

<p style="text-align: center;">Guilford Technical Community College</p> <p style="text-align: center;">601 E. Main Street</p> <p style="text-align: center;">Jamestown, NC 27282</p>	<b>ADDENDA 1</b>
	<b>IFB/RFQ NO. 99-MP24019</b>
	Commodity: Genetec Renewal
	Using Agency Name: GTCC
	Date: Friday, February 7, 2025

This addendum addresses the following:

**Response to Vendor Questions:**

Vendor Question	GTCC Response
<p>Do you have the existing system ID # or Contract # that needs to be renewed?</p>	<p>System ID is: GSC-170523-901301</p> <p>Advantage Contract number is: 01-5872-0517</p>
<p>P. 1 Offer and Acceptance. Please provide any and all 'special terms and conditions' applicable to this solicitation.</p>	<p>There are no "special terms and conditions" applicable to this solicitation. All terms and conditions are included in the Invitation for Bids (IFB) document. The language referenced under the <b>Offer and Acceptance</b> section is standard boilerplate language provided by the North Carolina Department of Information Technology (NCDIT) template.</p>
<p>P. 5 Notice to Vendors. In accordance with Section 2.8, we would like to respectfully request that the State consider and accept the additional terms and conditions that are outlined in Vector's standard contract for this scope of work. Please note that we understand the State's preference for adhering to previously listed terms, but we believe that the terms within this contract are essential to ensuring a successful partnership and the smooth execution of the agreement. We are confident that the inclusion of these terms will not conflict with the core objectives of the IFB/RFQ but will provide necessary clarification and protections for both parties. Please advise if the State is open to accepting these terms. If accepted, we would be happy to formally include this contract as part of our bid response and proceed accordingly.</p>	<p>As stated in <b>Section 2.8</b> of the IFB, the State objects to and will not be required to evaluate or consider any additional terms and conditions not previously agreed to by the State and submitted with an Offeror's response. You may submit any exceptions or additional terms with your bid response; however, please note that per <b>Section 2.5 Basis for Rejection</b>, this may result in the rejection of your offer.</p> <p>Any consideration of additional terms would need to align with the IFB requirements, and the State retains sole discretion in evaluating such submissions.</p>
<p>P. 8 Section 3.7.1 Architecture Diagrams. Is this Section relevant to the scope of work intended for this IFB/RFQ? If so, can GTCC confirm that it will provide all of the necessary data and information prior to the close of bid deadline, so that bidders may be able to respond appropriately?</p>	<p>As stated in <b>Section 3.7 Enterprise Architecture Specifications</b>, vendors should address the subsections as applicable. No response is required if a particular section does not apply to the vendors proposed solution. However, GTCC's End User states that the subsections, including <b>Section 3.7.1 Architecture Diagrams</b>, are relevant to the scope of work for this IFB.</p> <p>GTCC confirms that <b>Section 3.7.1</b> contains all the necessary data and information for vendors to respond appropriately. Additionally, vendors should, if applicable to their proposed solution, provide</p>

	architectural diagrams that reflect the design and technology stack of the proposed solution, without the need for alignment to GTCC's specific infrastructure at this stage.
P. 8 3.7.5 Disaster Recovery and Business Continuity. Please advise if this Section is applicable to this IFB/RFQ?	<p>As stated in <b>Section 3.7 Enterprise Architecture Specifications</b>, vendors should address the subsections as applicable. No response is required if a particular section does not apply to the vendors proposed solution. However, GTCC's End User states that the subsections, including <b>Section 3.7.5 Disaster Recovery and Business Continuity</b>, are relevant to the scope of work for this IFB.</p> <p>Vendors should, if applicable to their proposed solution, provide descriptions of their solution's capabilities in the following areas: Disaster Recovery Plans (RPO/RTO support), System Backup, Disaster Recovery Testing (frequency and procedures), and Business Continuity Plans (continuity of operations and incident response). Detailed alignment with GTCC's infrastructure is not required at this stage.</p>
How many cameras are interior vs exterior?	There are 675 interior units and 299 exterior units, for a total of 974 units. If counting multi-lens units separately, the total is 1,454.
How many cameras require a lift for PM?	137 cameras require a lift for preventive maintenance
Do we need to provide a lift for PM work?	Yes, the vendor is responsible for providing a lift as needed for PM work. Due to liability and insurance requirements, vendors are not permitted to use GTCC equipment for contracted services.
Of the 132 card readers, how many ACS panels are there?	There are a total of 44 ACS panels: 36 LP2500 panels and 8 LP1502 panels.
How many power supplies?	The exact total is unknown, but an estimate would be around 50.
Is there an ACS server?	Yes, the ACS server is the same as the video system and runs on Genetec.
Are we to provide door hardware within the full comprehensive service option?	Yes, if referring to door access control, the vendor is responsible for providing door hardware as part of the maintenance or hardware support/warranties under the full comprehensive service option.
How many video servers or NVR's are on the site(s)? (please provide model numbers)	There are no dedicated video servers or NVRs on-site. However, there are 35 virtual servers running on VXRails if licensing considerations are relevant.
Brand and model of network switches? (please include part numbers)	<p>The network switches in use include:</p> <ul style="list-style-type: none"> <li>• Aruba HPE 2930M</li> <li>• Aruba HPE 3810M</li> <li>• ArubaCX 4100i</li> <li>• ArubaCX 6200</li> <li>• Cisco Catalyst 3850</li> <li>• Cisco Catalyst 9300</li> <li>• Cisco Catalyst 9400</li> </ul>
Model number of card readers on site?	The card readers in use include:

	<ul style="list-style-type: none"> <li>• PIM400</li> <li>• AD400</li> <li>• MR16</li> <li>• MR50</li> <li>• MR52</li> </ul>
Maintenance support plan to cover onsite material (i.e. cameras, card readers panels etc.) correct?	Yes, the maintenance support plan covers onsite materials, including cameras, card readers, panels, and related equipment.
Extended hardware warranty to cover servers?	No, the extended hardware warranty does not cover servers.

By providing signature below, the vendor is indicating that they have reviewed the question(s) and answer(s) for IFB/RFQ No. 99-MP24019. ***This Addendum should be signed and returned with the IFB/RFQ package.***

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Company

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date