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| Text  Description automatically generated |  | **ROY COOPER** • Governor**KODY H. KINSLEY** • Secretary**CHARLES E. INGOLD** • Assistant Secretary **KEN DAHLIN** • Director |
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**Solicitation Addendum**

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| **Solicitation Number:** | 30-23007 DPH |
| **Solicitation Description:** | Medical Claims Clearinghouse Services  |
| **Solicitation Opening Date and Time:** | November 3rd, 2023 2:00 PM EST |
| **Addendum Number:** | 1 |
| **Addendum Date:** | October 24th, 2023 |
| **Contract Specialist or Purchasing Agent:** | Michael LovanoMike.Lovano@dhhs.nc.gov |

1. Return one properly executed copy of this addendum with bid response or prior to the Bid Opening Date/Time listed above.
2. The solicitation is hereby modified as follows:

*M1.* **1.0 ANTICIPATED PROCUREMENT SCHEDULE** is modified as follows:

| Action | Responsibility | Date |
| --- | --- | --- |
| RFP Issued | Agency | 10/6/2023 |
| Written Questions Deadline | Potential Vendors | 10/17/2023 4:30 PM EST |
| Agency’s Response to Written Questions/ RFP Addendum Issued | Agency | 10/24/2023 4:30 PM EST |
| Offer Opening Deadline**Microsoft Teams meeting: Join on your computer, mobile app or room device**[Click here to join the meeting](https://teams.microsoft.com/l/meetup-join/19%3Ameeting_ZmVhYjI4ZjQtZjYwMi00OWNjLTk4YTMtNTJlOTk5OTQzZjI0%40thread.v2/0?context=%7b%22Tid%22%3a%227a7681dc-b9d0-449a-85c3-ecc26cd7ed19%22%2c%22Oid%22%3a%22557e9d97-c754-416c-8126-256f7d2f0ec2%22%7d)Meeting ID: 269 888 541 896 Passcode: MrbUzQ [Download Teams](https://www.microsoft.com/en-us/microsoft-teams/download-app) | [Join on the web](https://www.microsoft.com/microsoft-teams/join-a-meeting)**Join with a video conferencing device**ncgov@m.webex.comVideo Conference ID: 111 574 875 0[Alternate VTC instructions](https://www.webex.com/msteams?confid=1115748750&tenantkey=ncgov&domain=m.webex.com)**Or call in (audio only)**+1 984-204-1487,,661844620#   United States, RaleighPhone Conference ID: 661 844 620# [Find a local number](https://dialin.teams.microsoft.com/c102d528-0544-4660-b869-294e85047e28?id=661844620) | [Reset PIN](https://dialin.teams.microsoft.com/usp/pstnconferencing)[Learn More](https://aka.ms/JoinTeamsMeeting) | [Meeting options](https://teams.microsoft.com/meetingOptions/?organizerId=557e9d97-c754-416c-8126-256f7d2f0ec2&tenantId=7a7681dc-b9d0-449a-85c3-ecc26cd7ed19&threadId=19_meeting_ZmVhYjI4ZjQtZjYwMi00OWNjLTk4YTMtNTJlOTk5OTQzZjI0@thread.v2&messageId=0&language=en-US) | Vendor(s) | 11/3/2023 2:00 PM EST |
| Offer Evaluation | Agency | 12/1/2023 |
| Contract Award | Agency | 01/01/2024 |

1. Following are questions received about the solicitation and the State’s answers to the questions.

| **Question #** | **Solicitation Section** | **Solicitation Subsection** | **Vendor Question** | **Agency Response** |
| --- | --- | --- | --- | --- |
| 1 | 3.0 RFP Requirements and Specifications | 3.1.3 Enterprise Specifications, Page 7 | From what system will transactions be initiated and received? | State Lab will be creating electronic claims file (837P), eligibility inquiry file (270) and uploading the files into the clearinghouse for adjudication and response respectively. The eligibility response (271) file and electronic payment (835) should be available for download for SLPH from the clearinghouse solution. |
| 2 | 3.0 RFP Requirements and Specifications | 3.4.4 Insurance Connection, Page 9 | Can you please validate the payer ID for UnitedHealthcare Community Plan? | Payer id for UNITED HEALTHCARE COMMUNITY PLAN OF NORTH CAROLINA is 87726 |
| 3 | 6.0 Vendor Information and Instructions | 6.3.2 Offeror Organization, Page 18 | In order to respond to your technical questions to the fullest, is the NC DHHS willing to execute an NDA within the timeframe of the RFP process? We have provided our standard NDA as "Standard NDA". | Please refer to Section 7.4 VENDOR’S LICENSE OR SUPPORT and ATTACHMENT B: DEPARTMENT OF INFORMATION TECHNOLOGY TERMS AND CONDITIONSSECTION 1: GENERAL TERMS AND CONDITIONS APPLICABLE TO ALL PURCHASES, item number 18 CONFIDENTIALITY regarding these conditions.  The Vendor can submit agreements (e.g., licensing agreement, NDA) with their proposal and DHHS will take them into consideration when evaluating proposals, but DHHS will not agree to them nor negotiate in advance. After receiving the Vendor’s proposal, if the evaluation committee determines that the Vendor has a good proposal and is a finalist Vendor, DHHS can choose to review the Vendor’s NDA further and attempt to negotiate mutually acceptable terms, but DHHS is under no obligation to do so. |

**Failure to acknowledge receipt of this addendum may result in rejection of the response.**

Check ONE of the following options:

[ ]  Bid has not been mailed. Any changes resulting from this addendum are included in our bid response.

[ ]  Bid has been mailed. No changes resulted from this addendum.

[ ]  Bid has been mailed. Changes resulting from this addendum are as follows:

**Execute Addendum:**

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| **Offeror:** |  |
| **Authorized Signature:** |  |
| **Name and Titled (Typed):** |  |
| **Date:** |  |