

STATE OF NORTH CAROLINA

Department of Natural and Cultural Resources

Invitation for Bid #: 46-DNCR-24-2023

Debris Removal and Recycling for W. B. Umstead State Park

Date of Issue: August 5, 2024

Bid Opening Date: August 23, 2024

At 2:00 PM ET

Direct all inquiries concerning this IFB to:

Dwayne Alston

Procurement Specialist

Email: dwayne.alston@dncr.nc.gov

Phone: 919-814-6734



STATE OF NORTH CAROLINA

Invitation for Bid

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For internal State agency processing, including tabulation of bids, provide your company's eVP (Electronic Vendor Portal) Number. Pursuant to G.S. 132-1.10(b) this identification number shall not be released to the public. **This page will be removed and shredded, or otherwise kept confidential**, before the procurement file is made available for public inspection.

This page shall be filled out and returned with your bid. Failure to do so may subject your bid to rejection.

Vendor Name	
Vendor eVP#	

Note: For a contract to be awarded to you, your company (you) must be a North Carolina registered vendor in good standing. You must enter the vendor number assigned through eVP (Electronic Vendor Portal). If you do not have a vendor number, register at https://vendor.ncgov.com/vendor/login

/endor:		
ciiaoi.		

STATE OF NORTH CAROLINA Department of Natural and Cultural Resources Refer ALL Inquiries regarding this IFB to the procurement lead through the Message Board in the Sourcing Tool. See Section 2.6 for details: Dwayne Alston Using Agency: DNCR, William B. Umstead State Park Requisition No.: RQ761215 Invitation for Bid #: 46-DNCR-24-2023 Bids will be publicly opened: August 23, 2024, at 2:00 PM ET Commodity No. and Description: 761215 - Refuse collection and disposal

EXECUTION

In compliance with this Invitation for Bid (IFB), and subject to all the conditions herein, the undersigned Vendor offers and agrees to furnish and deliver any or all items upon which prices are bid, at the prices set opposite each item within the time specified herein.

By executing this bid, the undersigned Vendor understands that false certification is a Class I felony and certifies that:

- this bid is submitted competitively and without collusion (G.S. 143-54),
- none of its officers, directors, or owners of an unincorporated business entity has been convicted of any violations of Chapter 78A of the General Statutes, the Securities Act of 1933, or the Securities Exchange Act of 1934 (G.S. 143-59.2), and
- it is not an ineligible Vendor as set forth in G.S. 143-59.1.

Furthermore, by executing this bid, the undersigned certifies to the best of Vendor's knowledge and belief, that:

• it and its principals are not presently debarred, suspended, proposed for debarment, declared ineligible or voluntarily excluded from covered transactions by any Federal or State department or agency.

As required by G.S. 143-48.5, the undersigned Vendor certifies that it, and each of its sub-Contractors for any Contract awarded as a result of this IFB, complies with the requirements of Article 2 of Chapter 64 of the NC General Statutes, including the requirement for each employer with more than 25 employees in North Carolina to verify the work authorization of its employees through the federal E-Verify system.

As required by Executive Order 24 (2017), the undersigned vendor certifies will comply with all Federal and State requirements concerning fair employment and that it does not and will not discriminate, harass, or retaliate against any employee in connection with performance of any Contract arising from this solicitation.

G.S. 133-32 and Executive Order 24 (2009) prohibit the offer to, or acceptance by, any State Employee associated with the preparing plans, specifications, estimates for public contracts; or awarding or administering public contracts; or inspecting or supervising delivery of the public contract of any gift from anyone with a contract with the State, or from any person seeking to do business with the State. By execution of this response to the IFB, the undersigned certifies, for Vendor's entire organization and its employees or agents, that Vendor is not aware that any such gift has been offered, accepted, or promised by any employees of your organization.

By executing this bid, Vendor certifies that it has read and agreed to the **INSTRUCTION TO VENDORS** and the **NORTH CAROLINA GENERAL TERMS AND CONDITIONS** incorporated herein. These documents can be accessed from the Ariba Sourcing Tool.

Failure to execute/sign bid prior to submittal may render bid invalid and it MAY BE REJECTED. Late bids shall not be accepted.

COMPLETE/FORMAL NAME OF VENDOR:					
STREET ADDRESS:		P.O. BOX:	ZIP:		
STREET ADDITESS.		1.0.50%			
CITY & STATE & ZIP:		TELEPHONE NUMBER:	TOLL FREE TEL. NO:		
PRINCIPAL PLACE OF BUSINESS ADDRESS IF DIFFERENT FROM ABOVE (SEE INSTRUCTIONS T		TO VENDORS ITEM #21):			
PRINCIPAL PLACE OF BOSINESS ADDRESS IF DITTERENT FROM ABOVE (SEE INSTRUCTIONS TO VENDORS TIEM #21).					
PRINT NAME & TITLE OF PERSON SIGNING ON BEHALF OF VENDOR:		FAX NUMBER:			
VENDOR'S AUTHORIZED SIGNATURE*:	DATE:	EMAIL:			

Ver: 11/2023

Bid Number: 46-DNCR-24-2023	Vendor:
<u>VALIDITY PERIOD</u> Offer shall be valid for at least one hundred twenty (120) days from d	ate of bid opening, unless otherwise stated here: days, or if extended
by mutual agreement of the parties in writing. Any withdrawal of th	is offer shall be made in writing, effective upon receipt by the agency issuing
this IFB.	

ACCEPTANCE OF BIDS

If your bid is accepted, all provisions of this IFB, along with the written results of any negotiations, shall constitute the written agreement between the parties ("Contract"). The NORTH CAROLINA GENERAL TERMS AND CONDITIONS are incorporated herein and shall apply. Depending upon the Goods or Services being offered, other terms and conditions may apply, as mutually agreed.

OR STATE USE ONLY: Offer accepted and Contract awarded this day of, 20, as indicated on			
he attached certification, by			
(Authorized Representative of the Department of Natural and Cultural Resources)			

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1.0 PURPOSE AND BACKGROUND

The North Carolina Department of Natural and Cultural Resources (hereafter, "Department"), on behalf of William B. Umstead State Park, Crabtree Section (hereafter "Park"), requires a qualified Vendor to furnish dumpsters and provide service for trash, debris removal, and co-mingled recycling for William B. Umstead State Park located at 8801 Glenwood Avenue, Raleigh, NC 27617.

The intent of this solicitation is to award an Agency Specific Contract.

1.1 CONTRACT TERM

The Contract shall have a term of three (3) years, beginning on September 1, 2024, and ending August 31, 2025, or the date of final Contract execution, whichever is later.

The State reserves the right to extend the Contract after the last active term.

Bids shall be submitted in accordance with the terms and conditions of this IFB and any addenda issued hereto.

2.0 GENERAL INFORMATION

2.1 INVITATION FOR BID DOCUMENT

This IFB is comprised of the base IFB document, any attachments, and any addenda released before Contract award, which are incorporated herein by reference.

2.2 E-PROCUREMENT FEE

ATTENTION: This is an NC eProcurement solicitation facilitated by the Ariba Network. The E-Procurement fee may apply to this solicitation. See the paragraph entitled ELECTRONIC PROCUREMENT of the North Carolina General Terms and Conditions.

General information on the E-Procurement Services can be found at: http://eprocurement.nc.gov/.

What is the Ariba Network?

The Ariba Network is a web-based platform that serves as a connection point for buyers and vendors. Vendors can log in to the Ariba Network to view purchase orders, respond to electronic requests for quotes, participate in Sourcing Events, and collaborate with buyers on contract documents.

For training on how to use the Sourcing Tool to view solicitations, submit questions, develop responses, upload documents, and submit offers to the State, Vendors should go to the following site:

http://eprocurement.nc.gov/training/vendor-training.

2.3 NOTICE TO VENDORS REGARDING IFB TERMS AND CONDITIONS

It shall be the Vendor's responsibility to read the Instructions to Vendors, the North Carolina General Terms and Conditions, all relevant exhibits and attachments, and any other components made a part of this IFB and comply with all requirements and specifications herein. Vendors are also responsible for obtaining and complying with all Addenda and other changes that may be issued in connection with this IFB.

If Vendors have questions or issues regarding any component of this IFB, those must be submitted as questions in accordance with the instructions in the BID QUESTIONS Section. If the State determines that any changes will be made as a result of the questions asked, then such decisions will be communicated in the form of an IFB addendum. The State may also elect to leave open the possibility for later negotiation of specific provisions of the Contract that have been addressed during the question-and-answer period, prior to contract award.

Other than through the process of negotiation under 01 NCAC 05B.0503, the State rejects and will not be required to evaluate or consider any additional or modified terms and conditions submitted with Vendor's bid or otherwise. This applies to any language appearing in or attached to the document as part of the Vendor's bid that purports to vary any terms and conditions or Vendors'

instructions herein or to render the bid non-binding or subject to further negotiation. Vendor's bid shall constitute a firm offer that shall be held open for the period required herein ("Validity Period" above).

The State may exercise its discretion to consider Vendor proposed modifications. By execution and delivery of this IFB Response, the Vendor agrees that any additional or modified terms and conditions, whether submitted purposely or inadvertently, shall have no force or effect, and will be disregarded unless expressly agreed upon during negotiations and incorporated by way of a Best and Final Offer (BAFO). Noncompliance with, or any attempt to alter or delete, this paragraph shall constitute sufficient grounds to reject Vendor's bid as nonresponsive.

2.4 IFB SCHEDULE

The table below shows the intended schedule for this IFB. The State will make every effort to adhere to this schedule.

Event	Responsibility	Date and Time
Issue IFB	State	August 5, 2024, at 2:00 PM ET
Hold Site Visit	State	August 15, 2024, at 11:00 AM ET
Submit Written Questions	Vendor	August 16, 2024, by 12:00 PM ET
Provide Response to Questions	State	August 19, 2024, by 4:00 PM ET
Submit Bids	Vendor	August 23, 2024, at 2:00 PM ET
		Call-in telephone number: 1-984-204-1487
		Phone Conference ID number:
Contract Award	State	To Be Determined

The Department of Natural and Cultural Resources will be conducting live bid openings over conference call. Below is the call-in information for this procurement's bid opening scheduled for Friday, August 23, 2024, at 2:30 PM ET.

Call-in telephone number: 1-984-204-1487

Phone Conference ID number: 447 033 121#

2.5 SITE VISIT

Urged and Cautioned Site Visit

Date: August 15, 2024

Time: 11:00 AM Eastern Time
Location: 8801 Glenwood Avenue

Raleigh, NC 27617

Contact: William Gaither
Contact #: 984-867-8240

<u>Instructions</u>: Vendor representatives are URGED and CAUTIONED to visit the site and apprise themselves of the conditions and requirements which will affect the performance of the work called for by this IFB. A non-mandatory site visit is scheduled for this IFB. Submission of a bid shall constitute sufficient evidence of this compliance and no allowance will be made for unreported conditions which a prudent Vendor would recognize as affecting the performance of the work called for in this IFB.

Vendor is cautioned that any information released to attendees during the site visit, other than that involving the physical aspects of the facility referenced above, and which conflicts with, supersedes, or adds to requirements in this IFB, must be confirmed by written addendum before it can be considered to be a part of this IFB and any resulting contract.

2.6 BID QUESTIONS

Upon review of the IFB documents, Vendors may have questions to clarify or interpret the IFB in order to submit the best bid possible. To accommodate the Bid Questions process, Vendors shall submit any such questions by the "Submit Written Questions" date and time provided in the IFB SCHEDULE Section above, unless modified by Addendum.

Bid Number: 46-DNCR-24-2023	Vendor:	

Questions related to the content of the solicitation, or the procurement process should be directed to the person on the title page of this document via the Sourcing Tool's message board by the date and time specified in the IFB SCHEDULE Section of this IFB. Vendors will enter "IFB # 46-DNCR-24-2023 – Questions" as the subject of the message. Question submittals should include a reference to the applicable IFB section. This is the only manner in which questions will be received.

Questions or issues related to using the Sourcing Tool itself can be directed to the North Carolina eProcurement Help Desk at 888-211-7440, Option 2. Help Desk representatives are available Monday through Friday from 7:30 AM ET to 5:00 PM ET.

Questions received prior to the submission deadline date, the State's response, and any additional terms deemed necessary by the State will be posted in the Sourcing Tool in the form of an addendum and shall become an Addendum to this IFB. No information, instruction or advice provided orally or informally by any State personnel, whether made in response to a question or otherwise in connection with this IFB, shall be considered authoritative or binding. Vendors shall rely *only* on written material contained in the IFB and an addendum to this IFB.

2.7 BID SUBMITTAL

IMPORTANT NOTE: This is an absolute requirement. Late bids, regardless of cause, will not be opened or considered, and will be automatically disqualified from further consideration. Vendor shall bear the sole risk of late submission due to unintended or unanticipated delay. It is the Vendor's sole responsibility to ensure its bid has been received as described in this IFB by the specified time and date of opening. Failure to submit a bid in strict accordance with instructions provided shall constitute sufficient cause to reject a Vendor's bids(s). Solicitation responses are subject to Sealed Bidding requirements.

Vendor's bids for this procurement must be submitted through the Sourcing Tool. For training on how to use the Sourcing Tool to view solicitations, submit questions, develop responses, upload documents, and submit offers to the State, Vendors should go to the following site: https://eprocurement.nc.gov/training/vendor-training

Questions or issues related to using the Sourcing Tool itself can be directed to the North Carolina eProcurement Help Desk at 888-211-7440, Option 2. Help Desk representatives are available Monday through Friday from 7:30 AM EST to 5:00 PM EST.

Tips for Using the Sourcing Tool

- 1. Vendors should review available training and confirm that they are able to access the Sourcing Event, enter responses, and upload files well in advance of the date and time response are due to allow sufficient time to seek assistance from the North Carolina eProcurement Help Desk.
- 2. Vendors may submit their responses early to make sure there are no issues, and then submit a revised response any time prior to the response due date and time. The State will only review the most recent response.
- 3. Vendors should respond to all relevant sections of the Sourcing Event. Certain questions or items are required in order to submit a response and are denoted with an asterisk. The Sourcing Tool will not allow a response to be submitted unless all required items are completed. The Sourcing Tool will provide error messages to help identify any required information that is missing when response is submitted.
- 4. Simply saving your response in the Sourcing Tool is not the same as submitting your response to the State. Vendors should make sure they complete the submission process and receive a message that their response was successfully submitted.
- 5. Only Bids submitted through the Content Section of the Ariba Sourcing Event will be considered. Bids submitted through the Message Board will not be accepted or considered for award.

If confidential and proprietary information is included in the bid, also submit one (1) signed, REDACTED copy of the bid. Such information may include trade secrets defined by N.C. Gen. Stat. § 66-152 and other information exempted from the Public Records Act pursuant to N.C. Gen. Stat. §132- 1.2. Vendor may designate information, Products, Services, or appropriate portions of its response as confidential, consistent with and to the extent permitted under the statutes and rules set forth above. By so redacting any page, or portion of a page, the Vendor warrants that it has formed a good faith opinion, having received such necessary or proper review by counsel and other knowledgeable advisors, that the portions determined to be confidential and proprietary and redacted as such, meet the requirements of the Rules and Statutes set forth above. However, under no circumstances shall price information be designated as confidential.

	Bid Number: 46-DNCR-24-2023	Vendor:
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If the Vendor does not provide a redacted version of the bid with its bid submission, the Department may release an unredacted version if a record request is received.

2.8 BID CONTENTS

Vendors shall provide responses to all questions and complete all attachments for this IFB that require the Vendor to provide information and upload them to the Sourcing Event in the Sourcing Tool. Vendor may not be able to submit its response in the Sourcing Tool unless all required items are addressed. Vendors shall provide authorized signatures where requested. Failure to provide all required items, or Vendor's submission of incomplete items, may result in the State rejecting Vendor's bid, in the State's sole discretion.

Vendors shall upload the following items and attachments in the Sourcing Tool:

- A. Completed and signed version of all EXECUTION PAGES, along with the body of the IFB.
- B. Signed receipt pages of any addenda released in conjunction with this IFB, if required to be returned.
- C. Vendor's Response. (Sections 5.1 Specifications and 6.1 Contact Manager and Customer Service)
- D. Completed version of ATTACHMENT A: PRICING FORM
- E. Completed and signed version of ATTACHMENT D: HUB SUPPLEMENTAL VENDOR INFORMATION
- F. Completed and signed version of ATTACHMENT E: CUSTOMER REFERENCE FORM
- G. Completed and signed version of ATTACHMENT F: LOCATION OF WORKERS UTILIZED BY VENDOR
- H. Completed and signed version of ATTACHMENT G: CERTIFICATION OF FINANCIAL CONDITION

2.9 ALTERNATE BIDS

Unless provided otherwise in this IFB, Vendor may submit alternate bids for comparable Goods, various methods or levels of Service(s), or that propose different options. Alternate bid must specifically identify the IFB requirements and advantage(s) addressed by the alternate bid. Each bid must be for a specific set of Goods and Services and must include specific pricing. If a Vendor chooses to respond with various offerings, Vendor shall follow the specific instructions for uploading Alternate Bids in the Sourcing Tool.

2.10 DEFINITIONS, ACRONYMS, AND ABBREVIATIONS

Relevant definitions for this IFB are provided in 01 NCAC 05A .0112 and in the Instructions to Vendors found in the Sourcing Tool, which are incorporated herein by this reference.

The following definitions, acronyms, and abbreviations are also relevant to this IFB:

- A. Contract Lead: Representative of the Department of Natural and Cultural Resources identified on the first page of this IFB who will correspond with potential Vendors concerning solicitation issues and will contract with the Vendor providing the best offer to the State and is the individual who will administer the Contract for the State.
- B. Contract Manager: Representative of the Department of Natural and Cultural Resources or awarded Vendor who ensures compliance with the contract terms and conditions while giving attention to the achievement of the stated output and outcome of the contract.

3.0 METHOD OF AWARD AND BID EVALUATION PROCESS

3.1 METHOD OF AWARD

North Carolina G.S. 143-52 provides a general list of criteria the State shall use to award contracts, as supplemented by the additional criteria herein. The Goods or Services being procured shall dictate the application and order of criteria; however, all award decisions shall be in the State's best interest.



All responsive bids will be reviewed, and an award or awards will be based on the responsive bid(s) offering the lowest price that meets the specifications provided herein, to include any required verifications set out here in such as but not limited to past performance, references, and financial documents.

While the intent of this IFB is to award a Contract(s) to a single Vendor, the State reserves the right to make separate awards to different Vendors for one or more line items, to not award one or more line items, or to cancel this IFB in its entirety without awarding a Contract, if it is considered to be most advantageous to the State to do so.

The State reserves the right to waive any minor informality or technicality in bids received.

3.2 CONFIDENTIALITY AND PROHIBITED COMMUNICATIONS DURING EVALUATION

While this IFB is under evaluation, the responding Vendor, including any subcontractors and suppliers, is prohibited from engaging in conversations intended to influence the outcome of the evaluation. See Paragraph 29. of the Instructions to Vendors entitled COMMUNICATOINS BY VENDORS

Each Vendor submitting a bid to this IFB, including its employees, agents, subcontractors, suppliers, subsidiaries and affiliates, is prohibited from having any communications with any person inside or outside the using agency; issuing agency; other government agency office or body (including the purchaser named above, any department secretary, agency head, members of the General Assembly and Governor's office); or private entity, if the communication refers to the content of Vendor's bid or qualifications, the content of another Vendor's proposal, another Vendor's qualifications or ability to perform a resulting contract, and/or the transmittal of any other communication of information that could be reasonably considered to have the effect of directly or indirectly influencing the evaluation of proposals, the award of a contract, or both.

Any Vendor not in compliance with this provision shall be disqualified from evaluation and award. A Vendor's proposal may be disqualified if its subcontractor and/or supplier engage in any of the foregoing communications during the time that the procurement is active (i.e., the issuance date of the procurement until the date of contract award or cancellation of the procurement). Only those discussions, communications or transmittals of information authorized or initiated by the issuing agency for this IFB, or inquiries directed to the purchaser named in this IFB regarding requirements of the IFB (prior to proposal submission) or the status of the award (after submission) are excepted from this provision.

3.3 BID EVALUATION PROCESS

Only responsive submissions will be evaluated.

The State will conduct an evaluation of responsive Bids, as follows:

Bids will be received according to the method stated in the Bid Submittal section above.

All bids must be received by the issuing agency not later than the date and time specified in the IFB SCHEDULE Section above, unless modified by Addendum. Vendors are cautioned that this is a request for offers, not an offer or request to contract, and the State reserves the unqualified right to reject any and all offers at any time if such rejection is deemed to be in the best interest of the State.

At the date and time provided in the IFB SCHEDULE Section above, unless modified by Addendum, the bids from each responding Vendor will be opened publicly and all offers (except those that have been previously withdrawn, or voided bids) will be tabulated. The tabulation shall be made public at the time it is created. When negotiations after receipt of bids are authorized pursuant to G.S. 143-49 and 01 NCAC 05B.0503, only the names of offerors and the Goods and Services offered shall be tabulated at the time of opening. Cost and price shall become available for public inspection at the time of the award. Interested parties are cautioned that these costs and their components are subject to further evaluation for completeness and correctness and therefore may not be an exact indicator of a Vendor's pricing position.

At their option, the evaluators may request oral presentations or discussions with any or all Vendors for clarification or to amplify the materials presented in any part of the bid. Vendors are cautioned, however, that the evaluators are not required

to request presentations or other clarification—and often do not. Therefore, all bids should be complete and reflect the most favorable terms available from the Vendor. Prices bid cannot be altered or modified as part of a clarification.

Bids will generally be evaluated, based on completeness, content, cost and responsibility of the Vendor to supply the requested Goods and Services. Specific evaluation criteria are listed in Section 3.1 METHOD OF AWARD.

Upon completion of the evaluation process, the State will make Award(s) based on the evaluation and post the award(s) to the electronic Vendor Portal (eVP), https://evp.nc.gov, under the IFB number for this solicitation. Award of a Contract to one Vendor does not mean that the other bids lacked merit, but that, all factors considered, the selected bid was deemed most advantageous and represented the best value to the State.

The State reserves the right to negotiate with one or more Vendors, or to reject all original offers and negotiate with one or more sources of supply that may be capable of satisfying the requirement, and in either case to require Vendor to submit a Best and Final Offer (BAFO) based on discussions and negotiations with the State.

3.4 PERFORMANCE OUTSIDE THE UNITED STATES

Vendor shall complete ATTACHMENT F: LOCATION OF WORKERS UTILIZED BY VENDOR. In addition to any other evaluation criteria identified in this IFB, the State may also consider, for purposes of evaluating proposed or actual <u>contract performance outside of the United States</u>, how that performance may affect the following factors to ensure that any award will be in the best interest of the State:

- A. Total cost to the State
- B. Level of quality provided by the Vendor
- C. Process and performance capability across multiple jurisdictions
- D. Protection of the State's information and intellectual property
- E. Availability of pertinent skills
- F. Ability to understand the State's business requirements and internal operational culture
- G. Particular risk factors such as the security of the State's information technology
- H. Relations with citizens and employees
- I. Contract enforcement jurisdictional issues

3.5 INTERPRETATION OF TERMS AND PHRASES

This IFB serves two functions: (1) to advise potential Vendors of the parameters of the solution being sought by the State; and (2) to provide (together with other specified documents) the terms of the Contract resulting from this procurement. The use of phrases such as "shall," "must," and "requirements" are intended to create enforceable contract conditions. In determining whether bids should be evaluated or rejected, the State will take into consideration the degree to which Vendors have proposed or failed to propose solutions that will satisfy the State's needs as described in the IFB. Except as specifically stated in the IFB, no one requirement shall automatically disqualify a Vendor from consideration. However, failure to comply with any single requirement may result in the State exercising its discretion to reject a bid in its entirety.

4.0 **REQUIREMENTS**

This Section lists the requirements related to this IFB. By submitting a bid, the Vendor agrees to meet all stated requirements in this Section as well as any other specifications, requirements, and terms and conditions stated in this IFB. If a Vendor is unclear about a requirement or specification or believes a change to a requirement would allow for the State to receive a better bid, the Vendor is urged to submit these items in the form of a question during the question and answer period in accordance with the Bid Questions Section above.

4.1 PRICING

Bid price shall constitute the total cost to the State for complete performance in accordance with the requirements and specifications herein, including all applicable charges for handling, transportation, administrative and other similar fees. Complete

ATTACHMENT A: PRICING FORM and upload in the Sourcing Tool. The pricing provided in ATTACHMENT A, or resulting from any negotiations, is incorporated herein and shall become part of any resulting Contract.

4.2 INVOICES

Vendor shall invoice the Using agency. The standard format for invoicing shall be Single Invoices meaning that the Vendor shall provide the Using Agency with one (1) invoice per deliverable, deadline, and invoice amount listed in the payment schedule below. Invoices shall include detailed line-item information to allow the Using Agency to verify pricing at point of receipt matches the correct price from the original date of order. At a minimum, the following fields shall be included on all invoices, as relevant.

Vendor's Billing Address, Customer Account Number, NC Contract Number, Order Date, Purchase Order Number, Service(s) Descriptions, and Price.

Invoices must be submitted to the following address: Accounts Payable

Department of Natural and Cultural Resources

PO#_____ 4605 Mail Service Center

Raleigh, NC 27699-4605

Digital copies of invoices can be emailed to: DPR-AccountsPayable@ncparks.gov

INVOICES MAY NOT BE PAID UNTIL AN INSPECTION HAS OCCURRED AND THE GOODS OR SERVICES ACCEPTED.

4.3 FINANCIAL STABILITY

As a condition of contract award, the Vendor must certify that it has the financial capacity to perform and to continue to perform its obligations under the Contract; that Vendor has no constructive or actual knowledge of an actual or potential legal proceeding being brought against Vendor that could materially adversely affect performance of this Contract; and that entering into this Contract is not prohibited by any contract, or order by any court of competent jurisdiction.

Each Vendor shall certify it is financially stable by completing ATTACHMENT G: CERTIFICATION OF FINANCIAL CONDITION. The State is requiring this certification to minimize potential issues from contracting with a Vendor that is financially unstable. From the date of the Certification to the expiration of the Contract, the Vendor shall notify the State within thirty (30) days of any occurrence or condition that materially alters the truth of any statement made in this Certification. The Contract Manager may require annual recertification of the Vendor's financial stability.

4.4 HUB PARTICIPATION

Pursuant to North Carolina General Statute G.S. 143-48, it is State policy to encourage and promote the use of small, minority, physically handicapped, and women contractors in purchasing Goods and Services. As such, this IFB will serve to identify those Vendors that are minority owned or have a strategic plan to support the State's Historically Underutilized Business program by meeting or exceeding the goal of 10% utilization of diverse firms as 1st or 2nd tier subcontractors. Vendor shall complete ATTACHMENT D: HUB SUPPLEMENTAL VENDOR INFORMATION.

4.5 REFERENCES

Vendor shall upload to the Sourcing Tool at least three (3) references, using ATTACHMENT E: CUSTOMER REFERENCE FORM, for which it has provided Services of similar size and scope to those proposed herein. The State may contact these users to determine whether the Services provided are substantially similar in scope to those proposed herein and whether Vendor's performance has been satisfactory. The information obtained may be considered in the evaluation of the Bid.

4.6 BACKGROUND CHECKS

Any personnel or agent of Vendor performing Services under any Contract arising from this IFB may be required to undergo a background check at the expense of the Vendor, if so, requested by the State.

4.7 PERSONNEL

Vendor warrants that qualified personnel shall provide Services under this Contract in a professional manner. "Professional manner" means that the personnel performing the Services will possess the skill and competence consistent with the prevailing business standards in the industry. Vendor will serve as the prime contractor under this Contract and shall be responsible for the performance and payment of all subcontractor(s) that may be approved by the State. Names of any third-party Vendors or subcontractors of Vendor may appear for purposes of convenience in Contract documents; and shall not limit Vendor's obligations hereunder. Vendor will retain executive representation for functional and technical expertise as needed in order to incorporate any work by third party subcontractor(s).

Should the Vendor's bid result in an award, the Vendor shall be required to agree that it will not substitute key personnel assigned to the performance of the Contract without prior written approval by the Contract Lead. Vendor shall further agree that it will notify the Contract Lead of any desired substitution, including the name(s) and references of Vendor's recommended substitute personnel. The State will approve or disapprove the requested substitution in a timely manner. The State may, in its sole discretion, terminate the Services of any person providing Services under this Contract. Upon such termination, the State may request acceptable substitute personnel or terminate the contract Services provided by such personnel.

4.8 VENDOR'S REPRESENTATIONS

If Vendor's bid results in an award, Vendor agrees that it will not enter any agreement with a third party that may abridge any rights of the State under the Contract. If any Services, deliverables, functions, or responsibilities not specifically described in this solicitation are required for Vendor's proper performance, provision and delivery of the Service and deliverables under a resulting Contract or are an inherent part of or necessary sub-task included within such Service, they will be deemed to be implied by and included within the scope of the Contract to the same extent and in the same manner as if specifically described in the Contract. Unless otherwise expressly provided herein, Vendor will furnish all of its own necessary management, supervision, labor, facilities, furniture, computer and telecommunications equipment, software, supplies and materials necessary for the Vendor to provide and deliver the Services and/or other Deliverables.

4.9 AGENCY INSURANCE REQUIREMENTS MODIFICATION

A. Default Insurance Coverage from the General Terms and Conditions applicable to this Solicitation:	
☐ Small Purchases	
☑ Contract value in excess of the Small Purchase threshold, but up to \$1,000,000.00	
☐ Contract value in excess of \$1,000,000.00	

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5.0 SPECIFICATIONS AND SCOPE OF WORK

5.1 SPECIFICATIONS

The specific items and any specifications that the Purchasing Agency is seeking are listed below. Items offered by the Vendor must meet or exceed the listed Specifications to be considered for award.

The Vendor shall:

Item #	Specifications	Product/Service Offered Meets Specification
1	Collect, transport, and dispose of required trash and recycling for six (6) site locations at William B. Umstead State Park. The Vendor shall pick-up on Monday and Friday for pick-ups two (2) times per week and on Friday for pick-up one (1) time per week. The six (6) Park locations are included in ATTACHMENT ONE: PARK DRAWING.	☐ YES ☐ NO
2	Provide trash removal service and lease for one (1), eight (8)-cubic yard ar lids that open on top and sliding doors on the side for Site 1, Crabtree Ma The dates of service are: A. September 2, 2024 – November 1, 2024: Deliver one (1), eight (8)-cut with plastic lids that open on top and sliding doors on the side and pic totaling eighteen (18) pick-ups. The Vendor shall deliver the dumpstee Since September 2, 2024, October 14, 2024, and November 11, 2024, may arrange alternate pick-up dates with the Department Contract MB. November 4, 2024 – March 28, 2025: Pick-up one (1) time per week, ups. Since January 20, 2025, and February 17, 2025, are federal holida alternate pick-up dates with the Department Contract Manager. C. March 31, 2025 – August 29, 2025: Pick-up two (2) times per week, to Since May 26, 2025, and July 4, 2025, are federal holidays, the Vendor dates with the Department Contract Manager. D. September 1, 2025 – October 31, 2025: Pick-up two (2) times per week ups. Since September 1, 2025, and October 13, 2025, are federal holidays, the Vendor alternate pick-up dates with the Department Contract Manager. E. November 3, 2025 – March 27, 2026: Pick-up one (1) time per week, to Since January 19, 2026, and February 16, 2026, are federal holidays, the vick-up dates with the Department Contract Manager. F. March 30, 2026 – August 28, 2026: Pick-up two (2) times per week, Since May 25, 2026, and June 19, 2026, are federal holidays, the Vendor dates with the Department Contract Manager. G. August 31, 2026 – October 30, 2026: Pick-up two (2) times per week, Since July 3, 2024, and September 7, 2026, are federal holidays, the Vendor attention of the Department Contract Manager. H. November 2, 2026 – March 26, 2027: Pick-up one (1) time per week, ups. Since January 1, 2027, is a federal holiday, the Vendor may arrange at Department Contract Manager.	cintenance Area. Dic yard animal-proof dumpster ck-up two (2) times per week, or before September 2, 2024. Dare federal holidays, the Vendor lanager. Dotaling twenty-one (21) pick-lays, the Vendor may arrange Dotaling forty-four (44) pick-ups. Dotaling eighteen (18) pick-lays, the Vendor may arrange Dotaling twenty-one (21) pick-lays, the Vendor may arrange Dotaling twenty-one (21) pick-ups. Dotaling forty-four (44) pick-ups. Dotaling forty-four (44) pick-ups. Dotaling eighteen (18) pick-ups. Dotaling eighteen (18) pick-ups. Dotaling eighteen (18) pick-ups. Dotaling eighteen (21) pick-ups. Dotaling twenty-one (21) pick-ups. Dotaling twenty-one (21) pick-ups. Dotaling twenty-one (21) pick-ups. Dotaling twenty-one (21) pick-ups. Dotaling forty-four (44) pick-ups.

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Vendor:

- Provide recycling service and lease for one (1), eight (8)-cubic yard mixed stream dumpster with plastic lids that open on top and sliding doors on the side for **Site 1, Crabtree Maintenance Area.**The dates of service are:
 - A. **September 2, 2024 August 29, 2025:** Deliver one (1), eight (8)-cubic yard mixed stream dumpster and pick-up up one (1) time per week, totaling fifty-two (52) pick-ups. The Vendor shall deliver the dumpster before September 2, 2024. Since July 4, 2025, is a federal holiday, the Vendor may arrange alternate pick-up dates with the Department Contract Manager.
 - B. **September 1, 2025 August 28, 2026:** Pick-up up one (1) time per week, totaling fifty-two (52) pick-ups. Since June 19, 2025, and July 3, 2025, are federal holidays, the Vendor may arrange alternate pick-up dates with the Department Contract Manager.
 - C. August 31, 2026 August 27, 2027: Pick-up up one (1) time per week, totaling fifty-two (52) pick-ups. Since December 25, 2026, January 1, 2027, and June 18, 2027, are federal holidays, the Vendor may arrange alternate pick-up dates with the Department Contract Manager.

Provide debris removal service and lease for one (1), thirty (30)-cubic yard animal-proof dumpster with a plastic lid which opens on top and sliding doors on the side for construction debris for **Site 1**, **Crabtree Maintenance Area**. The Vendor shall pick up twenty-four (24) times per year upon a call from the Department Contract Manager.

The dates of service are:

- A. **September 2, 2024 August 29, 2025:** Deliver one (1), thirty (30)-cubic yard animal-proof dumpster with a plastic lid which opens on top and sliding doors on the side for construction debris. Pick-up twenty-four (24) times per year. The Vendor shall deliver the dumpster before September 2, 2024. Since July 4, 2025, is a federal holiday, the Vendor may arrange alternate pick-up dates with the Department Contract Manager.
- B. September 1, 2025 August 28, 2026: Pick-up twenty-four (24) times per year. Since July 3, 2025, is a federal holiday, the Vendor may arrange an alternate pick-up date with the Department Contract Manager.
- C. August 31, 2026 August 27, 2027: Pick-up twenty-four (24) times per year. Since January 1, 2027, is a federal holiday, the Vendor may arrange alternate pick-up dates with the Department Contract Manager.

Provide trash removal service and lease for one (1), eight (8)-cubic yard animal-proof dumpster with plastic lids that open on top and sliding doors on the side for **Site 2, Camp Lapihio Group Camp.** The Vendor shall use the combination provided by the Department to unlock the locked gate to gain access to the site and perform dumpster pick-up. The Vendor shall lock the gate upon departure. The Vendor shall contact the Department Visitor's Center at 984-867-8240 immediately if issues arise with locking and unlocking the gate. The dates of service are:

- A. **September 2, 2024 November 1, 2024:** Deliver one (1), eight (8)-cubic yard animal-proof dumpster with plastic lids that open on top and sliding doors on the side and pick-up one (1) time per week, totaling nine (9) pick-ups. The Vendor shall deliver the dumpster before September 2, 2024. The last pick-up for the period is November 1, 2024.
- B. March 3, 2025 August 29, 2025: Pick up one (1) time per week, totaling twenty-six (26) pick-ups. The Vendor shall deliver the dumpster on or before March 3, 2025. Since July 4, 2025, is a federal holiday, the Vendor may arrange an alternate pick-up date with the Department Contract Manager.
- C. **September 1, 2025 October 31, 2025:** Pick-up one (1) time per week, totaling nine (9) pick-ups. Since July 4, 2025, is a holiday, the Vendor may arrange an alternate pick-up date with the Department Contract Manager. The last pick-up for the period is October 31, 2025.
- D. March 2, 2026 August 28, 2026: Pick up one (1) time per week, totaling twenty-six (26) pick-ups. The Vendor shall deliver the dumpster on or before March 2, 2026. Since June 19, 2026, and July 3, 2026, are federal holidays, the Vendor may arrange alternate pick-up dates with the Department Contract Manager.
- E. **August 31, 2026 October 30, 2026:** Pick-up one (1) time per week, totaling nine (9) pick-ups. The last pick-up for the period is October 30, 2026.
- F. March 1, 2027 August 27, 2027: Pick up one (1) time per week, totaling twenty-six (26) pick-ups. The Vendor shall deliver the dumpster on or before March 1, 2027. Since June 18, 2024, is a federal holiday, the Vendor may arrange an alternate pick-up date with the Department Contract Manager.

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Provide trash removal service and lease for one (1), four (4)-cubic yard animal-proof dumpster with plastic lids that open on top and sliding doors on the side for Site 3, Camp Crabtree. The Vendor shall use the combination provided by the Department to unlock the locked gate to gain access to the site and perform dumpster pick-up. The Vendor shall lock the gate upon departure. The Vendor shall contact the Department Visitor's Center at 984-867-8240 immediately if issues arise with locking and unlocking the gate. The dates of service are: A. September 2, 2024 – November 1, 2024: Deliver one (1), eight (8)-cubic yard animal-proof dumpster with plastic lids that open on top and sliding doors on the side and pick-up one (1) time per week, totaling nine (9) pick-ups. The Vendor shall deliver the dumpster before September 2, 2024. The last pick-up for the period is November 1, 2024. B. March 3, 2025 – August 29, 2025: Deliver one (1), eight (8)-cubic yard animal-proof dumpster and pick up one (1) time per week, totaling twenty-six (26) pick-ups. The Vendor shall deliver the dumpster on or before March 3, 2025. Since July 4, 2025, is a federal holiday, the Vendor may arrange an alternate pick-up date with the Department Contract Manager. C. September 1, 2025 – October 31, 2025: Pick-up one (1) time per week, totaling nine (9) pick-ups. Since July 4, 2025, is a holiday, the Vendor may arrange an alternate pick-up date with the Department Contract Manager. The last pick-up for the period is October 31, 2025. D. March 2, 2026 - August 28, 2026: Pick up one (1) time per week, totaling twenty-six (26) pick-ups. The Vendor shall deliver the dumpster on or before March 2, 2026. Since June 19, 2026, and July 3, 2026, are federal holidays, the Vendor may arrange alternate pick-up dates with the Department Contract Manager. E. August 31, 2026 - October 30, 2026: Pick-up one (1) time per week, totaling nine (9) pick-ups. The last 'pick-up for the period is October 30, 2026. F. March 1, 2027 – August 27, 2027: Pick up one (1) time per week, totaling twenty-six (26) pick-ups. The Vendor shall deliver the dumpster on or before March 1, 2027. Since June 18, 2024, is a federal holiday, the Vendor may arrange an alternate pick-up date with the Department Contract Manager. 7 Provide trash removal service and lease for one (1), four (4) cubic yard animal-proof dumpster with plastic lid that opens on top and sliding doors on the side for Site 4, Tent and Trailer Campground. The Site is currently closed and is expected to reopen during this contract. The dates of service are: A. September 2, 2024 - August 29, 2025: Deliver one (1), four (4)-cubic yard animal proof dumpster with plastic lid that opens on top and sliding doors on the side and pick-up up one (1) time per week, totaling fifty-two (52) pick-ups. The Vendor shall deliver the dumpster before September 2, 2024. Since July 4, 2025, is a federal holiday, the Vendor may arrange alternate pick-up dates with the Department Contract Manager. B. September 1, 2025 – August 28, 2026: Pick-up up one (1) time per week, totaling fifty-two (52) pickups. Since June 19, 2025, and July 3, 2025, are federal holidays, the Vendor may arrange alternate pick-up dates with the Department Contract Manager. C. August 31, 2026 – August 27, 2027: Pick-up up one (1) time per week, totaling fifty-two (52) pick-ups. Since December 25, 2026, January 1, 2027, and June 18, 2027, are federal holidays, the Vendor may arrange alternate pick-up dates with the Department Contract Manager. 8 Provide trash removal service and lease for one (1), four (4)-cubic yard animal-proof dumpster with plastic lid that opens on top and sliding doors on the side for Site 5, Visitor Center Parking Lot. The dates of service are: A. September 2, 2024 - August 29, 2025: Deliver one (1), four (4)-cubic yard animal proof dumpster with plastic lid that opens on top and sliding doors on the side and pick-up up one (1) time per week, totaling fifty-two (52) pick-ups. The Vendor shall deliver the dumpster before September 2, 2024. Since July 4, 2025, is a federal holiday, the Vendor may arrange alternate pick-up dates with the Department Contract Manager. B. September 1, 2025 – August 28, 2026: Pick-up up one (1) time per week, totaling fifty-two (52) pick-

Since December 25, 2026, January 1, 2027, and June 18, 2027, are federal holidays, the Vendor may arrange alternate pick-up dates with the Department Contract Manager.

C. August 31, 2026 – August 27, 2027: Pick-up up one (1) time per week, totaling fifty-two (52) pick-ups.

ups. Since June 19, 2025, and July 3, 2025, are federal holidays, the Vendor may arrange alternate

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pick-up dates with the Department Contract Manager.

Vendor:_____

9	Provide trash removal service and lease for one (1), eight (8)-cubic yard animal-proof dumpster with plids that open on top and sliding doors on the side for Site 6 , Reedy Creek Maintenance Area . The dates of service are:				
	A. September 2, 2024 – November 1, 2024: Deliver one (1), eight (8)-cubic yard animal-proof dumpster with plastic lids that open on top and sliding doors on the side and pick-up two (2) times per week, totaling eighteen (18) pick-ups. The Vendor shall deliver the dumpster before September 2, 2024. Since September 2, 2024, October 14, 2024, and November 11, 2024, are federal holidays, the Vendor may arrange alternate pick-up dates with the Department Contract Manager.				
	B. November 4, 2024 – March 28, 2025: Pick-up one (1) time per week, totaling twenty-one (21) pick-ups. Since January 20, 2025, and February 17, 2025, are federal holidays, the Vendor may arrange alternate pick-up dates with the Department Contract Manager.				
	C. March 31, 2025 – August 29, 2025: Pick-up two (2) times per week, totaling forty-four (44) pick-ups. Since May 26, 2025, and July 4, 2025, are federal holidays, the Vendor may arrange alternate pick-up dates with the Department Contract Manager.				
	D. September 1, 2025 – October 31, 2025: Pick-up two (2) times per week, totaling eighteen (18) pick-ups. Since September 1, 2025, and October 13, 2025, are federal holidays, the Vendor may arrange alternate pick-up dates with the Department Contract Manager.				
	E. November 3, 2025 – March 27, 2026: Pick-up one (1) time per week, totaling twenty-one (21) pick-ups. Since January 19, 2026, and February 16, 2026, are federal holidays, the Vendor may arrange alternate pick-up dates with the Department Contract Manager.				
	 F. March 30, 2026 – August 28, 2026: Pick-up two (2) times per week, totaling forty-four (44) pick-ups. Since May 25, 2026, and June 19, 2026, are federal holidays, the Vendor may arrange alternate pick-up dates with the Department Contract Manager. G. August 31, 2026 – October 30, 2026: Pick-up two (2) times per week, totaling eighteen (18) pick-ups. 				
	 Since July 3, 2024, and September 7, 2026, are federal holidays, the Vendor may arrange alternate pick-up dates with the Department Contract Manager. H. November 2, 2026 – March 26, 2027: Pick-up one (1) time per week, totaling twenty-one (21) pick-ups. Since January 1, 2027, is a federal holiday, the Vendor may arrange an alternate pick-up date with Department Contract Manager. I. March 29, 2027 – August 31, 2027: Pick-up two (2) times per week, totaling forty-four (44) pick-up 				
	Since June 18, 2027, is a federal holiday, the Vendor may arrange an alternate pick-up date with the Department Contract Manager.				
10	Provide, deliver, off-load, and service each dumpster. The Department Contract Manager will determine the location of the dumpsters. This location cannot be changed by the Vendor without prior approval from the Department Contract Manager.				
11	Provide dumpsters that are dark green, dark brown, blue, or grey and include the proposed colors on ATTACHMENT A: PRICING FORM. These are the only acceptable colors. Dumpsters must have and be kept in a well-maintained appearance. All dumpsters must have drain plugs.				
12	Provide dumpsters that are rodent-proof, animal-proof, wind-proof, leak-proof and rust-proof. YES NO				
13	Repair and maintain dumpsters in good working order and appearance. Good working order and appearance includes dumpsters that do not leak and/or rust. YES NO				
14	Provide a replacement dumpster at no additional cost to the Department if the Contract Manager determines container is unsightly, damaged, or unusable. Vendor must repair or replace damaged dumpster within 48 hours of notification by the Department Contract Manager.				

Vendor:	

15	Properly remove solid waste and dispose of it in a State approved sanitary landfill. The removal must occur during business hours of 8:00 AM ET to 5:00 PM ET, Monday through Friday. The Park is closed on Christmas Day.	☐ YES ☐ NO
16	Contact the Department Contract Manager to schedule pick-ups. The Vendor shall notify the Department Contract Manager by phone with a vital reason if the Vendor will be tardy or scheduled pickup will be missed.	☐ YES ☐ NO
17	Furnish all labor, supervision, equipment, supplies, and materials to perform the services of waste removal, and recycling services in a professional manner.	☐ YES ☐ NO
18	Maintain a clean area around the dumpsters. The Vendor must pick-up and remove any debris created as a result of the collection activity.	☐ YES ☐ NO
19	Immediately report to the Department Contract Manager if any property damage found while performing the duties of this Contract. The Vendor shall assume liability for damage or loss resulting from the wrongful act(s) and/or negligence of its employees while engaged in the performance of this Contract or on Area property. The Vendor shall reimburse the Department for any damages or loses within 30 days after a claim is submitted.	☐ YES ☐ NO
20	Abide by the rules and regulations set forth by the State of North Carolina which affect the performance of the work under this Contract.	YES NO
21	Comply with all laws, ordinances, codes, rules, and regulations bearing on the work called for in this Contract, including those of the Board of Fire Underwriters, Federal, State, and local agencies having jurisdiction. This shall include but not limited to minimum wages, labor, and equity opportunity laws.	☐ YES ☐ NO
22	Adhere to Park speed limits, state traffic laws and State Park rules while on Park property.	☐ YES ☐ NO
23	Remain alcohol and drug free while on State Property.	YES NO
24	Provide a supervisor with the ability to communicate in English and any other language of crewmembers employed by the Vendor.	YES NO
25	Assure continuity of effective service when changing personnel.	YES NO
26	Adhere strictly to the designated areas outlined in this contract and refrain from entering any unauthorized zones.	☐ YES ☐ NO
27	Refrain from engaging in idle or unnecessary conversations with Park employees or visitors.	☐ YES ☐ NO
28	Contact the Department Contract Manager by phone if inclement weather conditions beyond the control of the Vendor interrupt or delay service. The Vendor must provide the Department Contract Manager with an alternate collection date.	YES NO

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5.2 CERTIFICATION AND SAFETY LABELS

Any manufactured items and/or fabricated assemblies provided hereunder that are subject to operation under pressure, operation by connection to an electric source, or operation involving a connection to a manufactured, natural, or LP gas source shall be constructed and approved in a manner acceptable to the appropriate inspector which customarily requires the label or reexamination listing or identification marking of the appropriate safety standard organization acceptable to govern inspection where the item is to be located, such as the American Society of Mechanical Engineers for pressure vessels; the Underwriters Laboratories and /or National Electrical Manufacturers' Association for electrically operated assemblies; or the American Gas Association for gas operated assemblies, where such approvals of listings have been established for the type of device offered and furnished. Further, all items furnished shall meet all requirements of the Occupational Safety and Health Act (OSHA), and state and federal requirements relating to clean air and water pollution.

5.3 DEVIATIONS

The nature of all deviations from the Specifications listed herein shall be clearly described by the Vendor. Otherwise, it will be
considered that items offered by the Vendor are in strict compliance with the Specifications provided herein, and the successful
Vendor shall be required to supply conforming goods and/or services. Deviations shall be explained in detail on an attached sheet.
However, no implication is made or intended by the State that any deviation will be acceptable. Do not list objections to the North
Carolina General Terms and Conditions in this section.

The remainder of this page is intentionally left blank.

6.0 CONTRACT ADMINISTRATION

All Contract Administration requirements are conditioned on an award resulting from this solicitation. This information is provided for the Vendor's planning purposes.

6.1 CONTRACT MANAGER AND CUSTOMER SERVICE

The Vendor shall be required to designate and make available to the State a contract manager. The contract manager shall be the State's point of contact for Contract related issues and issues concerning performance, progress review, scheduling, and service.

Contract Manager Point of Contact			
Name:			
Office Phone #:			
Mobile Phone #:			
Email:			

The Vendor shall be required to designate and make available to the State for customer service. The customer service point of contact shall be the State's point of contact for customer service-related issues (define roles and responsibilities).

Customer Service Point of Contact			
Name:			
Office Phone #:			
Mobile Phone #:			
Email:			

Department of Natural and Cultural Resources				
Contract Manager	Contract Lead			
William Gaither	Dwayne Alston			
Administrative Technician	Procurement Specialist			
William B. Umstead State Park	NC DNCR, Purchasing Office			
801 Glenwood Ave	109 East Jones Street			
Raleigh, NC 27617	Raleigh, NC 27601-2807			
Phone: 984-867-8240	Phone: (919) 814-6734			
Email: william.gaither@ncparks.gov	Email: dwayne.alston@dncr.nc.gov			

6.2 CONTINUOUS IMPROVEMENT

The State encourages the Vendor to identify opportunities to reduce the total cost to the State. A continuous improvement effort consists of various ways to enhance business efficiencies as performance progresses.

6.3 ACCEPTANCE OF WORK

Performance of the work and/or delivery of Goods shall be conducted and completed at least in accordance with the Contract requirements and recognized and customarily accepted industry practices. Performance shall be considered complete when the Services or Goods are approved as acceptable by the Contract Administrator.

Acceptance of Vendor's work product shall be based on the following criteria:



Work is completed to the satisfaction of the Department Contract Manager.

The State shall have the obligation to notify Vendor, in writing ten (10) calendar days following completion of such work or delivery of a deliverable described in the Contract that it is not acceptable. The notice shall specify in reasonable detail the reason(s) it is unacceptable. Acceptance by the State shall not be unreasonably withheld; but may be conditioned or delayed as required for reasonable review, evaluation, installation, or testing, as applicable to the work or deliverable. Final acceptance is expressly conditioned upon completion of all applicable assessment procedures. Should the work or deliverables fail to meet any specifications, acceptance criteria or otherwise fail to conform to the Contract, the State may exercise any and all rights hereunder, including, for Goods deliverables, such rights provided by the Uniform Commercial Code, as adopted in North Carolina.

6.4 TRANSITION ASSISTANCE

If a Contract results from this solicitation, and the Contract is not renewed at the end of the last active term, or is canceled prior to its expiration, for any reason, Vendor shall provide transition assistance to the State, at the option of the State, for up to one (1) month to allow for the expired or canceled portion of the Services to continue without interruption or adverse effect, and to facilitate the orderly transfer of such Services to the State or its designees. If the State exercises this option, the Parties agree that such transition assistance shall be governed by the terms and conditions of the Contract (notwithstanding this expiration or cancellation), except for those Contract terms or conditions that do not reasonably apply to such transition assistance. The State shall agree to pay Vendor for any resources utilized in performing such transition assistance at the most current rates provided by the Contract for performance of the Services or other resources utilized.

6.5 DISPUTE RESOLUTION

During the performance of the Contract, the parties agree that it is in their mutual interest to resolve disputes informally. Any claims by the Vendor shall be submitted in writing to the State's Contract Manager for resolution. Any claims by the State shall be submitted in writing to the Vendor's Project Manager for resolution. The Parties shall agree to negotiate in good faith and use all reasonable efforts to resolve such dispute(s).

During the time the Parties are attempting to resolve any dispute, each shall proceed diligently to perform their respective duties and responsibilities under this Contract. The Parties will agree on a reasonable amount of time to resolve a dispute. If a dispute cannot be resolved between the Parties within the agreed upon period, either Party may elect to exercise any other remedies available under the Contract, or at law. This provision, when agreed in the Contract, shall not constitute an agreement by either party to mediate or arbitrate any dispute.

6.5 CONTRACT CHANGES

Contract changes, if any, over the life of the Contract shall be implemented by contract amendments agreed to in writing by the State and Vendor. Amendments to the contract can only be done through the contract administrator.

6.6 ATTACHMENTS

All attachments to this IFB are the copies found within the Ariba Sourcing Tool, and are incorporated herein, and shall be submitted by responding in the Sourcing Tool.

ATTACHMENT A: PRICING FORM begins on the next page.

/endor:			
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ATTACHMENT A: PRICING FORM

FURNISH AND DELIVER: The Bid Price shall be submitted ONLY on the form and in the format provided. The Vendor shall not alter the pricing sheet in any way, or the bid shall be deemed non-responsive and shall not be evaluated further.

Tables 1, 3, and 5 will be evaluated.

Tables 2, 4 and 6 are optional costs but are required to be completed by the Vendor. Optional services are not for evaluation purposes and will be purchased at the discretion of the Department.

ITEM	QTY.	UOM	DESCRIPTION	SERVICE RATE (PER SERVICE, PER MONTH)	ANNUAL SERVICE RATE (SERVICE RATE X QTY.)
1	83	PICK-UPS	Provide one (1), eight (8)-cubic yard animal- proof dumpster with plastic lids that open on top and sliding doors on the side for Site 1 , Crabtree Maintenance Area . The dates of service are: A. September 2, 2024 – November 1, 2024: pick-up two (2) times per week, totaling eighteen (18) pick-ups. B. November 4, 2024 – March 28, 2025: Pick-up one (1) time per week, totaling twenty-one (21) pick-ups. C. March 31, 2025 – August 29, 2025: Pick- up two (2) times per week, totaling forty-four (44) pick-ups.	\$ (Per Service)	\$(Service Rate x 83)
2	12	MONTH	Lease for one (1), eight (8)-cubic yard animal- proof dumpster with plastic lids that open on top and sliding doors on the side for Site 1 , Crabtree Maintenance Area .	\$(Per Month)	\$(Service Rate x 12)
3	52	PICK-UPS	Provide one (1), eight (8)-cubic yard mixed stream dumpster with plastic lids that open on top and sliding doors on the side for Site 1 , Crabtree Maintenance Area . The dates of service are: A. September 2, 2024 – August 29, 2025: Pick-up up one (1) time per week, totaling fifty-two (52) pick-ups.	\$ (Per Service)	\$(Service Rate x 52)
4	12	MONTH	Lease for one (1), eight (8)-cubic yard mixed stream dumpster with plastic lids that open on top and sliding doors on the side for Site 1 , Crabtree Maintenance Area .	\$(Per Month)	\$(Service Rate x 12)

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5	24	PICK-UPS	Provide one (1), thirty (30)-cubic yard animal-proof dumpster with a plastic lid which opens on top and sliding doors on the side for construction debris for Site 1, Crabtree Maintenance Area. The dates of service are: A. September 2, 2024 – August 29, 2025: Pick up twenty-four (24) times per year.	\$ (Per Service)	\$(Service Rate x 24)
6	12	MONTH	Lease for one (1), thirty (30)-cubic yard animal-proof dumpster with a plastic lid which opens on top and sliding doors on the side for construction debris for Site 1 , Crabtree Maintenance Area .	\$ (Per Month)	\$(Service Rate x 12)
7	35	PICK-UPS	Provide one (1), eight (8)-cubic yard animal- proof dumpster with plastic lids that open on top and sliding doors on the side for Site 2 , Camp Lapihio Group Camp . The dates of service are: A. September 2, 2024 – November 1, 2024: Pick-up one (1) time per week, totaling nine (9) pick-ups. B. March 3, 2025 – August 29, 2025: Pick up one (1) time per week, totaling twenty- six (26) pick-ups.	\$ (Per Service)	\$ (Per Service x 35)
8	8	MONTH	Lease for one (1), eight (8)-cubic yard animal- proof dumpster with plastic lids that open on top and sliding doors on the side for Site 2 , Camp Lapihio Group Camp.	\$(Per Month)	\$(Per Service x 8)
9	35	PICK-UPS	Provide one (1), four (4)-cubic yard animal-proof dumpster with plastic lids that open on top and sliding doors on the side for Site 3 , Camp Crabtree Group Camp . The dates of service are: A. September 2, 2024 – November 1, 2024: Pick-up one (1) time per week, totaling nine (9) pick-ups. B. March 3, 2025 – August 29, 2025: Pick up one (1) time per week, totaling twenty-six (26) pick-ups.	\$(Per Service)	\$(Per Service x 35)
10	8	MONTH	Lease for one, (1), four (4)-cubic animal proof yard dumpsters (trash only) for Site 3, Camp Crabtree Group Camp.	\$(Per Month)	\$(Per Service x 8)
11	52	PICK-UPS	Provide one (1), four (4) cubic yard animal- proof dumpster with plastic lid that opens on the top and sliding doors on the side for Site 4, Tent and Trailer Campground. The dates of service are: A. September 2, 2024 – August 29, 2025: Pick-up up one (1) time per week, totaling fifty-two (52) pick-ups.	\$ (Per Service)	\$(Per Service x 52)
12	12	MONTH	Lease for one (1), four (4) cubic yard animal- proof dumpster with plastic lid that opens on top and sliding doors on the side for Site 4 , Tent and Trailer Campground .	\$ (Per Month)	\$(Per Service x 12)

	(Enter line (Divided b This is the monthly Proposed				
17	Total Annı	ual Bid Amo	Tount for Regular Services ONLY	OTAL TURNKEY PRICE Add Lines 1-16	\$
16	12	MONTH	Lease for one (1), eight (8)-cubic yard animal- proof dumpster with plastic lids that open on top and sliding doors on the side for Site 6 , Reedy Creek Maintenance Area .	\$(Per Month)	\$(Per Service x 12)
15	83	PICK-UPS	Provide one (1), eight (8)-cubic yard animal-proof dumpster with plastic lids that open on top and sliding doors on the side for Site 6 , Reedy Creek Maintenance Area . The dates of service are: A. September 2, 2024 – November 1, 2024: Pick-up two (2) times per week, totaling eighteen (18) pick-ups. B. November 4, 2024 – March 28, 2025: Pick-up one (1) time per week, totaling twenty-one (21) pick-ups. C. March 31, 2025 – August 29, 2025: Pick-up two (2) times per week, totaling forty-four (44) pick-ups.	\$(Per Service)	\$(Per Service x 83)
14	12	MONTH	Lease for one (1), four (4)-cubic yard animal- proof dumpster with plastic lid that opens on top and sliding doors on the side for Site 5 , Visitor Center Parking Lot .	\$(Per Month)	\$(Per Service x 12)
13	52	PICK-UPS	Provide one (1), four (4)-cubic yard animal- proof dumpster with plastic lid that opens on top and sliding doors on the side for Site 5 , Visitor Center Parking Lot. The dates of service are: A. September 2, 2024 – August 29, 2025: Pick-up up one (1) time per week, totaling fifty-two (52) pick-ups.	\$(Per Service)	\$(Per Service x 52)

TABLE 2: YEAR 2 2025-2026

1777	OT:	11614	2500/27-21	CED. #65 5 1 = 5	ANNUAL CER. (15-
ITEM	QTY.	UOM	DESCRIPTION	SERVICE RATE (PER SERVICE, PER MONTH)	ANNUAL SERVICE RATE (SERVICE RATE X QTY.)
1	83	PICK-UPS	Provide one (1), eight (8)-cubic yard animal- proof dumpster with plastic lids that open on top and sliding doors on the side for Site 1 , Crabtree Maintenance Area . The dates of service are: A. September 1, 2025 – October 31, 2025: pick-up two (2) times per week, totaling eighteen (18) pick-ups. B. November 3, 2025 – March 27, 2026: Pick-up one (1) time per week, totaling twenty-one (21) pick-ups. C. March 30, 2026 – August 28, 2026: Pick- up two (2) times per week, totaling forty-four (44) pick-ups.	\$(Per Service)	\$(Service Rate x 83)
2	12	MONTH	Lease for one (1), eight (8)-cubic yard animal- proof dumpster with plastic lids that open on top and sliding doors on the side for Site 1 , Crabtree Maintenance Area .	\$ (Per Month)	\$ (Service Rate x 12)
3	52	PICK-UPS	Provide one (1), eight (8)-cubic yard mixed stream dumpster with plastic lids that open on top and sliding doors on the side for Site 1 , Crabtree Maintenance Area . The dates of service are: A. September 1, 2025 – August 28, 2026: Pick-up up one (1) time per week, totaling fifty-two (52) pick-ups.	\$(Per Service)	\$ (Service Rate x 52)
4	12	MONTH	Lease for one (1), eight (8)-cubic yard mixed stream dumpster with plastic lids that open on top and sliding doors on the side for Site 1 , Crabtree Maintenance Area .	\$ (Per Month)	\$(Service Rate x 12)
5	24	PICK-UPS	Provide one (1), thirty (30)-cubic yard animal-proof dumpster with a plastic lid which opens on top and sliding doors on the side for construction debris for Site 1, Crabtree Maintenance Area. The dates of service are: A. September 2, 2024 – August 29, 2025: Pick up twenty-four (24) times per year.	\$ (Per Service)	\$ (Service Rate x 24)

6	12	MONTH	Lease for one (1), thirty (30)-cubic yard animal-proof dumpster with a plastic lid which opens on top and sliding doors on the side for construction debris for Site 1 , Crabtree Maintenance Area .	\$ (Per Month)	\$(Service Rate x 12)
7	35	PICK-UPS	Provide one (1), eight (8)-cubic yard animal-proof dumpster with plastic lids that open on top and sliding doors on the side for Site 2 , Camp Lapihio Group Camp . The dates of service are: A. September 1, 2025 – October 31, 2025: Pick-up one (1) time per week, totaling nine (9) pick-ups. B. March 2, 2026 – August 28, 2026: Pick up one (1) time per week, totaling twenty-six (26) pick-ups.	\$(Per Service)	\$(Per Service x 35)
8	8	MONTH	Lease for one (1), eight (8)-cubic yard animal- proof dumpster with plastic lids that open on top and sliding doors on the side for Site 2 , Camp Lapihio Group Camp .	\$ (Per Month)	\$ (Per Service x 8)
9	35	PICK-UPS	Provide one (1), four (4)-cubic yard animal-proof dumpster with plastic lids that open on top and sliding doors on the side for Site 3, Camp Crabtree Group Camp. The dates of service are: A. September 1, 2025 – October 31, 2025: Pick-up one (1) time per week, totaling nine (9) pick-ups. B. March 2, 2026 – August 28, 2026: Pick up one (1) time per week, totaling twenty-six (26) pick-ups.	\$(Per Service)	\$(Per Service x 35)
10	8	MONTH	Lease for two (2) 8-cubic animal proof yard dumpsters (trash only) for Site 3, Camp Crabtree Group Camp.	\$ (Per Month)	\$(Per Service x 8)
11	52	PICK-UPS	Provide one (1), four (4) cubic yard animal- proof dumpster with plastic lid that opens on the top and sliding doors on the side for Site 4, Tent and Trailer Campground. The dates of service are: A. September 1, 2025 – August 28, 2026: Pick-up up one (1) time per week, totaling fifty-two (52) pick-ups.	\$(Per Service)	\$(Per Service x 52)
12	12	MONTH	Lease for one (1), four (4) cubic yard animal- proof dumpster with plastic lid that opens on top and sliding doors on the side for Site 4 , Tent and Trailer Campground.	\$(Per Month)	\$(Per Service x 12)

Vendor:

13	52	PICK-UPS	Provide one (1), four (4)-cubic yard animal-proof dumpster with plastic lid that opens on top and sliding doors on the side for Site 5 , Visitor Center Parking Lot. The dates of service are: A. September 1, 2025 – August 28, 2026: Pick-up up one (1) time per week, totaling fifty-two (52) pick-ups.	\$ (Per Service)	\$(Per Service x 52)
14	12	MONTH	Lease for one (1), four (4)-cubic yard animal- proof dumpster with plastic lid that opens on top and sliding doors on the side for Site 5 , Visitor Center Parking Lot.	\$ (Per Month)	\$(Per Service x 12)
15	83	PICK-UPS	Provide one (1), eight (8)-cubic yard animal-proof dumpster with plastic lids that open on top and sliding doors on the side for Site 6 , Reedy Creek Maintenance Area . The dates of service are: A. September 1, 2025 – October 31, 2025: Pick-up two (2) times per week, totaling eighteen (18) pick-ups. B. November 3, 2025 – March 27, 2026: Pick-up one (1) time per week, totaling twenty-one (21) pick-ups. C. March 30, 2026 – August 28, 2026: Pick-up two (2) times per week, totaling forty-four (44) pick-ups.	\$(Per Service)	\$(Per Service x 83)
16	12	MONTH	Lease for one (1), eight (8)-cubic yard animal- proof dumpster with plastic lids that open on top and sliding doors on the side for Site 6 , Reedy Creek Maintenance Area .	\$(Per Month)	\$(Per Service x 12)
17			TC	OTAL TURNKEY PRICE	\$
				Add Lines 1-16	-
			ount for Regular Services ONLY t) \$		
		17 amoun 12 month			
	This is the	amount t	he Division of Parks and Recreation will expo	ect to see on each	
	monthly i	nvoice for	this location.		
	Proposed	Dumpster	Color(s):		

Vendor:_____

ITEM	QTY.	UOM	DESCRIPTION	SERVICE RATE (PER SERVICE, PER MONTH)	ANNUAL SERVICE RATE
				WONTH	QTY.)
1	83	PICK-UPS	Provide one (1), eight (8)-cubic yard animal-proof dumpster with plastic lids that open on top and sliding doors on the side for Site 1 , Crabtree Maintenance Area . The dates of service are: A. August 31, 2026 – October 30, 2026: pick-up two (2) times per week, totaling eighteen (18) pick-ups. B. November 2, 2026 – March 26, 2027: Pick-up one (1) time per week, totaling twenty-one (21) pick-ups. C. March 29, 2027 – August 31, 2027: Pick-up two (2) times per week, totaling forty-four (44) pick-ups.	\$ (Per Service)	\$(Service Rate x 8
2	12	MONTH	Lease for one (1), eight (8)-cubic yard animal- proof dumpster with plastic lids that open on top and sliding doors on the side for Site 1 , Crabtree Maintenance Area .	\$ (Per Month)	\$(Service Rate x 1
3	52	PICK-UPS	Provide one (1), eight (8)-cubic yard mixed stream dumpster with plastic lids that open on top and sliding doors on the side for Site 1 , Crabtree Maintenance Area . The dates of service are: A. August 31, 2026 – August 27, 2027: Pickup up one (1) time per week, totaling fifty-two (52) pick-ups.	\$ (Per Service)	\$(Service Rate x 5
4	12	MONTH	Lease for one (1), eight (8)-cubic yard mixed stream dumpster with plastic lids that open on top and sliding doors on the side for Site 1 , Crabtree Maintenance Area .	\$ (Per Month)	\$(Service Rate x 1
5	24	PICK-UPS	Provide one (1), thirty (30)-cubic yard animal-proof dumpster with a plastic lid which opens on top and sliding doors on the side for construction debris for Site 1, Crabtree Maintenance Area. The dates of service are: A. August 31, 2026 – August 27, 2027: Pick up twenty-four (24) times per year.	\$ (Per Service)	\$ (Service Rate x 2
6	12	MONTH	Lease for one (1), thirty (30)-cubic yard animal-proof dumpster with a plastic lid which opens on top and sliding doors on the side for construction debris for Site 1 , Crabtree Maintenance Area .	\$ (Per Month)	\$(Service Rate x 2

7	35	PICK-UPS	Provide one (1), eight (8)-cubic yard animal-proof dumpster with plastic lids that open on top and sliding doors on the side for Site 2 , Camp Lapihio Group Camp . The dates of service are: A. August 31, 2026 – October 30, 2026: Pick-up one (1) time per week, totaling nine (9) pick-ups. B. March 1, 2027 – August 27, 2027: Pick up one (1) time per week, totaling twenty-six (26) pick-ups.	\$(Per Service)	\$(Per Service x 35)
8	8	MONTH	Lease for one (1), eight (8)-cubic yard animal- proof dumpster with plastic lids that open on top and sliding doors on the side for Site 2 , Camp Lapihio Group Camp .	\$(Per Month)	\$(Per Service x 8)
9	35	PICK-UPS	Provide one (1), four (4)-cubic yard animal-proof dumpster with plastic lids that open on top and sliding doors on the side for Site 3 , Camp Crabtree Group Camp . The dates of service are: A. August 31, 2026 – October 30, 2026: Pick-up one (1) time per week, totaling nine (9) pick-ups. B. March 1, 2027 – August 27, 2027: Pick up one (1) time per week, totaling twenty-six (26) pick-ups.	\$(Per Service)	\$(Per Service x 35)
10	8	MONTH	Lease for two (2) 8-cubic animal proof yard dumpsters (trash only) for Site 3, Camp Crabtree Group Camp.	\$(Per Month)	\$(Per Service x 8)
11	52	PICK-UPS	Provide one (1), four (4) cubic yard animal-proof dumpster with plastic lid that opens on the top and sliding doors on the side for Site 4, Tent and Trailer Campground. The dates of service are: A. August 31, 2026 – August 27, 2027: Pickup up one (1) time per week, totaling fifty-two (52) pick-ups.	\$(Per Service)	\$(Per Service x 52)
12	12	MONTH	Lease for one (1), four (4) cubic yard animal- proof dumpster with plastic lid that opens on top and sliding doors on the side for Site 4 , Tent and Trailer Campground .	\$ (Per Month)	\$(Per Service x 12)
13	52	PICK-UPS	Provide one (1), four (4)-cubic yard animal-proof dumpster with plastic lid that opens on top and sliding doors on the side for Site 5 , Visitor Center Parking Lot . The dates of service are: A. August 31, 2026 – August 27, 2027: Pickup up one (1) time per week, totaling fifty-two (52) pick-ups.	\$(Per Service)	\$(Per Service x 52)

Vendor:_____

14	12	MONTH	Lease for one (1), four (4)-cubic yard animal- proof dumpster with plastic lid that opens on top and sliding doors on the side for Site 5 , Visitor Center Parking Lot .	\$ (Per Month)	\$(Per Service x 12)	
15	83	PICK-UPS	Provide one (1), eight (8)-cubic yard animal-proof dumpster with plastic lids that open on top and sliding doors on the side for Site 6 , Reedy Creek Maintenance Area . The dates of service are: A. August 31, 2026 – October 30, 2026: Pickup two (2) times per week, totaling eighteen (18) pick-ups. B. November 2, 2026 – March 26, 2027: Pick-up one (1) time per week, totaling twenty-one (21) pick-ups. C. March 29, 2027 – August 31, 2027: Pickup two (2) times per week, totaling forty-four (44) pick-ups.	\$(Per Service)	\$(Per Service x 83)	
16	12	MONTH	Lease for one (1), eight (8)-cubic yard animal- proof dumpster with plastic lids that open on top and sliding doors on the side for Site 6 , Reedy Creek Maintenance Area.	\$ (Per Month)	\$(Per Service x 12)	
17			то	OTAL TURNKEY PRICE Add Lines 1-16	\$	
	Total Annual Bid Amount for Regular Services ONLY (Enter line 17 amount) \$ (Divided by 12 months) = \$ This is the amount the Division of Parks and Recreation will expect to see on each monthly invoice for this location. Proposed Dumpster Color(s):					

ATTACHMENT ONE: PARK DRAWING

