

STATE OF NORTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES Division of State Operated Healthcare Facilities	INVITATION FOR BIDS OR REQUEST FOR QUOTE NO. 30-25005-DSOHF	
	Offerors Submittal Due Date: September 23, 2024	
	Issue Date: September 6, 2024	
Refer <u>ALL</u> inquiries regarding this IFB to: Frank.diaz@dhhs.nc.gov or Daryl.brooks@dhhs.nc.gov	Commodity Number: 42142306	
	Description: EHR Hardware Devices	
	Using Agency: Division of State Operated Healthcare Facilities - DSOHF	
See page 2 for submittal instructions.	Requisition No.:	

OFFER AND ACCEPTANCE

The State seeks offers for the goods, software, and/or services described in this solicitation. The State's acceptance of any offer must be demonstrated by execution of the acceptance found below and any subsequent Request for Best and Final Offer, if issued. Acceptance shall create a contract having an order of precedence as follows: In cases of conflict between documents comprising the contract, the order of precedence shall be (1) Best and Final Offers, if any, (2) special terms and conditions specific to this IFB, (3) specifications, (4) Department of Information Technology Terms and Conditions of this IFB, and (5) the agreed portions of the awarded Vendor's offer. **No contract shall be binding on the State until an encumbrance of funds has been made for payment of the sums due under the contract.**

EXECUTION

In compliance with this Invitation for Bid, and subject to all the conditions herein, the undersigned offers and agrees to furnish any or all Services or goods upon which prices are offered, at the price(s) offered herein, within the time specified herein. By executing this offer, I certify that this offer is submitted competitively and without collusion.

Failure to execute/sign offer prior to submittal shall render offer invalid. Late offers are not acceptable.

OFFEROR:		
STREET ADDRESS:	P.O. BOX:	ZIP:
CITY, STATE & ZIP:	TELEPHONE NUMBER:	TOLL FREE TEL. NO
PRINT NAME & TITLE OF PERSON SIGNING:	FAX NUMBER:	
AUTHORIZED SIGNATURE:	DATE:	E-MAIL:

Offer valid for sixty (60), days from date of offer opening unless otherwise stated here: ____ days

ACCEPTANCE OF OFFER

If any or all parts of this IFB are accepted, an authorized representative of NC Department of Health and Human Services shall affix their signature hereto. A copy of this acceptance will be forwarded to the successful vendor(s).

<u>FOR STATE USE ONLY</u> Offer accepted and contract awarded this ____ day of _____, 20____, as indicated on attached certification, by _____ (Authorized representative of NC Department of Health and Human Services).
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ATTACHMENT 1 – EHR HARDWARE DEVICE GROUP 134

ATTACHMENT 2 – EHR HARDWARE DEVICE GROUP 248

ATTACHMENT 3 – EHR HARDWARE DEVICE GROUP 368

ATTACHMENT 4 – EHR HARDWARE DEVICE GROUP 472

Exhibit 1 - IFB Delivery Information for Hardware Shipment to 14 Facilities.82

1.0 **INTENT, USE, DURATION AND SCOPE**

The purpose of this Invitation to Bid is to obtain pricing for and procure EHR Hardware Devices for the Department of Health and Human Services (DHHS), Division of State Operated Healthcare Facilities (DSOHF). Products and Services will be provided in accordance to the terms and conditions of this IFB.

The State reserves the right to make partial or multiple awards where it is advantageous to award separately by Hardware Device Groups; where more than one supplier is needed to provide the contemplated specifications as to quantity, quality, delivery, service, geographical areas; or where other factors are deemed to be necessary or proper to the purchase in question.

Groups refer to the category in its entirety (Hardware Device Groups 1, 2, 3, and 4).

Package pricing refers to providing an offer to more than one (1) Hardware Groups. **Note:** To be awarded multiple groups, you must be the lowest price technically acceptable for each group offered.

2.0 **GENERAL INFORMATION**

2.1. **SITE VISIT - RESERVED**

2.2. **VENDOR QUESTIONS**

All inquiries regarding the solicitation specifications or requirements are to be addressed to the contact person listed on Page One of this solicitation. Vendor contact regarding this Solicitation with anyone other than the contact person listed on Page One of this Solicitation may be grounds for rejection of said Vendor's offer.

Written questions concerning this Solicitation will be received until **September 13, 2024, at 2:00pm** Eastern Time. They must be submitted to the contact person listed on Page One of this Solicitation via the Sourcing Tool's message board by the date and time specified.

Vendors will enter "IFB #30-XXXX – Questions" as the subject of the message. Questions should be submitted in the following format:

REFERENCE	VENDOR QUESTION
RFP Section, Page Number	

2.3. **ADDENDA**

The State may issue addenda if Vendor questions are permitted as described above, or if additional terms, specifications, or other changes are necessary for this procurement. It is important that all Vendors bidding on this IFB periodically check the NC eVP for any and all Addenda that may be issued prior to the offer opening date. All addenda shall become an Addendum to this IFB.

2.4. **OFFER SUBMITTAL**

Due Date: **September 23, 2024**
Time: **2:00 pm Eastern Time**

IMPORTANT NOTE: It is the Vendor's sole responsibility to upload their offer to the Ariba Sourcing Module by the specified time and date of opening. Vendor shall bear the risk for late electronic

submission due to unintended or unanticipated delay, including but not limited to internet issues, network issues, local power outages, or application issues. Vendor must include all the pages of this solicitation in their response.

Electronic Submittals will be received until **2:00pm** Eastern Time on the Offerors Submittal Due Date and then opened, for furnishing and delivering the commodity as described herein. Offers must be submitted via the Ariba Sourcing Module with the Execution page signed and dated by an official authorized to bind the Vendor's firm. Failure to return a signed offer shall result in disqualification.

Attempts to submit a proposal via facsimile (FAX) machine, telephone, email, email attachments, or in any hardcopy format in response to this Bid SHALL NOT be accepted and will automatically be deemed Non-Responsive.

a) The vendor's offer submitted through the Ariba Sourcing Module should consist of ALL pages of this IFB with the following sections completed:

- a. Page 1 of the IFB – completed and signed
- b. Section 2.14 (Points of Contact)
- c. Section 3.2 (Vendor Utilization Of Workers Outside U.S)
- d. Section 3.9 (Warranty)
- e. Section 4.0 (Furnish and Delivery Table)
- f. Section 5.0 (Additional Information)

b) The Ariba Sourcing Module document number is: **WS1249276809**

c) All File names should start with the Vendor name first, in order to easily determine all the files to be included as part of the vendor's response. For example, files should be named as follows: Vendor Name-your file name.

d) File contents **SHALL NOT** be password protected, the file formats must be in .PDF, .JPEG, .DOC or .XLS format, and shall be capable of being copied to other sources. Inability by the State to open the Vendor's files may result in the Vendor's offer(s) being rejected as Non-Responsive.

e) If the vendor's proposal contains any confidential information (as defined in Section 7, Paragraph #18), then the vendor must provide one (1) signed, original electronic offer and one (1) redacted electronic copy.

For Vendor training on how to use the Ariba Sourcing Tool to view solicitations, submit questions, develop responses, upload documents, and submit offers to the State, Vendors should go to the following site: <https://eprocurement.nc.gov/training/vendor-training>

Questions or issues related to using the Ariba Sourcing Tool itself can be directed to the North Carolina eProcurement Help Desk at 888-211-7440, Option 2. Help Desk representatives are available Monday through Friday from 7:30 AM EST to 5:00 PM EST

2.5. BASIS FOR REJECTION

Pursuant to 9 NCAC 06B.0401, the State reserves the right to reject any and all offers, in whole or in part; by deeming the offer unsatisfactory as to quality or quantity, delivery, price or service offered; non-compliance with the specifications or intent of this solicitation; lack of competitiveness; error(s) in specifications or indications that revision would be advantageous to the State; cancellation or other changes in the intended project, or other determination that the proposed requirement is no longer needed; limitation or lack of available funds; circumstances that prevent determination of the best offer; or any other determination that rejection would be in the best interest of the State. Vendor contact regarding this IFB with anyone other than individuals listed on page one (1) may be grounds for rejection of said Vendor's offer.

2.6. LATE OFFERS

Regardless of cause, late offers will not be accepted and will automatically be disqualified from further consideration. It shall be the Vendor's sole risk to ensure delivery at the designated office by the designated time. Late offers will not be opened and may be returned to the Vendor at the expense of the Vendor or destroyed if requested.

2.7. NON-RESPONSIVE OFFERS

Vendor offers will be deemed non-responsive by the State and will be rejected without further consideration or evaluation if statements such as the following are included:

- "This offer does not constitute a binding offer",
- "This offer will be valid only if this offer is selected as a finalist or in the competitive range",
- "Vendor does not commit or bind itself to any terms and conditions by this submission",
- "This document and all associated documents are non-binding and shall be used for discussion purposes only",
- "This offer will not be binding on either party until incorporated in a definitive agreement signed by authorized representatives of both parties", or
- A statement of similar intent.

2.8. NOTICE TO VENDORS

The State objects to and will not be required to evaluate or consider any additional terms and conditions not previously agreed to by the State and submitted with an Offeror's response. This applies to any language appearing in or attached to the document as part of the Offeror's response. By execution and delivery of this Invitation for Bids and response(s), the Offeror agrees that any additional terms and conditions, whether submitted purposely or inadvertently, shall have no force or effect.

2.9. E-PROCUREMENT SOLICITATION

This is an E-Procurement solicitation. See Paragraph #47 of the attached Department of Information Technology Terms and Conditions.

2.10. DISTRIBUTORS AND RESELLERS

"Resellers" as used herein, refers to businesses that routinely sell or distribute Vendor's Products, and may include "Distributors", "Value Added Resellers" (VARs), "Original Equipment Manufacturers" (OEMs), Channel Partners, or such other designations. These businesses must be approved by the State prior to placement of any orders. Any contract established will be subject to this solicitation and any resulting Agreement(s), and to the terms and conditions of the State's competitive bidding process.

The Agency acknowledges that the Reseller has merely purchased the Third-Party Items for resale or license to the Agency, and that the proprietary and intellectual property rights to the Third-Party Items are owned by parties other than the Reseller ("Third Parties"). The Agency further acknowledges that except for the payment to the Reseller for the Third-Party Items, all of its rights and obligations with respect thereto flow from and to the Third Parties. The Reseller shall provide the Agency with copies of all documentation and warranties for the Third-Party Items which are provided to the Reseller. The Reseller shall assign all applicable third-party warranties for Deliverables to the Agency.

2.11. POSSESSION AND REVIEW

During the evaluation period and prior to award, possession of the bids and accompanying information is limited to personnel of the issuing agency, and to the committee responsible for participating in the evaluation. Vendors who attempt to gain this privileged information, or to

influence the evaluation process (i.e. assist in evaluation) will be in violation of purchasing rules and their offer will not be further evaluated or considered.

After award of contract the complete bid file will be available to any interested persons with the exception of trade secrets, test information or similar proprietary information as provided by statute and rule. Any proprietary or confidential information which conforms to exclusions from public records as provided by N.C.G.S. §132-1.2 **must be clearly marked as such in the offer when submitted.**

2.12. BEST AND FINAL OFFERS (BAFO)

The State may establish a competitive range based upon evaluations of offers, and request BAFOs from the Vendor(s) within this range; e.g. "Finalist Vendor(s)". If negotiations or subsequent offers are solicited, the Vendor(s) shall provide BAFO(s) in response. Failure to deliver a BAFO when requested shall disqualify the non-responsive Vendor from further consideration. The State will evaluate BAFO(s), oral presentations, and product demonstrations as part of the Vendors' respective offers to determine the final rankings.

2.13. AWARD

It is the general intent to award this contract to one or multiple Vendors. As provided by statute, award will be based on Best Value Analysis, Lowest Price Technically Acceptable Source Selection Method in accordance with N.C.G.S. §143B-1350(h), which provides that the offer must be in substantial conformity with the specifications herein, and 09 NCAC 06B.0302.

A link to the NC Electronic Vendor Portal (eVP) allows the public to retrieve contract award information electronically from the web site: <https://evp.nc.gov/> Results may be found by searching by IFB number or agency name. This information may not be available for several weeks dependent upon the complexity of the acquisition and the length of time to complete the evaluation process.

2.14. POINTS OF CONTACT

Contact by the Offeror with the persons shown below for contractual and technical matters related to this IFB is only permitted if expressly agreed to by the purchasing lead named on page 5, or upon award of contract:

Vendor Contractual Point of Contact	Vendor Technical Point of Contact
<p>[NAME OF VENDOR]</p> <p>Email:</p> <p>Street: [STREET ADDRESS]</p> <p>[CITY, STATE, ZIP]</p> <p>Attn: Assigned Contract Manager</p>	<p>[NAME OF VENDOR]</p> <p>Email:</p> <p>Street: [STREET ADDRESS]</p> <p>[CITY, STATE, ZIP]</p> <p>Attn: Assigned Technical Lead</p> <p>Email:</p>

3.0 SPECIFICATIONS

3.1. VENDOR STANDARD AGREEMENT(S)

The terms and conditions of Vendor's standard services, license, maintenance or other agreement(s) applicable to Services, Goods, Software and other Products acquired under this Agreement may apply to the extent such terms and conditions do not materially change the terms and conditions of this Agreement. In the event of any conflict between the terms and conditions of this Agreement

and the Vendor's standard agreement(s), the terms and conditions of this Agreement relating to audit and records, jurisdiction, choice of law, the State's electronic procurement application of law or administrative rules, the remedy for intellectual property infringement and the exclusive remedies and limitation of liability in the DIT Terms and Conditions herein shall apply in all cases and supersede any provisions contained in Vendor's relevant standard agreement or any other agreement. The State shall not be obligated under any standard license and/or maintenance or other Vendor agreement(s) to indemnify or hold harmless the Vendor, its licensors, successors or assigns; nor arbitrate any dispute, nor pay late fees, legal fees or other similar costs.

3.2. VENDOR UTILIZATION OF WORKERS OUTSIDE U.S.

In accordance with N.C.G.S. §143B-1361(b), Vendor must detail in the IFB response, the manner in which it intends to utilize resources or workers located outside the U.S. The State of North Carolina will evaluate the additional risks, costs, and other factors associated with such utilization prior to making an award for any such Vendor's offer. The Vendor shall provide the following for any offer or actual utilization or contract performance:

- a) The location of work performed under a state contract by the Vendor, any subcontractors, employees, or other persons performing the contract and whether any of this work will be performed outside the United States.
- b) The corporate structure and location of corporate employees and activities of the Vendors, its affiliates or any other subcontractors.
- c) Notice of the relocation of the Vendor, employees of the Vendor, subcontractors of the Vendor, or other persons performing Services under a state contract outside of the United States.
- d) Any Vendor or subcontractor providing call or contact center Services to the State of North Carolina shall disclose to inbound callers the location from which the call or contact center Services are being provided.

Will any work under this contract be performed outside the United States? ☐ YES ☐ NO

If Vendor answered "YES" above, list the location(s) outside the United States where work under this contract will be performed by Vendor, any sub-contractors, employees, or other persons performing work under the contract.

3.3. E-VERIFY

Pursuant to N.C.G.S. § 143B-1350(k), the State shall not enter into a contract unless the awarded Vendor and each of its subcontractors comply with the E-Verify requirements of N.C.G.S. Chapter 64, Article 2. Vendors are directed to review the foregoing laws. Any awarded Vendor must submit a certification of compliance with E-Verify to the awarding agency, and on a periodic basis thereafter as may be required by the State.

3.4. BRAND SPECIFIC PRODUCT

3.4.1 BRAND SPECIFIC

Manufacturer(s) name and product descriptions used in this solicitation are product specific. The items offered in response to this solicitation must be the manufacturer and type specified. Failure to comply with this requirement will result in rejection of offer.

3.4.2 ESTIMATED QUANTITIES

The quantities indicated herein are estimates only and are provided for informational purposes based on DSOHF's current identified needs. It shall be understood and agreed that the State may purchase more or less than the estimated quantities during the contract period. The State reserves

the right to increase or decrease the quantities procured as needed. The State shall not be obligated to purchase more than it needs. The State will only be responsible for payment of items ordered and received.

3.5. DESCRIPTIVE LITERATURE - RESERVED

3.6 SECURITY SPECIFICATIONS - RESERVED

3.7 ENTERPRISE ARCHITECTURE SPECIFICATIONS - RESERVED

3.8. PRODUCT RECALL

Vendor assumes full responsibility for prompt notification of both the contract administrator and purchaser of any product recall in accordance with the applicable state and federal regulations.

3.9. WARRANTY

The manufacturer's standard warranty shall apply. Upon request by the State, Vendor shall provide a copy of the manufacturer's standard warranty within two (2) business days.

Is Vendor authorized by manufacturer to repair equipment offered during the warranty period?

☐ YES ☐ NO

Will Vendor provide warranty service? ☐ YES ☐ NO, an authorized third party will perform warranty service

Contact information for warranty service provider:

Company Name: _____

Company Address: _____

Contact Person: _____

Contact Person Phone Number: _____

Contact Person Email: _____

3.10. MAINTENANCE - RESERVED

3.11. CONTRACT TERM

A contract awarded pursuant to this IFB shall have an effective date as provided in the Notice of Award. The term shall be one (1) year and will expire upon the anniversary date of the effective date unless otherwise stated in the Notice of Award, or unless terminated earlier. The State retains the option to extend this contract for two (2) additional one (1) year periods at its sole discretion.

3.12. DELIVERY

Successful Vendor will complete the scope of work within 60 consecutive calendar days after receipt of purchase order to the following location(s): See **Exhibit 1 – Delivery Information for Hardware**

Delivery shall not be considered to have occurred until installation where applicable has been completed. Upon completion of the installation where applicable, the Vendor shall remove and properly dispose of all waste and debris from the installation site. The vendor shall be responsible for leaving the installation area clean and ready to use.

If circumstances beyond the control of the contractor result in a late delivery [or installation], it is the responsibility and obligation of the contractor to notify the Purchasing Agent listed on the purchase order, in writing, immediately upon determining delay of shipment. The written notification should indicate the anticipated delivery date.

3.13 SPECIFICATIONS - PLEASE REFER TO ATTACHMENTS BELOW

All Specifications can be found in the following attached documents:

Attachment 1 – Hardware Device Group 1

Attachment 2 – Hardware Device Group 2

Attachment 3 – Hardware Device Group 3

Attachment 4 – Hardware Device Group 4

4.0 FURNISH AND DELIVER

HARDWARE DEVICE GROUP 1

ITEM #	EST. QTY	UNIT	DESCRIPTION	UNIT COST	EXTENDED COST
1	750	each	Zebra DS8178-HC Wireless Barcode Scanner :		
2	125	each	Zebra DS8108-HC- Wired Barcode Scanner :		
3	125	each	Gooseneck Intellistand (SKU-22-71043-0BR) - Active Barcode Stand		
4	390	each	Imprivata HDW-IMP-75 Badge Reader		
5	350	each	E-Signature Devices - Topaz TD-LBK070VA-USB-R		
6	25	each	Treatment Planning Room - TV Wall Mount		
7	95	each	Ergotron 45-273-216 Wall Mount PC Bracket/Arm		
8	125	each	Imprivata HDW-IMP-80 Badge Reader		
9	50	each	Ergotron 60-593-216 Wall Mount PC Bracket/Arm		

Standalone Total Offer Cost Group 1 _____

HARDWARE DEVICE GROUP 2

ITEM #	EST. QTY	UNIT	DESCRIPTION	UNIT COST	EXTENDED COST
1	300	each	Document Scanners – Low Duty: Ricoh fi 800R		
2	60	each	Document Scanners – Medium Duty: Ricoh fi 8150		
3	20	each	Prescription Printers – Troy 4001DN		
4	600	each	Label printers – General Purpose: Zebra ZD411-HC		
5	30	each	High volume Specimen/Medication label printers: Zebra ZT231		
6	15	each	Badge Printer: Fargo DTC 4500e		
7	45	each	Ribbon (Part# RFD45YMCKOK) for Fargo DTC 4500e		
8	45	each	Lamination (Part# RFL1HD) for Fargo DTC 4500e		
9	9500	each	HID iCLASS 2000 (part# 2000HPGGNN) - RF Proximity Card		
10	325	each	BCA Red Keyboards		

Standalone Total Offer Cost Group 2 _____

HARDWARE DEVICE GROUP 3

ITEM #	EST. QTY	UNIT	DESCRIPTION	UNIT COST	EXTENDED COST
1	100	each	Workstation On Wheels (WOW) - JACO Evo - Complete Setup to include (Mandatory Accessories) : <ul style="list-style-type: none"> - WOW - JACO EVO-20-L500 - 1-JACO Scanner Base Mount (Part # 51-4713) - 1-JACO Drawer System (Part # # 72-0569) - 1-JACO Basket/Wipe Cannister Combination (Part # 51-4669) - 3-JACO Bins (Part # 51-4752) 		
2	25	each	Portable label/Specimen Printer – Portable label/Specimen Printer – ZQ610+ 203dpi		

Standalone Total Offer Cost Group 3 _____

HARDWARE DEVICE GROUP 4

ITEM #	EST. QTY	UNIT	DESCRIPTION	UNIT COST	EXTENDED COST
1	3500	each	Mobile Device Case – Antimicrobial Case: Otterbox 77-89208		
2	3500	each	Mobile Device – Antimicrobial Screen Protector: Otterbox 77-89305		
3	300	each	Mobile Device Charging Station - 1 Port: Apple MHXH3AM/A		
4	300	each	Mobile Device USB Wall Charger (Haiku): Belkin WCA004DQWH		
5	400	each	Mobile Device Charging Station 10 Port: Tripp-Lite U280-010-ST		
6	400	each	Mobile Device USB to Lightning Cable 10 Pack: Tripp-Lite M100-10N-BK-10		

Standalone Total Offer Cost Group 4 _____

****NOTE TO OFFERORS:** Mark N/A for Groups not being quoted. Vendors can offer standalone pricing for each Group and/or provide package pricing for a combination of Hardware Groups.

Total Standalone Offer Cost of Groups Quoted _____**PACKAGE PRICING:**

Package Total Offer Cost Group 1 _____

Package Total Offer Cost Group 2 _____

Package Total Offer Cost Group 3 _____

Package Total Offer Cost Group 4 _____

Total Packaged Offer Cost of Groups Quoted _____**4.1. OPTIONAL RENEWAL PERIODS****HARDWARE DEVICE GROUP 1 (OPTIONAL YEAR 1)**

ITEM #	EST. QTY	UNIT	DESCRIPTION	UNIT COST	EXTENDED COST
1	115	each	Zebra DS8178-HC Wireless Barcode Scanner		
2	25	each	Zebra DS8108-HC- Wired Barcode Scanner		
3	20	each	Gooseneck Intellistand (SKU-22-71043-0BR) - Active Barcode Stand		
4	60	each	Imprivata HDW-IMP-75 Badge Reader		
5	20	each	E-Signature Devices - Topaz TD-LBK070VA-USB-R		
6	10	each	Treatment Planning Room - TV Wall Mount		
7	10	each	Ergotron 45-273-216 Wall Mount PC Bracket/Arm		
8	60	each	Imprivata HDW-IMP-80 Badge Reader		
9	10	each	Ergotron 60-593-216 Wall Mount PC Bracket/Arm		

Total Offer Cost Group 1 _____**HARDWARE DEVICE GROUP 2 (OPTIONAL YEAR 1)**

ITEM #		UNIT	DESCRIPTION	UNIT COST	EXTENDED COST
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	EST. QTY				
1	40	each	Document Scanners – Low Duty: Ricoh fi 800R		
2	10	each	Document Scanners – Medium Duty: Ricoh fi 8150		
3	5	each	Prescription Printers – Troy 4001DN		
4	80	each	Label printers – General Purpose: Zebra ZD411-HC		
5	10	each	High volume Specimen/Medication label printers: Zebra ZT231		
6	5	each	Badge Printer: Fargo DTC 4500e		
7	30	each	Ribbon (Part# RFD45YMCKOK) for Fargo DTC 4500e		
8	30	each	Lamination (Part# RFL1HD) for Fargo DTC 4500e		
9	3000	each	HID iCLASS 2000 (part# 2000HPGGNN) - RF Proximity Card		
10	20	each	BCA Red Keyboards		

Total Offer Cost Group 2 _____

HARDWARE DEVICE GROUP 3 (OPTIONAL YEAR 1)

ITEM #	EST. QTY	UNIT	DESCRIPTION	UNIT COST	EXTENDED COST
1	15	each	Workstation On Wheels (WOW) - JACO Evo - Complete Setup to include (Mandatory Accessories) : <ul style="list-style-type: none"> - WOW - JACO EVO-20-L500 - 1-JACO Scanner Base Mount (Part # 51-4713) - 1-JACO Drawer System (Part # # 72-0569) - 1-JACO Basket/Wipe Cannister Combination (Part # 51-4669) - 3-JACO Bins (Part # 51-4752) 		

2	5	each	Portable label/Specimen Printer – ZQ610+ 203dpi		
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Total Offer Cost Group 3 _____

HARDWARE DEVICE GROUP 4 (OPTIONAL YEAR 1)

ITEM #	EST. QTY	UNIT	DESCRIPTION	UNIT COST	EXTENDED COST
1	500	each	Mobile Device Case – Antimicrobial Case: Otterbox 77-89208		
2	500	each	Mobile Device – Antimicrobial Screen Protector: Otterbox 77-89305		
3	80	each	Mobile Device Charging Station - 1 Port: Apple MHXH3AM/A		
4	80	each	Mobile Device USB Wall Charger (Haiku): Belkin WCA004DQWH		
5	40	each	Mobile Device Charging Station 10 Port: Tripp-Lite U280-010-ST		
6	50	each	Mobile Device USB to Lightening Cable 10 Pack: Tripp-Lite M100-10N-BK-10		

Total Offer Cost Group 4 _____

HARDWARE DEVICE GROUP 1 (OPTIONAL YEAR 2)

ITEM #	EST. QTY	UNIT	DESCRIPTION	UNIT COST	EXTENDED COST
1	60	each	Zebra DS8178-HC Wireless Barcode Scanner		
2	10	each	Zebra DS8108-HC- Wired Barcode Scanner		
3	10	each	Gooseneck Intellistand (SKU-22-71043-0BR) - Active Barcode Stand		
4	30	each	Imprivata HDW-IMP-75 Badge Reader		
5	10	each	E-Signature Devices - Topaz TD-LBK070VA-USB-R		
6	5	each	Treatment Planning Room - TV Wall Mount		

7	10	each	Ergotron 45-273-216 Wall Mount PC Bracket/Arm		
8	30	each	Imprivata HDW-IMP-80 Badge Reader		
9	10	each	Ergotron 60-593-216 Wall Mount PC Bracket/Arm		

Total Offer Cost Group 1 _____

HARDWARE DEVICE GROUP 2 (OPTIONAL YEAR 2)

ITEM #	EST. QTY	UNIT	DESCRIPTION	UNIT COST	EXTENDED COST
1	20	each	Document Scanners – Low Duty: Ricoh fi 800R		
2	5	each	Document Scanners – Medium Duty: Ricoh fi 8150		
3	5	each	Prescription Printers – Troy 4001DN		
4	40	each	Label printers – General Purpose: Zebra ZD411-HC		
5	5	each	High volume Specimen/Medication label printers: Zebra ZT231		
6	1	each	Badge Printer: Fargo DTC 4500e		
7	30	each	Ribbon (Part# RFD45YMCKOK) for Fargo DTC 4500e		
8	30	each	Lamination (Part# RFL1HD) for Fargo DTC 4500e		
9	2000	each	HID iCLASS 2000 (part# 2000HPGGNN) - RF Proximity Card		
10	10	each	BCA Red Keyboards		

Total Offer Cost Group 2 _____

HARDWARE DEVICE GROUP 3 (OPTIONAL YEAR 2)

ITEM #	EST. QTY	UNIT	DESCRIPTION	UNIT COST	EXTENDED COST
1	10	each	Workstation On Wheels (WOW) - JACO Evo - Complete Setup to include (Mandatory Accessories) : <ul style="list-style-type: none"> - WOW - JACO EVO-20-L500 - 1-JACO Scanner Base Mount (Part # 51-4713) - 1-JACO Drawer System (Part # # 72-0569) - 1-JACO Basket/Wipe Cannister Combination (Part # 51-4669) - 3-JACO Bins (Part # 51-4752) 		
2	5	each	Portable label/Specimen Printer – ZQ610+ 203dpi		

Total Offer Cost Group 3 _____**HARDWARE DEVICE GROUP 4 (OPTIONAL YEAR 2)**

1	300	each	Mobile Device Case – Antimicrobial Case: Otterbox 77-89208		
2	300	each	Mobile Device – Antimicrobial Screen Protector: Otterbox 77-89305		
3	80	each	Mobile Device Charging Station - 1 Port: Apple MHXH3AM/A		
4	80	each	Mobile Device USB Wall Charger (Haiku): Belkin WCA004DQWH		
5	20	each	Mobile Device Charging Station 10 Port: Tripp-Lite U280-010-ST		
6	30	each	Mobile Device USB to Lightning Cable 10 Pack: Tripp-Lite M100-10N-BK-10		

Total Offer Cost Group 4 _____

5.0 **ADDITIONAL INFORMATION**

5.1. **HISTORICALLY UNDERUTILIZED BUSINESSES**

“Historically Underutilized Businesses (HUBs) consist of minority, women and disabled business firms that are at least fifty-one percent owned and operated by an individual(s) of the aforementioned categories. Also included in this category are disabled business enterprises and non-profit work centers for the blind and severely disabled.” <http://ncadmin.nc.gov/businesses/hub>

Pursuant to N.C.G.S. §§143B-1361(a), 143-48 and 143-128.4, the State invites and encourages participation in this procurement process by businesses owned by minorities, women, disabled, disabled business enterprises and non-profit work centers for the blind and severely disabled. This includes utilizing subcontractors to perform the required functions in this IFB.

Is Vendor a Historically Underutilized Business? ☐ YES ☐ NO If “YES”, specify classification. _____

5.2. **RECYCLED CONTENT**

In an effort to support the sustainability efforts of the State of [North Carolina Executive Order Number 156](#), we solicit your cooperation.

Does the packaging of the items offered in response to this IFB contain recycled content?

☐ YES ☐ NO

If Vendor answered “YES” above, indicate the following:

Percentage of recycled content: _____ Can the packaging be recycled? ☐ YES ☐ NO

Do items offered in response to this solicitation contain recycled content? ☐ YES ☐ NO

If Vendor answered “YES” above, indicate the material and content percentage of applicable items.

Material: _____ Percentage of recycled content: _____

State how items may be disposed of or recycled at the end of use?

5.3. **ENERGY STAR PRODUCTS**

“ENERGY STAR® is a government-backed program helping businesses and individuals protect the environment through superior energy efficiency.” <http://www.energystar.gov/>

Do products offered meet Energy Star specifications of energy efficiency? ☐ YES ☐ NO

6.0 **DEPARTMENT OF INFORMATION TECHNOLOGY INSTRUCTIONS TO VENDORS**

- 1) **READ, REVIEW AND COMPLY:** It shall be the Vendor’s responsibility to read this entire document, review all enclosures and attachments, and comply with all requirements specified herein.
- 2) **DEFINITIONS:**
 - **NCDIT:** The North Carolina Department of Information Technology, formerly Office of Information Technology Services
 - **NCDIT CONVENIENCE CONTRACT:** A contract that is used for the procurement of IT goods or Services. These contracts are in place for the convenience of the state and use of them is optional.

- **OPEN MARKET CONTRACT:** A contract for the purchase of goods or Services not covered by a term, technical, or convenience contract.
 - **TERM CONTRACT:** A contract in which a source of supply is established for a specified period of time for specified Services or supplies; usually characterized by an estimated or definite minimum quantity, with the possibility of additional requirements beyond the minimum, all at a predetermined unit price
 - **THE STATE:** Is the state of North Carolina and its agencies.
 - **VENDOR:** Company, firm, corporation, partnership, individual, etc., submitting a response to a solicitation.
- 3) **PROMPT PAYMENT DISCOUNTS:** Vendors are urged to compute all discounts into the price offered. If a prompt payment discount is offered, it will not be considered in the award of the contract except as a factor to aid in resolving cases of identical prices.
- 4) **INFORMATION AND DESCRIPTIVE LITERATURE:** Vendor is to furnish all information requested and in the spaces provided in this document. Further, if required elsewhere in this IFB, each Vendor must submit with their offer sketches, descriptive literature and/or complete specifications covering the products offered. **Only information that is received in response to this IFB will be evaluated.** Reference to information previously submitted or Internet Website Addresses (URLs) will not satisfy this provision. Offers, which do not comply with these requirements, will be subject to rejection.
- 5) **RECYCLING AND SOURCE REDUCTION:** It is the policy of this State to encourage and promote the purchase of products with recycled content to the extent economically practicable, and to purchase items, which are reusable, refillable, repairable, more durable, and less toxic to the extent that the purchase or use is practicable and cost-effective. We also encourage and promote using minimal packaging and the use of recycled/recyclable products in the packaging of commodities purchased. However, no sacrifice in quality of packaging will be acceptable. The company remains responsible for providing packaging that will protect the commodity and contain it for its intended use. Companies are strongly urged to bring to the attention of the relevant purchasers in the State those products or packaging they offer which have recycled content and that are recyclable.
- 6) **CLARIFICATIONS/INTERPRETATIONS:** Any and all questions regarding this document must be addressed to the purchaser named on the cover sheet of this document. Do not contact the user directly. Any and all revisions to this document shall be made only by written addendum from NCDIT. The Vendor is cautioned that the requirements of this IFB can be altered only by written addendum and that verbal communications from whatever source are of no effect.
- 7) **ACCEPTANCE AND REJECTION:** The State reserves the right to reject any and all offers, to waive any informality in offers and, unless otherwise specified by the Vendor, to accept any item in the offer. If either a unit price or an extended price is obviously in error and the other is obviously correct, the incorrect price will be disregarded.
- 8) **AWARD OF CONTRACT:** Responsive offers will be evaluated and acceptance may be made in accordance with Best Value procurement practices as defined by N.C.G.S. §143-135.9, and in accordance with N.C.G.S. §143B-1350(h), which provides that the offer must be in substantial conformity with the specifications herein, and 09 NCAC 06B.0302. Unless otherwise specified by the State or the Vendor, the State reserves the right to accept any item or group of items on a multi-item offer. In addition, on agency specific or term contracts, NCDIT reserves the right to make partial, progressive or multiple awards: where it is advantageous to award separately by items; or where more than one supplier is needed to provide the contemplated requirements as to quantity, quality, delivery, service, geographical areas; other factors deemed by NCDIT to be pertinent or peculiar to the purchase in question.
- 9) **SAMPLES:** Sample of items, when required, must be furnished as stipulated herein, free of expense, and if not destroyed will, upon request be returned at the Vendor's expense. Written request for the return of samples must be made within 10 days following date of offer opening. Otherwise the samples will become the property of the State. Each individual sample must be labeled with the Vendor's name, offer number, and item number. A sample, on which an award is made, will be retained until the contract is completed, and then returned, if requested, as specified above.

- 10) **MISCELLANEOUS:** Masculine pronouns shall be read to include feminine pronouns and the singular of any word or phrase shall be read to include the plural and vice versa.
- 11) **PROTEST PROCEDURES:** When an offeror wants to protest a contract awarded pursuant to this solicitation that is over \$25,000 they must submit a written request to the issuing agency at the address given in this document. This request must be received in this office within fifteen (15) calendar days from the date of the contract award, and must contain specific sound reasons and any supporting documentation for the protest. **Note:** Contract award notices are sent **only** to those actually awarded contracts, and not to every person or firm responding to this solicitation. IFB status and Award notices are posted on at <https://evp.nc.gov/>. **All protests will be governed by NCAC Title 9, Department of Information Technology (formerly Office of Information Technology Services), Subchapter 06B Sections .1101 - .1121.**
- 12) **VENDOR REGISTRATION AND SOLICITATION NOTIFICATION SYSTEM:** Vendor Link NC allows Vendors to electronically register with the State to receive electronic notification of current procurement opportunities for goods and services available on the NC Electronic Vendor Portal (eVP) at the following web site: <https://evp.nc.gov/>
- 13) **DIGITAL IMAGING:** The State will digitize the Vendor's response if not received electronically, and any awarded contract together with associated contract documents. This electronic copy shall be a preservation record and serve as the official record of this solicitation with the same force and effect as the original written documents comprising such record. Any printout or other output readable by sight shown to reflect such record accurately is an "original."

7.0 DEPARTMENT OF INFORMATION TECHNOLOGY TERMS AND CONDITIONS

- 1) **DEFINITIONS:** As used herein;
 - a) Deliverable/Product Warranties shall mean and include the warranties provided for products or deliverables licensed to the State in Paragraphs 7 and 8 and included in Paragraph 29 c) of these Terms and Conditions unless superseded by a Vendor's Warranties pursuant to Vendor's License or Support Agreements.
 - b) Purchasing State Agency or Agency shall mean the Agency purchasing the goods or Services.
 - c) Services shall mean the duties and obligations accepted by the Vendor to carry out the requirements, and meet the specifications, of this procurement.
 - d) State shall mean the State of North Carolina, the Department of Information Technology as an Agency or in its capacity as the Award Authority.
- 2) **STANDARDS:** Manufactured items and/or fabricated assemblies comprising Deliverables shall meet all requirements of the Occupational Safety and Health Act (OSHA), and State and federal requirements relating to clean air and water pollution, if applicable. Vendor will provide and maintain a quality assurance system or program that includes any Deliverables and will tender to the State only those Deliverables that have been inspected and found to conform to the requirements of this Contract. All manufactured items and/or fabricated assemblies comprising Deliverables are subject to operation, certification or inspection, and accessibility requirements as required:
 - by State or federal Regulation,
 - by the Chief Information Officer's (CIO) policy or regulation, or
 - acceptance with appropriate standards of operations or uses of said Deliverables as may be shown by identification markings or other means of the appropriate certifying standards organization.
 - a) **Site Preparation:** Vendors shall provide the Purchasing State Agency complete site requirement specifications for the Deliverables, if any. These specifications shall ensure that the Deliverables to be installed shall operate properly and efficiently within the site environment. The Vendor shall advise the State of any site requirements for any Deliverables required by the State's specifications. Any alterations or modification in site preparation which are directly attributable to incomplete or erroneous specifications provided by the Vendor and which would involve additional expenses to the State, shall be made at the expense of the Vendor.

- b) **Goods Return:** Deliverables and any other goods or materials furnished by the Vendor to fulfill technical requirements shall be in good working order and be maintained in good working order by Vendor for the duration of the Contract; unless otherwise provided in a separate maintenance agreement or in the Solicitation Documents. Deliverables failing to meet the State's technical requirements shall be considered non-conforming goods and subject to return to the Vendor for replacement at the State's option, and at the Vendor's expense. The State is responsible for the return costs related to the termination of a Contract, including deinstallation, and freight to destinations within the Continental United States; except in the case of default by the Vendor or delivery of non-conforming goods by Vendor. Shipping or freight charges, if any, paid by the State for non-conforming goods will be reimbursed to the State.
 - c) **Specifications:** The apparent silence of the specifications as to any detail, or the apparent omission of detailed description concerning any point, shall be regarded as meaning that only the best commercial practice is to prevail and only material and workmanship of the first quality may be used. Upon any notice of noncompliance provided by the State, Vendor shall supply proof of compliance with the specifications. Vendor must provide written notice of its intent to deliver alternate or substitute products, goods or Deliverables. Alternate or substitute products, goods or Deliverables may be accepted or rejected in the sole discretion of the State; and any such alternates or substitutes must be accompanied by Vendor's certification and evidence satisfactory to the State that the function, characteristics, performance and endurance will be equal or superior to the original Deliverables specified.
- 3) **WARRANTIES:** Vendor shall assign all applicable third party warranties for Deliverables to the Purchasing State Agency.
- 4) **PERSONNEL:** Vendor shall not substitute key personnel assigned to the performance of this Contract without prior written approval by the Agency Contract Administrator. Any desired substitution shall be noticed to the Agency's Contract Administrator accompanied by the names and references of Vendor's recommended substitute personnel. The Agency will approve or disapprove the requested substitution in a timely manner. The Agency may, in its sole discretion, terminate the Services of any person providing Services under this Contract. Upon such termination, the Agency may request acceptable substitute personnel or terminate the contract Services provided by such personnel.
 - a) Vendor personnel shall perform their duties on the premises of the State, during the State's regular workdays and normal work hours, except as may be specifically agreed otherwise, established in the specification, or statement of work.
 - b) This Contract shall not prevent Vendor or any of its personnel supplied under this Contract from performing similar Services elsewhere or restrict Vendor from using the personnel provided to the State, provided that:
 - i) Such use does not conflict with the terms, specifications or any amendments to this Contract, or
 - ii) Such use does not conflict with any procurement law, regulation or policy, or
 - iii) Such use does not conflict with any non-disclosure agreement, or term thereof, by and between the State and Vendor or Vendor's personnel.
- 5) **SUBCONTRACTING:** The Vendor may subcontract the performance of required Services with other Vendors or third parties, or change subcontractors, only with the prior written consent of the contracting authority. Vendor shall provide the State with complete copies of any agreements made by and between Vendor and all subcontractors. The selected Vendor remains solely responsible for the performance of its subcontractors. Subcontractors, if any, shall adhere to the same standards required of the selected Vendor. Any contracts made by the Vendor with a subcontractor shall include an affirmative statement that the State is an intended third party beneficiary of the contract; that the subcontractor has no agreement with the State; and that the State shall be indemnified by the Vendor for any claim presented by the subcontractor. Notwithstanding any other term herein, Vendor shall timely exercise its contractual remedies against any non-performing subcontractor and, when appropriate, substitute another subcontractor.
- 6) **VENDOR'S REPRESENTATION:** Vendor warrants that qualified personnel will provide Services in a professional manner. "Professional manner" means that the personnel performing the Services will

possess the skill and competence consistent with the prevailing business standards in the information technology industry. Vendor agrees that it will not enter any agreement with a third party that might abridge any rights of the State under this Contract. Vendor will serve as the prime Vendor under this Contract. Should the State approve any subcontractor(s), the Vendor shall be legally responsible for the performance and payment of the subcontractor(s). Names of any third party Vendors or subcontractors of Vendor may appear for purposes of convenience in Contract documents; and shall not limit Vendor's obligations hereunder. Third party subcontractors, if approved, may serve as subcontractors to Vendor. Vendor will retain executive representation for functional and technical expertise as needed in order to incorporate any work by third party subcontractor(s).

- a) **Intellectual Property.** Vendor has the right to provide the Services and Deliverables without violating or infringing any law, rule, regulation, copyright, patent, trade secret or other proprietary right of any third party. Vendor represents that its Services and Deliverables are not the subject of any actual or threatened actions arising from, or alleged under, any intellectual property rights of any third party.
 - b) **Inherent Services.** If any Services, Deliverables, functions, or responsibilities not specifically described in this Contract are required for Vendor's proper performance, provision and delivery of the Service and Deliverables pursuant to this Contract, or are an inherent part of or necessary sub-task included within the Service, they will be deemed to be implied by and included within the scope of the Contract to the same extent and in the same manner as if specifically described in the Contract. Unless otherwise expressly provided in the Contract, Vendor will furnish all of its own necessary management, supervision, labor, facilities, furniture, computer and telecommunications equipment, software, supplies and materials necessary for the Vendor to provide and deliver the Services and Deliverables.
 - c) Vendor warrants that it has the financial capacity to perform and to continue perform its obligations under the Contract; that Vendor has no constructive or actual knowledge of an actual or potential legal proceeding being brought against Vendor that could materially adversely affect performance of this Contract; and that entering into this Contract is not prohibited by any contract, or order by any court of competent jurisdiction.
 - d) **Warranty as to Equipment; Hardware.** Vendor warrants that the equipment and hardware that it provides pursuant to this Contract shall be free from defects in materials, in good working order and be maintained in good working order.
- 7) **SOFTWARE LICENSE** *(for internal embedded software, firmware and unless otherwise provided in the State's solicitation document, or in an attachment hereto)*: Deliverables comprising goods, equipment or products (hardware) may contain software for internal operation, or as embedded software or firmware that is generally not sold or licensed as a severable software product. Software may be provided on separate media, such as floppy diskettes or CD-ROM, or may be included within the hardware at or prior to delivery. Such software is proprietary, copyrighted, and may also contain valuable trade secrets and may be protected by patents. Vendor grants the State a license to use the Code (or any replacement provided) on, or in conjunction with, only the Deliverables purchased, or with any system identified in the solicitation documents. The State shall have a worldwide, nonexclusive, non-sublicensable license to use such software and/or documentation for its internal use. The State may make and install copies of the software to support the authorized level of use. Provided, however that if the hardware is inoperable, the software may be copied for temporary use on other hardware. The State shall promptly affix to any such copy the same proprietary and copyright notices affixed to the original. The State may make one copy of the software for archival, back-up or disaster recovery purposes. The license set forth in this Paragraph shall terminate immediately upon the State's discontinuance of the use of the equipment on which the software is installed. The software may be transferred to another party only with the transfer of the hardware. If the hardware is transferred, the State shall i) destroy all software copies made by the State, ii) deliver the original or any replacement copies of the software to the transferee, and iii) notify the transferee that title and ownership of the software and the applicable patent, trademark, copyright, and other intellectual property rights shall remain with Vendor, or Vendor's licensors. The

State shall not disassemble, decompile, reverse engineer, modify, or prepare derivative works of the embedded software, unless permitted under the solicitation documents.

- 8) **MAINTENANCE/SUPPORT SERVICES: Unless otherwise mutually provided herein,** for the first year after the expiration of any warranty coverage (and for all subsequent Contract years, for which Support is purchased), Vendor agrees to provide the following Support Services for the Hardware and any Software provided with the Deliverables for any years in which the applicable support fees are paid, which may be more particularly described, e.g., under part numbers, in the Furnish & Deliver Table, above:

HARDWARE/EQUIPMENT:

- a) **Basic Services.** The Vendor will provide at least normal and usual Hardware support and maintenance Services generally provided to customers in a similar program, position or setting consistent with and subject to the payment of the support and maintenance fees agreed upon in this Contract, all as indicated by part numbers in the Furnish and Deliver Table, above. The Vendor warrants to the State that all items furnished will be new (unless otherwise requested in this IFB), of good material and workmanship, and agrees to repair or replace any items which fail to comply with the specifications by reason of defective material or workmanship under normal use, free of State's negligence or accident for one year from date of installation. Such repair or replacement shall include any transportation costs free of any charge to the State. This statement is not intended to limit any additional coverage, which may normally be associated with a product, such as any "hot switch" or similar replacement warranty program applicable as indicated by the Vendor's support description in the Furnish & Deliver Table, above. Any available warranties applicable to replacement Hardware equipment or parts will be passed on to the using agency.
- b) **Telephone Assistance.** Vendor shall provide the State with telephone access to technical support engineers for assistance in the proper installation and use of the Software, and to report and resolve Support problems, during normal business hours, 8:00 AM - 5:00 PM Eastern Standard Time, Monday-Friday. Vendor shall respond to the telephone requests for Program maintenance service, within four hours, for calls made at any time.

SOFTWARE:

- a) **Error Correction.** Upon notice by State of a problem with the Software (which problem can be verified), Vendor shall use reasonable efforts to correct or provide a working solution for the problem. The State shall comply with all reasonable instructions or requests of Vendor in attempts to correct an error or defect in the Program. Vendor and the State shall act promptly and in a reasonably timely manner in communicating error or problem logs, other related information, proposed solutions or workarounds, and any action as may be necessary or proper to obtain or affect maintenance Services under this Paragraph.
 - b) Vendor shall notify the State of any material errors or defects in the Deliverables known, or made known to Vendor from any source during the Contract term that could cause the production of inaccurate or otherwise materially incorrect, results. Vendor shall initiate actions as may be commercially necessary or proper to effect corrections of any such errors or defects.
 - c) **Updates.** Vendor shall provide to the State, at no additional charge, all new releases and bug fixes (collectively referred to as "Changes") for any Software Deliverable developed or published by Vendor and made generally available to its other customers at no additional charge. All such Changes shall become a part of the Software and Documentation and, as such, will be governed by the provisions of this Contract.
 - d) **Telephone Assistance.** Vendor shall provide the State with telephone access to technical support engineers for assistance in the proper installation and use of the Software, and to report and resolve Software problems, during normal business hours, 8:00 AM - 5:00 PM Eastern Standard Time, Monday-Friday. Vendor shall respond to the telephone requests for Program maintenance service, within four hours, for calls made at any time.
- 9) **TRAVEL EXPENSES: All travel expenses should be included in the Vendor's proposed costs. Separately stated travel expenses will not be reimbursed.** In the event that the Vendor may be eligible to be reimbursed for travel expenses arising under the performance of this Contract,

reimbursement will be at the out-of-state rates set forth in N.C.G.S. §138-6; as amended from time to time. Vendor agrees to use the lowest available airfare not requiring a weekend stay and to use the lowest available rate for rental vehicles. All Vendor incurred travel expenses shall be billed on a monthly basis, shall be supported by receipt and shall be paid by the State within thirty (30) days after invoice approval. Travel expenses exceeding the foregoing rates shall not be paid by the State. The State will reimburse travel allowances only for days on which the Vendor is required to be in North Carolina performing Services under this Contract.

- 10) GOVERNMENTAL RESTRICTIONS:** In the event any restrictions are imposed by governmental requirements that necessitate alteration of the material, quality, workmanship, or performance of the Deliverables offered prior to delivery thereof, the Vendor shall provide written notification of the necessary alteration(s) to the Agency Contract Administrator. The State reserves the right to accept any such alterations, including any price adjustments occasioned thereby, or to cancel the Contract. The State may advise Vendor of any restrictions or changes in specifications required by North Carolina legislation, rule or regulatory authority that require compliance by the State. In such event, Vendor shall use its best efforts to comply with the required restrictions or changes. If compliance cannot be achieved by the date specified by the State, the State may terminate this Contract and compensate Vendor for sums due under the Contract.
- 11) PROHIBITION AGAINST CONTINGENT FEES AND GRATUITIES:** Vendor warrants that it has not paid, and agrees not to pay, any bonus, commission, fee, or gratuity to any employee or official of the State for the purpose of obtaining any contract or award issued by the State. Vendor further warrants that no commission or other payment has been or will be received from or paid to any third party contingent on the award of any contract by the State, except as shall have been expressly communicated to the State Purchasing Agent in writing prior to acceptance of the Contract or award in question. Each individual signing below warrants that he or she is duly authorized by their respective Party to sign this Contract and bind the Party to the terms and conditions of this Contract. Vendor and their authorized signatory further warrant that no officer or employee of the State has any direct or indirect financial or personal beneficial interest, in the subject matter of this Contract; obligation or contract for future award of compensation as an inducement or consideration for making this Contract. Subsequent discovery by the State of non-compliance with these provisions shall constitute sufficient cause for immediate termination of all outstanding contracts. Violations of this provision may result in debarment of the Vendor(s) as permitted by 09 NCAC 06B.1206, or other provision of law.
- 12) AVAILABILITY OF FUNDS:** Any and all payments to Vendor are expressly contingent upon and subject to the appropriation, allocation and availability of funds to the Agency for the purposes set forth in this Contract. If this Contract or any Purchase Order issued hereunder is funded in whole or in part by federal funds, the Agency's performance and payment shall be subject to and contingent upon the continuing availability of said federal funds for the purposes of the Contract or Purchase Order. If the term of this Contract extends into fiscal years subsequent to that in which it is approved such continuation of the Contract is expressly contingent upon the appropriation, allocation, and availability of funds by the N.C. Legislature for the purposes set forth in the Contract. If funds to effect payment are not available, the Agency will provide written notification to Vendor. If the Contract is terminated under this paragraph, Vendor agrees to take back any affected Deliverables and software not yet delivered under this Contract, terminate any Services supplied to the Agency under this Contract, and relieve the Agency of any further obligation thereof. The State shall remit payment for Deliverables and Services accepted prior to the date of the aforesaid notice in conformance with the payment terms.
- 13) PAYMENT TERMS:** Payment terms are Net 30 days after receipt of correct invoice or acceptance of the Deliverables, whichever is later; unless a period of more than 30 days is required by the Agency. The Purchasing State Agency is responsible for all payments under the Contract. No additional charges to the Agency will be permitted based upon, or arising from, the Agency's use of a Business Procurement Card. The State may exercise any and all rights of Set Off as permitted in Chapter 105A-1 et. seq. of the N.C. General Statutes and applicable Administrative Rules. Upon Vendor's written request of not less than 30 days and approval by the State or Agency, the Agency may:

- a) Forward the Vendor's payment check(s) directly to any person or entity designated by the Vendor, or
- b) Include any person or entity designated in writing by Vendor as a joint payee on the Vendor's payment check(s), however
- c) In no event shall such approval and action obligate the State to anyone other than the Vendor and the Vendor shall remain responsible for fulfillment of all Contract obligations.

14) ACCEPTANCE CRITERIA: In the event acceptance of Deliverables is not described in additional Contract documents, the State shall have the obligation to notify Vendor, in writing ten calendar days following the supply of any Deliverable described in the Contract if it is not acceptable. The notice shall specify in reasonable detail the reason(s) a deliverable is unacceptable. Acceptance by the State shall not be unreasonably withheld; but may be conditioned or delayed as required for installation and/or testing of Deliverables. Final acceptance is expressly conditioned upon completion of all applicable inspection and testing procedures. Should the Deliverables fail to meet any specifications or acceptance criteria the State may exercise any and all rights hereunder, including such rights provided by the Uniform Commercial Code as adopted in North Carolina. Deliverables discovered to be defective or failing to conform to the specifications may be rejected upon initial inspection or at any later time if the defects contained in the Deliverables or non-compliance with the specifications was not reasonably ascertainable upon initial inspection. If the Vendor fails to promptly cure the defect or replace the Deliverables, the State reserves the right to cancel the Purchase Order, contract with a different Vendor, and to invoice the original Vendor for any differential in price over the original Contract price. When Deliverables are rejected, the Vendor must remove the rejected Deliverables from the premises of the State Agency within seven (7) calendar days of notification, unless otherwise agreed by the State Agency. Rejected items may be regarded as abandoned if not removed by Vendor as provided herein.

15) EQUAL EMPLOYMENT OPPORTUNITY: Vendor shall comply with all Federal and State requirements concerning fair employment and employment of the disabled, and concerning the treatment of all employees without regard to discrimination by reason of race, color, religion, sex, national origin or physical disability.

16) INSPECTION AT VENDOR'S SITE: The State reserves the right to inspect, during Vendor's regular business hours at a reasonable time, upon notice of not less than two (2) weeks, and at its own expense, the prospective Deliverables comprising equipment or other tangible goods, or the plant or other physical facilities of a prospective Vendor prior to Contract award, and during the Contract term as necessary or proper to ensure conformance with the specifications/requirements and their adequacy and suitability for the proper and effective performance of the Contract.

17) ADVERTISING/PRESS RELEASE: The Vendor absolutely shall not publicly disseminate any information concerning the Contract without prior written approval from the State or its Agent. For the purpose of this provision of the Contract, the Agent is the Purchasing Agency Contract Administrator unless otherwise named in the solicitation documents.

18) CONFIDENTIALITY: In accordance with N.C.G.S. §§143B-1350(e), 143B-1375 and 09 NCAC 06B.0103 and 06B.1001 and to promote maximum competition in the State competitive bidding process, the State may maintain the confidentiality of certain types of information described in N.C.G.S. §132-1 et seq. Such information may include trade secrets defined by N.C.G.S. §66-152 and other information exempted from the Public Records Act pursuant to N.C.G.S. §132-1.2. Vendor may designate appropriate portions of its response as confidential, consistent with and to the extent permitted under the Statutes and Rules set forth above, by marking the top and bottom of pages containing confidential information with a legend in boldface type "**CONFIDENTIAL**". By so marking any page, the Vendor warrants that it has formed a good faith opinion, having received such necessary or proper review by counsel and other knowledgeable advisors that the portions marked confidential meet the requirements of the Rules and Statutes set forth above. ***However, under no circumstances shall price information be designated as confidential.*** The State may serve as custodian of Vendor's confidential information and not as an arbiter of claims against Vendor's assertion of confidentiality. If an action is brought pursuant to N.C.G.S. §132-9 to compel the State to disclose information marked confidential, the Vendor agrees that it will intervene in the action

through its counsel and participate in defending the State, including any public official(s) or public employee(s). The Vendor agrees that it shall hold the State and any official(s) and individual(s) harmless from any and all damages, costs, and attorneys' fees awarded against the State in the action. The State agrees to promptly notify the Vendor in writing of any action seeking to compel the disclosure of Vendor's confidential information. The State shall have the right, at its option and expense, to participate in the defense of the action through its counsel. The State shall have no liability to Vendor with respect to the disclosure of Vendor's confidential information ordered by a court of competent jurisdiction pursuant to N.C.G.S. §132-9 or other applicable law.

- a) Care of Information: Vendor agrees to use commercial best efforts to safeguard and protect any data, documents, files, and other materials received from the State or the Agency during performance of any contractual obligation from loss, destruction or erasure.
- b) Vendor warrants that all its employees and any approved third party Vendors or subcontractors are subject to a non-disclosure and confidentiality agreement enforceable in North Carolina. Vendor will, upon request of the State, verify and produce true copies of any such agreements. Production of such agreements by Vendor may be made subject to applicable confidentiality, non-disclosure or privacy laws; provided that Vendor produces satisfactory evidence supporting exclusion of such agreements from disclosure under the N.C. Public Records laws in N.C.G.S. §132-1 et seq. The State may, in its sole discretion, provide a non-disclosure and confidentiality agreement satisfactory to the State for Vendor's execution. The State may exercise its rights under this subparagraph as necessary or proper, in its discretion, to comply with applicable security regulations or statutes including, but not limited to 26 USC 6103 and IRS Publication 1075, (Tax Information Security Guidelines for Federal, State, and Local Agencies), HIPAA, 42 USC 1320(d) (Health Insurance Portability and Accountability Act), any implementing regulations in the Code of Federal Regulations, and any future regulations imposed upon the Department of Information Technology or the N.C. Department of Revenue pursuant to future statutory or regulatory requirements.
- c) Nondisclosure: Vendor agrees and specifically warrants that it, its officers, directors, principals and employees, and any subcontractors, shall hold all information received during performance of this Contract in the strictest confidence and shall not disclose the same to any third party without the express written approval of the State.

19) DELIVERABLES: Deliverables, as used herein, shall comprise all Services, project materials, including goods, software licenses, data, and documentation created during the performance or provision of Services hereunder. Deliverables are the property of the State of North Carolina, except where licensed or leased to the State. Proprietary Vendor materials licensed to the State shall be identified to the State by Vendor prior to use or provision of Services hereunder and shall remain the property of the Vendor. Embedded software or firmware shall not be a severable Deliverable. Deliverables include "Work Product" and means any expression of Licensor's findings, analyses, conclusions, opinions, recommendations, ideas, techniques, know-how, designs, programs, enhancements, and other technical information; but not source and object code or software. All Software source and object code is the property of Licensor and is licensed nonexclusively to the State, at no additional license fee, pursuant to the terms of the software license contained herein, and in the Supplemental Terms and Conditions for Software and Services or the License Agreement if incorporated in the Solicitation Documents.

20) LATE DELIVERY, BACK ORDER: Vendor shall advise the Agency contact person or office immediately upon determining that any Deliverable will not, or may not, be delivered at the time or place specified. Together with such notice, Vendor shall state the projected delivery time and date. In the event the delay projected by Vendor is unsatisfactory, the Agency shall so advise Vendor and may proceed to procure substitute Deliverables or Services.

21) PATENT, COPYRIGHT, AND TRADE SECRET PROTECTION:

- a) Vendor has created, acquired or otherwise has rights in, and may, in connection with the performance of Services for the State, employ, provide, create, acquire or otherwise obtain rights in various concepts, ideas, methods, methodologies, procedures, processes, know-how, techniques, models, templates and general purpose consulting and software tools, utilities and

routines (collectively, the "Vendor Technology"). To the extent that any Vendor Technology is contained in any of the Deliverables including any derivative works, the Vendor hereby grants the State a royalty-free, fully paid, worldwide, perpetual, non-exclusive license to use such Vendor Technology in connection with the Deliverables for the State's purposes.

- b) Vendor shall not acquire any right, title, and interest in and to the copyrights for goods, any and all software, technical information, specifications, drawings, records, documentation, data or derivative works thereof, or other work products provided by the State to Vendor. The State hereby grants Vendor a royalty-free, fully paid, worldwide, perpetual, non-exclusive license for Vendor's internal use to non-confidential Deliverables first originated and prepared by the Vendor for delivery to the State.
- c) The Vendor, at its own expense, shall defend any action brought against the State to the extent that such action is based upon a claim that the Services or Deliverables supplied by the Vendor, or the operation of such Deliverables pursuant to a current version of Vendor-supplied software, infringes a patent, or copyright or violates a trade secret in the United States. The Vendor shall pay those costs and damages finally awarded against the State in any such action; damages shall be limited as provided in N.C.G.S. 143B-1350(h1). Such defense and payment shall be conditioned on the following:
 - i) That the Vendor shall be notified within a reasonable time in writing by the State of any such claim; and,
 - ii) That the Vendor shall have the sole control of the defense of any action on such claim and all negotiations for its settlement or compromise provided, however, that the State shall have the option to participate in such action at its own expense.
- d) Should any Services or software supplied by Vendor, or the operation thereof become, or in the Vendor's opinion are likely to become, the subject of a claim of infringement of a patent, copyright, or a trade secret in the United States, the State shall permit the Vendor, at its option and expense, either to procure for the State the right to continue using the goods/hardware or software, or to replace or modify the same to become noninfringing and continue to meet procurement specifications in all material respects. If neither of these options can reasonably be taken, or if the use of such goods/hardware or software by the State shall be prevented by injunction, the Vendor agrees to take back such goods/hardware or software, and refund any sums the State has paid Vendor less any reasonable amount for use or damage and make every reasonable effort to assist the State in procuring substitute Deliverables. If, in the sole opinion of the State, the return of such infringing Deliverables makes the retention of other items of Deliverables acquired from the Vendor under this Contract impractical, the State shall then have the option of terminating the Contract, or applicable portions thereof, without penalty or termination charge. The Vendor agrees to take back such Deliverables and refund any sums the State has paid Vendor less any reasonable amount for use or damage.
- e) Vendor will not be required to defend or indemnify the State if any claim by a third party against the State for infringement or misappropriation (i) results from the State's alteration of any Vendor-branded product or Deliverable, or (ii) results from the continued use of the good(s) or Services and Deliverables after receiving notice they infringe a trade secret of a third party.
- f) Nothing stated herein, however, shall affect Vendor's ownership in or rights to its preexisting intellectual property and proprietary rights.

22) ACCESS TO PERSONS AND RECORDS: Pursuant to N.C.G.S. §147-64.7, the Agency, the State Auditor, appropriate federal officials, and their respective authorized employees or agents are authorized to examine all books, records, and accounts of the Vendor insofar as they relate to transactions with any department, board, officer, commission, institution, or other agency of the State of North Carolina pursuant to the performance of this Contract or to costs charged to this Contract. The Vendor shall retain any such books, records, and accounts for a minimum of three (3) years after the completion of this Contract. Additional audit or reporting requirements may be required by any Agency, if in the Agency's opinion, such requirement is imposed by federal or state law or regulation. The Joint Legislative Commission on Governmental Operations and the legislative employees whose primary responsibility is to provide professional or administrative services to the Commission may

audit the records of the Vendor during and after the term of this Agreement to verify accounts and data affecting fees or performance in accordance with Chapter 120, Article 13.

23) ASSIGNMENT: Vendor may not assign this Contract or its obligations hereunder except as permitted by 09 NCAC 06B.1003 and this Paragraph. Vendor shall provide reasonable notice of not less than thirty (30) days prior to any consolidation, acquisition, or merger. Any assignee shall affirm this Contract attorning to the terms and conditions agreed, and that Vendor shall affirm that the assignee is fully capable of performing all obligations of Vendor under this Contract. An assignment may be made, if at all, in writing by the Vendor, Assignee and the State setting forth the foregoing obligation of Vendor and Assignee.

24) INSURANCE COVERAGE: During the term of the Contract, the Vendor at its sole cost and expense shall provide commercial insurance of such type and with such terms and limits as may be reasonably associated with the Contract. As a minimum, the Vendor shall provide and maintain the following coverage and limits:

- a) **Worker's Compensation** - The Vendor shall provide and maintain Worker's Compensation Insurance, as required by the laws of North Carolina, as well as employer's liability coverage with minimum limits of \$100,000.00, covering all of Vendor's employees who are engaged in any work under the Contract. If any work is sublet, the Vendor shall require the subcontractor to provide the same coverage for any of his employees engaged in any work under the Contract; and
- b) **Commercial General Liability** - General Liability Coverage on a Comprehensive Broad Form on an occurrence basis in the minimum amount of \$2,000,000.00 Combined Single Limit (Defense cost shall be in excess of the limit of liability); and
- c) **Automobile** - Automobile Liability Insurance, to include liability coverage, covering all owned, hired and non-owned vehicles, used in connection with the Contract. The minimum combined single limit shall be \$500,000.00 bodily injury and property damage; \$500,000.00 uninsured/under insured motorist; and \$5,000.00 medical payment; and
- d) Providing and maintaining adequate insurance coverage described herein is a material obligation of the Vendor and is of the essence of this Contract. All such insurance shall meet all laws of the State of North Carolina. Such insurance coverage shall be obtained from companies that are authorized to provide such coverage and that are authorized by the Commissioner of Insurance to do business in North Carolina. The Vendor shall at all times comply with the terms of such insurance policies, and all requirements of the insurer under any such insurance policies, except as they may conflict with existing North Carolina laws or this Contract. The limits of coverage under each insurance policy maintained by the Vendor shall not be interpreted as limiting the Vendor's liability and obligations under the Contract.

25) DISPUTE RESOLUTION: The parties agree that it is in their mutual interest to resolve disputes informally. A claim by the Vendor shall be submitted in writing to the Agency Contract Administrator for decision. A claim by the State shall be submitted in writing to the Vendor's Contract Administrator for decision. The Parties shall negotiate in good faith and use all reasonable efforts to resolve such dispute(s). During the time the Parties are attempting to resolve any dispute, each shall proceed diligently to perform their respective duties and responsibilities under this Contract. If a dispute cannot be resolved between the Parties within thirty (30) days after delivery of notice, either Party may elect to exercise any other remedies available under this Contract, or at law. This term shall not constitute an agreement by either party to mediate or arbitrate any dispute.

26) DEFAULT: In the event Services or other Deliverable furnished or performed by the Vendor during performance of any Contract term fail to conform to any material requirement(s) of the Contract specifications, notice of the failure is provided by the State and if the failure is not cured within ten (10) days, the State may cancel the contract. Default may be cause for debarment as provided in 09 NCAC 06B.1206. The rights and remedies of the State provided above shall not be exclusive and are in addition to any other rights and remedies provided by law or under the Contract.

- a) If Vendor fails to deliver or provide correct Services or other Deliverables within the time required by this Contract, the State shall provide written notice of said failure to Vendor, and by such notice require performance assurance measures pursuant to N.C.G.S. 143B-1340(f). Vendor is

responsible for the delays resulting from its failure to deliver or provide services or other Deliverables.

- b) Should the State fail to perform any of its obligations upon which Vendor's performance is conditioned, Vendor shall not be in default for any delay, cost increase or other consequences resulting from the State's failure. Vendor will use reasonable efforts to mitigate delays, costs or expenses arising from assumptions in the Vendor's offers that prove erroneous or are otherwise invalid. Any deadline that is affected by any such failure in assumptions or performance by the State shall be extended by an amount of time reasonably necessary to compensate for the effect of such failure.
- c) Vendor shall provide a plan to cure any delay or default if requested by the State. The plan shall state the nature of the delay or default, the time required for cure, any mitigating factors causing or tending to cause the delay or default, and such other information as the Vendor may deem necessary or proper to provide.

27) WAIVER OF DEFAULT: Waiver by either party of any default or breach by the other Party shall not be deemed a waiver of any subsequent default or breach and shall not be construed to be a modification or novation of the terms of this Contract, unless so stated in writing and signed by authorized representatives of the Agency and the Vendor, and made as an amendment to this Contract pursuant to Paragraph 40) herein below.

28) TERMINATION: Any notice or termination made under this Contract shall be transmitted via US Mail, Certified Return Receipt Requested. The period of notice for termination shall begin on the day the return receipt is signed and dated.

- a) The parties may mutually terminate this Contract by written agreement at any time.
- b) The State may terminate this Contract, in whole or in part, pursuant to Paragraph 26), or pursuant to the Special Terms and Conditions in the Solicitation Documents, if any, or for any of the following:
 - i) Termination for Cause: In the event any goods, software, or service furnished by the Vendor during performance of any Contract term fails to conform to any material requirement of the Contract, and the failure is not cured within the specified time after providing written notice thereof to Vendor, the State may cancel and procure the articles or Services from other sources; holding Vendor liable for any excess costs occasioned thereby, subject only to the limitations provided in Paragraphs 29) and 30) herein. The rights and remedies of the State provided above shall not be exclusive and are in addition to any other rights and remedies provided by law or under the Contract. Vendor shall not be relieved of liability to the State for damages sustained by the State arising from Vendor's breach of this Contract; and the State may, in its discretion, withhold any payment due as a setoff until such time as the damages are finally determined or as agreed by the parties. Voluntary or involuntary Bankruptcy or receivership by Vendor shall be cause for termination.
 - ii) Termination For Convenience Without Cause: The State may terminate service and indefinite quantity contracts, in whole or in part by giving thirty (30) days prior notice in writing to the Vendor. Vendor shall be entitled to sums due as compensation for Deliverables provided and Services performed in conformance with the Contract. In the event the Contract is terminated for the convenience of the State the Agency will pay for all work performed and products delivered in conformance with the Contract up to the date of termination.

29) LIMITATION OF VENDOR'S LIABILITY:

- a) Where Deliverables are under the State's exclusive management and control, the Vendor shall not be liable for direct damages caused by the State's failure to fulfill any State responsibilities of assuring the proper use, management and supervision of the Deliverables and programs, audit controls, operating methods, office procedures, or for establishing all proper checkpoints necessary for the State's intended use of the Deliverables.
- b) The Vendor's liability for damages to the State arising under the contract shall be limited to two times the value of the Contract.
- c) The foregoing limitation of liability shall not apply to claims covered by other specific provisions including but not limited to Service Level Agreement or Deliverable/Product Warranty compliance,

or to claims for injury to persons or damage to tangible personal property caused by Vendor's gross negligence or willful or wanton conduct. This limitation of liability does not apply to contributions among joint tortfeasors under N.C.G.S. 1B-1 et seq., the receipt of court costs or attorney's fees that might be awarded by a court in addition to damages after litigation based on this Contract. For avoidance of doubt, the Parties agree that the Service Level Agreement and Deliverable/Product Warranty Terms in the Contract are intended to provide the sole and exclusive remedies available to the State under the Contract for the Vendor's failure to comply with the requirements stated therein.

30) VENDOR'S LIABILITY FOR INJURY TO PERSONS OR DAMAGE TO PROPERTY:

- a) The Vendor shall be liable for damages arising out of personal injuries and/or damage to real or personal property of the State, employees of the State, persons designated by the State for training, or person(s) other than agents or employees of the Vendor, designated by the State for any purpose, prior to, during, or subsequent to delivery, installation, acceptance, and use of the Deliverables either at the Vendor's site or at the State's place of business, provided that the injury or damage was caused by the fault or negligence of the Vendor.
- b) The Vendor agrees to indemnify, defend and hold the Agency and the State and its Officers, employees, agents and assigns harmless from any liability relating to personal injury or injury to real or personal property of any kind, accruing or resulting to any other person, firm or corporation furnishing or supplying work, Services, materials or supplies in connection with the performance of this contract, whether tangible or intangible, arising out of the ordinary negligence, willful or wanton negligence, or intentional acts of the Vendor, its officers, employees, agents, assigns or subcontractors, in the performance of this Contract.
- c) Vendor shall not be liable for damages arising out of or caused by an alteration or an attachment not made or installed by the Vendor.

31) CHANGES: This Contract and subsequent purchase order(s) is awarded subject to shipment of quantities, qualities, and prices indicated by the order or Contract, and all conditions and instructions of the Contract or offer on which it is based. Any changes made to this Contract or purchase order proposed by the Vendor are hereby rejected unless accepted in writing by the Agency or State Award Authority. The State shall not be responsible for Deliverables or Services delivered without a purchase order from the Agency or State Award Authority.

32) STOP WORK ORDER: The State may issue a written Stop Work Order to Vendor for cause at any time requiring Vendor to suspend or stop all, or any part, of the performance due under this Contract for a period up to ninety (90) days after the Stop Work Order is delivered to the Vendor. The ninety (90) day period may be extended for any further period for which the parties may agree.

- a) The Stop Work Order shall be specifically identified as such and shall indicate that it is issued under this term. Upon receipt of the Stop Work Order, the Vendor shall immediately comply with its terms and take all reasonable steps to minimize incurring costs allocable to the work covered by the Stop Work Order during the period of work suspension or stoppage. Within a period of ninety (90) days after a Stop Work Order is delivered to Vendor, or within any extension of that period to which the parties agree, the State shall either:
 - i) Cancel the Stop Work Order, or
 - ii) Terminate the work covered by the Stop Work Order as provided for in the termination for default or the termination for convenience clause of this Contract.
- b) If a Stop Work Order issued under this clause is canceled or the period of the Stop Work Order or any extension thereof expires, the Vendor shall resume work. The State shall make an equitable adjustment in the delivery schedule, the Contract price, or both, and the Contract shall be modified, in writing, accordingly, if:
 - i) The Stop Work Order results in an increase in the time required for, or in the Vendor's cost properly allocable to the performance of any part of this Contract, and
 - ii) The Vendor asserts its right to an equitable adjustment within thirty (30) days after the end of the period of work stoppage; provided that if the State decides the facts justify the action, the State may receive and act upon an offer submitted at any time before final payment under this Contract.

- c) If a Stop Work Order is not canceled and the work covered by the Stop Work Order is terminated in accordance with the provision entitled Termination for Convenience of the State, the State shall allow reasonable direct costs resulting from the Stop Work Order in arriving at the termination settlement.
- d) The State shall not be liable to the Vendor for loss of profits because of a Stop Work Order issued under this term.

33) PRICE ADJUSTMENTS FOR TERM CONTRACTS: RESERVED

34) TIME IS OF THE ESSENCE: Time is of the essence in the performance of this Contract.

35) DATE AND TIME WARRANTY: The Vendor warrants that any Deliverable, whether hardware, firmware, middleware, custom or commercial software, or internal components, subroutines, and interface therein which performs any date and/or time data recognition function, calculation, or sequencing, will provide accurate date/time data and leap year calculations. This warranty shall survive termination or expiration of the Contract.

36) INDEPENDENT CONTRACTORS: Vendor and its employees, officers and executives, and subcontractors, if any, shall be independent Vendors and not employees or agents of the State. This Contract shall not operate as a joint venture, partnership, trust, agency or any other business relationship.

37) TRANSPORTATION: Transportation of Deliverables shall be FOB Destination; unless otherwise specified in the solicitation document or purchase order. Freight, handling, hazardous material charges, and distribution and installation charges shall be included in the total price of each item. Any additional charges shall not be honored for payment unless authorized in writing by the Purchasing State Agency. In cases where parties, other than the Vendor ship materials against this order, the shipper must be instructed to show the purchase order number on all packages and shipping manifests to ensure proper identification and payment of invoices. A complete packing list must accompany each shipment.

38) NOTICES: Any notices required under this Contract should be delivered to the Contract Administrator for each party. Unless otherwise specified in the Solicitation Documents, any notices shall be delivered in writing by U.S. Mail, Commercial Courier or by hand.

39) TITLES AND HEADINGS: Titles and Headings in this Contract are used for convenience only and do not define, limit or proscribe the language of terms identified by such Titles and Headings.

40) AMENDMENT: This Contract may not be amended orally or by performance. Any amendment must be made in written form and signed by duly authorized representatives of the State and Vendor in conformance with Paragraph 31) herein.

41) TAXES: The State of North Carolina is exempt from Federal excise taxes and no payment will be made for any personal property taxes levied on the Vendor or for any taxes levied on employee wages. Agencies of the State may have additional exemptions or exclusions for federal or state taxes. Evidence of such additional exemptions or exclusions may be provided to Vendor by Agencies, as applicable, during the term of this Contract. Applicable State or local sales taxes shall be invoiced as a separate item.

42) GOVERNING LAWS, JURISDICTION, AND VENUE:

- a) This Contract is made under and shall be governed and construed in accordance with the laws of the State of North Carolina. The place of this Contract or purchase order, its situs and forum, shall be Wake County, North Carolina, where all matters, whether sounding in contract or in tort, relating to its validity, construction, interpretation and enforcement shall be determined. Vendor agrees and submits, solely for matters relating to this Contract, to the jurisdiction of the courts of the State of North Carolina, and stipulates that Wake County shall be the proper venue for all matters.
- b) Except to the extent the provisions of the Contract are clearly inconsistent therewith, the applicable provisions of the Uniform Commercial Code as modified and adopted in North Carolina shall govern this Contract. To the extent the Contract entails both the supply of "goods" and "Services," such shall be deemed "goods" within the meaning of the Uniform Commercial Code, except when deeming such Services as "goods" would result in a clearly unreasonable interpretation.

- 43) FORCE MAJEURE:** Neither party shall be deemed to be in default of its obligations hereunder if and so long as it is prevented from performing such obligations as a result of events beyond its reasonable control, including without limitation, fire, power failures, any act of war, hostile foreign action, nuclear explosion, riot, strikes or failures or refusals to perform under subcontracts, civil insurrection, earthquake, hurricane, tornado, or other catastrophic natural event or act of God.
- 44) COMPLIANCE WITH LAWS:** The Vendor shall comply with all laws, ordinances, codes, rules, regulations, and licensing requirements that are applicable to the conduct of its business, including those of federal, state, and local agencies having jurisdiction and/or authority.
- 45) SEVERABILITY:** In the event that a court of competent jurisdiction holds that a provision or requirement of this Contract violates any applicable law, each such provision or requirement shall be enforced only to the extent it is not in violation of law or is not otherwise unenforceable and all other provisions and requirements of this Contract shall remain in full force and effect. All promises, requirement, terms, conditions, provisions, representations, guarantees and warranties contained herein shall survive the expiration or termination date unless specifically provided otherwise herein, or unless superseded by applicable federal or State statute, including statutes of repose or limitation.
- 46) FEDERAL INTELLECTUAL PROPERTY BANKRUPTCY PROTECTION ACT:** The Parties agree that the Agency shall be entitled to all rights and benefits of the Federal Intellectual Property Bankruptcy Protection Act, Public Law 100-506, codified at 11 U.S.C. 365(n), and any amendments thereto.
- 47) ELECTRONIC PROCUREMENT (Applies to all contracts that include E-Procurement and are identified as such in the body of the solicitation document):** Purchasing shall be conducted through the Statewide E-Procurement Service. The State's third party agent shall serve as the Supplier Manager for this E-Procurement Service. The Vendor shall register for the Statewide E-Procurement Service within two (2) business days of notification of award in order to receive an electronic purchase order resulting from award of this contract.
- a) **The successful Vendor(s) shall pay a transaction fee of 1.75% (.0175) on the total dollar amount (excluding sales taxes) of each purchase order issued through the Statewide E-Procurement Service.** This applies to all purchase orders, regardless of the quantity or dollar amount of the purchase order. The transaction fee shall neither be charged to nor paid by the State, or by any State approved users of the contract. The transaction fee shall not be stated or included as a separate item in the proposed contract or invoice. There are no additional fees or charges to the Vendor for the Services rendered by the Supplier Manager under this contract. Vendor will receive a credit for transaction fees they paid for the purchase of any item(s) if an item(s) is returned through no fault of the Vendor. Transaction fees are non-refundable when an item is rejected and returned, or declined, due to the Vendor's failure to perform or comply with specifications or requirements of the contract.
 - b) Vendor, or its authorized Reseller, as applicable, will be invoiced monthly for the State's transaction fee by the Supplier Manager. The transaction fee shall be based on purchase orders issued for the prior month. Unless Supplier Manager receives written notice from the Vendor identifying with specificity any errors in an invoice within thirty (30) days of the receipt of invoice, such invoice shall be deemed to be correct and Vendor shall have waived its right to later dispute the accuracy and completeness of the invoice. Payment of the transaction fee by the Vendor is due to the account designated by the State within thirty (30) days after receipt of the correct invoice for the transaction fee, which includes payment of all portions of an invoice not in dispute. Within thirty (30) days of the receipt of invoice, Vendor may request in writing an extension of the invoice payment due date for that portion of the transaction fee invoice for which payment of the related goods by the governmental purchasing entity has not been received by the Vendor. If payment of the transaction fee invoice is not received by the State within this payment period, it shall be considered a material breach of contract. The Supplier Manager shall provide, whenever reasonably requested by the Vendor in writing (including electronic documents), supporting documentation from the E-Procurement Service that accounts for the amount of the invoice.
 - c) The Supplier Manager will capture the order from the State approved user, including the shipping and payment information, and submit the order in accordance with the E-Procurement Service.

Subsequently, the Supplier Manager will send those orders to the appropriate Vendor on State Contract. The State or State approved user, not the Supplier Manager, shall be responsible for the solicitation, offers received, evaluation of offers received, award of contract, and the payment for goods delivered.

- d) Vendor agrees at all times to maintain the confidentiality of its user name and password for the Statewide E-Procurement Services. If a Vendor is a corporation, partnership or other legal entity, then the Vendor may authorize its employees to use its password. Vendor shall be responsible for all activity and all charges for such employees. Vendor agrees not to permit a third party to use the Statewide E-Procurement Services through its account. If there is a breach of security through the Vendor's account, Vendor shall immediately change its password and notify the Supplier Manager of the security breach by e-mail. Vendor shall cooperate with the state and the Supplier Manager to mitigate and correct any security breach.

48) ELECTRONIC PROCUREMENT - RESERVED

ATTACHMENT 1 – EHR HARDWARE DEVICE GROUP 1

1. WIRELESS BARCODE SCANNERS- ZEBRA DS8178-HC WIRELESS BARCODE SCANNER

Product Description: The Zebra DS8178-HC is a top-of-the-line Bluetooth barcode scanner designed specifically for healthcare environments. It provides high-performance scanning of 1D and 2D barcodes and features a durable construction that withstands harsh cleaning agents and multiple drops. Bluetooth connectivity and a range of interface options ensure seamless integration with existing healthcare systems and software applications. Its advanced imaging technology delivers fast and accurate scanning, enhancing workflow efficiency in demanding healthcare settings.

General Requirements: The device is intended for use in healthcare environments such as hospitals, clinics, and pharmacies. It must support the scanning of both 1D and 2D barcodes, including those found on patient wristbands, medication packaging, and laboratory specimens.

Technical Requirements:

- **Scan Techniques:** 1D & 2D Standard Range Area Imager (1280 x 960).
- **Scan Range:** Minimum 1.4 inches to 5.1 inches, depending on type and MIL size.
- **Bluetooth Connectivity:** Bluetooth v4.0, with a range of up to 330ft; supports Bluetooth Low Energy (BLE) for energy-efficient wireless communication.
- **Interface Options:** USB, RS-232, RS485, and Keyboard Wedge for compatibility with various devices and systems.
- **Enclosure:** Disinfectant-ready with anti-microbial treatment to ensure hygiene.
- **Accessories:** Cradle.

Compliance and Certifications:

- **Compliant Standards:** CAN/CSA C22.2 No. 60950-1-07, EN 50581, EN 55032 Class B, EN 61000-3-2, EN 61000-3-3, EN55022 Class B, EN55024, EN60950-1 (2nd Edition) + A1 + A2, EN60950-1 (2nd Edition) + A11 + A1 + A12 + A2:2013, FIPS 140-2, ICES-003 issue 6 Class B, IEC 62471, IP42, RoHS, UL 60950-1.
- **Epic Compatibility:** Device must be compatible with Epic systems to integrate seamlessly into healthcare workflows.
- **Healthcare Requirements:** Must meet relevant healthcare requirements, including those for data security and privacy.
- **ADA Requirements:** Must comply with the Americans with Disabilities Act (ADA) standards to ensure accessibility.
- **Sanitization Requirements:** Must be able to withstand cleaning with aggressive disinfectants to maintain hygiene standards.
- **Data Security and Privacy:** Must ensure secure data transmission and storage to protect patient information.
- **Ergonomics:** Designed for comfortable and efficient use by healthcare professionals.
- **Safety Requirements:** Must withstand multiple drops from 6 ft. onto concrete.

Warranty and Maintenance:

- Manufacturer warranty against defects for up to 3 years
- Must include options for extended maintenance and support services.

Documentation:

- Comprehensive user manual and quick start guide
- Maintenance and troubleshooting guides.

FURNISH AND DELIVER:

WAVE 1

Item#	Brand	Model No.	Facility	QTY	Unit
1	Zebra	DS8178-HC	Cherry	60	Each
2	Zebra	DS8178-HC	Longleaf	28	Each
3	Zebra	DS8178-HC	O' Berry	81	Each
4	Zebra	DS8178-HC	Walter B Jones	30	Each
5	Zebra	DS8178-HC	Caswell	54	Each
			Total Count	253	

WAVE 2

Item#	Brand	Model No.	Facility	QTY	Unit
1	Zebra	DS8178-HC	Black Mountain	28	Each
2	Zebra	DS8178-HC	Broughton	105	Each
3	Zebra	DS8178-HC	J Iverson Riddle	66	Each
4	Zebra	DS8178-HC	Julian F Keith	42	Each
			Total Count	241	

WAVE 3

Item#	Brand	Model No.	Facility	QTY	Unit
1	Zebra	DS8178-HC	Central Regional	115	Each
2	Zebra	DS8178-HC	Murdoch Group Homes	1	Each
3	Zebra	DS8178-HC	Murdoch	116	Each
4	Zebra	DS8178-HC	Whitaker	8	Each
5	Zebra	DS8178-HC	Wright School	0	Each
			Total Count	240	
Wave 1 + Wave 2 + Wave 3 - Total			734		

2. BARCODE SCANNERS (WIRED)- ZEBRA DS8108-HC- WIRED BARCODE SCANNER

Product Description: The Zebra DS8108-HC is a corded barcode scanner designed specifically for healthcare environments. It offers high-performance scanning of both 1D and 2D barcodes, featuring a durable, disinfectant-ready construction that can handle frequent cleaning and demanding conditions.

General Requirements: The Zebra DS8108-HC is a corded, high-performance barcode scanner designed for use in healthcare settings, including hospitals, clinics, and pharmacies. It is tailored to meet the specific needs of healthcare professionals for accurate and reliable barcode scanning.

Technical Requirements:

- **Scan Techniques:** 1D & 2D Standard Range Area Imager (1280 x 960).
- **Scan Range:** Minimum 1.4 inches up to 5.1 inches, depending on type and MIL size.

- **Interface Options:** USB, RS-232, RS485, and Keyboard Wedge.
- **Enclosure:** Disinfectant-ready with anti-microbial treatment to endure frequent cleaning with harsh chemicals.
- **Decoding:** Fast and accurate decoding of damaged or poorly printed barcodes
- **Connectivity:** Supports wired connectivity options.

Compliance and Certifications:

- **Epic Compatibility:** Must be compatible with Epic systems to integrate seamlessly into healthcare workflows.
- **Healthcare Requirements:** Compliance with relevant healthcare standards for data security and privacy
- **ADA Requirements:** Must meet Americans with Disabilities Act (ADA) standards to ensure accessibility.
- **Sanitization Requirements:** Capable of withstanding cleaning with aggressive disinfectants
- **Data Security and Privacy:** Must ensure secure data transmission and storage.
- **Ergonomics:** Designed for comfortable and efficient use by healthcare professionals
- **Safety Requirements:** Must withstand multiple drops from 6 ft. onto concrete.

Warranty and Maintenance:

- **Warranty:** Manufacturer warranty against defects for up to 3 years
- **Maintenance:** Options for extended support and maintenance services must be included

Documentation:

- Comprehensive user manual and quick start guide.
- Maintenance and troubleshooting guides.

FURNISH AND DELIVER:

WAVE 1

Item#	Brand	Model No.	Facility	QTY	Unit
1	Zebra	DS8108-HC	Caswell	0	Each
2	Zebra	DS8108-HC	Cherry	10	Each
3	Zebra	DS8108-HC	Longleaf	5	Each
4	Zebra	DS8108-HC	O' Berry	10	Each
5	Zebra	DS8108-HC	Walter B Jones	5	Each
			Total Count	30	

WAVE 2

Item#	Brand	Model No.	Facility	QTY	Unit
1	Zebra	DS8108-HC	Black Mountain	5	Each
2	Zebra	DS8108-HC	Broughton	10	Each
3	Zebra	DS8108-HC	J Iverson Riddle	10	Each
4	Zebra	DS8108-HC	Julian F Keith	10	Each
			Total Count	35	

WAVE 3

Item#	Brand	Model No.	Facility	QTY	Unit
1	Zebra	DS8108-HC	Central Regional	10	Each
2	Zebra	DS8108-HC	Murdoch Group Homes	1	Each
3	Zebra	DS8108-HC	Murdoch	10	Each
4	Zebra	DS8108-HC	Whitaker	1	Each
5	Zebra	DS8108-HC	Wright School	0	Each

			Total Count	22	
Wave 1 + Wave 2 + Wave 3 - Total			87		

3. BARCODE STAND- ZEBRA GOOSENECK INTELLISTAND (SKU-22-71043-0BR)- ACTIVE BARCODE STAND .

Product Description: The Zebra Gooseneck Intellistand is a mounting stand designed specifically for healthcare environments. It securely holds Zebra handheld scanners, including the DS8108-HC, in a stable position for ease of use.

General Requirements: The stand must be compatible with Zebra DS8108-HC barcode scanners. It features a non-slip base to ensure stability and is designed to be ergonomic and durable for healthcare use.

Technical Requirements:

- **Compatibility:** Must be compatible with Zebra DS8108-HC scanners.
- **Stability:** Must securely hold scanners in various positions.
- **Material Safety:** Made from materials that are safe for use in healthcare environments.

Compliance And Certifications:

- **Healthcare Compliance:** The stand should comply with standard safety and stability regulations applicable to barcode scanner accessories.
- **Safety Requirements:** The stand must be hospital-grade disinfectant resistant and provide stable support to prevent scanner falls or damage.

Warranty And Maintenance:

- **Warranty:** Manufacturer's warranty coverage details to be provided.
- **Maintenance:** Routine maintenance guidelines to ensure long-term stability and functionality.

Documentation:

- **User Manual:** Detailed instructions for installation and use.
- **Warranty Information:** Documentation outlining warranty terms and conditions.

FURNISH AND DELIVER:**WAVE 1**

Item#		Brand	SKU.	Facility	QTY	Unit
1		Zebra	22-71043-0BR	Caswell	0	Each
2		Zebra	22-71043-0BR	Cherry	10	Each
3		Zebra	22-71043-0BR	Longleaf	5	Each
4		Zebra	22-71043-0BR	O' Berry	10	Each
5		Zebra	22-71043-0BR	Walter B Jones	5	Each
				Total Count	30	

WAVE 2

Item#		Brand	SKU.	Facility	QTY	Unit
1		Zebra	22-71043-0BR	Black Mountain	5	Each
2		Zebra	22-71043-0BR	Broughton	10	Each

3		Zebra	22-71043-0BR	J Iverson Riddle	10	Each
4		Zebra	22-71043-0BR	Julian F Keith	10	Each
				Total Count	35	

WAVE 3

Item#		Brand	SKU.	Facility	QTY	Unit
1		Zebra	22-71043-0BR	Central Regional	10	Each
2		Zebra	22-71043-0BR	Murdoch Group Homes	1	Each
3		Zebra	22-71043-0BR	Murdoch	10	Each
4		Zebra	22-71043-0BR	Whitaker	1	Each
5		Zebra	22-71043-0BR	Wright School	0	Each
				Total Count	22	
Wave 1 + Wave 2 + Wave 3 - Total				87		

4. BIOMETRIC OR BADGE READERS- IMPRIVATA HDW-IMP-75 BADGE READER .

Product Description: The Imprivata IMP-75 RF Proximity Reader is designed to enhance access control in healthcare environments. It supports both RF proximity and SMART card reading, providing a versatile and secure solution for user authentication.

General Requirements: The Imprivata IMP-75 RF Proximity Reader is designed for use with various access control systems, providing secure and efficient identification solutions. It is suitable for deployment in healthcare environments, ensuring reliable performance and integration with existing security infrastructure.

Technical Requirements:

- **Input Adapter Type:** RF proximity reader / SMART card reader.
- **Interface Type:** USB.
- **SMART Card Reader Type:** Contactless.
- **Expansion Slots:** Minimum 1 x Smart Card.
- **Non-Slip Base:** Must securely hold provided barcode scanners.

Compliance and Certifications:

- **Epic Compatibility:** Device must be compatible with Epic systems to ensure seamless integration into healthcare workflows.
- **Healthcare Requirements:** Must adhere to relevant healthcare standards, including data security and privacy.
- **ADA Requirements:** Must comply with the Americans with Disabilities Act (ADA) standards to ensure accessibility.
- **Sanitization Requirements:** Device must be easy to clean and disinfect to maintain hygiene standards.
- **Data Security and Privacy:** Must ensure secure data transmission and storage to protect sensitive information.
- **Ergonomics:** Designed for ease of use and efficient operation by healthcare professionals.
- **Safety Requirements:** Must meet all applicable safety standards for electronic devices in healthcare environments.

Warranty and Maintenance:

- **Warranty:** Minimum warranty for 2 years.
- **Service & Support Details:** Manufacturer provides support and service under the warranty terms.

Documentation:

- User manual and quick start guide.
- Maintenance and troubleshooting guides.

FURNISH AND DELIVER:**WAVE 1**

Item#	Brand	Model No.	Facility	QTY	Unit
1	Imprivata	HDW-IMP-75	Caswell	16	Each
2	Imprivata	HDW-IMP-75	Cherry	52	Each
3	Imprivata	HDW-IMP-75	Longleaf	0	Each
4	Imprivata	HDW-IMP-75	O' Berry	111	Each
5	Imprivata	HDW-IMP-75	Walter B Jones	37	Each
Total Count				216	

WAVE 2

Item#	Brand	Model No.	Facility	QTY	Unit
1	Imprivata	HDW-IMP-75	Black Mountain	3	Each
2	Imprivata	HDW-IMP-75	Broughton	0	Each
3	Imprivata	HDW-IMP-75	J Iverson Riddle	110	Each
4	Imprivata	HDW-IMP-75	Julian F Keith	0	Each
Total Count				113	

WAVE 3

Item#	Brand	Model No.	Facility	QTY	Unit
1	Imprivata	HDW-IMP-75	Central Regional	0	Each
2	Imprivata	HDW-IMP-75	Murdoch Group Homes	2	Each
3	Imprivata	HDW-IMP-75	Murdoch	32	Each
4	Imprivata	HDW-IMP-75	Whitaker	0	Each
5	Imprivata	HDW-IMP-75	Wright School	0	Each
Total Count				34	
Wave 1 + Wave 2 + Wave 3 - Total				363	

5. E-SIGNATURE DEVICES- TOPAZ TD-LBK070VA-USB-R .

Product Description: The Topaz TD-LBK070VA-USB-R GemView 7 Tablet Display offers a compact, high-resolution display with electronic pen input for capturing electronic signatures. It supports playing videos, running ads, and other multimedia

functions, making it versatile for healthcare environments. The device ensures secure, efficient signature capture and easy IT integration with its USB interface.

General Requirements: The Topaz TD-LBK070VA-USB-R GemView 7 E-Signature Tablet Display is designed for efficient and secure electronic signature capture in healthcare environments. The device must meet Epic compatibility and healthcare standards, including resistance to hospital-grade disinfectants.

Technical Requirements:

- **Screen Size:** Minimum 7" diagonal.
- **Resolution:** 1024 x 600 full color
- **Display Type:** Backlit LCD
- **Input Device:** Active Pen
- **Interface Type:** USB
- **Weight:** Approximately 12 oz

Compliance and Certifications:

- **Epic Compatibility:** Must be compatible with Epic systems to ensure seamless integration into healthcare workflows.
- **Healthcare Requirements:** Must meet relevant healthcare standards, including data security and privacy.
- **ADA Requirements:** Must comply with the Americans with Disabilities Act (ADA) standards to ensure accessibility.
- **Sanitization Requirements:** Device must be resistant to hospital-grade disinfectants.
- **Data Security and Privacy:** Must ensure secure data transmission and storage to protect sensitive information.
- **Ergonomics:** Designed for ease of use and efficient operation by healthcare professionals.
- **Environmental:** RoHS compliant.
- **Functionality:** Ensure device supports multiple signature formats and captures signatures accurately.
- **Visual and Stability Inspection:** Non-slip base must securely hold the device.
- **Safety Requirements:** Must meet all applicable safety standards for electronic devices in healthcare environments.

Warranty and Maintenance:

- **Warranty:** Minimum warranty for 1 year.
- **Service & Support Details:** Manufacturer provides support and service under warranty terms.

Documentation:

- User manual and quick start guide.
- Maintenance and troubleshooting guides.

FURNISH AND DELIVER:

WAVE 1

Item#	Brand	Model No.	Facility	QTY	Unit
1	Topaz	TD-LBK070VA-USB-R	Caswell	9	Each
2	Topaz	TD-LBK070VA-USB-R	Cherry	20	Each
3	Topaz	TD-LBK070VA-USB-R	Longleaf	10	Each
4	Topaz	TD-LBK070VA-USB-R	O' Berry	20	Each
5	Topaz	TD-LBK070VA-USB-R	Walter B Jones	31	Each
			Total Count	90	

WAVE 2

Item#	Brand	Model No.	Facility	QTY	Unit
1	Topaz	TD-LBK070VA-USB-R	Black Mountain	10	Each
2	Topaz	TD-LBK070VA-USB-R	Broughton	45	Each
3	Topaz	TD-LBK070VA-USB-R	J Iverson Riddle	49	Each
4	Topaz	TD-LBK070VA-USB-R	Julian F Keith	15	Each
			Total Count	119	

WAVE 3

Item#	Brand	Model No.	Facility	QTY	Unit
1	Topaz	TD-LBK070VA-USB-R	Central Regional	47	Each
2	Topaz	TD-LBK070VA-USB-R	Murdoch Group Homes	0	Each
3	Topaz	TD-LBK070VA-USB-R	Murdoch	51	Each
4	Topaz	TD-LBK070VA-USB-R	Whitaker	5	Each
5	Topaz	TD-LBK070VA-USB-R	Wright School	0	Each
			Total Count	103	
Wave 1 + Wave 2 + Wave 3 - Total			312		

6. TREATMENT PLANNING ROOM - TV WALL MOUNT- ANY VENDOR/PART .

Product Description: The TV Wall Mount is ideal for securely mounting flat panel displays from 26 to 55 inches in treatment planning rooms. It supports up to 165 lb., offers a -10° to +10° tilt range, and ensures compliance with Epic systems and healthcare standards.

General Requirements: The TV Wall Mount is designed for securely mounting flat panel displays in treatment planning rooms within healthcare facilities. It must meet Epic compatibility and healthcare standards, including resistance to hospital-grade disinfectants.

Technical Requirements:

- **Display Compatibility:** Fits most flat panel displays from 26 to 55 inches.
- **Weight Capacity:** Supports up to a minimum 165 lb. (approximately 75 kg)
- **Tilt Capability:** Minimum -10° to +10° for a wide range of motion.
- **Sleek Design:** Hangs out of sight for a professional appearance.
- **Material:** High-quality, durable construction

Compliance and Certifications:

- **Epic Compatibility:** Must be compatible with Epic systems to ensure seamless integration into healthcare workflows.
- **Healthcare Requirements:** Must meet relevant healthcare standards, including data security and privacy.

- **ADA Requirements:** Must comply with the Americans with Disabilities Act (ADA) standards to ensure accessibility.
- **Sanitization Requirements:** Device must be resistant to hospital-grade disinfectants.
- **Data Security and Privacy:** Ensure secure data transmission and storage to protect sensitive information.
- **Ergonomics:** Designed for ease of use and efficient operation by healthcare professionals.
- **Safety Requirements:** Must meet all applicable safety standards for electronic devices in healthcare environments.
- **Load Testing with Equivalent Weight:** Ensure the mount securely holds TVs up to 165 lb (75 kg).
- **Visual and Stability Inspection:** Ensure the mount provides a stable and secure hold for the display.

Warranty and Maintenance:

- **Warranty:** Minimum warranty for 5 years.
- **Service & Support Details:** Manufacturer provides support and service under warranty terms.

Documentation:

- User manual and quick start guide.
- Maintenance and troubleshooting guides.

FURNISH AND DELIVER:**WAVE 1**

Item#	Brand	Model No.	Facility	QTY	Unit
1	Any Brand	Tech Required	Caswell	3	Each
2	Any Brand	Tech Required	Cherry	0	Each
3	Any Brand	Tech Required	Longleaf	1	Each
4	Any Brand	Tech Required	O' Berry	0	Each
5	Any Brand	Tech Required	Walter B Jones	5	Each
			Total Count	9	

WAVE 2

Item#	Brand	Model No.	Facility	QTY	Unit
1	Any Brand	Tech Required	Black Mountain	0	Each
2	Any Brand	Tech Required	Broughton	0	Each
3	Any Brand	Tech Required	J Iverson Riddle	5	Each
4	Any Brand	Tech Required	Julian F Keith	6	Each
			Total Count	11	

WAVE 3

Item#	Brand	Model No.	Facility	QTY	Unit
1	Any Brand	Tech Required	Central Regional	0	Each
2	Any Brand	Tech Required	Murdoch Group Homes	0	Each
3	Any Brand	Tech Required	Murdoch	0	Each
4	Any Brand	Tech Required	Whitaker	0	Each
5	Any Brand	Tech Required	Wright School	0	Each
			Total Count	0	

Wave 1 + Wave 2 + Wave 3 - Total			20		

7. EXAM ROOM WALL MOUNT PC BRACKET/ARM- ERGOTRON 45-273-216 WALL MOUNT PC BRACKET/ARM .

Product Description: The Ergotron 45-273-216 is a wall mount sit-stand data entry workstation that provides flexible, ergonomic positioning for monitors, keyboards, and other peripherals. It includes a CPU holder and offers a maximum height adjustment of 25 inches with a horizontal extension of up to 39.75 inches.

General Requirements:

The wall mount bracket/arm must be capable of supporting a sit-stand workstation, accommodating a CPU, monitor, keyboard, mouse, and barcode scanner. It should ensure ergonomic and flexible positioning for healthcare environments. It must meet ADA requirements, be compatible with Epic systems, and support hospital-grade disinfectant resistance.

Technical Requirements:

- **Mount Type:** Wall mount sit-stand workstation.
- **Height Adjustment:** Minimum 25 inches (63.5 cm).
- **Horizontal Extension:** Up to 39.75 inches (101 cm).
- **Monitor Weight Capacity:** Minimum 6-18 lbs. (2.7-8.2 kg), up to 25 lbs. (11.4 kg) with tilt and lift lock-out features engaged.
- **Keyboard, Mouse, and Barcode Scanner Weight Capacity:** Minimum 4 lbs. (1.8 kg).
- **CPU Holder Capacity:** Minimum CPUs 1-3/8" to 3-3/4" wide, up to 50 lbs. (22.7 kg).
- **Monitor Size Compatibility:** Up to 24 inches.
- **Adjustments:** Tilt: 30 degrees, Pan: 360 degrees, Rotation: 360 degrees.
- **Material:** Durable aluminum and high-grade plastic.
- **Weight:** 36.8 lbs. (16.7 kg).

Compliance and Certifications:

- **VESA Mounting Standards:** VESA FDMI, MIS-D, 75/100, C (hole patterns = 100 x 100 mm and 75 x 75 mm).
- **Mounting:** Confirm compatibility with VESA patterns.
- **Disinfectant Resistance:** Compatible with hospital-grade disinfectants.
- **Safety Requirements:** Must meet all applicable safety standards for electronic devices in healthcare environments.
- **Adjustability:** Verify smooth vertical lift and tilt functionality.

Warranty and Maintenance:

- **Warranty:** Minimum up to 5 years

Documentation:

- User manual and installation guide.
- Maintenance and troubleshooting guides.

FURNISH AND DELIVER:**WAVE 1**

Item#	Brand	Model No.	Facility	QTY	Unit
1	Ergotron	45-273-216	Caswell	0	Each
2	Ergotron	45-273-216	Cherry	17	Each
3	Ergotron	45-273-216	Longleaf	0	Each
4	Ergotron	45-273-216	O' Berry	4	Each
5	Ergotron	45-273-216	Walter B Jones	6	Each
			Total Count	27	

WAVE 2

Item#	Brand	Model No.	Facility	QTY	Unit
1	Ergotron	45-273-216	Black Mountain	1	Each
2	Ergotron	45-273-216	Broughton	20	Each
3	Ergotron	45-273-216	J Iverson Riddle	1	Each
4	Ergotron	45-273-216	Julian F Keith	8	Each
			Total Count	30	

WAVE 3

Item#	Brand	Model No.	Facility	QTY	Unit
1	Ergotron	45-273-216	Central Regional	25	Each
2	Ergotron	45-273-216	Murdoch Group Homes	0	Each
3	Ergotron	45-273-216	Murdoch	8	Each
4	Ergotron	45-273-216	Whitaker	0	Each
5	Ergotron	45-273-216	Wright School	0	Each
			Total Count	33	
Wave 1 + Wave 2 + Wave 3 - Total			90		

8. BADGE READERS (DUAL FREQUENCY)- IMPRIVATA HDW-IMP-80 BADGE READER .

Product Description: The Imprivata HDW-IMP-80 is a versatile, programmable badge reader that can handle two different card types simultaneously. This flexibility makes it an excellent choice for hospitals undergoing organizational changes such as mergers or infrastructure updates.

General Requirements: The badge reader must be programmable, capable of accommodating two card types simultaneously, and suitable for hospitals anticipating organizational or infrastructure changes.

Technical Requirements:

- Interface Required Connections: 1 x USB.
- Form Factor: External.

- Device Features: Fully programmable.
- Input Adapter Type: RF proximity reader.
- Interface Type: USB.
- Packaged Quantity: 1.
- SMART Card Reader Type: Contactless.

Compliance and Certifications:

- **Regulation:** The device should comply with applicable regulations for contactless RF proximity readers used in healthcare settings.
- **Functionality:** compatibility with multiple card types and verify USB connectivity.

Warranty and Maintenance:

- **Warranty:** Minimum warranty of 2 years.
- **Maintenance:** Routine inspections and software updates as needed.

Documentation:

- User manual and installation guide.

FURNISH AND DELIVER:

WAVE 1

Item#	Brand	Model No.	Facility	QTY	Unit
1	Imprivata	HDW-IMP-80	Caswell	0	Each
2	Imprivata	HDW-IMP-80	Cherry	0	Each
3	Imprivata	HDW-IMP-80	Longleaf	55	Each
4	Imprivata	HDW-IMP-80	O' Berry	0	Each
5	Imprivata	HDW-IMP-80	Walter B Jones	0	Each
			Total Count	55	

WAVE 2

Item#	Brand	Model No.	Facility	QTY	Unit
1	Imprivata	HDW-IMP-80	Black Mountain	0	Each
2	Imprivata	HDW-IMP-80	Broughton	0	Each
3	Imprivata	HDW-IMP-80	J Iverson Riddle	0	Each
4	Imprivata	HDW-IMP-80	Julian F Keith	0	Each
			Total Count	0	

WAVE 3

Item#	Brand	Model No.	Facility	QTY	Unit
1	Imprivata	HDW-IMP-80	Central Regional	60	Each
2	Imprivata	HDW-IMP-80	Murdoch Group Homes	0	Each
3	Imprivata	HDW-IMP-80	Murdoch	0	Each
4	Imprivata	HDW-IMP-80	Whitaker	0	Each
5	Imprivata	HDW-IMP-80	Wright School	0	Each
			Total Count	60	

Wave 1 + Wave 2 + Wave 3 - Total	115
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9. MED ROOM VERTICAL WALL MOUNT W/ PC KEYBOARD TRAY- ERGOTRON 60-593-216 .

Product Description: The Ergotron 60-593-216 is a wall-mounted PC bracket designed for space-constrained and high-traffic areas. It features a low-profile vertical lift with 9 inches of smooth vertical adjustment and folds into a slim unit when not in use. This bracket is suitable for monitors up to 24 inches and supports a weight capacity of 5-30 lbs. It includes an ergonomic, adjustable keyboard tray and integrated cable management for a clean, organized workspace.

General Requirements: The Ergotron 60-593-216 wall mount PC bracket/arm is designed for mounting PCs in space-constrained and high-traffic areas, offering ergonomic adjustments and compact storage. It meets ADA requirements, is compatible with Epic systems, and supports hospital-grade disinfectant resistance.

Technical Requirements:

- **Screen Size Capacity:** Up to 24 inches.
- **Weight Capacity:** 5 - 30 lbs (2.3 - 13.6 kg); Maximum monitor weight: 25 lbs (11.3 kg).
- **Lift:** Minimum 9 inches (22.9 cm).
- **Tilt:** Minimum 10 degrees.
- **Mounting Pattern:** VESA FDMI MIS-D, 100 x 100 mm & 75 x 75 mm.
- **Keyboard Tray:** Minimum Fold-down, adjustable -10° to 0°.
- **Cable Management:** Integrated.
- **Durability:** Constructed from steel for durability.
- **Cleanability:** Easy-to-clean exterior.

Compliance and Certifications:

- **Standards:** VESA FDMI MIS-D.
- **Disinfectant Resistance:** Compatible with hospital-grade disinfectants.
- **Safety Requirements:** Must meet all applicable safety standards for electronic mounts in healthcare environments.
- **Mounting:** Confirm compatibility with VESA patterns.
- **Load Test:** Ensure stability with a load of 30 lbs.
- **Adjustability Test:** Verify smooth vertical lift and tilt functionality.

Warranty and Maintenance:

- **Warranty:** Minimum five years.

Documentation:

- User manual and installation guide.
- Maintenance and troubleshooting guides.

FURNISH AND DELIVER**WAVE 1**

Item#	Brand	Model No.	Facility	QTY	Unit
1	Ergotron	60-593-216	Caswell	0	Each

2	Ergotron	60-593-216	Cherry	22	Each
3	Ergotron	60-593-216	Longleaf	2	Each
4	Ergotron	60-593-216	O' Berry	0	Each
5	Ergotron	60-593-216	Walter B Jones	0	Each
			Total Count	24	

WAVE 2

Item#	Brand	Model No.	Facility	QTY	Unit
1	Ergotron	60-593-216	Black Mountain		Each
2	Ergotron	60-593-216	Broughton	20	Each
3	Ergotron	60-593-216	J Iverson Riddle		Each
4	Ergotron	60-593-216	Julian F Keith		Each
			Total Count	20	

WAVE 3

Item#	Brand	Model No.	Facility	QTY	Unit
1	Ergotron	60-593-216	Central Regional	0	Each
2	Ergotron	60-593-216	Murdoch Group Homes	0	Each
3	Ergotron	60-593-216	Murdoch	0	Each
4	Ergotron	60-593-216	Whitaker	0	Each
5	Ergotron	60-593-216	Wright School	0	Each
			Total Count	0	
Wave 1 + Wave 2 + Wave 3 - Total			44		

ATTACHMENT 2 – EHR HARDWARE DEVICE GROUP 2**1. DOCUMENT SCANNERS - LOW DUTY: RICOH FI 800R .**

- 1. Product Description:** The Ricoh fi-800R Scanner is compact, efficient document scanner suitable for scanning various documents, including passports and IDs. It is designed to facilitate efficient and immediate document digitization at key patient interaction points such as registration desks, nurse's stations, or workstation on wheels. Key features include reverse feeding and Active Skew Correction, ensuring smooth and accurate scanning. It's U-turn feeder and lack of paper exit tray make it ideal for tight spaces, reducing the need for multiple scanning devices.
- 2. General Requirements:**
 - The device must meet the EPIC EHR system and Hyland OnBase compatibility and standards, ensuring seamless integration with EPIC's electronic health record system.
 - Usage: For low daily scanning volume
- 3. Technical Requirements:**
 - Driver Compatibility: Scanners should utilize either TWAIN, KOFAX, or ISIS scan drivers.
 - Speed: 20ppm or greater (simplex)
 - ADF Capacity: 35 pages or greater
 - Resolution: Up to 600dpi
 - Interface: USB 2.0/3.0; Ultra SCSI
 - Additional Capabilities: Automatic page size detection, Duplex, De-skew, Automatic orientation, Blank page skip, Error diffusion, Dither, Barcode, 2D Barcode.
- 4. Compliance and Certifications:**
 - RoHS: Yes
 - Energy Star Certified: Yes
- 5. Warranty and Maintenance:**
 - Warranty: Provide the standard manufacturer's warranty that comes with the device, covering parts and labor for minimum of 1 year.
 - Support: Provide cleaning and maintenance service if included in the service plan
- 6. Documentation:**
 - User Manuals: Detailed user manual in English

FURNISH AND DELIVER**WAVE 1**

Item#	Facility	QTY	Unit	Brand	Model No
1	Caswell	26	Each	Ricoh	fi-800R
2	Cherry	34	Each	Ricoh	fi-800R
3	Longleaf	16	Each	Ricoh	fi-800R
4	O' Berry	22	Each	Ricoh	fi-800R

5	Walter B Jones	18	Each	Ricoh	fi-800R
Total		116			

WAVE 2

Item#	Facility	QTY	Unit	Brand	Model No
1	Black Mountain	15	Each	Ricoh	fi-800R
2	Broughton	34	Each	Ricoh	fi-800R
3	J Iverson Riddle	29	Each	Ricoh	fi-800R
4	Julian F. Keith	17	Each	Ricoh	fi-800R
Total		95			

WAVE 3

Item#	Facility	QTY	Unit	Brand	Model No
1	Central Regional	43	Each	Ricoh	fi-800R
2	Murdoch Group Homes	2	Each	Ricoh	fi-800R
3	Murdoch	24	Each	Ricoh	fi-800R
4	Whitaker	6	Each	Ricoh	fi-800R
5	Wright School	3	Each	Ricoh	fi-800R
Total		78			
Wave 1 + Wave 2 + Wave 3 - Total		289			

2. DOCUMENT SCANNERS – MEDIUM DUTY: RICOH FI 8150 .

1. **Product Description:** The Ricoh fi-8150 Scanner is designed for light workloads in front-office environments and various departments using Onbase solutions. It features innovative feeding and clear image capture technology for industry-leading reliability. Ideal for departments like Patient Financial Services (PFS) for Hospital Billing (HB)

and Professional Billing (PB), Patient Access/Registration, this compact scanner supports efficient and effective document management.

2. General Requirements

- The device must meet the EPIC EHR system and Hyland OnBase compatibility and standards, ensuring seamless integration with EPIC's electronic health record system.
- Usage: For medium daily scanning volume

3. Technical Requirements

- Driver Compatibility: Scanners should utilize either TWAIN, KOFAX, or ISIS scan drivers.
- Speed: 60ppm or greater (simplex)
- ADF Capacity: 80 pages or greater
- Resolution: Up to 600dpi
- Interface: USB 2.0/3.0; Ultra SCSI
- Additional Capabilities: Automatic page size detection, Duplex, De-skew, Automatic orientation, Blank page skip, Error diffusion, Dither, Barcode, 2D Barcode.
- Post Scan Imprinter (option)

4. Compliance and Certifications

- RoHS: Yes

5. Warranty and Maintenance:

- Warranty: Provide the standard manufacturer's warranty that comes with the device, covering parts and labor for a minimum of 1 year.
- Maintenance: Provide cleaning and maintenance service if included in the service plan

6. Documentation:

- User Manuals: Detailed user manual in English

FURNISH AND DELIVER

WAVE 1

Item#	Facility	QTY	Unit	Brand	Model No
1	Caswell	4	Each	Ricoh	fi-8150
2	Cherry	4	Each	Ricoh	fi-8150
3	Longleaf	3	Each	Ricoh	fi-8150
4	O' Berry	5	Each	Ricoh	fi-8150
5	Walter B Jones	3	Each	Ricoh	fi-8150
Total		19			

WAVE 2

Item#	Facility	QTY	Unit	Brand	Model No
1	Black Mountain	4	Each	Ricoh	fi-8150
2	Broughton	4	Each	Ricoh	fi-8150
3	J Iverson Riddle	2	Each	Ricoh	fi-8150
4	Julian F. Keith	4	Each	Ricoh	fi-8150
Total		14			

WAVE 3

Item#	Facility	QTY	Unit	Brand	Model No
1	Central Regional	4	Each	Ricoh	fi-8150
2	Murdoch Group Homes	0	Each	Ricoh	fi-8150
3	Murdoch	3	Each	Ricoh	fi-8150
4	Whitaker	2	Each	Ricoh	fi-8150
5	Wright School	1	Each	Ricoh	fi-8150
Total		10			
Wave 1 + Wave 2 + Wave 3 - Total		43			

3. PRESCRIPTION PRINTERS – TROY 4001DN .

- Product Description:** The Troy 4001DN Prescription Printer enhances security and protects high-value paper stock such as prescriptions, checks, transcripts, and plain paper. It features locking trays to prevent unauthorized access, ensuring sensitive documents are securely stored and printed. Designed for low-volume check printing, this printer allows for secure in-house check printing. It provides high adhesion and has been tested rigorously to ensure it meets all the requirements to safeguard valuable documents, reduce the risk of theft or tampering, and maintain compliance with security protocols.
- General Requirements:**
 - The device must meet the EPIC EHR system compatibility and standards, ensuring seamless integration with EPIC's electronic health record system.

- Usage: For medium to high daily printing volume

3. Physical Specifications:

- Brand: Troy
- Model: 4001DN
- Dimensions: 15 in x 8.5 in x 14.1 in (W x H x D)

4. Technical Requirements

- Resolution: 4800 x 600 dpi
- Scan Color: Color
- Print Speed: 40 PPM
- Monthly Duty Cycle: 80000 pages
- Max Input Media Capacity: 900 sheets
- Media Types Supported: Bond paper, Colored paper, Envelopes, Labels, Light-weight paper, Plain paper, Preprinted paper, Punched paper, Recycled paper
- Max Print Size: A4 (8.25 in x 11.7 in), Legal (8.5 in x 14 in)
- Interfaces: USB 3.1 Gen 1
- System Requirements: Android, Apple iOS, Apple macOS 10.15, Apple macOS 11, Apple macOS 12, Citrix, Microsoft Windows 7, Microsoft Windows Server, Novell NetWare, UNIX, Windows 10, Windows 11
- Driver Compatibility: ISIS, TWAIN
- Print Features: Auto Power Off, Auto Power On, EcoSmart black toner, Instant-on Technology, JetIntelligence Cartridge Technology, Mopria certified, Tray key lock

5. Power Requirements

- Power Device Type: Power supply
- Power Consumption: 495 watt

6. Compliance and Certifications

- RoHS: Yes
- Energy Star Certified: Yes

7. Warranty and Support:

- Warranty: Provide the standard manufacturer's warranty that comes with the device, covering parts and labor for a minimum of 1 year.
- Support: Provide customer support service if applicable.

8. Documentation:

User Manuals: Detailed user manual in English

FURNISH AND DELIVER

WAVE 1

Item#	Facility	QTY	Unit	Brand	Model No.
1	Caswell	0	Each	Troy	4001DN
2	Cherry	1	Each	Troy	4001DN
3	Longleaf	1	Each	Troy	4001DN

4	O' Berry	1	Each	Troy	4001DN
5	Walter B Jones	2	Each	Troy	4001DN
Total		5			

WAVE 2

Item#	Facility	QTY	Unit	Brand	Model No.
1	Black Mountain	1	Each	Troy	4001DN
2	Broughton	1	Each	Troy	4001DN
3	J Iverson Riddle	1	Each	Troy	4001DN
4	Julian F. Keith	2	Each	Troy	4001DN
Total		5			

WAVE 3

Item#	Facility	QTY	Unit	Brand	Model No.
1	Central Regional	1	Each	Troy	4001DN
2	Murdoch Group Homes	1	Each	Troy	4001DN
3	Murdoch	1	Each	Troy	4001DN
4	Whitaker	1	Each	Troy	4001DN
5	Wright School	1	Each	Troy	4001DN
Total		5			
Wave 1 + Wave 2 + Wave 3 - Total				15	

4. SPECIMEN AND PATIENT LABEL PRINTERS - GENERAL PURPOSE: ZEBRA ZD411-HC .

- Product Description:** The Zebra ZD411-HC Specimen and Patient Label Printers is designed to provide reliable and long-lasting performance in healthcare environments. It features advanced functionality and is built with

disinfectant-ready, UV-resistant plastics, and a medical-grade power supply to ensure enhanced safety and durability. The printer is tailored for demanding healthcare settings, delivering both resilience and efficiency in specimen and patient label needs.

2. General Requirements

- The device must meet the EPIC EHR system compatibility and standards, ensuring seamless integration with EPIC's electronic health record system.
- Usage: For medium to high daily printing volume

3. Physical Specifications

- Brand: Zebra
- Model: ZD411-HC
- Dimensions: 4.5 in x 5.9 in x 8.7 in (W x H x D)

4. Technical Requirements

- Resolution: 300 dpi
- Print Output Type: Monochrome
- Print Speed: 240.9 inches per minute
- Print Technology: Wired, Wireless
- Media Feeders: 1 x manual - 1 roll
- Media Sizes: Roll (2.25 in)
- Interface: Bluetooth 4.1, LAN, USB 2.0, USB host
- Software Type: Link-OS
- Auto Paper Cutter: Yes
- Label Printers Features: Realtime clock, Reflective/black mark sensor, Transmissive/gap sensor
- Language Emulation: EPL, EPL2, Extensible Mark-up Language (XML), EZPL, PDF Direct, ZBI, ZPL, ZPL II

5. Power Requirements

- Power Device Type: Power supply
- Required Voltage: AC 100 – 240 volt

6. Compliance and Certifications

- RoHS: Yes

7. Warranty and Support:

- Warranty: Provide the standard manufacturer's warranty that comes with the device, covering parts and labor for minimum of 1 year.
- Support: Provide customer support service if applicable.

8. Documentation

- User Manuals: Detailed user manual in English

FURNISH AND DELIVER

WAVE 1

Item#	Facility	QTY	Unit	Brand	Model No.
1	Caswell	30	Each	Zebra	ZD411-HC
2	Cherry	36	Each	Zebra	ZD411-HC

3	Longleaf	12	Each	Zebra	ZD411-HC
4	O' Berry	68	Each	Zebra	ZD411-HC
5	Walter B Jones	46	Each	Zebra	ZD411-HC
Total		192			

WAVE 2

Item#	Facility	QTY	Unit	Brand	Model No.
1	Black Mountain	17	Each	Zebra	ZD411-HC
2	Broughton	52	Each	Zebra	ZD411-HC
3	J Iverson Riddle	95	Each	Zebra	ZD411-HC
4	Julian F. Keith	23	Each	Zebra	ZD411-HC
Total		187			

WAVE 3

Item#	Facility	QTY	Unit	Brand	Model No.
1	Central Regional	51	Each	Zebra	ZD411-HC
2	Murdoch Group Homes	2	Each	Zebra	ZD411-HC
3	Murdoch	113	Each	Zebra	ZD411-HC
4	Whitaker	4	Each	Zebra	ZD411-HC
5	Wright School	0	Each	Zebra	ZD411-HC
Total			170		
Wave 1 + Wave 2 + Wave 3 - Total				549	

5. HIGH VOLUME SPECIMEN/MEDICATION LABEL PRINTERS: ZEBRA ZT231 .

- 1. Product Description:** The Zebra ZT231 Printer is designed to meet the high-volume and medication labeling needs in healthcare settings, such as laboratories. It combines fast print speeds, high-resolution quality, and a large color touchscreen within a compact design. The printer offers optional features like RFID, wireless connectivity, and advanced media handling. With built-in intelligence and strong security, it delivers reliable performance and easy operation, making it a valuable solution for high-volume labeling tasks.
- 2. General Requirements**
 - The device must meet the EPIC EHR system compatibility and standards, ensuring seamless integration with EPIC's electronic health record system.
 - Usage: For high daily printing volume
- 3. Physical Specifications**
 - Brand: Zebra
 - Model: ZT231
 - Dimensions: 9.5 in x 11 in x 17 in (W x H x D)
- 4. Technical Requirements**
 - Resolution: 203 dpi
 - Print Output Type: Monochrome
 - Print Speed: 720.5 inches per minute
 - Print Technology: Wired, Wireless
 - Media Feeders: 1 x manual - 1 roll
 - Media Sizes: Roll (4.5 in)
 - Interface: Bluetooth, LAN, Serial, USB
 - Language Emulation: EPL, EPL2, ZPL, ZPL II
 - Print Features: Multi-level Element Energy Equalizer (E3), Zebra Programming Language (ZPL) support
- 5. Power Requirements**
 - Power Device Type: Power supply
 - Required Voltage: AC 100 – 240 volt
- 6. Compliance and Certifications**
 - Energy Star: Yes
- 7. Warranty and Support:**
 - Warranty: Provide the standard manufacturer's warranty that comes with the device, covering parts and labor for a minimum of 1 year.
 - Support: Provide customer support service if applicable.
- 8. Documentation**

User Manuals: Detailed user manual in English

FURNISH AND DELIVER

WAVE 1

Item#	Facility	QTY	Unit	Brand	Model No.
1	Caswell	0	Each	Zebra	ZT231

2	Cherry	2	Each	Zebra	ZT231
3	Longleaf	2	Each	Zebra	ZT231
4	O' Berry	2	Each	Zebra	ZT231
5	Walter B Jones	2	Each	Zebra	ZT231
Total		8			

WAVE 2

Item#	Facility	QTY	Unit	Brand	Model No.
1	Black Mountain	2	Each	Zebra	ZT231
2	Broughton	2	Each	Zebra	ZT231
6	J Iverson Riddle	2	Each	Zebra	ZT231
7	Julian F. Keith	2	Each	Zebra	ZT231
Total		8			

WAVE 3

Item#	Facility	QTY	Unit	Brand	Model No.
4	Central Regional	2	Each	Zebra	ZT231
9	Murdoch Group Homes	0	Each	Zebra	ZT231
10	Murdoch	2	Each	Zebra	ZT231
13	Whitaker	0	Each	Zebra	ZT231
14	Wright School	0	Each	Zebra	ZT231
Total		4			
Wave 1 + Wave 2 + Wave 3 - Total				20	

6. BADGE PRINTER: FARGO DTC 4500E .

1. **Product Description:** The Fargo DTC 4500e Batch Printer is designed for high-capacity staff badge printing with RFID, compatible with Imprivata systems. It handles large volumes efficiently and features high-capacity ribbons that print twice as many full-color cards before requiring a change. This ensures uninterrupted, high-quality card printing and encoding. Ideal for continuous, and reliable badge production, the DTC 4500e supports seamless and efficient printing for high-demand environments.
2. **General Requirements:**
 - The device must meet the EPIC EHR system compatibility and standards, ensuring seamless integration with EPIC's electronic health record system.
 - Usage: For high daily printing volume
3. **Physical Specifications:**
 - Brand: Fargo
 - Model: 4500e
 - Dimensions: 18.1 in x 9.8 in x 9.2 in (W x H x D)
4. **Technical Requirements:**
 - Resolution: 300 dpi
 - Print Output Type: Color
 - Print Speed: Up to 150 cards/hour - color
 - Print Technology: Wired, Wireless
 - Printer Product Type: Plastic card printer
 - Media Feeders: 2 x automatic - 100 cards - CR-80 Card (3.37 in x 2.13 in)
 - Media Type: Cards, Polyester card, PVC card
 - Media Capacity: 200 cards
 - Media Handling: 2x 100 card hoppers
 - Interface: LAN, USB 2.0
 - Software Type: Fargo Workbench Diagnosis Utility, Swift ID Embedded Badging Application
 - Operation System Required: Apple MacOS X 10.5, Apple MacOS X 10.6, Apple MacOS X Lion 10.7, Apple OS X 10.8 Mountain Lion, Linux, Microsoft Windows 7, Microsoft Windows Server 2003, Microsoft Windows Server 2008, Microsoft Windows Vista (32/64 bits), Microsoft Windows XP (32/64 bits), Windows 8 (32/64 bits)
5. **Power Requirements:**
 - Power Device Type: Power adapter
6. **Compliance and Certifications:**
 - Energy Star: Yes
7. **Warranty and Support:**
 - Warranty: Provide the standard manufacturer's warranty that comes with the device, covering parts and labor for minimum of 1 year.
 - Support: Provide customer support service if applicable.
8. **Documentation:**

User Manuals: Detailed user manual in English

FURNISH AND DELIVER

WAVE 1

Item#	Facility	QTY	Unit	Brand	Model No.
1	Caswell	1	Each	Fargo	4500e
2	Cherry	0	Each	Fargo	4500e
3	Longleaf	1	Each	Fargo	4500e
4	O' Berry	1	Each	Fargo	4500e
5	Walter B Jones	1	Each	Fargo	4500e
Total		4			

WAVE 2

Item#	Facility	QTY	Unit	Brand	Model No.
1	Black Mountain	1	Each	Fargo	4500e
2	Broughton	0	Each	Fargo	4500e
3	J Iverson Riddle	1	Each	Fargo	4500e
4	Julian F. Keith	1	Each	Fargo	4500e
Total		3			

WAVE 3

Item#	Facility	QTY	Unit	Brand	Model No.
1	Central Regional	0	Each	Fargo	4500e
2	Murdoch Group Homes	0	Each	Fargo	4500e
3	Murdoch	2	Each	Fargo	4500e
4	Whitaker	0	Each	Fargo	4500e
5	Wright School	0	Each	Fargo	4500e
Total		2			

Wave 1 + Wave 2 + Wave 3 - Total				9	

7. RIBBON (PART# RFD45YMCKOK) FOR FARGO DTC 4500E .**1. Product Description:**

- The Fargo Ribbon (Part# RFD45YMCKOK) is a versatile, multi-platform ColorID Flex Ribbon designed for use with various printer platforms and modes, including Fargo Connect Enabled printers. This full-color ribbon features two resin black panels and a clear overlay panel, capable of producing up to 500 high-quality images. Compatible with Fargo DTC 4500e Badge Printer running the June 2023 firmware v3.3.15.1, it ensures consistent, vibrant, and durable prints for all badge printing needs.

2. Physical Specifications:

- Brand: Fargo
- Part #: RFD45YMCKOK
- Manufacturer: Hid Corporation

3. Technical Requirements:

- Duty Cycle: 500 images
- Print Color: Color
- Consumable Type: Ribbons
- Product Type: Print Ribbon
- Compatibility: Fargo DTC 4500e

4. Warranty and Support:

- Warranty: Provide the standard manufacturer's warranty that comes with the device, covering parts and labor for a minimum of 1 year.
- Support: Provide customer support service if applicable.

5. Documentation:

- User Manuals: Detailed user manual in English

FURNISH AND DELIVER**WAVE 1**

Item#	Facility	QTY	Unit	Brand	Part No.
1	Caswell	6	Each	Fargo	RFD45YMCKOK
2	Cherry	6	Each	Fargo	RFD45YMCKOK
3	Longleaf	3	Each	Fargo	RFD45YMCKOK
4	O' Berry	3	Each	Fargo	RFD45YMCKOK

5	Walter B Jones	1	Each	Fargo	RFD45YMCKOK
Total		19			

WAVE 2

Item#	Facility	QTY	Unit	Brand	Part No.
1	Black Mountain	2	Each	Fargo	RFD45YMCKOK
2	Broughton	0	Each	Fargo	RFD45YMCKOK
3	J Iverson Riddle	4	Each	Fargo	RFD45YMCKOK
	Julian F. Keith	2	Each	Fargo	RFD45YMCKOK
Total		8			

WAVE 3

Item#	Facility	QTY	Unit	Brand	Part No.
1	Central Regional	0	Each	Fargo	RFD45YMCKOK
2	Murdoch Group Homes	0	Each	Fargo	RFD45YMCKOK
3	Murdoch	6	Each	Fargo	RFD45YMCKOK
4	Whitaker	0	Each	Fargo	RFD45YMCKOK
5	Wright School	0	Each	Fargo	RFD45YMCKOK
Total		6			
Wave 1 + Wave 2 + Wave 3 - Total				33	

8. LAMINATION (PART# RFL1HD) FOR FARGO DTC 4500E .

1. Product Description: The Lamination Part# RFL1HD is a versatile and reliable lamination solution designed for use with multiple printer platforms and modes, including Fargo Connect Enabled Printers. This clear lamination film provides durable protection for your printed cards, ensuring longevity and resistance to wear and tear. Specifically compatible with the Fargo DTC 4500e printer, this lamination film can be used in either cartridge 1 or 2, offering

flexibility and ease of use. Each roll provides 250 laminations, making it ideal for high-capacity printing environments.

2. Physical Specifications:

- Brand: Fargo
- Model: PolyGuard Overlamine

3. Technical Requirements:

- Duty Cycle: 250 counts
- Consumable Type: Lamination Supplies
- Laminating Sheet Thickness: 1 milli-inch
- Color: Clear
- Color Category: Transparent
- Product Type: Lamination film
- Compatibility: Fargo DTC 4500e

4. Warranty and Support:

- Warranty: Provide the standard manufacturer's warranty that comes with the device, covering parts and labor for minimum of 1 year.
- Support: Provide customer support service if applicable.

5. Documentation:

- User Manuals: Detailed user manual in English

FURNISH AND DELIVER

WAVE 1

Item#	Facility	QTY	Unit	Brand	Part No.
1	Caswell	6	Each	Fargo	RFL1HD
2	Cherry	6	Each	Fargo	RFL1HD
3	Longleaf	3	Each	Fargo	RFL1HD
4	O' Berry	3	Each	Fargo	RFL1HD
5	Walter B Jones	1	Each	Fargo	RFL1HD
Total		19			

WAVE 2

Item#	Facility	QTY	Unit	Brand	Part No.
1	Black Mountain	2	Each	Fargo	RFL1HD
2	Broughton	0	Each	Fargo	RFL1HD
3	J Iverson Riddle	4	Each	Fargo	RFL1HD

4	Julian F. Keith	2	Each	Fargo	RFL1HD
Total		8			

WAVE 2

Item#	Facility	QTY	Unit	Brand	Part No.
1	Black Mountain	2	Each	Fargo	RFL1HD
2	Broughton	0	Each	Fargo	RFL1HD
3	J Iverson Riddle	4	Each	Fargo	RFL1HD
4	Julian F. Keith	2	Each	Fargo	RFL1HD
Total		8			

WAVE 3

Item#	Facility	QTY	Unit	Brand	Part No.
1	Central Regional	0	Each	Fargo	RFL1HD
2	Murdoch Group Homes	0	Each	Fargo	RFL1HD
3	Murdoch	6	Each	Fargo	RFL1HD
4	Whitaker	0	Each	Fargo	RFL1HD
5	Wright School	0	Each	Fargo	RFL1HD
Total		6			
Wave 1 + Wave 2 + Wave 3 - Total				33	

9. HID ICLASS 2000 (PART# 2000HPGGNN) – RF PROXIMITY CARD .

1. Product Description: The HID ICLASS 2000 RF Proximity card (part# 2000HPGGNN) is designed for powerful, versatile, and secure access control. Utilizing 13.56 MHz read/write contactless smart card technology, it offers interoperability for applications like access control, network log-on security, cashless vending, and biometric identification. The card supports multiple applications with securely separated files, meets ISO standards for card

size and thickness, and features a surface optimized for photo ID printing. This item must be compatible with Fargo DTC 4500e badge printer.

2. Physical Specifications:

- Brand: HID
- Model: 2000

3. Technical Requirements:

- Product Type: RF Proximity Card
- Product Material: PVC
- Color: White Gloss
- Data Transfer: Encrypted data transfer
- Keys: 64-bit diversified keys for read/write capabilities
- Compliance: ISO standard for card sizes and thickness
- Compatibility: Fargo DTC 4500e

4. Warranty and Support:

- Warranty: Provide the standard manufacturer's warranty that comes with the device, covering parts and labor for minimum of 1 year.
- Support: Provide customer support service if applicable.

5. Documentation:

- User Manuals: Detailed user manual in English

FURNISH AND DELIVER

WAVE 1

Item#	Facility	QTY	Unit	Brand	Part No.
1	Caswell	1300	Each	HID	2000HPGGNN
2	Cherry	1500	Each	HID	2000HPGGNN
3	Longleaf	600	Each	HID	2000HPGGNN
4	O' Berry	600	Each	HID	2000HPGGNN
5	Walter B Jones	250	Each	HID	2000HPGGNN
Total		4250			

WAVE 2

Item#	Facility	QTY	Unit	Brand	Part No.
1	Black Mountain	400	Each	HID	2000HPGGNN
2	Broughton	100	Each	HID	2000HPGGNN
3	J Iverson Riddle	1000	Each	HID	2000HPGGNN
4	Julian F. Keith	300	Each	HID	2000HPGGNN

Total	1800			
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WAVE 3

Item#	Facility	QTY	Unit	Brand	Part No.
1	Central Regional	1900	Each	HID	2000HPGGNN
2	Murdoch Group Homes	0	Each	HID	2000HPGGNN
3	Murdoch	1300	Each	HID	2000HPGGNN
4	Whitaker	0	Each	HID	2000HPGGNN
5	Wright School	0	Each	HID	2000HPGGNN
Total		3200			
Wave 1 + Wave 2 + Wave 3 - Total				9250	

10. BCA RED KEYBOARDS .**1. Product Description:**

The BCA Red Keyboards serve as visual cue indicating a designated downtime workstation, crucial during power outages and schedules server maintenance. Clinicians can easily recognize these specific workstations set by IT for downtime use. Featuring advanced security functions, BCA Red Keyboards provide fast, accurate and secure logon solutions. Ideal for healthcare, government and enterprise security applications, these keyboards ensure both data security and infection control, meeting state and federal requirements.

2. Product Specifications:

- Color: Red
- Interface: USB
- Keyboard Layout: Full Keyboard – QWERTY (Standard US layout)
- Compliant Standards: C-Tick, FCC, FIPS 201, HIPAA, RoHS

3. Warranty and Support:

- Warranty: Provide the standard manufacturer's warranty that comes with the device, covering parts and labor for minimum of 1 year.
- Support: Provide customer support service if applicable.

4. Documentation:

User Manuals: Detailed user manual in English

FURNISH AND DELIVER

WAVE 1

Item#	Facility	QTY	Unit	Brand	Model No.
1	Caswell	30	Each		
2	Cherry	25	Each		
3	Longleaf	11	Each		
4	O' Berry	36	Each		
5	Walter B Jones	10	Each		
Total		112			

WAVE 2

Item#	Facility	QTY	Unit	Brand	Model No.
1	Black Mountain	16	Each		
2	Broughton	24	Each		
3	J Iverson Riddle	45	Each		
4	Julian F. Keith	8	Each		
Total		93			

WAVE 3

Item#	Facility	QTY	Unit	Brand	Model No.
1	Central Regional	35	Each		
2	Murdoch Group Homes	1	Each		
3	Murdoch	45	Each		
4	Whitaker	14	Each		
5	Wright School	1	Each		
Total		96			

Wave 1 + Wave 2 + Wave 3 - Total				301	

ATTACHMENT 3 – EHR HARDWARE DEVICE GROUP 3

1. WORKSTATION ON WHEELS (WOW)- JACO EVO-20-L500 LCD EHR CART .

Product Description: The JACO EVO-20-L500 is a lightweight, durable LCD EHR cart with a 500Wh LiFePO4 rechargeable battery system. It features Comfort Glide Lift Technology™ for easy, silent height adjustment, and precision-balanced weight distribution for effortless control. Built from aircraft-grade metal, it withstands medical-grade disinfection and supports various clinical accessories.

General Requirements: The JACO EVO-20-L500 Workstation on Wheels is intended to support LCD displays, keyboards, mice, and notebooks, this mobile workstation is ideal for healthcare environments. It also includes antimicrobial protection suitable for medical settings.

Technical Requirements:

- **Worksurface Size:** Minimum 20" w x 16" d.
- **Worksurface Height Range:** Minimum 33.25" to 48".
- **Keyboard Height Adjustment:** Minimum 25.5" to 41.5".
- **Mouse Compartment:** Right-handed.
- **Base Size:** Minimum 13" w (front) x 16" d x 8.5" h.
- **Casters:** Minimum Four (4) 4" single-wheel casters (2 with toe-lock).
- **Battery Capacity:** Minimum 500Wh.
- **Battery Recharge Time:** <2 hours to over 90%.
- **Output Voltage:** Minimum 120V AC, 180W, UL60601.
- **Construction Materials:** Aluminum, Steel.
- **Antimicrobial Protection:** High-gloss antimicrobial powder coat finish.
- **Adjustability:** The height of the cart can be adjusted using the Comfort Glide Lift Technology™ or equivalent.
- **Compatibility:** Must be compatible with necessary medical devices and Epic systems.
- **Casters:** Features smooth-rolling a minimum of 4-inch casters with locks for secure positioning.
- **Power Cord:** Retractable Extension Power Cord.

Mandatory accessories for a complete WOW cart setup:

- Mandatory accessories required for full functionality of the WOW-JACO EVO-20-L500 Workstation on Wheels (WOW), or its equivalent include the following items for each WOW cart:
 - 1 Jaco Scanner Base Mount for each cart (Part # 51-4713) or equivalent, suitable for the Zebra DS8178-HC scanner.
 - 1 Jaco Drawer System - Locking Dual/2 Drawer Set for each cart (top drawer 3 inches deep and bottom drawer 7 inches deep, Part Number: # 72-0569) or equivalent.
 - 1 Jaco Basket/Wipe Cannister Combination for each cart (Part # 51-4669) or equivalent.

- 3 Jaco Bins for each cart (Part # 51-4752) or equivalent. A standard kit comes with 2 bins, providing a total of six bins per cart.

Compliance And Certifications:

- **Healthcare Compliance:** The cart must meet relevant medical standards and regulations for equipment used in healthcare environments.
- **Certifications:** Must comply with applicable healthcare and safety regulations.
- **Material Safety:** Constructed with materials compliant with healthcare safety standards.
- **Ergonomics:** Designed to enhance user comfort and reduce strain.
- **Functionality:** Ensure the cart supports multiple devices effectively and maintains ease of movement.
- **Performance:** Verify the smooth operation of height adjustments and battery longevity with sample devices.

Warranty And Maintenance:

- **Warranty:** The workstation is covered by a 3-year warranty for battery defects and electrical components, 7 years for structural components, and 10 years for mechanical components.
- **Maintenance:** Designed to be maintenance-free; however, regular checks on battery life and overall cart condition are recommended.

Documentation:

- **User Manual:** Detailed assembly instructions, operational guidelines, and safety precautions must be included.
- **Warranty Information:** Comprehensive details about warranty coverage and terms must be provided.

FURNISH AND DELIVER:

*****NOTE: Each WOW cart must include the mandatory accessories listed above.**

WAVE 1

Item#	Brand	Model No.	Facility	QTY	Unit
1	JACO	EVO-20-L500	Caswell	2	Each
2	JACO	EVO-20-L500	Cherry	3	Each
3	JACO	EVO-20-L500	Longleaf	8	Each
4	JACO	EVO-20-L500	O' Berry	5	Each
5	JACO	EVO-20-L500	Walter B Jones	4	Each
			Total Count	22	

WAVE 2

Item#	Brand	Model No.	Facility	QTY	Unit
1	JACO	EVO-20-L500	Black Mountain	4	Each
2	JACO	EVO-20-L500	Broughton	8	Each
3	JACO	EVO-20-L500	J Iverson Riddle	17	Each
4	JACO	EVO-20-L500	Julian F Keith	12	Each
			Total Count	41	

WAVE 3

Item#	Brand	Model No.	Facility	QTY	Unit
1	JACO	EVO-20-L500	Central Regional	8	Each
2	JACO	EVO-20-L500	Murdoch Group Homes	0	Each
3	JACO	EVO-20-L500	Murdoch	18	Each
4	JACO	EVO-20-L500	Whitaker	4	Each
5	JACO	EVO-20-L500	Wright School	0	Each
			Total Count	30	
Wave 1 + Wave 2 + Wave 3 - Total				93	

2. PORTABLE LABEL/SPECIMEN PRINTER - ZEBRA ZQ610+ 203DPI DIRECT THERMAL HEALTHCARE BARCODE .

Product Description: The Zebra ZQ610+ 203dpi is a mobile direct thermal printer with a large color display. It provides fast and reliable wireless connections and includes a belt clip. This printer is designed for healthcare environments, supporting Bluetooth 4.x connectivity.

General Requirements: The printer must support wireless, be compatible with WOW units and Epic systems, and have hospital-grade disinfectant resistance.

Technical Requirements:

- Connectivity: Dual 802.11ac / Bluetooth 4.x.
- Compatibility: Works with WOW units and Epic systems.
- Disinfectant Resistance: Hospital-grade.
- Included Accessories: Belt Clip.
- Label Core Size: Minimum 0.75 inch.
- Print Width: Minimum 2"/48mm.
- Resolution: Minimum 203 dpi.

Compliance and Certifications:

- Industry Standard: The product must comply with relevant industry standards and certifications for healthcare devices.
- Safety Requirements: The device must meet hospital-grade disinfectant resistance standards and be safe for use in healthcare environments.
- Functionality: ensure the printer meets the required performance standards and prints clear and accurate **labels**.

Warranty and Maintenance:

- The printer must come with a manufacturer's warranty covering defects and performance issues.

Documentation:

- Provide all necessary user manuals, quick start guides, and maintenance instructions.

FURNISH AND DELIVER:

WAVE 1

Item#	Brand	Model No.	Facility	QTY	Unit	Unit Price	Ext. Price
1	Zebra	ZQ610+ 203dpi	Caswell	1	Each		
2	Zebra	ZQ610+ 203dpi	Cherry	4	Each		
3	Zebra	ZQ610+ 203dpi	Longleaf	1	Each		
4	Zebra	ZQ610+ 203dpi	O' Berry	0	Each		
5	Zebra	ZQ610+ 203dpi	Walter B Jones	2	Each		
			Total Count	8			

WAVE 2

Item#	Brand	Model No.	Facility	QTY	Unit	Unit Price	Ext. Price
1	Zebra	ZQ610+ 203dpi	Black Mountain	0	Each		
2	Zebra	ZQ610+ 203dpi	Broughton	5	Each		
3	Zebra	ZQ610+ 203dpi	J Iverson Riddle	1	Each		
4	Zebra	ZQ610+ 203dpi	Julian F Keith	1	Each		
			Total Count	7			

WAVE 3

Item#	Brand	Model No.	Facility	QTY	Unit	Unit Price	Ext. Price
1	Zebra	ZQ610+ 203dpi	Central Regional	2	Each		
2	Zebra	ZQ610+ 203dpi	Murdoch Group Homes	0	Each		
3	Zebra	ZQ610+ 203dpi	Murdoch	0	Each		
4	Zebra	ZQ610+ 203dpi	Whitaker	0	Each		
5	Zebra	ZQ610+ 203dpi	Wright School	0	Each		
			Total Count	2			
Wave 1 + Wave 2 + Wave 3 - Total				17			

ATTACHMENT 4 – EHR HARDWARE DEVICE GROUP 4**1. MOBILE DEVICE CASE – ANTIMICROBIAL CASE: OTTERBOX 77-89208 .**

- 1. Product Description:** The Otterbox Mobile Device Case 77-89208 protects your device from scratches and bumps, ensuring durability and reliability. Made from durable plastic, it includes a silver-based antimicrobial additive to inhibit microbial growth and defend against common bacteria. This case combines protection, aesthetics, and hygiene, making it an excellent choice in healthcare settings.
- 2. Product Specification:**
 - Brand: Otterbox
 - Manufacturer #: 77-89208
 - Height: 6 in
 - Width: 3.1 in
 - Depth: 0.5 in
 - Color: Clear
- 3. Compatibility:**
 - Compatibility Brands: Apple
 - Compatibility Phone Models: iPhone13, iPhone 14
- 4. Warranty and Support:**
 - Provide the standard manufacturer's warranty that comes with the product
 - Support: Provide cleaning and maintenance service if included in the service plan
- 5. Documentation:**
 - User Manuals: Detailed user manual in English

FURNISH AND DELIVER**WAVE 1**

Item#	Facility	QTY	Unit	Brand	MFG#
1	Caswell	375	Each	Otterbox	77-89208
2	Cherry	353	Each	Otterbox	77-89208
3	Longleaf	113	Each	Otterbox	77-89208
4	O' Berry	128	Each	Otterbox	77-89208
5	Walter B Jones	109	Each	Otterbox	77-89208
TOTAL		1078			

WAVE 2

Item#	Facility	QTY	Unit	Brand	MFG#
1	Black Mountain	189	Each	Otterbox	77-89208

2	Broughton	522	Each	Otterbox	77-89208
3	J Iverson Riddle	464	Each	Otterbox	77-89208
4	Julian F. Keith	87	Each	Otterbox	77-89208
TOTAL		1,262			

WAVE 3

Item#	Facility	QTY	Unit	Brand	MFG#
4	Central Regional	482	Each	Otterbox	77-89208
9	Murdoch Group Homes	7	Each	Otterbox	77-89208
10	Murdoch	619	Each	Otterbox	77-89208
13	Whitaker	6	Each	Otterbox	77-89208
14	Wright School	0	Each	Otterbox	77-89208
TOTAL		1,114			
Wave 1 + Wave 2 + Wave 3 – Total				3,454	

2. MOBILE DEVICE – ANTIMICROBIAL SCREEN PROTECTOR: OTTERBOX 77-89305 .

1. **Product Description:** The Otterbox Mobile Device Screen protector 77-89305 offers exceptional protection against scratches, rubs, and bumps. Designed for iPhone 14, this antimicrobial screen protector helps reduce microbial growth while maintaining screen clarity. The Alpha Glass is engineered to withstand drops up to 3 feet and is fingerprint resistant, keeping screens smudge-free. Its power-efficient LCD display support ensures prolonged and convenient usage. This screen protector combines durability, protection, and hygiene for maximum productivity and dependability.
2. **Product Specification:**
 - Brand: Otterbox
 - Manufacturer #: 77-89305
 - Height: 5.6 in
 - Width: 2.66 in
 - Color: Clear
3. **Compatibility:**

- Compatibility Brands: Apple
- Compatibility Phone Models: iPhone 14

4. Warranty and Support:

- Provide the standard manufacturer's warranty that comes with the product
- Support: Provide cleaning and maintenance service if included in the service plan

5. Documentation:

- User Manuals: Detailed user manual in English

FURNISH AND DELIVER

WAVE 1

Item#	Facility	QTY	Unit	Brand	MFG#
1	Caswell	375	Each	Otterbox	77-89305
2	Cherry	353	Each	Otterbox	77-89305
3	Longleaf	113	Each	Otterbox	77-89305
4	O' Berry	128	Each	Otterbox	77-89305
5	Walter B Jones	109	Each	Otterbox	77-89305
TOTAL		1,078			

WAVE 2

Item#	Facility	QTY	Unit	Brand	MFG#
1	Black Mountain	189	Each	Otterbox	77-89305
2	Broughton	522	Each	Otterbox	77-89305
3	J Iverson Riddle	464	Each	Otterbox	77-89305
4	Julian F. Keith	87	Each	Otterbox	77-89305
TOTAL		1,262			

WAVE 3

Item#	Facility	QTY	Unit	Brand	MFG#
1	Central Regional	482	Each	Otterbox	77-89305

2	Murdoch Group Homes	7	Each	Otterbox	77-89305
3	Murdoch	619	Each	Otterbox	77-89305
4	Whitaker	6	Each	Otterbox	77-89305
5	Wright School	0	Each	Otterbox	77-89305
TOTAL		1,114			
Wave 1 + Wave 2 + Wave 3 – Total				3,454	

3. MOBILE DEVICE CHARGING STATION - 1 PORT: APPLE MHXH3AM/A .

1. **Product Description:** The Apple MHXH3AM/A Mobile Device Charging Station makes wireless charging easy. Its perfectly aligned magnets attach to iPhone 14 or iPhone 14 Pro for faster wireless charging up to 15 W. This charging station is also compatible with Qi charging, allowing it to wirelessly charge iPhone 8 or later models.
2. **Product Specification:**
 - Brand: Apple
 - Manufacturer #: MHXH3AM/A
 - Cables: USB-C cable – 3.3 f
 - Color: Silver, White
 - Wireless Charging Standard: Qi
3. **Compatibility:**
 - Compatibility Brands: Apple
 - Compatibility Phone Models: iPhone 14
4. **Warranty and Support:**
 - Provide the standard manufacturer's warranty that comes with the product
 - Support: Provide cleaning and maintenance service if included in the service plan
5. **Documentation:**
 - User Manuals: Detailed user manual in English

FURNISH AND DELIVER**WAVE 1**

Item#	Facility	QTY	Unit	Brand	MFG#
1	Caswell	6	Each	Apple	MHXH3AM/A
2	Cherry	68	Each	Apple	MHXH3AM/A

3	Longleaf	5	Each	Apple	MHXXH3AM/A
4	O' Berry	5	Each	Apple	MHXXH3AM/A
5	Walter B Jones	14	Each	Apple	MHXXH3AM/A
Total		98			

WAVE 2

Item#	Facility	QTY	Unit	Brand	MFG#
1	Black Mountain	5	Each	Apple	MHXXH3AM/A
2	Broughton	50	Each	Apple	MHXXH3AM/A
3	J Iverson Riddle	8	Each	Apple	MHXXH3AM/A
4	Julian F. Keith	25	Each	Apple	MHXXH3AM/A
Total		88			

WAVE 3

Item#	Facility	QTY	Unit	Brand	MFG#
1	Central Regional	83	Each	Apple	MHXXH3AM/A
2	Murdoch Group Homes	2	Each	Apple	MHXXH3AM/A
3	Murdoch	7	Each	Apple	MHXXH3AM/A
4	Whitaker	1	Each	Apple	MHXXH3AM/A
5	Wright School	0	Each	Apple	MHXXH3AM/A
Total		93			
Wave 1 + Wave 2 + Wave 3 – Total				279	

4. MOBILE DEVICE USB WALL CHARGER (HAIKU): BELKIN WCA004DQWH .

1. **Product Description:** The Haiku Mobile Device USB Wall Charger Belkin WCA004DQWH offers fast and efficient charging for your devices. With dynamic power delivery using PPS technology, it delivers up to 25 W for Samsung smartphones and up to 20 W for iPhones. It can fast charge a Samsung smartphone from 0-50% in just 26 minutes and iPhone 8 or later from 0-50% in 30 minutes. USB-C PD 3.0 certified, this charger ensures reliable and speedy power delivery.
2. **Product Specification:**
 - Brand: Belkin
 - Manufacturer #: WCA004DQWH
 - Product Type: Power Adapter
 - Dimensions: 1 in x 1.7 in x 2.9 in (H x W x D)
 - Country: United States
 - Color: White
3. **Compatibility:**
 - Compatibility Brands: Apple
 - Compatibility Phone Models: iPhone 14
4. **Warranty and Support:**
 - Provide the standard manufacturer's warranty that comes with the product
 - Support: Provide cleaning and maintenance service if included in the service plan
5. **Documentation:**
 - User Manuals: Detailed user manual in English

FURNISH AND DELIVER**WAVE 1**

Item#	Facility	QTY	Unit	Brand	MFG#
1	Caswell	6	Each	Belkin	WCA004DQWH
2	Cherry	68	Each	Belkin	WCA004DQWH
3	Longleaf	5	Each	Belkin	WCA004DQWH
4	O' Berry	5	Each	Belkin	WCA004DQWH
5	Walter B Jones	14	Each	Belkin	WCA004DQWH
Total		98			

WAVE 2

Item#	Facility	QTY	Unit	Brand	MFG#
1	Black Mountain	5	Each	Belkin	WCA004DQWH

2	Broughton	50	Each	Belkin	WCA004DQWH
3	J Iverson Riddle	8	Each	Belkin	WCA004DQWH
4	Julian F. Keith	25	Each	Belkin	WCA004DQWH
Total		88			

WAVE 3

Item#	Facility	QTY	Unit	Brand	MFG#
4	Central Regional	83	Each	Belkin	WCA004DQWH
9	Murdoch Group Homes	2	Each	Belkin	WCA004DQWH
10	Murdoch	7	Each	Belkin	WCA004DQWH
13	Whitaker	1	Each	Belkin	WCA004DQWH
14	Wright School	0	Each	Belkin	WCA004DQWH
Total		93			
Wave 1 + Wave 2 + Wave 3 – Total				279	

5. MOBILE DEVICE CHARGING STATION 10 PORT: TRIPP-LITE U280-010-ST .

- Product Description:** The Tripp Lite U280-010-ST 10-Port USB Charger can charge up to ten devices simultaneously, providing up to 5V, 2.4A per port. It features adjustable storage brackets for neat organization and protects against overheating, overcurrent, and overcharging. Ideal for home, or office use, it requires no computer and is easy to use anywhere AC power is available.
- Product Specification:**
 - Brand: Tripp Lite
 - Manufacturer #: U280-010-ST
 - Product Type: Power Adapter
 - Dimensions: 1 in x 9.4 in x 5.3 in (H x W x D)
 - Power Device Features: LED indicator, Over-charging protection, Over-current protection, Overheat protection
 - Color: Black
- Warranty and Support:**

- Provide the standard manufacturer's warranty that comes with the product
- Support: Provide cleaning and maintenance service if included in the service plan

4. Documentation:

- User Manuals: Detailed user manual in English

FURNISH AND DELIVER

WAVE 1

Item#	Facility	QTY	Unit	Brand	MFG#
1	Caswell	44	Each	Tripp Lite	U280-010-ST
2	Cherry	35	Each	Tripp Lite	U280-010-ST
3	Longleaf	11	Each	Tripp Lite	U280-010-ST
4	O' Berry	13	Each	Tripp Lite	U280-010-ST
	Walter B Jones	10	Each	Tripp Lite	U280-010-ST
Total		113			

WAVE 2

Item#	Facility	QTY	Unit	Brand	MFG#
1	Black Mountain	20	Each	Tripp Lite	U280-010-ST
2	Broughton	56	Each	Tripp Lite	U280-010-ST
3	J Iverson Riddle	53	Each	Tripp Lite	U280-010-ST
4	Julian F. Keith	6	Each	Tripp Lite	U280-010-ST
Total		135			

WAVE 3

Item#	Facility	QTY	Unit	Brand	MFG#
1	Central Regional	48	Each	Tripp Lite	U280-010-ST
2	Murdoch Group Homes	0	Each	Tripp Lite	U280-010-ST
3	Murdoch	72	Each	Tripp Lite	U280-010-ST

4	Whitaker	0	Each	Tripp Lite	U280-010-ST
	Wright School	0	Each	Tripp Lite	U280-010-ST
Total		120			
Wave 1 + Wave 2 + Wave 3 – Total				368	

6. MOBILE DEVICE USB TO LIGHTENING CABLE 10 PACK: TRIPP-LITE M100-10N-BK-10 .

- Product Description:** The Tripp Lite Series USB-A to Lighting Sync/Charge Cables M100-10N-BK-10 allow you to charge and sync the latest and previous generation iPhones, iPads and iPods using the USB-A port on your charger or computer. This bulk pack includes 10-inch Apple MFi certified cables, ensuring compatibility and reliability. Ideal for any apple device, these cables are perfect for convenient charging and syncing.
- Product Specification:**
 - Brand: Tripp Lite
 - Manufacturer #: M100-10N-BK-10
 - Interface: Lighting/USB
 - Additional Features: Sync and Charge
 - Color: Black
- Warranty and Support:**
 - Provide the standard manufacturer's warranty that comes with the product
 - Support: Provide cleaning and maintenance service if included in the service plan
- Documentation:**
 - User Manuals: Detailed user manual in English

FURNISH AND DELIVER**WAVE 1**

Item#	Facility	QTY	Unit	Brand	MFG#
1	Caswell	44	Each	Tripp Lite	M100-10N-BK-10
2	Cherry	35	Each	Tripp Lite	M100-10N-BK-10
3	Longleaf	11	Each	Tripp Lite	M100-10N-BK-10
4	O' Berry	13	Each	Tripp Lite	M100-10N-BK-10
5	Walter B Jones	10	Each	Tripp Lite	M100-10N-BK-10
Total		113			

WAVE 2

Item#	Facility	QTY	Unit	Brand	MFG#
1	Black Mountain	20	Each	Tripp Lite	M100-10N-BK-10
2	Broughton	56	Each	Tripp Lite	M100-10N-BK-10
3	J Iverson Riddle	53	Each	Tripp Lite	M100-10N-BK-10
4	Julian F. Keith	6	Each	Tripp Lite	M100-10N-BK-10
Total		135			

WAVE 3

Item#	Facility	QTY	Unit	Brand	MFG#
1	Central Regional	48	Each	Tripp Lite	M100-10N-BK-10
2	Murdoch Group Homes	0	Each	Tripp Lite	M100-10N-BK-10
3	Murdoch	72	Each	Tripp Lite	M100-10N-BK-10
4	Whitaker	0	Each	Tripp Lite	M100-10N-BK-10
5	Wright School	0	Each	Tripp Lite	M100-10N-BK-10
Total		120			
Wave 1 + Wave 2 + Wave 3 – Total				368	

Exhibit 1 - IFB Delivery Information for Hardware Shipment to 14 Facilities.

S/N	Facility	Facility Address	Shipping Address (if different)
1	Black Mountain	932 Old US Hwy 70, Black Mountain, NC 28711	Same
2	Broughton Hospital	1000 South Sterling St. Morganton, NC 28655	Same
3	Caswell Center	2415 W Vernon Ave, Kinston, NC 28504	Same
4	Central Regional	300 Veazey Rd, Butner, NC 27509	Same
5	Cherry Hospital	1401 W Ash St, Goldsboro, NC 27530	205 Montgomery Drive, Goldsboro, NC 27530
6	J Iverson Riddle	300 Enola Rd, Morganton, NC 28655	Same
7	Julian Keith ADATC	201 Tabernacle Rd, Black Mountain, NC 28711	Same
8	Longleaf Neuro-Medical	4761 Ward Blvd, Wilson, NC 27893	Same
9	Murdoch Group Homes	1600 E C St, Butner, NC 27509	same
10	Murdoch Center	1600 E C St, Butner, NC 27509	Same
11	O'Berry Center	400 Old Smithfield Rd, Goldsboro, NC 27530	Same
12	Walter B Jones	2577 W. Fifth Street Greenville, NC 27834	Same
13	Whitaker	1003 12th Street, Butner, NC 27509	CRH Warehouse Building 58, L Street, Butner, NC 27509
14	Wright School	3132 N Roxboro St, Durham, NC 27704	Same