 x the cost of the lowest cost proposal the cost of the cost proposal being evaluated

3.5 PERFORMANCE OUTSIDE THE UNITED STATES

Vendor shall complete ATTACHMENT D: LOCATION OF WORKERS UTILIZED BY VENDOR. In addition to any other evaluation criteria identified in this RFP, the State may also consider, for purposes of evaluating proposed or actual <u>contract</u> <u>performance outside of the United States</u>, how that performance may affect the following factors to ensure that any award will be in the best interest of the State:

- a) Total cost to the State
- b) Level of quality provided by the Vendor
- c) Process and performance capability across multiple jurisdictions
- d) Protection of the State's information and intellectual property
- e) Availability of pertinent skills
- f) Ability to understand the State's business requirements and internal operational culture
- g) Particular risk factors such as the security of the State's information technology
- h) Relations with citizens and employees
- i) Contract enforcement jurisdictional issues

3.6 INTERPRETATION OF TERMS AND PHRASES

This Request for Proposal serves two functions: (1) to advise potential Vendors of the parameters of the solution being sought by the Department; and (2) to provide (together with other specified documents) the terms of the Contract resulting from this procurement. As such, all terms in the Request for Proposal shall be enforceable as contract terms in accordance with the General Contract Terms and Conditions. The use of phrases such as "shall," "must," and "requirements" are intended to create enforceable contract conditions. In determining whether proposals should be evaluated or rejected, the Department will take into consideration the degree to which Vendors have proposed or failed to propose solutions that will satisfy the Department's needs as described in the Request for Proposal. Except as specifically stated in the Request for Proposal, no one requirement shall automatically disqualify a Vendor from consideration. However, failure to comply with any single requirement may result in the Department exercising its discretion to reject a proposal in its entirety.

4.0 REQUIREMENTS

This Section lists the requirements related to this RFP. By submitting a proposal, the Vendor agrees to meet all stated requirements in this Section as well as any other specifications, requirements and terms and conditions stated in this RFP. If a Vendor is unclear about a requirement or specification or believes a change to a requirement would allow for the State to receive a better proposal, the Vendor is urged and cautioned to submit these items in the form of a question during the question-and-answer period in accordance with Section **2.6 Proposal Questions.**

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4.1 PRICING

Proposal price shall constitute the total cost to State for complete performance in accordance with the requirements and specifications herein, including all applicable charges handling, administrative and other similar fees. **Vendor shall not invoice for any amounts not specifically allowed for in this RFP.** Complete ATTACHMENT C: PRICING FORM and include in Proposal. The pricing provided in ATTACHMENT A, or resulting from any negotiations, is incorporated herein and shall become part of any resulting Contract.

4.2 INVOICES

- a) The Vendor must submit one monthly invoice within fifteen (15) calendar days following the end of each month in which work is performed.
- b) Invoices must be submitted to the following address:

Rowan-Cabarrus Community College ATTN: AP Contracts PO Box 1595 Salisbury, NC 28145-1595

Or via email

ap-contracts@rccc.edu

- c) Each invoice must reference the correct contract number and purchase order number to facilitate timely processing and payment. The Vendor's failure to provide accurate purchase order information may result in delays in payment. All invoices shall include the following information:
 - Vendor billing address
 - Invoice date
 - Customer account number
 - Contract and purchase order numbers
 - Itemized work description and costs by campus
 - Quantity and price per item
 - Totals with labor, materials, and sales tax each shown separately

4.3 PAYMENT TERMS

The Vendor will be compensated at the rates quoted in the Vendor's Cost Proposal NET THIRTY (30) calendar days after the Vendor's monthly invoice is approved by the College.

4.4 FINANCIAL STABILITY

Each Vendor shall certify it is financially stable by completing the ATTACHMENT E: CERTIFICATION OF FINANCIAL CONDITION. The State is requiring this certification to minimize potential issues from Contracting with a Vendor that is financially unstable. From the date of the Certification to the expiration of the Contract, the Vendor shall notify the State within thirty (30) days of any occurrence or condition that materially alters the truth of any statement made in this Certification.

4.5 VENDOR EXPERIENCE

In its Proposal, Vendor shall demonstrate experience with **public and/or private sector clients with similar or greater size and complexity to the Rowan-Cabarrus Community College**. Vendor shall provide information as to the qualifications and experience of all executives, managerial, legal, professional personnel to be assigned to this project, including resumes citing experience with similar projects and the responsibilities to be assigned to each person.

4.6 REFERENCES

Vendor shall provide at least three (3) references, using ATTACHMENT E: CUSTOMER REFERENCE FORM, for which it has provided Services of similar size and scope to those proposed herein. The State shall contact these users to determine whether the Services provided are substantially similar in scope to those proposed herein and whether Vendor's performance has been satisfactory. The information obtained shall be considered in the evaluation of the Proposal.

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4.7 BACKGROUND CHECKS

Any personnel or agent of the Vendor performing services under any contract arising from this RFP may be required to undergo a background check at the expense of the Vendor, if so, requested by the State.

4.8 PERSONNEL

Vendor shall not substitute key personnel assigned to the performance of this Contract without prior written approval by the Contract Lead. Vendor shall notify the Contract Lead of any desired substitution, including the name(s) and references of Vendor's recommended substitute personnel. The State will approve or disapprove the requested substitution in a timely manner. The State may, in its sole discretion, terminate the services of any person providing services under this Contract. Upon such termination, the State may request acceptable substitute personnel or terminate the contract services provided by such personnel.

4.9 LICENSES

All work shall be performed to the highest standard of horticultural excellence and shall be in accordance with accepted standard practices. All work shall be performed with the applicable laws, codes, ordinances and regulations of all local, state and federal government agencies; and it will be the responsibility of the Contractor to obtain at their cost all necessary certificates, permits and licenses required by such agencies and to provide the College with copies of the same.

4.10 VENDOR'S REPRESENTATIONS

- a) Vendor warrants that qualified personnel shall provide services under this Contract in a professional manner. "Professional manner" means that the personnel performing the Services will possess the skill and competence consistent with the prevailing business standards in the industry. Vendor agrees that it will not enter any agreement with a third party that may abridge any rights of the State under this Contract. Vendor will serve as the prime contractor under this Contract and shall be responsible for the performance and payment of all subcontractor(s) that may be approved by the State. Names of any third-party Vendors or subcontractors of Vendor may appear for purposes of convenience in Contract documents; and shall not limit Vendor's obligations hereunder. Vendor will retain executive representation for functional and technical expertise as needed in order to incorporate any work by third party subcontractor(s).
 - 1.1. If any Services, deliverables, functions, or responsibilities not specifically described in this Contract are required for Vendor's proper performance, provision and delivery of the service and deliverables under this Contract or are an inherent part of or necessary sub-task included within such service, they will be deemed to be implied by and included within the scope of the contract to the same extent and in the same manner as if specifically described in the contract. Unless otherwise expressly provided herein, all material and hardware to be supplied by the Vendor, shall be of suitable construction, composition and quality to achieve their intended function within the landscape maintenance program. All personnel of Vendor shall be properly trained and licensed (if necessary) and shall conduct their work in a professional manner at all times, while on a Rowan-Cabarrus Community College Campus.
- b) Vendor warrants that it has the financial capacity to perform and to continue perform its obligations under the contract; that Vendor has no constructive or actual knowledge of an actual or potential legal proceeding being brought against Vendor that could materially adversely affect performance of this Contract; and that entering into this Contract is not prohibited by any contract, or order by any court of competent jurisdiction.

5.0 SCOPE OF WORK

5.1. GENERAL

Rowan-Cabarrus Community College (the College) is requesting proposals for Grounds Management Services and Optional/Alternate services of Snow/Ice Removal services on an as-needed basis for the North, South, and CBTC Campuses of Rowan-Cabarrus Community College. The Specific Scope of Work Information is in **ATTACHMENT G: SCOPE OF WORK**.

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5.2. PROJECT ORGANIZATION

Vendor shall describe the organizational and operational structure it proposes to utilize for the work described in this RFP and identify the responsibilities to be assigned to each person Vendor proposes to staff the work. Vendor shall demonstrate in its proposal that Vendor is capable of meeting this requirement including, but not limited to, a staffing plan and resources and provide a list of equipment types and quantities to be used for this project.

5.3. ACCEPTANCE OF WORK

In the event acceptance criteria for any work or deliverables is not described in contract documents or work orders hereunder, the State shall have the obligation to notify Vendor, in writing ten (10) calendar days following completion of such work or deliverable described in the Contract that it is not acceptable. The notice shall specify in reasonable detail the reason(s) it is unacceptable. Acceptance by the State shall not be unreasonably withheld; but may be conditioned or delayed as required for reasonable review, evaluation, installation, or testing, as applicable of the work or deliverable. Final acceptance is expressly conditioned upon completion of all applicable assessment procedures. Should the work or deliverables fail to meet any requirements, acceptance criteria or otherwise fail to conform to the contract, the State may exercise any and all rights hereunder, including, for deliverables, such rights provided by the Uniform Commercial Code as adopted in North Carolina.

5.4. LIQUIDATED DAMAGES

Notwithstanding any other provision herein, liquidated damages shall not be subject to a limitation on damages or limit of liability for damages that otherwise may be applicable to recoverable damages. Specifically, anything damaged on the College campuses must be repaired or replaced to the original condition prior to the damage. If there is a breach and the Vendor does not perform work, the Vendor will be required to pay the State/College for one (1) month while the College contracts with another vendor to replace services.

5.5. TRANSITION ASSISTANCE

If this Contract is not renewed at the end of this term, or is canceled prior to its expiration, for any reason, Vendor shall provide, at the option of the State, up to three (3) months after such end date all such reasonable transition assistance requested by the State, to allow for the expired or canceled portion of the Services to continue without interruption or adverse effect, and to facilitate the orderly transfer of such Services to the State or its designees. If the State exercises this option, the Parties agree that such transition assistance shall be deemed to be governed by the terms and conditions of this Contract (notwithstanding this expiration or cancellation), except for those Contract terms or conditions that do not reasonably apply to such transition assistance. The State shall pay Vendor for any resources utilized in performing such transition assistance at the most current rates provided by the Contract for performance of the Services or other resources utilized.

6.0 CONTRACT ADMINISTRATION

6.1. PROJECT MANAGER AND CUSTOMER SERVICE

The Vendor shall designate and make available to the State a project manager. The project manager shall be the State's point of contact for contract related issues and issues concerning performance, progress review, scheduling and service.

6.2. POST AWARD MANAGEMENT REVIEW MEETINGS

The Vendor, at the request of the State, shall meet periodically with the State for Project Review meetings. The purpose of these meetings will be to review project progress reports, discuss Vendor and State performance, address outstanding issues, review problem resolution, provide direction, evaluate continuous improvement and cost saving ideas, and discuss any other pertinent topics.

Vendor:

6.3. CONTINUOUS IMPROVEMENT

The State encourages the Vendor to identify opportunities to reduce the total cost to the State. A continuous improvement effort consisting of various ideas to enhance business efficiencies will be discussed at the periodic Business Review Meetings.

6.4. DISPUTE RESOLUTION

The parties agree that it is in their mutual interest to resolve disputes informally. A claim by the Vendor shall be submitted in writing to the State's Contract Lead for resolution. A claim by the State shall be submitted in writing to the Vendor's Project Manager for resolution. The Parties shall negotiate in good faith and use all reasonable efforts to resolve such dispute(s). During the time the Parties are attempting to resolve any dispute, each shall proceed diligently to perform their respective duties and responsibilities under this Contract. If a dispute cannot be resolved between the Parties within thirty (30) days after delivery of notice, either Party may elect to exercise any other remedies available under this Contract, or at law. This term shall not constitute an agreement by either party to mediate or arbitrate any dispute.

6.5. CONTRACT CHANGES

Contract changes, if any, over the life of the contract shall be implemented by contract amendments agreed to in writing by the State and Vendor.

The remainder of this page is intentionally left blank.

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ATTACHMENT A: INSTRUCTIONS TO VENDORS

- <u>READ, REVIEW AND COMPLY</u>: It shall be the Vendor's responsibility to read this entire document, review all
 enclosures and attachments, and any addenda thereto, and comply with all requirements specified herein,
 regardless of whether they appear in these Instructions to Vendors or elsewhere in this RFP document.
- 2. <u>LATE PROPOSALS</u>: Late proposals, regardless of cause, will not be opened or considered, and will automatically be disqualified from further consideration. It shall be the Vendor's sole responsibility to ensure the timely submission of proposals to the designated office at the designated time.
- 3. ACCEPTANCE AND REJECTION: The State reserves the right to reject any and all proposals, to waive any informality in proposals and, unless otherwise specified by the Vendor, to accept any item in the proposal. If either a unit price or an extended price is obviously in error and the other is obviously correct, the incorrect price will be disregarded.
- 4. BASIS FOR REJECTION: Pursuant to 01 NCAC 05B .0501, the State reserves the right to reject any and all offers, in whole or in part, by deeming the offer unsatisfactory as to quality or quantity, delivery, price or service offered, non-compliance with the requirements or intent of this solicitation, lack of competitiveness, error(s) in specifications or indications that revision would be advantageous to the State, cancellation or other changes in the intended project or any other determination that the proposed requirement is no longer needed, limitation or lack of available funds, circumstances that prevent determination of the best offer, or any other determination that rejection would be in the best interest of the State.
- **5. EXECUTION:** Failure to execute page 1 of the RFP (EXECUTION PAGE) in the designated space shall render the proposal non-responsive, and it will be rejected.
- 6. <u>ORDER OF PRECEDENCE</u>: In cases of conflict between specific provisions in this solicitation or those in any resulting contract documents, the order of precedence shall be (high to low) (1) any special terms and conditions specific to this RFP, including any negotiated terms; (2) requirements and specifications and administration provisions in Sections 4, 5 and 6 of this RFP; (3) North Carolina General Contract Terms and Conditions in ATTACHMENT C: NORTH CAROLINA GENERAL CONTRACT TERMS AND CONDITIONS; (4) Instructions in ATTACHMENT A: INSTRUCTIONS TO VENDORS; (5) ATTACHMENT B: PRICING, and (6) Vendor's proposal.
- 7. INFORMATION AND DESCRIPTIVE LITERATURE: Vendor shall furnish all information requested in the spaces provided in this document. Further, if required elsewhere in this proposal, each Vendor shall submit with its proposal any sketches, descriptive literature and/or complete specifications covering the products and Services offered. Reference to literature submitted with a previous proposal or available elsewhere will not satisfy this provision. Failure to comply with these requirements shall constitute sufficient cause to reject a proposal without further consideration.
- 8. <u>SUSTAINABILITY</u>: To support the sustainability efforts of the State of North Carolina we solicit your cooperation in this effort. Pursuant to Executive Order 156 (1999), it is desirable that all print responses submitted meet the following:
 - All copies of the proposal are printed double sided.
 - All submittals and copies are printed on recycled paper with a minimum post-consumer content of 30%.
 - Unless absolutely necessary, all proposals and copies should minimize or eliminate use of non-recyclable
 or non-reusable materials such as plastic report covers, plastic dividers, vinyl sleeves, and GBC binding.
 Three- ringed binders, glued materials, paper clips, and staples are acceptable.
 - Materials should be submitted in a format which allows for easy removal, filing and/or recycling of paper and binder materials. Use of oversized paper is strongly discouraged unless necessary for clarity or legibility.
 - IT IS REQUESTED THAT ALL PROPOSALS BE SUBMITTED VIA EMAIL.
- 9. <u>HISTORICALLY UNDERUTILIZED BUSINESSES</u>: The State is committed to retaining Vendors from diverse backgrounds, and it invites and encourages participation in the procurement process by businesses owned by minorities, women, disabled, disabled business enterprises and non-profit work centers for the blind and severely disabled. In particular, the State encourages participation by Vendors certified by the State Office of Historically Underutilized Businesses, as well as the use of HUB-certified vendors as subcontractors on State contracts.

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- 10. <u>RECIPROCAL PREFERENCE</u>: G.S. 143-59 establishes a reciprocal preference requirement to discourage other states from favoring their own resident Vendors by applying a percentage increase to the price of any proposal from a North Carolina resident Vendor. To the extent another state does so, North Carolina applies the same percentage increase to the proposal of a vendor resident in that state. Residency is determined by a Vendor's "Principal Place of Business," defined as that principal place from which the overall trade or business of the Vendor is directed or managed.
- 11. <u>INELIGIBLE VENDORS</u>: As provided in G.S. 147-86.60 and G.S. 147-86.82, the following companies are ineligible to contract with the State of North Carolina or any political subdivision of the State: a) any company identified as engaging in investment activities in Iran, as determined by appearing on the Final Divestment List created by the State Treasurer pursuant to G.S. 147-86.58, and b) any company identified as engaged in a boycott of Israel as determined by appearing on the List of restricted companies created by the State Treasurer pursuant to G.S. 147-
 - 86.81. A contract with the State or any of its political subdivisions by any company identified in a) or b) above shall be void *ab initio*.
- 12. <u>CONFIDENTIAL INFORMATION</u>: To the extent permitted by applicable statutes and rules, the State will maintain as confidential trade secrets in its proposal that the Vendor does not wish disclosed. As a condition to confidential treatment, each page containing trade secret information shall be identified in boldface at the top and bottom as "CONFIDENTIAL" by the Vendor, with specific trade secret information enclosed in boxes, marked in a distinctive color or by similar indication. Cost information shall not be deemed confidential under any circumstances. Regardless of what a Vendor may label as a trade secret, the determination whether it is or is not entitled to protection will be determined in accordance with G.S. 132-1.2. Any material labeled as confidential constitutes a representation by the Vendor that it has made a reasonable effort in good faith to determine that such material is, in fact, a trade secret under G.S. 132-1.2. Vendors are urged and cautioned to limit the marking of information as a trade secret or as confidential so far as is possible. If a legal action is brought to require the disclosure of any material so marked as confidential, the State will notify Vendor of such action and allow Vendor to defend the confidential status of its information.
- 13. PROTEST PROCEDURES: When a Vendor wishes to protest the award of The Contract awarded by the Division of Purchase and Contract or awarded by an agency in an awarded amount of at least \$25,000, a Vendor shall submit a written request addressed to the State Purchasing Officer at: Division of Purchase and Contract, 1305 Mail Service Center, Raleigh, NC 27699-1305. A protest request related to an award amount of less than \$25,000 shall be sent to the purchasing officer of the agency that issued the award. The protest request must be received in the proper office within thirty (30) consecutive calendar days from the date of the Contract award. Protest letters shall contain specific grounds and reasons for the protest, how the protesting party was harmed by the award made and any documentation providing support for the protesting party's claims. Note: Contract award notices are sent only to the Vendor actually awarded the Contract, and not to every person or firm responding to a solicitation. Proposal status and Award notices are posted on the Internet at https://www.evp.nc.gov. All protests will be handled pursuant to the North Carolina Administrative Code, 01 NCAC 05B .1519.
- 14. <u>MISCELLANEOUS</u>: Any gender-specific pronouns used herein, whether masculine or feminine, shall be read and construed as gender neutral, and the singular of any word or phrase shall be read to include the plural and vice versa.
- 15. COMMUNICATIONS BY VENDORS: In submitting its proposal, the Vendor agrees not to discuss or otherwise reveal the contents of its proposal to any source, government or private, outside of the using or issuing agency until after the award of the Contract or cancellation of this RFP. All Vendors are forbidden from having any communications with the using or issuing agency, or any other representative of the State concerning the solicitation, during the evaluation of the proposals (i.e., after the public opening of the proposals and before the award of the Contract), unless the State directly contacts the Vendor(s) for purposes of seeking clarification or another reason permitted by the solicitation. A Vendor shall not: (a) transmit to the issuing and/or using agency any information commenting on the ability or qualifications of any other Vendor to provide the advertised good, equipment, commodity; (b) identify defects, errors and/or omissions in any other Vendor's proposal and/or prices at any time during the procurement process; and/or (c) engage in or attempt any other communication or conduct that could influence the evaluation or award of a Contract related to this RFP. Failure to comply with this requirement shall constitute sufficient justification to disqualify a Vendor from a Contract award. Only communications with the using agency or issuing agency authorized by this RFP are permitted.

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16.	<u>TABULATIONS</u> : Bid tabulations can be electronically retrieved at the North Carolina Electronic Vendor Portal, https://www.evp.nc.gov Tabulations will normally be available at this web site not later than one working day after the bid opening. Lengthy or complex tabulations may be summarized, with other details not made available on eVP and requests for additional details or information concerning such tabulations cannot be honored. ALL BIDDERS MUST BE REGISTERED WITH eVP PRIOR TO SUBMITTING A BID.
17.	<u>VENDOR REGISTRATION AND SOLICITATION NOTIFICATION SYSTEM</u> : The North Carolina Electronic Vendor Portal (eVP) allows Vendors to electronically register for free with the State to receive electronic notification of current procurement opportunities for goods and Services of potential interests to them available on the North Carolina Electronic Vendor Portal (eVP, as well as notifications of status changes to those solicitations. Online registration and other purchasing information is available at the following website: https://evp.nc.gov/
18.	WITHDRAWAL OF PROPOSAL: Proposals submitted electronically may be withdrawn at any time prior to the date for opening proposals identified on the cover page of this RFP (or such later date included in an Addendum to the RFP). Proposals that have been delivered by hand, U.S. Postal Service, courier or other delivery service may be withdrawn only in writing and if receipt is acknowledged by the office issuing the RFP prior to the time for opening proposals identified on the cover page of this RFP (or such later date included in an Addendum to the RFP). Written withdrawal requests shall be submitted on the Vendor's letterhead and signed by an official of the Vendor authorized to make such request. Any withdrawal request made after the opening of proposals shall be allowed only for good cause shown and in the sole discretion of the Division of Purchase and Contract.
19.	INFORMAL COMMENTS: The State shall not be bound by informal explanations, instructions or information given at any time by anyone on behalf of the State during the competitive process or after award. The State is bound only by information provided in writing in this RFP and in formal Addenda issued through IPS.
20.	<u>COST FOR PROPOSAL PREPARATION</u> : Any costs incurred by Vendor in preparing or submitting offers are the Vendor's sole responsibility; the State of North Carolina will not reimburse any Vendor for any costs incurred or associated with the preparation of proposals.
21.	<u>VENDOR'S REPRESENTATIVE</u> : Each Vendor shall submit with its proposal the name, address, and telephone number of the person(s) with authority to bind the firm and answer questions or provide clarification concerning the firm's proposal.
22.	INSPECTION AT VENDOR'S SITE : The State reserves the right to inspect, at a reasonable time, the equipment, item, plant or other facilities of a prospective Vendor prior to Contract award, and during the Contract term as necessary for the State's determination that such equipment, item, plant or other facilities conform with the specifications/requirements and are adequate and suitable for the proper and effective performance of the Contract.

Authorized Signature:

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ATTACHMENT B: NORTH CAROLINA GENERAL CONTRACT TERMS & CONDITIONS

1. PERFORMANCE AND DEFAULT: If, through any cause, Vendor shall fail to fulfill in a timely and proper manner the obligations under The Contract, the State shall have the right to terminate The Contract by giving written notice to the Vendor and specifying the effective date thereof. In that event, any or all finished or unfinished deliverables under The Contract prepared by the Vendor shall, at the option of the State, become its property, and the Vendor shall be entitled to receive just and equitable compensation for any acceptable work completed as to which the option is exercised. Notwithstanding, Vendor shall not be relieved of liability to the State for damages sustained by the State by virtue of any breach of The Contract, and the State may withhold any payment due to the Vendor for the purpose of setoff until such time as the exact amount of damages due the State from such breach can be determined. The State may require at any time a performance bond or other acceptable alternative performance guarantees from a Vendor without expense to the State.

In the event of default by the Vendor, the State may procure the goods and services necessary to complete performance hereunder from other sources and hold the Vendor responsible for any excess cost occasioned thereby. In addition, in the event of default by the Vendor under The Contract, or upon the Vendor filing a petition for bankruptcy or the entering of a judgment of bankruptcy by or against the Vendor, the State may immediately cease doing business with the Vendor, immediately terminate The Contract for cause, and may take action to debar the Vendor from doing future business with the State.

- 2. <u>GOVERNMENTAL RESTRICTIONS</u>: In the event any Governmental restrictions are imposed which necessitate alteration of the goods, material, quality, workmanship or performance of the Services offered prior to acceptance, it shall be the responsibility of the Vendor to notify the Contract Lead at once, in writing, indicating the specific regulation which required such alterations. The State reserves the right to accept any such alterations, including any price adjustments occasioned thereby, or to cancel the Contract.
- 3. **AVAILABILITY OF FUNDS**: Any and all payments to the Vendor shall be dependent upon and subject to the availability of funds to the agency for the purpose set forth in The Contract.
- **4. TAXES:** Any applicable taxes shall be invoiced as a separate item.
 - a) G.S. 143-59.1 bars the Secretary of Administration from entering into Contracts with Vendors if the Vendor or its affiliates meet one of the conditions of G.S. 105-164.8(b) and refuses to collect use tax on sales of tangible personal property to purchasers in North Carolina. Conditions under G.S. 105-164.8(b) include: (1) Maintenance of a retail establishment or office, (2) Presence of representatives in the State that solicit sales or transact business on behalf of the Vendor and (3) Systematic exploitation of the market by media- assisted, media-facilitated, or media-solicited means. By execution of the proposal document the Vendor certifies that it and all of its affiliates, (if it has affiliates), collect(s) the appropriate taxes.
 - b) The agency(ies) participating in The Contract are exempt from Federal Taxes, such as excise and transportation. Exemption forms submitted by the Vendor will be executed and returned by the using agency.
 - c) Prices offered are not to include any personal property taxes, nor any sales or use tax (or fees) unless required by the North Carolina Department of Revenue.
- 5. SITUS AND GOVERNING LAWS: This Contract is made under and shall be governed and construed in accordance with the laws of the State of North Carolina, without regard to its conflict of laws rules, and within which State all matters, whether sounding in Contract or tort or otherwise, relating to its validity, construction, interpretation and enforcement shall be determined.
- 6. PAYMENT TERMS: Payment terms are Net not later than 30 days after receipt of a correct invoice or acceptance of goods, whichever is later. The using agency is responsible for all payments to the Vendor under the Contract. Payment by some agencies may be made by procurement card, if the Vendor accepts that card (Visa, MasterCard, etc.) from other customers, and it shall be accepted by the Vendor for payment under the same terms and conditions as any other method of payment accepted by the Vendor. If payment is made by procurement card, then payment may be processed immediately by the Vendor.

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7. NON-DISCRIMINATION:

- a. The Vendor will take necessary action to comply with all Federal and State requirements concerning fair employment and employment of people with disabilities and concerning the treatment of all employees without regard to discrimination on the basis of any prohibited grounds as defined by Federal and State law.
- b. The vendor will take necessary action to ensure its internal employee policies and procedures are consistent with Executive Order #82 (Roy Cooper, December 6, 2018), which extends workplace protections and accommodations to pregnant employees.
- 9. <u>INTELLECTUAL PROPERTY WARRANTY AND INDEMNITY</u>: Vendor shall hold and save the State, its officers, agents and employees, harmless from liability of any kind, including costs and expenses, resulting from infringement of the rights of any third party in any copyrighted material, patented or patent-pending invention, article, device or appliance delivered in connection with The Contract.
- 10. <u>ADVERTISING</u>: Vendor agrees not to use the existence of The Contract or the name of the State of North Carolina as part of any commercial advertising or marketing of products or Services. A Vendor may inquire whether the State is willing to act as a reference by providing factual information directly to other prospective customers.
- 11. <u>ACCESS TO PERSONS AND RECORDS</u>: During and after the term hereof, the State Auditor and any using agency's internal auditors shall have access to persons and records related to The Contract to verify accounts and data affecting fees or performance under the Contract, as provided in G.S. 143-49(9).
- **12. ASSIGNMENT**: No assignment of the Vendor's obligations nor the Vendor's right to receive payment hereunder shall be permitted.

However, upon written request approved by the issuing purchasing authority and solely as a convenience to the Vendor, the State may:

- a) Forward the Vendor's payment check directly to any person or entity designated by the Vendor, and
- b) Include any person or entity designated by Vendor as a joint payee on the Vendor's payment check.

In no event shall such approval and action obligate the State to anyone other than the Vendor and the Vendor shall remain responsible for fulfillment of all Contract obligations. Upon advance written request, the State may, in its unfettered discretion, approve an assignment to the surviving entity of a merger, acquisition or corporate reorganization, if made as part of the transfer of all or substantially all of the Vendor's assets. Any purported assignment made in violation of this provision shall be void and a material breach of The Contract.

13. INSURANCE:

COVERAGE - During the term of the Contract, the Vendor at its sole cost and expense shall provide commercial insurance of such type and with such terms and limits as may be reasonably associated with the Contract. As a minimum, the Vendor shall provide and maintain the following coverage and limits:

- a) <u>Worker's Compensation</u> The Vendor shall provide and maintain Worker's Compensation Insurance, as required by the laws of North Carolina, as well as employer's liability coverage with minimum limits of \$500,000.00, covering all of Vendor's employees who are engaged in any work under the Contract in North Carolina. If any work is sub-contracted, the Vendor shall require the sub-Contractor to provide the same coverage for any of his employees engaged in any work under the Contract within the State.
- b) <u>Commercial General Liability</u> General Liability Coverage on a Comprehensive Broad Form on an occurrence basis in the minimum amount of \$1,000,000.00 Combined Single Limit. Defense cost shall be in excess of the limit of liability.
- c) <u>Automobile</u> Automobile Liability Insurance, to include liability coverage, covering all owned, hired and non- owned vehicles, used within North Carolina in connection with the Contract. The minimum combined single limit shall be \$500,000.00 bodily injury and property damage; \$500,000.00 uninsured/under insured motorist; and \$2,500.00 medical payment.

REQUIREMENTS - Providing and maintaining adequate insurance coverage is a material obligation of the Vendor

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and is of the essence of The Contract. All such insurance shall meet all laws of the State of North Carolina. Such insurance coverage shall be obtained from companies that are authorized to provide such coverage and that are authorized by the Commissioner of Insurance to do business in North Carolina. The Vendor shall at all times comply with the terms of such insurance policies, and all requirements of the insurer under any such insurance policies, except as they may conflict with existing North Carolina laws or The Contract. The limits of coverage under each insurance policy maintained by the Vendor shall not be interpreted as limiting the Vendor's liability and obligations under the Contract. Before starting work, the Vendor shall furnish the Certificates of Insurance signed by the insurer acceptable to the College, indicating that the College will receive at least thirty (30) days prior written notice of cancellation or modification of the insurance that may affect the College's interest. The Vendor assumes the responsibility for securing Certificates of Insurance for his/her subcontractors.

- 14. GENERAL INDEMNITY: The Vendor shall hold and save the State, its officers, agents, and employees, harmless from liability of any kind, including all claims and losses accruing or resulting to any other person, firm, or corporation furnishing or supplying work, Services, materials, or supplies in connection with the performance of The Contract, and from any and all claims and losses accruing or resulting to any person, firm, or corporation that may be injured or damaged by the Vendor in the performance of The Contract and that are attributable to the negligence or intentionally tortious acts of the Vendor provided that the Vendor is notified in writing within 30 days from the date that the State has knowledge of such claims. The Vendor represents and warrants that it shall make no claim of any kind or nature against the State's agents who are involved in the delivery or processing of Vendor deliverables or Services to the State. The representation and warranty in the preceding sentence shall survive the termination or expiration of The Contract.
- 15. <u>INDEPENDENT CONTRACTOR:</u> Vendor shall be considered to be an independent contractor and as such shall be wholly responsible for the work to be performed a for the supervision of its employees. Vendor represents that it has, or will secure at its own expense, all personnel required in performing the services under this contract. Such employees shall not be employees of or have any contractual relationship with the State.
- 16. <u>KEY PERSONNEL:</u> Vendor shall not substitute key personnel assigned to the performance of this contract without prior written approval by the State's assigned Contract Lead. The individuals designated as key personnel for purposes of this contract are those specified in the RFP and persons identified in the Vendor's proposal.
- 17. <u>SUBCONTRACTING</u>: Performance under The Contract by the Vendor shall not be subcontracted without prior written approval of the State's assigned Contract Lead. Unless otherwise agreed in writing, acceptance of a Vendor's proposal shall include approval to use the subcontractor(s) that have been specified therein.
- 18. <u>CONFIDENTIALITY</u>: Any State information, data, instruments, documents, studies or reports given to or prepared or assembled by or provided to the Vendor under The Contract shall be kept as confidential, used only for the purpose(s) required to perform The Contract and not divulged or made available to any individual or organization without the prior written approval of the State.
- 19. <u>CARE OF PROPERTY</u>: The Vendor agrees that it shall be responsible for the proper custody and care of any property furnished it by the State for use in connection with the performance of this Contract or purchased by or for the State for this Contract. Vendor will reimburse the State for loss or damage of such property while in Vendor's custody.
- 20. PROPERTY RIGHTS: All deliverable items and materials produced for or as a result of this Contract shall become the property of the State, and Vendor hereby assigns all ownership rights in such deliverables, including all intellectual property rights, to the State; provided, however, that as to any preexisting works imbedded in such deliverables, Vendor hereby grants the State a fully paid, perpetual license to copy, distribute and adapt the preexisting works.
- 21. <u>OUTSOURCING</u>: Any Vendor or subcontractor providing call or contact center services to the State of North Carolina or any of its agencies shall disclose to inbound callers the location from which the call or contact center services are being provided.
 - If, after award of a contract, the contractor wishes to relocate or outsource any portion of performance to a location outside the United States, or to contract with a subcontractor for any such performance, which

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	subcontractor and nature of the work has not previously been disclosed to the State in writing, prior written approval must be obtained from the State agency responsible for the contract.
:	Vendor shall give notice to the using agency of any relocation of the Vendor, employees of the Vendor, subcontractors of the Vendor, or other persons providing performance under a State contract to a location outside of the United States.
21.	COMPLIANCE WITH LAWS : Vendor shall comply with all laws, ordinances, codes, rules, regulations, and licensing requirements that are applicable to the conduct of its business and its performance in accordance with The Contract, including those of federal, state, and local agencies having jurisdiction and/or authority.
22.	ENTIRE AGREEMENT: This RFP and any documents incorporated specifically by reference represent the entire agreement between the parties and supersede all prior oral or written statements or agreements. This RFP, any addenda hereto, and the Vendor's proposal are incorporated herein by reference as though set forth verbatim.
	All promises, requirements, terms, conditions, provisions, representations, guarantees, and warranties contained herein shall survive the contract expiration or termination date unless specifically provided otherwise herein, or unless superseded by applicable Federal or State statutes of limitation.
23.	ELECTRONIC RECORDS : The State will digitize all Vendor responses to this solicitation, if not received electronically, as well as any awarded contract together with associated procurement-related documents. These electronic copies shall constitute a preservation record and shall serve as the official record of this procurement with the same force and effect as the original written documents comprising such record. Any electronic copy, printout or other output readable by sight shown to reflect such record accurately shall constitute an "original."
24.	AMENDMENTS : This Contract may be amended only by a written amendment duly executed by the State and the Vendor.
25.	NO WAIVER: Notwithstanding any other language or provision in The Contract, nothing herein is intended nor shall be interpreted as a waiver of any right or remedy otherwise available to the State under applicable law. The waiver by the State of any right or remedy on any one occasion or instance shall not constitute or be interpreted as a waiver of that or any other right or remedy on any other occasion or instance.
26.	FORCE MAJEURE: Neither party shall be deemed to be in default of its obligations hereunder if and so long as it is prevented from performing such obligations as a result of events beyond its reasonable control, including without limitation, fire, power failures, any act of war, hostile foreign action, nuclear explosion, riot, strikes or failures or refusals to perform under subcontracts, civil insurrection, earthquake, hurricane, tornado, or other catastrophic natural event or act of God.
27.	SOVEREIGN IMMUNITY: Notwithstanding any other term or provision in The Contract, nothing herein is intended nor shall be interpreted as waiving any claim or defense based on the principle of sovereign immunity or other State or federal constitutional provision or principle that otherwise would be available to the State under applicable law.
	Authorized Signature:

Please include the annual cost for each line item for each casignificant areas are added or subtracted from contract.	impus. Price per acre would only be used if
North Campus – 116 (+/-) Acres
Grounds Management, Maintenance, Landscaping	\$
***Price Per Acre, if needed, for changes in services	\$
Courth Commun. 40 (1/)	
South Campus – 48 (+/-) A	<u>Acres</u>
Grounds Management, Maintenance, Landscaping	\$
***Price Per Acre, if needed, for changes in services	\$
<u>CBTC – 13 (+/-) Acres</u>	<u>.</u>
Grounds Management, Maintenance, Landscaping	\$
***Price Per Acre, if needed, for changes in services	\$
College Station 1000 sq ft – F	<u>Plantings</u>
Grounds Management, Maintenance, Landscaping	\$
***Price Per sq ft, if needed, for changes in services	\$

Vendor:

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ATTACHMENT C: PRICING

Proposal Number: 121-051425BB	Vendor:	
ATTACHMENT C: PRICING (Cont.)		
OPTIONAL/ALTERNA ⁻ Snow/Ice Removal	TES – Additional S	Services
	Campus	
1. Labor - Three (3) Person Crew	\$	(\$/hr)

Note: Labor rate should be for the entire 3-person crew. Example: If you charge \$30 per hour per person you should enter \$90 per hour in the blank.

South Campus

_____ (\$/hr)

3.	Labor - Three (3) Person Crew	\$	(\$/hr
4.	Equipment	\$	(\$/hr

2. Equipment

Note: Labor rate should be for the entire 3-person crew. Example: If you charge \$30 per hour per person you should enter \$90 per hour in the blank.

CBTC Campus

5.	Labor - Three (3) Person Crew	\$	(\$/hr)
6.	Equipment	\$	(\$/hr)

Note: Labor rate should be for the entire 3-person crew. Example: If you charge \$30 per hour per person you should enter \$90 per hour in the blank.

ATTACHMENT D:	LOCATION C	F WORKERS UT	TILIZED BY VENDO	R	
occur, as well as the m	nanner in which it ntract. The State wi	intends to utilize reso Il evaluate the additio	shall detail the location ources or workers outsional risks, costs, and othe b, and c below.	de of the l	Jnited States in the
a) Will any work und	der this Contract	be performed outsi	de the United States?		☐ YES ☐ NO
If the Vendor answered	"YES" above, Ver	ndor must complete it	tems 1 and 2 below:		
-			cunder this Contract will ons performing work und		=
•		•	te employees and activiti work outside the U.S.:	ies of the '	Vendor, its
Vendor, employee	es of the Vendor,	•	State, of the relocation the Vendor, or other po United States		☐ YES ☐ NO
the State of North	Carolina under		call or contact center ser disclose to inbound call being provided.		
c) Identify all U.S. loca	ations at which p	erformance will occ	eur:		
Authorize	d Signature: _				

Vendor:

Proposal Number: 121-051425BB

ATTA	CHMENT E: CERTIFICATION OF FINANCIAL CONDITION
Name o	of Vendor:
The un	dersigned hereby certifies that: [check all applicable boxes]
	The Vendor is in sound financial condition and, if applicable, has received an unqualified audit opinion for the latest audit of its financial statements.
	Date of latest audit:
	The Vendor has no outstanding liabilities, including tax and judgment liens, to the Internal Revenue Service or any other government entity.
	The Vendor is current in all amounts due for payments of federal and state taxes and required employment- related contributions and withholdings.
	The Vendor is not the subject of any current litigation or findings of noncompliance under federal or state law.
	The Vendor has not been the subject of any past or current litigation, findings in any past litigation, or findings of noncompliance under federal or state law that may impact in any way its ability to fulfill the requirements of this Contract.
	He or she is authorized to make the foregoing statements on behalf of the Vendor.
	Note: This is a continuing certification, and Vendor shall notify the Contract Lead within 15 days of any material change to any of the representations made herein.
If any o	one or more of the foregoing boxes is NOT checked, Vendor shall explain the reason in the space below:
Signatu	ure Date
Printed	Name Title

Vendor:

[This Certification must be signed by an individual authorized to speak for the Vendor]

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	TACHMENT F: SUPPLEMENTAL VENDOR INFORMATION HISTORICALLY IDERUTILIZED BUSINESSES
lea	storically Underutilized Businesses (HUBs) consist of minority, women and disabled business firms that are at st fifty-one percent owned and operated by an individual(s) of the categories. Also included in this category are abled business enterprises and non-profit work centers for the blind and severely disabled.
pro pro fun	rsuant to G.S. 143B-1361(a), 143-48 and 143-128.4, the State invites and encourages participation in this ocurement process by businesses owned by minorities, women, disabled, disabled business enterprises and non-fit work centers for the blind and severely disabled. This includes utilizing subcontractors to perform the required ctions in this RFP. Any questions concerning NC HUB certification, contact the North Carolina Office of storically Underutilized Businesses at (919) 807-2330. The Vendor shall respond to question #1 and #2 below.
a)	Is Vendor a Historically Underutilized Business? Yes No
b)	Is Vendor Certified with North Carolina as a Historically Underutilized Business? Yes No
	If so, state HUB classification:
	Authorized Signature:

Proposal Number: 121-051425BB

Vendor:

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ATTACHMENT G: SCOPE OF WORK

1. Scope of Work

- 1.1. Contractor shall furnish all labor, materials, equipment and horticultural supervision necessary to maintain the landscape/grounds for Rowan-Cabarrus Community College in an attractive condition throughout the year including, but not limited to: irrigation control and maintenance; weeding, cultivation, cleaning and mulching of planting beds and tree wells; pruning and trimming of trees, shrubs and ground covers; fertilizing general campus turf as well as shrubs; chemical application of fungicides on turf areas if needed, herbicides to be applied on sidewalks; trash and debris removal; plant inspection; accurate and timely reporting of services performed including the delivery of; daily clean up and removal of trash across the campus; adding seasonal color to specific areas; weed treatment of grass from curbs and street areas throughout the campus; walking trails shall be maintained free from weeds edges shall be maintained and defined by use of non-selective herbicides; snow removal and ice control. Minor pothole and patching repair on concrete and roadways. The contractor will provide labor for other similar duties as assigned.
- 1.2. The Contractor shall render 52 weeks of Work per year and shall complete and maintain a weekly schedule of activities to be submitted at the beginning of each week and updated as needed to the Director of Facilities. Curb appeal during all seasons of operation shall be held in the highest regard with regard to school visitor, student, and faculty safety, cleanliness, and highly detailed standards. It shall be the Contractor's responsibility to ensure the grounds are free from trash at all times. A separate detail crew shall be designated to police the grounds daily and remove accumulated debris including paper, windblown garbage, and landscaping debris including fallen limbs, sticks, etc. A dedicated team will be assigned to all campus property to keep pristine at all times of the year.

3. Proposed Number of dedicated full Time Staff onsite	
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1.4. Rowan-Cabarrus Community College reserves the right to award contracts for the Lawncare Services separately. Contractors are welcome to provide the College an incentive to award both contracts if they wish. Turf and Lawncare are currently under contract through April 30, 2025.

2. Description of Property

- 2.1. The Contractor agrees to perform the services and shall manage all elements of this Scope of Work in support of the College. To assist with identifying specific areas within the College property footprint of the project for this solicitation, Rowan-Cabarrus Community College will be considered a Class A property in several key areas. The key areas are listed, but not necessarily limited to the following:
 - 2.1.1. The general school grounds
 - 2.1.2. Entry-way and visitor entrance
 - 2.1.3. Outdoor classrooms
- 2.2. The College will furnish a laydown area for the contractor to use on site for the duration of the contract. All maintenance of the facility and a secure safety perimeter will be the responsibility of the Contractor. The facility and equipment shall be kept in an organized and presentable manner.
- 2.3. PROPERTY DESCRIPTIONS WITH ACREAGE, PAVED, WOODED, TURF, Etc. All values are approximate:
 - 2.3.1. **North Campus** 116 Acres (+/-) total; 9 Acres parking; 5 Acres drives; 1.25 Acres Wetlands; 28 Acres (+/-) Turf; 52 Acres (+/-) Wooded; 5 Acres (+/-) Solar Field (maintained by others); + Buildings
 - 2.3.2. **South Campus** 48 Acres (+/-) total; 8 Acres parking; 2.5 Acres drives; 1.5 Acres Wetlands; 11 Acres (+/-) Turf; 21 Acres (+/-) Wooded; + Buildings
 - 2.3.3. **CBTC Campus** 13 Acres (+/-) total; 3 Acres parking; 1 Acres drives; .25 Acre Wetlands; 4.5 Acres (+/-) Turf; + Buildings
 - 2.3.4. College Station Campus (+/-) 1000 sq. ft. plantings around building; No Turf; + Building

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3. Other Miscellaneous

- 3.1. The Contractor shall perform grounds maintenance and landscaping as recurring scheduled work. Work shall be performed for all common areas, community centers, College facilities, and front, side and rear of all buildings. Clippings and debris must be removed from all adjacent hard surfaces.
- **3.2.** Contractor will bill Rowan-Cabarrus Community College on the first day of each month for the preceding month's service. See Section 4.3 for additional information.
- **3.3.** Owner reserves the right to terminate this agreement at any time with 30-day written notice.
- 3.4. All work is to be done within the spirit of this specification and provide a fully functional and uniform appearance completed in a professional like manner acceptable to College faculty and staff as well as their designated representative.
- 3.5. Property is to be kept weed-free at all times. Hardscape areas, i.e., concrete and expansion joints, bumper stops, etc., feature beds, around offices, entry signs, College monument signs, curbs and sidewalks shall be sprayed with contact herbicide to eliminate weed growth in and around these areas without damaging surrounding turf and/or plant material, keeping in mind all safety precautions during applications. All "crack weeds" in asphalt streets, concrete curbs, outdoor classrooms, and sidewalks shall be eradicated by a preapproved systemic herbicide treatment and shall be maintained for a weed free appearance throughout the season. The following requirements for herbicides shall apply:
 - 3.5.1. Where restricted-use herbicides are used, application shall be made by or under the direct supervision of personnel licensed by the local or state regulatory agencies and in accordance with regulations established by the agencies and the Environmental Protection Agency.
 - 3.5.2. The Contractor is to supply to the College Director of Facilities Operations & Maintenance a Material Safety Data Sheet for all chemicals, at least ten (10) days in advance of any application. The College reserves the right to approve or disapprove of any chemical application prior to use.
 - 3.5.3. The Contractor is to notify the College in writing ten (10) days in advance of any chemical treatment, the area to be treated as well as any recommendations or needs for the restricted-use of any part of the community, due to the chemical treatment.
 - 3.5.4. The Contractor will supply service flags for all areas of common ground that chemical treatment has been applied.
- **3.6.** All dead plant material, clippings and other debris will be removed and disposed of by Contractor at the end of each visit to the property.
- 3.7. The Contractor shall check-in with the Director of Facilities upon each visit to the campus to report any problem areas identified during operations, provide recommendations, and review/discuss any other areas of concern.

4. Job Safety Requirements

- 4.1. Contractors and all employees shall attend a mandatory safety orientation training class provided by Contractor. This service is at no cost to the College. The Contractor must become familiar with all safety requirements mandated by the College to include submission and compliance of a complete safety plan that takes into consideration proper training, PPEs for all assigned tasks, Job Hazard Analysis (JHA) and management commitment that supports the College culture that all work can be conducted Incident and Injury Free (IIF). The College will provide additional guidelines for our minimum safety requirements in our contract document and upon request.
- **4.2.** All bidders must provide evidence of their current safety program, protocols, or manuals.

5. Severe Weather Cleanup

5.1. In the event of a natural disaster, such as major ice, snow, windstorm, microburst, tornado, fire, or flooding, the Contractor shall be responsible (not exclusively) for any cleanup operation outside of the agreed maintenance contract. The Contractor must be mobilized and on site within two (2)-hours of an

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event or being contacted by the College or their designated representative. Work is to be done on a time and material basis upon request of the College Director of Facilities. If routine services are not rendered during such time the contractor shall extend a labor credit in-kind against any time and material invoicing.

6. Landscape Maintenance Equipment

- **6.1.** Edgers All sidewalks, curbs, planting beds, tree well, pathways or abrupt transition areas adjacent to maintained grass shall be edged using a properly maintained rotating blade power driven machine.
- **6.2.** Nylon Line Trimmers Nylon line trimmers may be used around poles, manholes, fire hydrants, power boxes, fences, and other appurtenances, which are within the College Footprint. Use of nylon line trimmers will not be permitted next to trees or shrubs where the bark may be damaged as a result of use of nylon line trimmers. Nylon line trimmers shall be properly maintained and equipped with safety shields. Chemical trimming may be allowed in areas specified on campus via the College Director of Facilities
- **6.3.** *Pruning Equipment* Pruning equipment shall always be kept clean and sharp. Chaps must be worn at all times while operating gas / electric powered pruning shears.

7. Landscape Maintenance Care

- **7.1.** All turf areas along the sides of trails are to be mowed to a height of 4" in all areas of campus. Width of mowing to be a minimum of six feet wide and a maximum of twelve feet wide.
- 7.2. Sidewalks, back of curbs, fence lines, driveways, roadways, and equipment shall be edged to maintain a neat appearance and all hard surfaces shall be kept weed free at all times. All hard surfaces shall be swept clean of grass clippings and other debris created by grounds maintenance activities. Post-emergent herbicide will be applied to tree rings, curb lines, and sidewalk cracks to control weed growth as required and directed by the College.
- 7.3. A balanced fertilizer will be used according to the needs of the property as determined by a soil analysis or equivalent evaluation. A pre-emergent will be applied in accordance with the schedule and specifications. Turf fertilization will be limited to weekly mow areas only. Fertilizer will be applied at manufacturers' recommended rate per acre. Notification will be given to the College prior to each turf application to provide awareness to defined College personnel.
- 7.4. Property is to be kept weed-free at all times. The Contractor shall comply with all Campus, Federal and State requirements to include, but not limited to, a commercial applicators license, MSDS, treatment schedule, and emergency spill response plan. The Contractor shall also meet all Hazardous Material requirements for such activity. The Contractor shall plan, schedule and coordinate all chemical applications with the College in order to meet proper notification requirements. The Contractor is required to submit records showing all required data regarding chemical applications to the College Director of Facilities. These records include date, time, specific chemical application locations, and amount of active ingredient applied. These records shall be turned in by the 20th day of each month.
- 7.5. All turf areas will be closely monitored by Contractor. In the event of insect or disease infestations are discovered, the Contractor will recommend actual chemical control measures and provide a cost estimate (if not included in specifications) to the College for approval prior to implementation. Excess clippings shall be raked, collected or removed. Reasonable amounts of clippings shall remain in all areas to encourage seeding and development of a healthy thatch layer.

7.6. Mulch

The Contractor shall provide 200 cubic yards of mulch annually. Should additional mulch be required beyond this amount, the College will be responsible for the procurement of the additional material. The Contractor shall provide all labor associated with the delivery, installation, and maintenance of all mulch, including any additional mulch supplied by the College.

8. Shrub and Ground Cover Care

8.1. All shrubs shall be hand pruned to remove dead and damaged wood to allow for natural development of plant material and to create the effect intended by nature and/or design. Pruning should be performed

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through the growing months to ke	eep the plant material aesthetically	pleasing. Shrubs / bushes should
remain within their boundary to ma	aintain a uniform and optimal appea	rance. All condensing units shall be
kent free from vegetation at all time	es. The contractor shall trim husbes	during trimming cycle to clear fence

remain within their boundary to maintain a uniform and optimal appearance. All condensing units shall be kept free from vegetation at all times. The contractor shall trim bushes during trimming cycle to clear fence lines, maintain road visibility and sustain overall aesthetics of each area of the campus. Dead shrubs will be removed, and the contractor will provide the College a proposal for replacement.

- **8.2.** All ground cover shall be trimmed mechanically either by hand or power equipment, keeping vertical growth at a maximum height of 8" and holding horizontal growth from encroaching sidewalks, curbs, or drive lanes.
- **8.3.** Contractor will closely monitor all shrubs and ground cover. In the event of insect or disease infestations are discovered, the Contractor will recommend actual chemical control measures and provide a cost estimate (if not included in specifications) to the College prior to implementation. Insect and disease control is not included in this agreement and is an extra cost to the College.

9. Tree Care

- 9.1. Pruning Operations will be conducted according to recommended horticultural practices of the region to maintain eight (8) foot vertical height clearance at all times. All trees shall have suckers and low hanging branches impeding pedestrian or vehicular traffic removed. Drooping branches shall be removed. All pruning equipment shall be sharp, clean and safe. The scope of this section includes clearing branches from buildings.
- **9.2.** Contractor will closely monitor all trees for insect and disease problems. Treatment is an extra to the College and cost shall be as defined for term of agreement according to "Per Trip / Per Task Cost."
- **9.3.** Tree trimming and removal shall take place with approval from the College and is considered beyond the scope of this agreement.

10. Storm Drainage System

10.1. Contractor shall clean, remove debris and overgrown vegetation from open drainage ditches. All curb gutters, curb inlets, drainage channels, swales, catch basins, yard drains and other measures to direct the flow of runoff to be kept in debris and weed free condition. The contractor will provide minor repairs to the drainage systems as directed by the Director of facilities.

11. Outdoor Classrooms

11.1. Contractors are to maintain trees, shrubs, bushes, grasses, plant beds, natural and artificial turf areas, and pond area of the outdoor learning classroom. Contractor shall also maintain and police trash and debris in this area.

12. Trash and Litter Removal

12.1. Daily removal of all trash and debris on the campus is included in the contract. Empty all trash receptacles and replace trash bags. Contractor shall provide appropriate trash bags for on-campus receptacles. The College does provide on-site dumpsters for disposal of trash.

13. Dig Permits

13.1. Contractor is responsible for providing dig permit requests and associated drawings to the College and their representative prior to disturbing soil.

14. Operational Calendar

14.1. Contractor shall supply and comply with an operational calendar. This operational calendar will be provided to the Director of Facilities upon contract commencement. The operational calendar will include the frequency and timing of work throughout the year. Deviation from this schedule must be requested and approved in writing by the College Representative enacting any changes.

15. Materials

15.1. The College will not provide materials. The Contractor shall provide all materials to include safety equipment.

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- **15.2.** Fertilizer certification shall be submitted to the Director of Maintenance for review and approval as to the chemical analysis of the fertilizer, a listing of the elements contained therein, and their percentages and quantities applied.
- **15.3.** Contractor will provide the College a full MSDS folder detailing **ALL** chemicals applied with in the course of this maintenance agreement.
- **15.4.** Samples of mulch, chemicals and other materials used shall be submitted as requested by the College representative and Director of Facilities.

16. Operation Management

- 16.1. Contractor shall furnish all labor, materials, equipment and supervision necessary to complete the services in accordance with this specification. Conditions are in accordance with the specifications contained in this SOW, subsequent RFP, and ultimately the contract. A site-supervisor or project manager, employed by the Contractor, will oversee all operations and communicate with the College Director of Facilities.
- 16.2. A site-supervisor or project manager shall meet the requirements listed below:

Skills Required:

Leadership and team management

Communication (verbal and written)

Problem-solving and decision-making

Financial and budget management

Time management and organization

Agronomic knowledge (turf and plant health)

Irrigation system management

Mechanical knowledge of equipment

Detail-oriented and quality control

Customer service and relationship building

Experience Required:

At least 5 years' Experience in landscape maintenance operations

Project management experience in landscape construction or enhancements

At least 5 years of Supervisory or management experience of landscape crews

Experience with estimating in the landscape industry

Experience in vendor management

Certifications Preferred:

Certified Landscape Technician (CLT) or attain within 6 months of position

Pesticide Applicator License or attain within 1 year of position

17. Hours of Operation

17.1. Contractor's hours of operation are to begin no sooner than 7:00am Monday through Friday. There will be weekends (Saturday or Sunday), or holiday work allowed with the prior consent of the College Director of Facilities. A weekly schedule will be provided to the College. Weekly services will normally be performed on the same day(s) each week. However, in the event of holidays, rain or other factors the Contractor may need to reschedule to another day. This will usually be the next day.

18. Equipment Management

18.1. Contractor's vehicles and equipment must be clearly identified with visible signage. Maintenance vehicles and equipment are located out of the way of mainstream pedestrian and vehicular traffic allowing the Contractor's presence to be as inconspicuous as possible. Contractor vehicles will not block driveways or impede vehicular traffic at any time. Contractor will not park trailers, equipment or vehicles in any specifically reserved parking lots. All vehicles must use traffic cones in front of and behind all vehicles and trailers.

19. Building Access

19.1. Upon award of a contract or prior to the start of any phases, the Contractor is responsible for obtaining Rowan- Cabarrus Community College ID Cards for each employee requiring access to the buildings for

performance under any Work Order. The College may conduct additional background checks before authorizing an access pass. The Contractor is accountable for its employee passes and shall identify a point of contact responsible for management of all aspects of the pass process. The Contractor shall collect and return all passes issued to the Contractor's employees within one business day from any of the following: (1) the end of each respective employee's employment on any ongoing Work Orders (2) completion of all ongoing Work Orders, and (3) written request by the College. The Contractor shall provide the College notification of any lost or stolen cards and any employment terminations within one business day of learning of such event.

20. Debris Disposal

20.1. The Contractor shall provide all labor and equipment necessary to keep the property free from accumulation of waste, materials and debris caused or related to the performance of scope of work identified in this agreement. Contractor should remove debris on a daily basis unless there is a designated compost area on campus. The Contractor shall properly dispose of waste at no additional cost to the College. The Contractor shall store, handle, transport and dispose of the designated waste in accordance with applicable laws.

21. Employees

21.1. Contractor's work force shall be properly uniformed at all times and conduct themselves and perform their work in a professional and safe manner. Contractor's representatives shall be knowledgeable in accepted horticultural principles and properly trained and experienced in landscape maintenance with proper skills demanded by the contract and the College.

22. Spring Clean Up

22.1. A full project spring clean-up shall be completed to remove landscape debris, trash and unsightly material accumulated over winter. This will include all turf, common and foundation beds. Spring cleanup will be included in the Base Agreement.

23. Leaf Collections

23.1. Fallen leaves in all areas shall be collected and removed from property through the autumn and winter months. The Contractor will collect leaves from focal areas, formal areas, to prevent heavy buildup and cause damage to plant material by smothering. Leaf removal operations include the removal by vacuum of leaves collected along street curb lines. Accumulated leaves shall be removed from the site at the conclusion of each day's leaf removal operation. Unless there is a designated compost area on campus, no provision is made for disposal of leaves on the site; all waste removal shall be the responsibility of the Contractor. Should conditions dictate that fewer than six (6) fall leaf removal occurrences are required, equivalent labor and resources will be directed toward other landscaping requirements at no additional charge.

24. Snow Removal and Ice Control

- 24.1. The Contractor, as a value add to the grounds management contract, shall maintain a state of readiness, if requested by the College Director of Facilities during inclement weather. The state of readiness includes the management, operators, equipment, and all materials necessary to respond to the needs of the College during snow and ice conditions.
- **24.2.** Contractor will provide Hourly Snow Rates for:
 - 24.2.1. Employee/Labor
 - 24.2.2. Truck Rate
 - 24.2.3. Truck & Plow Rate
 - 24.2.4. Skid Steer Rate
 - 24.2.5. Mini Skid Steer for Sidewalks
 - 24.2.6. De-Icing Material Costs (Salt, Ice Melt, etc.)

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EXHIBIT A: ROWAN-CABARRUS COMMUNITY COLLEGE LOCATIONS

North Campus

1333 Jake Alexander Blvd. South Salisbury, NC 28146

South Campus

1531 Trinity Church Rd. Concord, NC 28027

CBTC Campus

660 Concord Parkway North Concord, NC 28027 (This includes 650 Concord Parkway – CBTC Annex)

College Station Campus

489 N. Cannon Blvd. Kannapolis, NC 28083

See our webpage for maps www.rccc.edu

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Proposal Number: 121-051425BB	vendor:

EXHIBIT B: REFERENCES

Name of Organization	Contact	Phone & Email	Type of Service	Approximate Grounds Size

NOTE: Please provide both phone and email so we may contact them both ways if needed. Thank you!

Proposal Number: 121-051425BB	Vendor:

EXHIBIT C: MAPS

North Campus - Est. 116 (+/-) Acres

Jake Alexander Blvd., S. @ 75 I-85



Imagery @2022 Maxar Technologies, USDA/FPAC/GEO, Map data @2022

Proposal Number: 121-063022MR	Vendor:
·	

EXHIBIT C: MAPS (Continued)

South Campus - Est. 48 (+/-) Acres

1531 Trinity Church Road @ Hwy 73 & Exit 55 I-85



Imagery ©2022 Maxar Technologies, U.S. Geological Survey, USDA/FPAC/GEO, Map data ©2022 200 ft

EXHIBIT C: MAPS (Continued)

CBTC Campus – Est. 13 (+-/) Acres 660 Concord Parkway North



Imagery @2022 Maxar Technologies, U.S. Geological Survey, Map data @2022 100 ft

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EXHIBIT C: MAPS (Continued)

College Station Campus - Est. 1000 sq ft (+/-) Acres

489 N. Cannon Blvd.



Imagery @2022 U.S. Geological Survey, Map data @2022 Google 20 ft L