

Addendum No.1

Issue Date: 7/9/2025
Project Name: On Call Garage Door Repair
Project Number: 298-FY26-CMD-BID-OnCallGarageDoorRepair

TO: Prospective Applicants

This addendum forms a part of the **Request for Bids** and modifies the original Project Number **298-FY26-CMD-BID-OnCallGarageDoorRepair** only to the extent specifically noted below. Failure to acknowledge this addendum in the submittal may subject the submitter to being deemed non-responsive.

This Addendum is posted on the City procurement website at www.ashevillenc.gov/bids. This is *the official source* of this addendum. All addenda and attachments shall be published to the same location.

This Addendum consists of 1 page in total.
This Addendum is to address Responses to Questions

Answers to Questions

- Question:** Who was the previous incumbent, and what was the total value of that contract for the incumbent?
Response: Western Carolina Garage Door, the contract was a three year contract. The total of the contract per year is "not to exceed" \$29,999.
- Question:** In the last full fiscal year of service to the garage doors, how many service calls on average were placed per month?
Response: From 10/2022 to 6/2025, we paid out 175 invoices, in 2025 we paid out approximately 32 invoices so far.
- Question:** How many service calls were placed on average over the entire life of the contract during the last full fiscal year of servicing the contract?
Response: See question #2
- Question:** From my research for what you are requiring on the contract, most of the companies operate by way of service fee rather than by regular time rate. Anything you can do to change the line item labeled regular time rate to show service fee.
Response: Please ensure that the pricing for this project is bid exactly as directed in the bid documents.

I understand that failure to acknowledge any addenda may cause this bid/proposal to be deemed non-responsive.

Authorized Signature

Company

Date

- End -