



# North Carolina Department of Public Safety

## Office of Recovery and Resiliency

Roy Cooper, Governor  
Eddie M. Buffaloe, Jr., Secretary

Pryor Gibson, Interim Director

## IMPORTANT BID ADDENDUM

December 19, 2024

**FAILURE TO RETURN THIS ADDENDUM IN ACCORDANCE WITH INSTRUCTIONS  
MAY SUBJECT YOUR BID TO REJECTION ON THE AFFECTED ITEM(S):**

**IFB Number:** 19-IFB-1189066872-SME

**COMMODITY:** 811125 Computer Software Licensing

**ADDENDUM Number:** 01

**USING AGENCY:** NCORR

**PURCHASER:** Margaret Serapin

**IFB OPENING DATE:** January 15, 2024 @ 2:00 pm ET

1. NCORR's Responses to Questions Received by the due date and time of December 17, 2024, by 10:00 am ET:

	CITATION	VENDOR QUESTION	NCORR RESPONSE
1	IFB Section 4.0, Page 11	a) Could you confirm if the Dept. of Public Safety has an existing site or trial for Atlassian? b) If so, can you send over the URL?	a) DPS NCORR does not have an existing site or trial for Atlassian. b) Not applicable.
2	IFB Section 4.0, Line Items 10 and 11	Could you please confirm the end user's Atlassian URL associated with this request?	See responses to Question 1 a) and b) above.
3	IFB Section 4.0 Requirements Table	What was the previous award price for each of the line items requested?	See ATTACHMENT A below with the <b>ANNUAL</b> pricing provided by Carahsoft Technology Corp.

**Mailing Address:**  
Post Office Box 110465  
Durham, NC 27709



*An Equal Opportunity Employer*

**Phone:** (984) 833-5350  
[www.ncdps.gov](http://www.ncdps.gov)  
[www.rebuild.nc.gov](http://www.rebuild.nc.gov)

**Execute Addendum:**

VENDOR: \_\_\_\_\_

**AUTHORIZED SIGNATURE:** \_\_\_\_\_

NAME and TITLE (Print or Typed): \_\_\_\_\_

DATE: \_\_\_\_\_

**ATTACHMENT A: ANNUAL PRIOR CONTRACT PRICING (SEE BELOW)**

#	ITEM	QTY	UNIT	DESCRIPTION	ANNUAL TOTAL COSTS
1		1	Each Per Year	<b>Nintex</b> Manufacturer: <b>Nintex</b> Manufacturer Part Number: <b>LDSENTUU</b> Nintex DocGen for Salesforce - Enterprise Unlimited	<b>\$ 10,750.00</b>
2		1	Each Per Year	<b>Nintex: DocAutomation, NintexSign Document Automation Add-on</b> Manufacturer: <b>Nintex</b> Manufacturer Part Number: LDSTM-2 Nintex DocGen for Salesforce Additional Dynamic Document Packages (DDP)	<b>\$ 640.00</b>
3		3	Per License	<b>Form Assembly Enterprise Cloud</b> Manufacturer: <b>FormAssembly</b> Manufacturer Part Number: FormAssembly-013 FormAssembly Enterprise Cloud Plan-3 users-Partner	<b>\$6,368.82</b>
4		145	Per License	<b>Unlimited Backup</b> Manufacturer: <b>Own</b> Manufacturer Part Number: SFDCUNL22 - ANNUAL-2 Unlimited for Salesforce – Annual Retention - 10 Years - License Type – Standard <b>OwnBackup, Inc.</b> - SFDCUNL22 – ANNUAL Customer Success Standard Package - License Type – Standard Manufacturer Part Number: CSSPO	<b>\$ 6,155.48</b>
5		20	Per License	<b>Form Assembly Enterprise Cloud</b> Manufacturer: <b>FormAssembly</b> Manufacturer Part Number: Not Applicable	<b>\$25,790.31</b>

#	ITEM	QTY	UNIT	DESCRIPTION	ANNUAL TOTAL COSTS
				Form Assembly Enterprise Cloud – Standard license(s) FormAssembly Team (CPQ) - 3 standard with 5 limited (normal package) \$_____	
6		1	Per Year	<b>Address Verification app for Salesforce</b> <b>Manufacturer: To A Finish</b> Manufacturer Part Number: 205- AVPTAF AV App -Address Verification for Salesforce App – Annual Subscription for 1 (one) Salesforce.com Org To A Finish LLC	<b>\$ 728.00</b>
7		1	Per Year	<b>Address Verification app for Salesforce</b> <b>Manufacturer: To A Finish</b> Manufacturer Part Number: 205-TAF US Address Verifications (annual block of 120,000 API calls with Smarty.com) - does not include International To A Finish LLC	<b>\$ 728.00</b>
8		85	Per License	<b>Loop (Draw Loop) Document Services</b> <b>GovCloud FedRAMP IL2</b> Manufacturer: <b>Nintex</b> Manufacturer Part Number: Not Applicable	<b>\$ 31,900.00</b>
9		500	Per License	<b>Unlimited Backup</b> Manufacturer: <b>Own Back Up</b> Manufacturer Part Number: SFDCUNL22 - ANNUAL-2 Unlimited for Salesforce – Annual Retention - 10 Years - License Type – Standard OwnBackup, Inc. - SFDCUNL22 – ANNUAL Customer Success Standard Package - License Type – Standard Manufacturer Part Number: CSSPO	<b>\$ 21,675.00</b>
10		50	Per License	<b>Jira</b> Manufacturer: <b>Atlassian</b> Manufacturer Part Number: Not Applicable Jira Software (Cloud) Premium Subscription	<b>\$ 8,000.00</b>
11		5	Per License	<b>Jira Service Management</b> <b>Manufacturer: Atlassian</b> Manufacturer Part Number: Not Applicable Jira Software (Cloud) Service Management Subscription	<b>\$ 2,450.00</b>