



Solicitation Addendum

Solicitation Number: 30-2025-009-DHB
Solicitation Description: Asset Verification System RFP
Purpose of Addendum: Department Response to Vendor Questions
Proposal Due Date & Time: June 20, 2025, by 2:00PM ET
Addendum Number: 1
Addendum Date: May 9, 2025

1. **INSTRUCTIONS: RETURN ONE PROPERLY EXECUTED COPY OF THIS ADDENDUM WITH BID RESPONSE PRIOR TO THE BID PROPOSAL DUE DATE/TIME LISTED ABOVE.**
2. **FOLLOWING ARE QUESTIONS RECEIVED FOR THE SOLICITATION AND THE DEPARTMENT’S RESPONSES TO THE QUESTIONS. THE RFP SECTIONS, PAGE NUMBERS AND QUESTIONS ARE PRESENTED IN THE TABLE AS PROVIDED BY THE VENDORS WITH NO EDITS.**

Question #	RFP Section	RFP Page Number(s)	Vendor Question	Answer
1	3.6, Table 12	20	Does the Department consider it within scope to include the verification of home equity—defined as the identification of real property ownership and confirmation of associated mortgage balances—to supplement asset verification processes?	Yes, Refer to Specification FIN-005 and the FI definition in Attachment A.
2	3.6, Table 12	20	Would the Department consider the inclusion of non-liquid assets such as real estate, insurance policies, or personal property as part of a more holistic financial profile, even if not required at initial launch?	See response to Question 1
3	2.1	10	Does the Department intend for the AVS solution to support fraud, waste, and abuse detection features (e.g., behavioral analytics, asset anomalies, multi-identity detection) to enhance program integrity beyond standard asset checks?	The expectation is to determine Medicaid eligibility to our constituents in a timely and streamlined manner.
4	3.5	15-20	Is there a future intent to leverage risk scoring mechanisms or configurable business rules (e.g., thresholds for asset disclosure mismatches) within the AVS to assist caseworkers or automate determinations?	Yes.
5	3.5	15-20	Will the Department consider the incorporation of data from other State sources (e.g., DMV, Department of Revenue, property tax records) to create a more comprehensive asset verification solution over time?	Yes, the Department requires a comprehensive asset verification process to streamline Medicaid eligibility. Refer to the FI definition in Attachment A.
6	2.1	10	Does the Department envision this AVS platform as a single-agency solution, or is there an opportunity to scale its use across multiple State agencies for similar asset verification or eligibility functions?	The AVS platform is intended for use across all divisions within the North Carolina Department of Health and Human Services.
7	3.4.1	14	Is the Department seeking a modular or extensible solution that can accommodate new data feeds, system integrations, or verification capabilities as policy or program needs evolve?	An extensible solution approach will be considered.

End of Agency Response to Vendor Questions

Failure to provide a properly executed copy of this addendum with the bid response may result in rejection of the response.

Execute Addendum 1:

Offeror: _____

Authorized Signature: _____

Name and Title (Typed): _____

Date: _____