



SOLCITATION ADDENDUM

Issuing Agency:	North Carolina Department of Correction
Solicitation Number:	52-RFP-1270615863-RJB
Solicitation Description:	Temporary Nursing Services
Solicitation Opening Date and Time:	October 16, 2024, by 2:00 PM ET
Addendum Number:	01
Addendum Date:	October 8, 2024
Purchasing Agent:	Joey Raynor

This Addendum is not required to be returned

1. The following are questions received about the Solicitation and the State's response to those questions:

Question #	Vendor Question	State's Response
1	Will all current contract vendor for NCDAC need to submit a response to this RFP?	Any vendor wishing to be considered for contract award under this solicitation must submit a proposal response. The current contract for same services expires 11/30/2024. Reference section 2.7 PROPOSAL CONTENTS
2	Do we need to provide NC business registration? If yes, can we provide it upon award?	Reference section 2.7 PROPOSAL CONTENTS
3	How many vendors will be awarded?	Reference section 3.1 METHOD OF AWARD
4	Who are the current providers?	See attachment at the end of this Addendum 01.
5	If any, please provide me with the current providers response documents that they have submitted previously.	Requests may be submitted to: DAC Public Records Request Form (office.com) See attachment at the end of this Addendum 01
6	Is there a guaranteed escalation clause based on the 1-year CPI, no greater than 5%, for each contract renewal term?	The escalation clause is not included on this solicitation.
7	How many estimated overtime hours were in the last 3-year contract, per year?	Specific data is not available, however overtime is occasional.
8	Does the NCDAC anticipate a 30-day turnaround from submittal of a correct invoice to payment?	Reference North Carolina General Terms and Conditions #9.
9	What is the turnaround time for approval from a candidate being submitted to a facility for a staffing need to the time the Vendor hears that the candidate is or is not accepted?	Turnaround time averages 2-4 days, depending on volume of candidates received and other processing factors.
10	The RFP states the Vendor shall provide RN with specialties in surgical, oncology, and mental health, however, Attachment A Cost Proposal does not list a line item for RN mental health pricing. Should we price this separately or include it with another RN specialty?	There is no special pricing recommended for nurses with mental health experience.

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11	What is the estimated budget for this RFP? If unknown, please specify previous spending.	Based on the Department needs. Reference section 1.0 PURPOSE AND BACKGROUND
12	Is this a new requirement? If not, please provide the current vendor(s) supplying the service and how the current services are being procured. Apart from the end of tenure, is there any other reason to release this solicitation? Are there any pain points?	Current contract expires 11/30/2024. See attachment at the end of this Addendum 01
13	Kindly provide a list of current vendors supplying the services and the dollar value of work distributed among them under the ongoing contract.	See attachment at the end of this Addendum 01.
14	Please provide a list of all attachments, exhibits, and forms that are mandatory to include in the proposal.	Reference 6.7 ATTACHMENTS. Also reference 2.7 PROPOSAL CONTENTS
15	Do we need to submit a Certificate of Insurance and a Business License with the proposal?	Reference Section 5.1 VENDOR REQUIREMENTS. Not required with proposal response
16	What is the average length of the assignment?	Reference Section 5.2 TEMPORARY STAFF REQUIREMENTS AND RESPONSIBILITIES.
17	Could you please specify the length of the required shift?	Reference Section 5.2 TEMPORARY STAFF REQUIREMENTS AND RESPONSIBILITIES.
18	Is it mandatory to utilize a subcontractor?	It is not a requirement.
19	As a self-certified NC-certified HUB entity, can we just fill our details in ATTACHMENT D: HUB SUPPLEMENTAL VENDOR INFORMATION without taking a subcontractor? Or is subcontractor mandatory?	It is not mandatory. Reference Section 4.5 HUB PARTICIPATION
20	Is there a preference for local vendors when evaluating the proposals?	Please reference Section 3.0 METHOD OF AWARD AND PROPOSAL EVALUATION PROCESS.
21	Please provide the number of FTEs required per job title for the requested services.	Data not Available at this time; however monthly estimates are provided in Attachment A: Cost Proposal.
22	Could you please provide the number of full-time employees (FTEs) currently working under the existing contract, along with their job titles and locations outlined in the solicitation?	At this time we have approximately 200 RNs, 100 LPNs and <10 UAPs working under contract.
23	Please provide a copy of the proposals from all current vendors providing staffing services, including rate/cost sheets.	See response to Question 5
24	Is it mandatory to have local experience? If yes, will it affect our evaluation criteria?	Reference section 4.6 VENDOR EXPERIENCE
25	Please specify the number of FTEs required for each job title at each location mentioned in the solicitation.	Data not Available at this time, and varies
26	Do we need to provide any goods or equipment under this contract? If so, please elaborate.	Medical equipment and supplies required to provide patient care are supplied.
27	As a NC-certified HUB entity, do we still need to meet the 10% utilization goal for diverse firms as first- or second-tier subcontractors? Additionally, is it mandatory for us to utilize a subcontractor, or is self-certification sufficient to meet the requirement?	It is not mandatory. Reference Section 4.5 HUB PARTICIPATION
28	Please provide the number of FTEs required for each job title at each facility mentioned in Attachment J.	Data not Available at this time, and varies
29	Should we adhere to the evaluation criteria for the Technical Response since the solicitation does not specify a proper format, or should we follow Section 2.7 PROPOSAL CONTENTS on page 10?	Reference section 2.7 PROPOSAL CONTENTS Reference section 3.4 EVALUATION CRITERIA Reference section 5.5 TECHNICAL APPROACH
30	Can we provide a rate range in Attachment A: Cost Proposal?	No. Reference ATTACHMENT A: COST PROPOSAL

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31	As per Attachment A: Cost Proposal, does the ESTIMATED QUANTITY depict the number of FTEs required annually or for the entire contract duration?	Reference ATTACHMENT A: COST PROPOSAL
32	Is it mandatory to provide correctional setting references only? Will there be any advantage for doing so while evaluating the proposal?	Not mandatory. Reference section 4.6 VENDOR EXPERIENCE
33	In Attachment D: HUB Supplemental Vendor Information, could you clarify whether we need to write anything under PART II: PROCUREMENT OF GOODS – SUPPLIERS & PART III: PROCUREMENT OF SERVICES - SUBCONTRACTORS, given that this is a staffing contract only? If we are not utilizing a subcontractor, can we write N/A under Part III?	Complete per instructions on the Attachment
34	To be a compliant bidder do we just need to submit the content mentioned under Page 10 Section 2.7 PROPOSAL CONTENTS?	Question is not clear.
35	Do we need to submit just 1 pdf file of the response on the Portal which will include all the attachments and content mentioned under Section 2.7 PROPOSAL CONTENTS on page 10 or do we need to upload each thing separately?	Follow directions in the Ariba Sourcing Tool when responding to the solicitation.
36	Please provide a list of incumbent suppliers and their bill rates.	See attachment at the end of this Addendum 01
37	What is the estimated annual spend of this contract?	Reference section 1.0 PURPOSE AND BACKGROUND
38	What is the total amount of spend broken down by vendor over the last year? Over the duration of the contract period?	Data not Available at this time.
39	On the cost proposal, can we provide ranges or do we need a specific rate?	See response to Question 30.
40	Upon future contract renewals, will there be an opportunity to negotiate rates according to the market?	Refer to Section 6.5 Contract Changes
41	Are you satisfied with the incumbent suppliers? If not, what are you unsatisfied with?	Not applicable to this solicitation
42	What is the main cause or reason to send this project to bid?	Current contract expires 11/30/2024
43	What is the expectation and frequency for on-call needs?	On-call services are not utilized.
44	Can you provide details as to projected volume and headcount for each discipline included in the scope of work?	Varies; however Reference Attachment A: Cost Proposal for monthly estimates.
45	Are Key personnel (RNs and LPNs) required to have a North Carolina license or can they utilize a compact license?	Compact license meets the requirement.
46	Can you upload all the required attachments? They were not attached to the RFP.	Per 6.7 ATTACHMENTS All attachments to this RFP are the copies found within the Ariba Sourcing Tool, and are incorporated herein, and shall be submitted by responding in the Sourcing Tool.
47	Who is currently providing these services?	See attachment at the end of this Addendum 01.
48	What would be the number of awards you intend to give(approximate number)?	Undetermined at this time. Reference section 3.1 METHOD OF AWARD
49	What are the estimated funds that are estimated to be allocated for this contract?	Reference section 1.0 PURPOSE AND BACKGROUND
50	Is this a new contract or are there any incumbents?	Current contract expires 11/30/2024. See Attachment at the end of this Addendum 01
51	If there is an incumbent, could you please let us know the incumbent name and pricing and are the incumbents eligible to submit the proposal again?	See Attachment at the end of this Addendum 01.

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52	Are there any pain points or issues with the current vendor(s)?	Not applicable to this solicitation
53	Is subcontracting mandatory? If yes, can we replace a subcontractor after an award?	Not mandatory
54	Can we submit the good faith efforts if we are unable to find a subcontractor?	Not mandatory
55	How many positions were used in the previous contract (approximate)?	Average of approximately 200 RNs, 100 LPNs and <10 UAPs working under contract per month.
56	How many positions will be required per year or throughout the contract term?	See response to Question 44
57	Can we provide hourly rate ranges in the price proposal?	No. Reference ATTACHMENT A: COST PROPOSAL: Price quoted shall be firm fixed price.
58	If the resources we provide at the time of proposal submission are not available at the time of a potential contract award could vendors replace them with equally qualified resources?	Question is not clear.
59	Are resumes required at the time of proposal submission? If yes, Do we need to submit the actual resumes for proposed candidates or can we submit the sample resumes?	Reference section 2.7 PROPOSAL CONTENTS; section 4.6 VENDOR EXPERIENCE, and 5.0 SPECIFICATIONS AND SCOPE OF WORK
60	Could you please provide the list of holidays? Are there any mandated Paid Time Off, Vacation, etc.?	State Holidays can be found here. NC OSHR: Holidays . Reference section 4.1 PRICING, 4.3 PAYMENT TERMS.
61	We understand that it is a re-compete RFP, so can you please provide the following: Could you please provide the name of Current Suppliers (who are currently providing services to Agency)?	See attachment at the end of this Addendum 01.
62	Could you please share current Supplier's pricing and Proposals?	See attachment at the end of this Addendum 01.
63	How Many Awards were made in the Past?	21 Awarded Vendors under the current contract
64	When was the existing contract started, and what is the annual monetary spent value of the current contract since inception?	22 April 2021 Data not Available at this time.
65	How many resources are currently engaged in the current contract?	21 vendors
66	Can you please share the no. of positions served in previous years under this contract?	Average of approximately 200 RNs, 100 LPNs and <10 UAPs working under contract per month.
67	Can you please share the amount of business each vendor did under the previous contract in previous years?	Data not available at this time
68	Is there any issue that the agency is currently facing with the incumbents?	Not applicable to this solicitation
69	Are incumbents allowed to bid on this RFP? Please confirm.	See response to Question 1.
70	Please share the historical spending for the year 2021, 2022, 2023 and 2024?	Data not Available at this time.
71	How many nurses were used in year 2021, 2022, 2023 and 2024?	Data not Available at this time.
72	Section 2.7 – Proposal Contents: Do we have to only acknowledge and sign the Attachments I, J, K, and L? Please confirm.	Reference section 2.7 PROPOSAL CONTENTS Attachments that have a signature line are required to be signed.

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73	Section 4.7, References: Is it mandatory to provide references of public agencies? Please confirm.	The solicitation does not specify. Reference section 2.7 PROPOSAL CONTENTS.
74	Section 4.7, References: Would you be accepting references from large commercial entities?	See response to Question 73
75	Section 4.7, References: Can we provide North Carolina Department of public safety as a reference?	See response to Question 73
76	Section 5.7 – Vendor Requirements: If awarded, can we hire the personnel who is already on our payroll and working for Department of public safety, as we are one of the incumbents?	Question is not clear; this solicitation is for the NC Department of Adult Correction
77	Attachment A - Cost Proposal: How many positions are required under this contract?	Varies; however see Attachment A for “estimated number of placed candidates working statewide on a monthly basis”
78	Attachment A - Cost Proposal: How many positions are currently open?	Data not Available at this time.
79	Attachment A - Cost Proposal: How many positions are currently used in a single day? Please give rough estimate.	See response to Question 77
80	Attachment A - Cost Proposal: Out of mentioned staffing positions, what are the most filled positions? Please share.	See response to Question 77
81	Attachment A - Cost Proposal: What would be the shift timings for the given positions?	Varies. See Section 5.2, F. 8
82	Attachment A - Cost Proposal: What would be the estimated hours for given positions?	Question is not clear.
83	Attachment A - Cost Proposal: Please confirm minimum guaranteed hours per week for these positions.	Reference section 5.2 TEMPORARY STAFF REQUIREMENTS AND RESPONSIBILITIES.
84	Attachment A - Cost Proposal: Are these full-time positions or weekly assignments?	Reference section 5.2 TEMPORARY STAFF REQUIREMENTS AND RESPONSIBILITIES
85	Attachment A - Cost Proposal: Can you please confirm the weekly assignments duration (7 week/13 week or more) if any?	See response to question 84.
86	Attachment A – Cost Proposal: What is weekend and holiday shift work rate policy of County such as 1.5-time standard hourly rate? Please confirm.	Reference section 5.1 PRICING “The hourly rates provided shall be all inclusive.”
87	Section 5.1, Vendor Requirements: Do we have to provide Sample Insurance Certificate with the proposal response? Please confirm.	Not required with proposal response. Reference section 5.1 Vendor Requirements
88	Attachment D: HUB Supplemental Vendor Information: We understand that there is a HUB participation goal of 10%. Our questions are: Question: To be responsive, is it mandatory to fulfill the goal of 10% HUB participation?	Question is not clear.
89	Question: We are a Virginia-based MBE firm certified by NMSDC, are we qualified to bid as an HUB?	Refer to: <u>NC DOA Historically Underutilized Businesses (HUB) Office - Minority, Women-Owned & Small Businesses</u>
90	Question: If not, can you please share the list/directory of qualified HUB?	See response to Question 89
91	General: What will be the estimated annual budget for this project?	Reference section 1.0 PURPOSE AND BACKGROUND
92	General: How will job requests be shared among multiple awarded vendors?	Reference section 5.3 DEPARTMENT RESPONSIBILITIES
93	General: Will all job requests be shared among all awarded vendors simultaneously?	Yes. Reference section 5.3 DEPARTMENT RESPONSIBILITIES

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94	General: Is there any ranking system for sharing job requests among awarded vendors such as primary bidder, secondary bidder, and then other awarded bidders?	No. Reference section 5.3 DEPARTMENT RESPONSIBILITIES
95	General: Can you share details from where we can get old RFP details?	See Response to Question 5
96	General: Can you please tell us where we can see the records for the old contract?	See Response to Question 5
97	General: Can you please share the email id/details where we can raise the public record request for old RFP?	See Response to Question 5
98	General: What is average response time to provide resume of qualified resources?	Data not Available at this time.
99	General: Will the agency be giving any preference to local vendors? Please confirm.	Reference 3.4 EVALUATION CRITERIA
100	Is NC DAC open to working with Managed Services Providers or Vendor Management Services for its temporary nursing services?	Not applicable to this solicitation
101	Will proposals offering these services accepted and evaluated?	See section 2.8 Alternate Proposals.
102	Liquidated Damages: If Vendor is in violation for any unpaid wages, the Vendor will need to pay any unpaid wages to worker, and will also be responsible for paying liquidated damages to the US govt. (for work done under DC contract). Penalty is \$26 for each day worker worked over 40 hours without overtime pay (Page 12, D2) - Can we get clarification, if this applies to this agreement as this is a NC State Agreement (as there is language that mentions "In the case of work done under contract for District of Columbia..." in this provision?	Question is not clear.
103	Disputes will be resolved informally and in good faith. Please be advised that if a dispute could not be resolved within agreed upon period, other remedies can be exercised (Page 24, Section 6.4) - What other remedies can be exercised?	Situation specific.
104	The vendor is responsible for any damages to the state caused by contract breach. The State can withhold payments owed to the vendor until the exact amount of damages is determined, and if the State is uncertain about the Vendor's ability to meet the contract requirements or if there are performance issues, the State can require the Vendor to provide a performance bond or other guarantee (Page 2, Point 2B) - Does the Dispute Resolution in Good Faith apply before the State withholds payment?	Situation specific
105	Is there a remedial period once the State identifies a performance issue/breach of contract?	Situation specific
106	General RFP - Why is the contract out for bid?	See response to Question 42
107	Is it required to be put out for bid?	YES
108	General RFP - Will the RFP be awarded to a single vendor or multiple vendors?	It is the intent of the Department to make multiple awards from this RFP. Reference section 3.1 METHOD OF AWARD
109	General RFP - Who are your current incumbent vendors for these services?	See attachment at the end of this Addendum 01.
110	General RFP - Are your current vendors meeting your staffing needs?	Not applicable to this solicitation

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111	General RFP - What are your current hourly bill rates by classification?	See attachment at the end of this Addendum 01.
112	General RFP - What were your hours of usage by each classification for the last 3 years?	Data not Available at this time.
113	General RFP - Do we need to store or transport any goods? If yes, what needs to be transported and what goods are needed?	No.
114	General RFP - Do you accept contract changes or exceptions? If yes, do contract changes or exceptions impact our score or possibility of being awarded?	Reference section 6.5 Contract Changes, 2.8 ALTERNATE PROPOSALS, and 2.3 NOTICE TO VENDORS REGARDING RFP TERMS AND CONDITIONS.
115	General RFP - Do you accept electronic signatures?	YES
116	Are the execution pages the first two pages of the bid?	Question is not clear.
117	Does the vendor want us to return the bid document with signatures only and then the response to the questions will be in a separate document that is created by the vendor to include our technical response?	Follow the instructions in the Ariba Sourcing Tool when submitting your bid response.
118	Will these providers work full-time 1.0, part-time .5, or as needed?	Reference 5.0 SPECIFICATIONS AND SCOPE OF WORK.
119	Is this a newly initiated project or a continuation of an existing one?	Current contract expires 11/30/2024
120	If ongoing, please provide current service providers' names and hourly rates.	See attachment at the end of this Addendum 01.
121	Can the proposals or pricing details be obtained from prior suppliers?	See response to Question 5
122	Can you provide details of previous expenditures associated with this contract?	Data not Available at this time.
123	Can the proposals be obtained from prior suppliers?	See response to Question 5
124	Are there any specific challenges associated with this contract?	Not applicable to this solicitation
125	Is there a local vendor preference for this bid?	No.
126	Estimated annual spend in the past under this contract for similar services?	Reference section 1.0 PURPOSE AND BACKGROUND
127	How many nursing positions does this RFP seek to fill?	Reference section 1.0 PURPOSE AND BACKGROUND There is no guarantee under this RFP of any minimum or maximum volumes to any awarded Vendor.
128	How many candidates are active under incumbent contracts?	See response to Question 21
129	Annual budget for this contract proposal?	Reference section 1.0 PURPOSE AND BACKGROUND
130	Can you share the number of positions served in previous years under this contract?	Data not Available at this time.
131	Historical spend for 2021, 2022, and 2023?	Data not Available at this time.
132	Do you anticipate awarding a single or multiple suppliers?	See response to Question 108
133	What is the dollar value of the completed contract?	Per vendor, it depends on the number of awarded vendors, Department need, and the number and categories of candidates provided
134	Could you please clarify if this requirement is a new opportunity or a re-compete of an existing contract?	Current contract expires 11/30/2024
135	Is there is any pain point with the previous incumbents?	Not applicable to this solicitation
136	Could you please provide insight into which positions have been filled most frequently?	See response to Question 77

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137	Could you please confirm whether live or sample resumes of the candidates are required to be submitted along with the proposal?	Reference section 2.7 PROPOSAL CONTENTS and Reference section 5.2 VENDOR REQUIREMENTS
138	Are resumes for key personnel expected to be included in the proposal documentation?	Reference section 2.7 PROPOSAL CONTENTS and 4.6 VENDOR EXPERIENCE
139	Is there a preferred vendor list for HUB subcontracting available, and if so, how can it be accessed?	Reference Section 4.5 HUB PARTICIPATION; question is not clear
140	Are there any pain points or challenges associated with the previous incumbents?	Not applicable to this solicitation
141	Do you require a Certificate of Insurance (COI) to be submitted with the proposal, or can it be provided after the award?	See response to Question 15
142	What is the annual contract labor spend for 2023-2024? What does the department anticipate that amount to be for 2024?	Data not Available at this time.
143	How are open needs currently communicated to contracted agencies?	Reference section 5.3 DEPARTMENT RESPONSIBILITIES
144	North Carolina General Terms and Conditions document, page 5, section 9. Payment Terms, if vendor does not accept P-card or credit cards for payments, is NC DAC capable and willing to make alternative payments through ACH or check?	Payments to the vendor will be through ACH, if applicable to the vendor, or check.
145	North Carolina General Terms and Conditions document, page 12, Section 28.d.1., "Overtime requirements. No Vendor or subcontractor contracting for any part of the Contract work which may require or involve the employment of laborers or mechanics shall require or permit any such laborer or mechanic in any workweek in which he or she is employed on such work to work in excess of forty hours in such workweek unless such laborer or mechanic receives compensation at a rate not less than one and one-half times the basic rate of pay for all hours worked in excess of forty hours in such workweek." – Please clarify if the contractor or subcontractor can bill for overtime at 1.5 times the rate presented in the pricing, or should overtime, if needed, be accounted for in the rate/pricing calculation?	Reference section 4.1 PRICING Reference section 4.3 PAYMENT TERMS Reference Attachment A: Cost Proposal
146	RFP document, Section 2.7 Proposal Contents, Attachments D, E, and F are stated to be completed and signed for submission, however, there are no signature blocks like the other forms. Do these three attachments need to be signed? If so, please advise on where they should be signed.	Complete Attachments D, E, F per the Attachment instructions. They are required to be returned, but not required to be signed.
147	RFP document, Section 4.10 Vendor's Representations, "Unless otherwise expressly provided herein, Vendor will furnish all of its own necessary management, supervision, labor, facilities, furniture, computer and telecommunications equipment, software, supplies and materials necessary for the Vendor to provide and deliver the Services and/or other Deliverables." – What "supplies and materials" would be the responsibility of the Vendor for this scope of work? Please provide a list.	None required
148	Regarding overtime, will clinicians be required to work overtime? If so, how often and how many hours?	Overtime varies and is occasional.
149	For invoicing and clinician payment purposes, what is NC DAC's payroll work week (e.g., Sunday-Saturday, etc.)?	Not applicable to this solicitation. Reference Section 4.3 PAYMENT TERMS

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150	Is the State looking to keep a Universal bill rate model where all vendors awarded will have the same bill rates for all service lines?	Undetermined at this time
151	Is the State looking to reduce the number of vendors awarded to limit the "over-saturation" of candidates being submitted?	Reference section 3.1 METHOD OF AWARD
152	Regarding Section 1.0 Purpose and Background - How many vendors does the client intend to award for this project/RFP? If unsure, will there be a limit placed on the number of awardees?	Undetermined at this time. Reference section 3.1 METHOD OF AWARD
151	Regarding Section 1.0 Purpose and Background - What is the maximum number of vendors that the Department is looking to award?	Undetermined at this time. Reference section 3.1 METHOD OF AWARD
152	Regarding Section 2.8 Alternate proposals - Is the Department open to a technology-based workforce solution to filter vendor communications?	Reference section 2.8 ALTERNATE PROPOSALS
153	Regarding Section 3.4 Evaluation Criteria - Would the Department be open to vendor consultation surrounding process improvements or vendor technology?	Reference section 2.8 ALTERNATE PROPOSALS
154	Regarding Section 3.4 Evaluation Criteria - Would the Department be open to a vendor-provided timekeeping system specifically for the vendor's contractors?	Reference section 2.8 ALTERNATE PROPOSALS
155	Regarding Section 5.2 Temporary Staff Requirements and Responsibilities - What is the anticipated need for both Surgical Nurses and Oncology Nurses?	Based on need; however, reference Attachment A for candidates working monthly.
156	Regarding Section 3.4 Evaluation Criteria - Can the Department provide more details on how the evaluation criteria will be weighed and scored?	Reference Section 3.4 EVALUATION CRITERIA
157	How does the Department define best value?	Reference <u>BEST VALUE</u> , under section 3.4 EVALUATION CRITERIA
158	Regarding Section 3.4 Evaluation Criteria - Will the Department give any preference to incumbent vendors?	Reference 3.4 EVALUATION CRITERIA, <u>EVALUATION METHOD</u>
159	Regarding Section 4.2 Invoices - Does the Department intend to have standardized pay rates for all contract staff?	Undetermined at this time
160	Regarding Section 4.2 Invoices - Does the Department intend to have standardized bill rates for all vendors?	Undetermined at this time
161	Regarding Section 5.2 Temporary Staff Requirements and Responsibilities point F - Can the Department provide more information around the timeframe of temporary staff callbacks?	Call backs are rare.
162	Will temporary staff be subject to call back for 24 hours after their most recent shift?	Call backs are rare.
163	Will staff subject to call backs be paid for on call hours?	On-call services are not required.
164	How will the Department implement the call back schedule?	Call backs are not scheduled.
165	Regarding Section 5.2 Temporary Staff Requirements and Responsibilities point F - What is the anticipated or intended utilization of call backs?	Call backs occur for urgent security or patient care matters usually related to incomplete work.
166	Regarding Section 2.1 Request for Proposal Document - Is the state willing to entertain revisions/exceptions?	Reference section 2.3 NOTICE TO VENDORS REGARDING RFP TERMS AND CONDITIONS, and section 2.8 ALTERNATE PROPOSALS

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167	Regarding Section 3.4 Evaluation Criteria - To what extent will revisions/exceptions impact award scoring and decisions?	See response to Question 166
168	Regarding Section 5.2 Temporary Staff Requirements and Responsibilities - What is the managerial and supervisory structure in place relative to staff we assign?	Agency staff will report to the facility Nurse Manager or shift designee.
169	Regarding Section 5.2 Temporary Staff Requirements and Responsibilities - What is the level of security staffing, and security measures, in place at correctional facilities we would be assigning staff?	Security staffing and procedures vary according to custody level.
170	Regarding North Carolina General Terms & Conditions Section 2. Default and Termination - Is the state receptive to mutual termination rights?	No
171	Regarding Section 4.2 Invoices - Is the state receptive to rate/pricing adjustments relative to unexpected market forces and trends?	Reference section 6.5 CONTRACT CHANGES
172	Regarding Section 4.0 Vendor's Representations - To be deemed responsive, is it a requirement to bid on providing services to all state correctional facilities?	Reference section 5.5 TECHNICAL APPROACH
173	Regarding Section 4.7 References - If vendors are servicing current contract, can incumbent vendors list the NC DAC as a reference?	It is not prohibited nor required under the RFP
174	Regarding Section 4.5 HUB Participation - Is HUB participation or involvement mandatory?	No. Reference Section 4.5 HUB PARTICIPATION
175	Regarding Section 4.5 HUB Participation - How will HUB participation or involvement impact the evaluation? Are any points assigned to this criteria?	No. Reference Section 4.5 HUB PARTICIPATION; and Section 3.4 EVALUATION CRITERIA
176	Regarding Section 5.2 Temporary Staff Requirements and Responsibilities point D - How will the Medication Administration Technician Training be completed? How will this be communicated to the vendors to ensure this is completed?	The training will be completed during work hours and will be planned by the facility Nurse Manager.
177	Regarding Section 5.2 Temporary Staff Requirements and Responsibilities point F - Can the Department please clarify which TB screening/test will be required to meet this requirement?	Mantoux/ TB skin test or Quantiferon – TB Gold Plus blood test.
178	Regarding Section 5.2 Temporary Staff Requirements and Responsibilities point F - For the MMR Vaccination, will the Department accept proof of two titers to satisfy this requirement?	An MMR titer verifying immunity meets the requirement.
179	Regarding Section 6.6 DAC Additional Terms - Can the Department please specify which drugs/drug panels need to be tested for prior to start dates?	A 5-panel urine drug screen is the minimum.
180	Regarding Section 5.2 Temporary Staff Requirements and Responsibilities point F - Can the Department please specify the timeframe that the physical needs to be completed prior to the start date?	A physical is not required, however a statement indicating the employee can perform the duties of the job.
181	Regarding Section 5.1 Vendor Requirements point E - Would a copy of the candidate's resume suffice to satisfy this requirement?	It will be indicated in writing on the SmartSheet submission form.

SOLICITATION NUMBER: 52-RFP-1270615863-RJB
ADDENDUM NUMBER: 01

Question #	Vendor Question	State's Response
182	Regarding Section 6.6 DAC Additional Terms PREA - If both PREA related trainings are completed on site at the facility, will the Department provide vendors with copies of both completed requirements (or some proof of completion) to upload into vendor records to maintain candidate record information?	Can provide upon request.
183	For 5.1 Vendor Requirements Letter I The Vendor shall provide a Certificate of Insurance, what address and name should be listed on the COI? Should the COI include both General/Professional Liability and Worker's Compensation?	The Certificate is not required to be submitted with the proposal response. Reference section 5.1 Vendor Requirements and section 2.7 PROPOSAL CONTENTS

ATTACHMENT ADDENDUM 01

19-RFP-015305-BET Temporary Nursing Services PRICING		WEEKDAYS AND WEEKENDS - HOURLY RATE						Holiday Rate						
(Listed in alphabetical order)	LPN	RN	Surgical Nurse	CHEMO	CNAII	Medical Assistant	Phlebotomist (added 7/1/22)	LPN	RN	Surgical Nurse	CHEMO	CNAII	Medical Assistant	Phlebotomi st (added 7/1/22)
	Flat Rate	Flat Rate	Flat Rate	Flat Rate				Flat Rate						
22nd Century Technologies, Inc	\$64.00	\$87.00	\$87.00	\$87.00	\$31.20	\$23.40	\$50.00	\$64.00	\$87.00	\$87.00	\$87.00	\$31.20	\$23.40	\$58.00
AB Staffing Solutions LLC	\$64.00	\$87.00	\$87.00	\$87.00	\$28.00	\$29.00	n/a	\$64.00	\$87.00	\$87.00	\$87.00	\$36.40	\$37.70	n/a
AA Southwest dba AllShifts	\$64.00	\$87.00	\$87.00	\$87.00	\$19.00	\$23.00	n/a	\$64.00	\$87.00	\$87.00	\$87.00	\$22.00	\$26.00	n/a
Cell Staff, LLC	\$64.00	\$87.00	\$87.00	\$87.00	\$31.90	\$31.90		\$64.00	\$87.00	\$87.00	\$87.00	\$44.66	\$44.66	
Cell Staff, LLC	\$64.00	\$87.00	\$87.00	\$87.00	\$33.50	\$33.50	\$42.00	\$64.00	\$87.00	\$87.00	\$87.00	\$46.89	\$46.89	\$63.00
Conductual, Inc	\$64.00	\$87.00	\$87.00	\$87.00	\$20.95	\$22.95	\$28.95	\$64.00	\$87.00	\$87.00	\$87.00	\$31.43	\$34.43	\$43.43
Cross Country Staffing	\$64.00	\$87.00	\$87.00	\$87.00	\$24.00	\$27.00	\$31.00	\$64.00	\$87.00	\$87.00	\$87.00	\$36.00	\$51.30	\$31.00
Cynet Health Inc.	\$64.00	\$87.00	\$87.00	\$87.00	\$25.00	\$22.00	\$50.00	\$64.00	\$87.00	\$87.00	\$87.00	\$35.00	\$30.80	\$75.00
Favorite Healthcare Staffing	\$64.00	\$87.00	\$87.00	\$87.00	\$30.00	\$32.00	\$29.00	\$64.00	\$87.00	\$87.00	\$87.00	\$45.00	\$48.00	\$43.50
Global Diagnostic Services, Inc.	\$64.00	\$87.00	\$87.00	\$87.00	\$24.00	\$24.00	\$25.00	\$64.00	\$87.00	\$87.00	\$87.00	\$24.00	\$24.00	\$37.50
Federal Staffing Resources formerly Guardian Healthcare Providers, Inc.	\$64.00	\$87.00	\$87.00	\$87.00	\$24.00	\$24.00	\$31.50	\$64.00	\$87.00	\$87.00	\$87.00	\$26.00	\$26.00	\$47.25
Healthcare Staffing Professionals, Inc.	\$64.00	\$87.00	\$87.00	\$87.00	\$24.00	\$24.00	\$30.00	\$64.00	\$87.00	\$87.00	\$87.00	\$34.80	\$34.80	\$43.50
Maxim Healthcare Staffing Services, Inc.	\$64.00	\$87.00	\$87.00	\$87.00	\$30.00	\$30.00		\$64.00	\$87.00	\$87.00	\$87.00	\$39.00	\$39.00	
Maxim Healthcare Staffing Services, Inc.	\$64.00	\$87.00	\$87.00	\$87.00	\$31.50	\$31.50	\$45.00	\$64.00	\$87.00	\$87.00	\$87.00	\$40.95	\$40.95	\$67.50
National Health Care Solutions, LLC	\$64.00	\$87.00	\$87.00	\$87.00	\$33.02	\$36.33	\$40.04	\$64.00	\$87.00	\$87.00	\$87.00	\$38.54	\$41.84	\$45.24
Pinnacle Travel Staffing	\$64.00	\$87.00	\$87.00	\$87.00	\$32.00	\$30.00	\$45.00	\$64.00	\$87.00	\$87.00	\$87.00	\$44.80	\$42.00	\$63.00
Premier Medical Staffing Services	\$64.00	\$87.00	\$87.00	\$87.00	\$30.00	\$30.00	n/a	\$64.00	\$87.00	\$87.00	\$87.00	\$45.00	\$45.00	n/a
RCM Healthcare Solutions	\$64.00	\$87.00	\$87.00	\$87.00	\$22.00	\$24.00	\$52.00	\$64.00	\$87.00	\$87.00	\$87.00	\$29.70	\$32.40	\$78.00
SHC Services, Inc dba Supplemental Health Care	\$64.00	\$87.00	\$87.00	\$87.00	\$27.00	\$30.00		\$64.00	\$87.00	\$87.00	\$87.00	\$37.00	\$40.00	
Supplemental Health Care	\$64.00	\$87.00	\$87.00	\$87.00	\$28.35	\$31.50	\$30.00	\$64.00	\$87.00	\$87.00	\$87.00	\$38.85	\$42.00	\$40.00
Spectrum Accountable Care Company	\$64.00	\$87.00	\$87.00	\$87.00	\$28.00	\$19.00		\$64.00	\$87.00	\$87.00	\$87.00	\$28.00	\$19.00	
Spectrum Accountable Care	\$64.00	\$87.00	\$87.00	\$87.00	\$29.40	\$19.95	\$38.00	\$64.00	\$87.00	\$87.00	\$87.00	\$29.40	\$19.95	\$57.00
Staff Today, Inc. (Health Advocates Network)	\$64.00	\$87.00	\$87.00	\$87.00	\$24.99	\$26.41	\$38.07	\$64.00	\$87.00	\$87.00	\$87.00	\$35.49	\$37.50	\$56.34
Tryfacta, Inc	\$64.00	\$87.00	\$87.00	\$87.00	\$27.00	\$26.72	\$80.00	\$64.00	\$87.00	\$87.00	\$87.00	\$28.70	\$29.39	\$80.00
Worldwide Travel Staffing, Ltd.	\$64.00	\$87.00	\$87.00	\$87.00	\$39.50	\$37.50	\$47.00	\$64.00	\$87.00	\$87.00	\$87.00	\$39.50	\$37.50	\$47.00